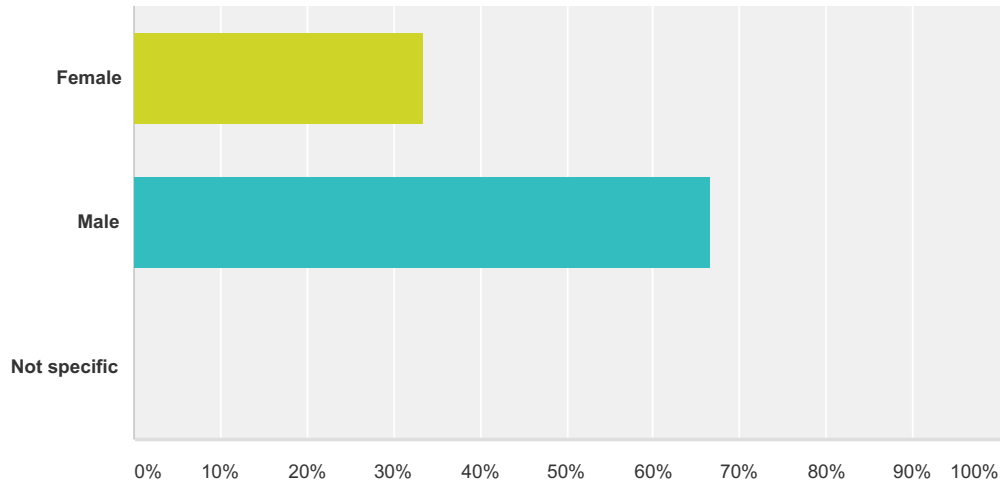


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 18 Skipped: 0

## Q2 What is your child/young person's gender?

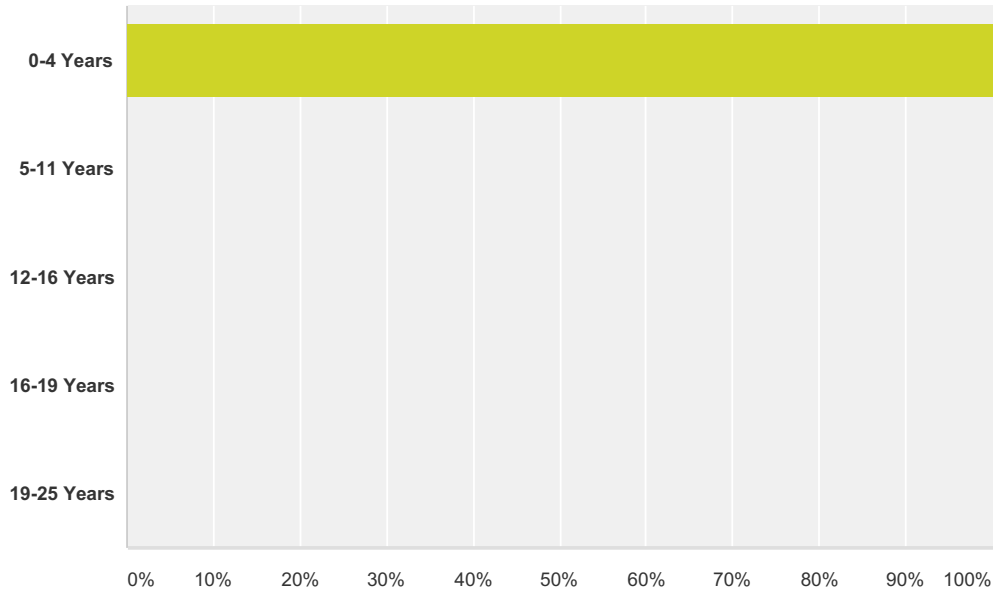
Answered: 18 Skipped: 0



Answer Choices	Responses	Count
Female	33.33%	6
Male	66.67%	12
Not specific	0.00%	0
<b>Total</b>		<b>18</b>

### Q3 What age range is your child or young person?

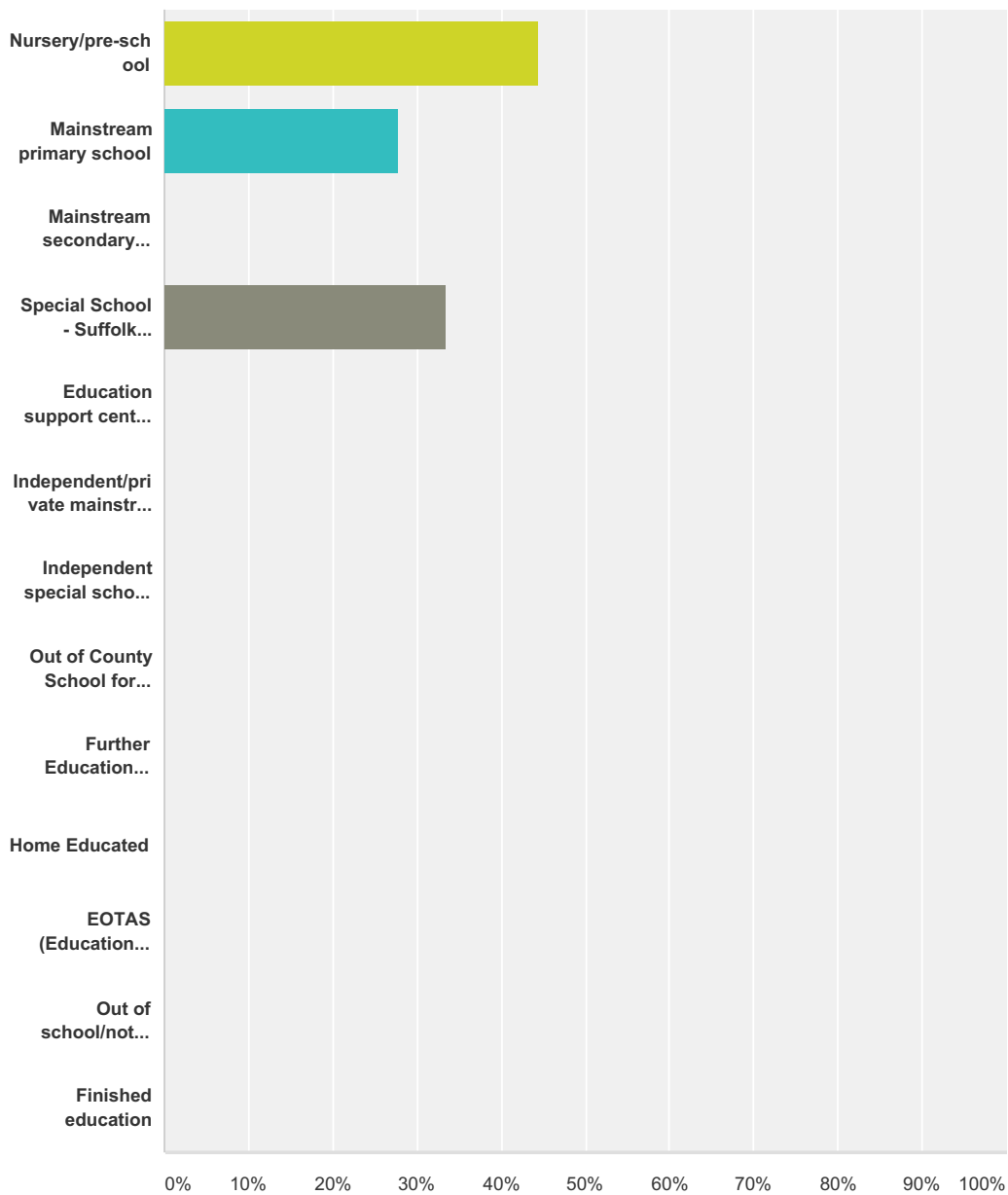
Answered: 18 Skipped: 0



Answer Choices	Responses
0-4 Years	100.00% 18
5-11 Years	0.00% 0
12-16 Years	0.00% 0
16-19 Years	0.00% 0
19-25 Years	0.00% 0
<b>Total Respondents: 18</b>	

### Q4 What type of education setting does your child/young person go to?

Answered: 18 Skipped: 0



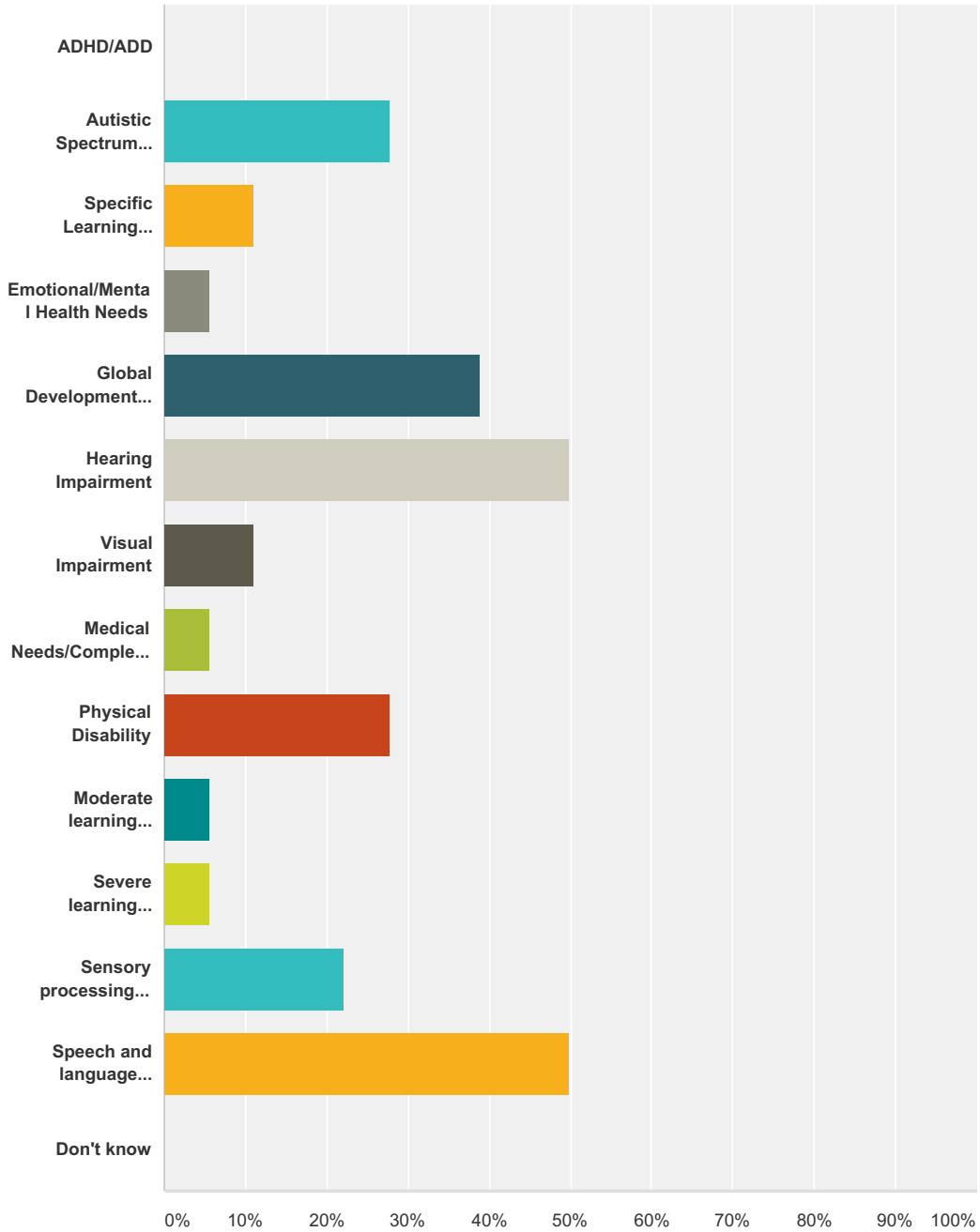
Answer Choices	Responses
Nursery/pre-school	44.44% 8
Mainstream primary school	27.78% 5
Mainstream secondary school	0.00% 0
Special School - Suffolk County Council	33.33% 6
Education support centre or pupil referral unit	0.00% 0
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	0.00% 0
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	0.00%	0
Home Educated	0.00%	0
EOTAS (Education other than at school)	0.00%	0
Out of school/not receiving an education	0.00%	0
Finished education	0.00%	0
<b>Total Respondents: 18</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 18 Skipped: 0



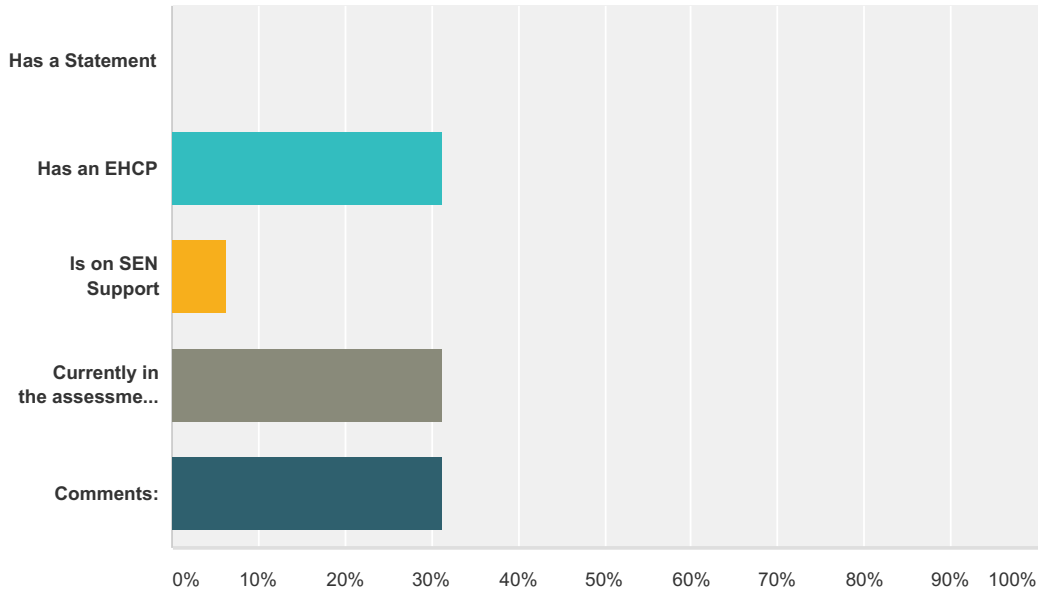
Answer Choices	Responses
ADHD/ADD	0.00% 0
Autistic Spectrum Disorder	27.78% 5
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	11.11% 2
Emotional/Mental Health Needs	5.56% 1
Global Development Delay	38.89% 7

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	<b>50.00%</b>	9
Visual Impairment	<b>11.11%</b>	2
Medical Needs/Complex Health Needs	<b>5.56%</b>	1
Physical Disability	<b>27.78%</b>	5
Moderate learning difficulties	<b>5.56%</b>	1
Severe learning difficulties	<b>5.56%</b>	1
Sensory processing disorder	<b>22.22%</b>	4
Speech and language impairment	<b>50.00%</b>	9
Don't know	<b>0.00%</b>	0
<b>Total Respondents: 18</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 16 Skipped: 2

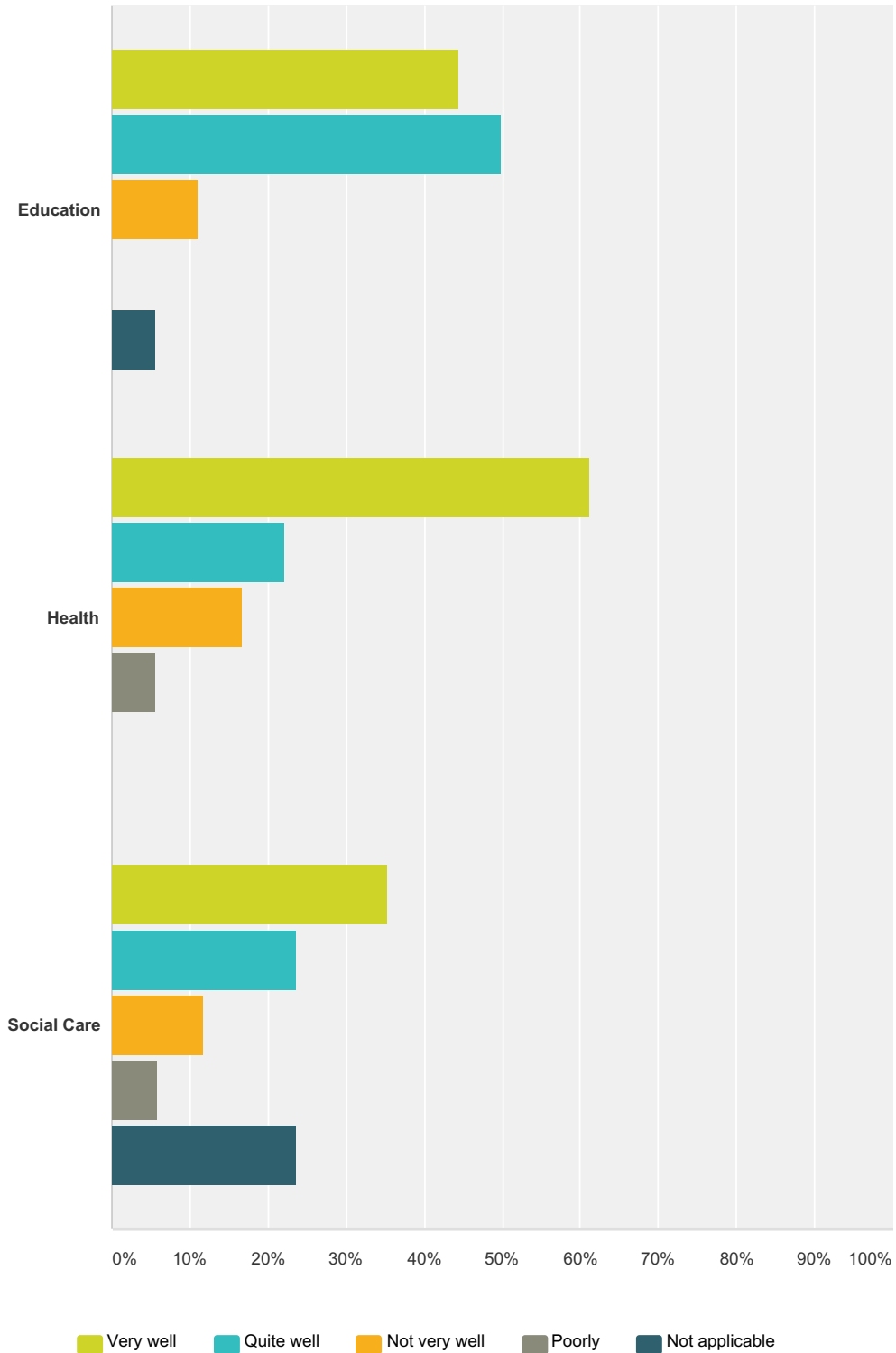


Answer Choices	Responses
Has a Statement	0.00% 0
Has an EHCP	31.25% 5
Is on SEN Support	6.25% 1
Currently in the assessment process.	31.25% 5
Comments:	31.25% 5
<b>Total</b>	<b>16</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 18 Skipped: 0



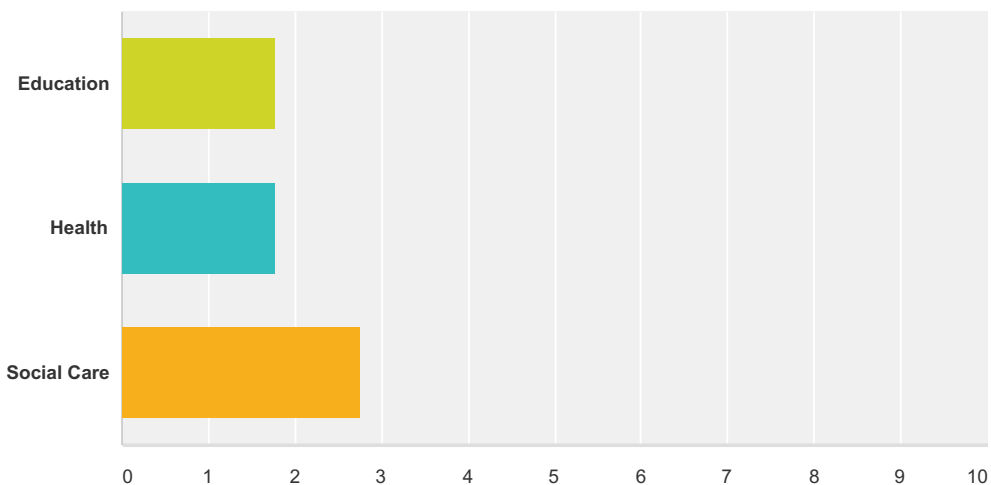
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	44.44% 8	50.00% 9	11.11% 2	0.00% 0	5.56% 1	18
Health	61.11% 11	22.22% 4	16.67% 3	5.56% 1	0.00% 0	18

## Suffolk Parent Carer Satisfaction Survey.

Social Care	35.29% 6	23.53% 4	11.76% 2	5.88% 1	23.53% 4	17
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**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

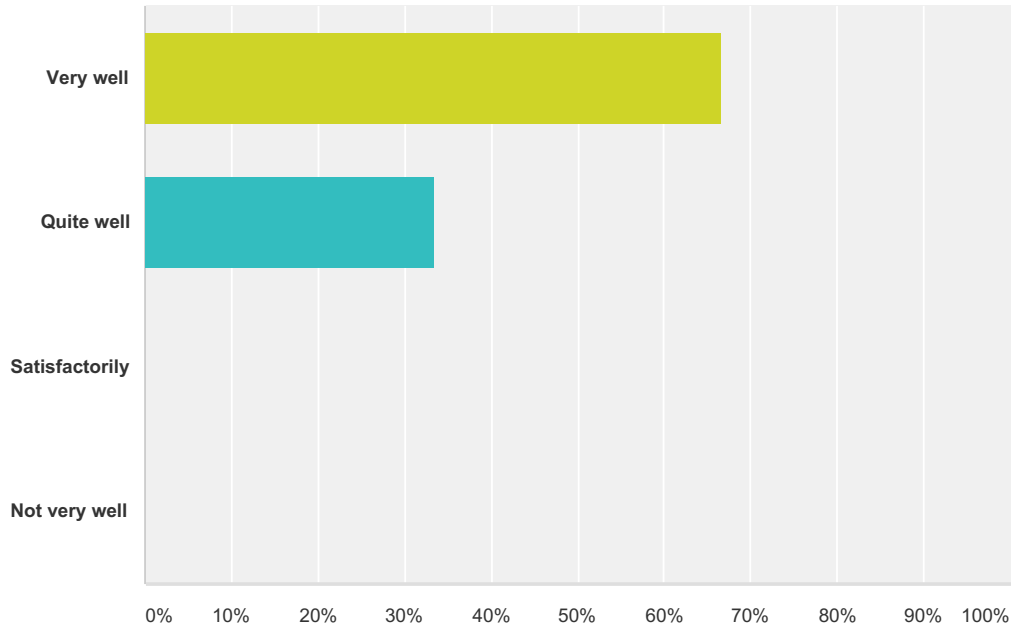
Answered: 18 Skipped: 0



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	44.44% 8	33.33% 6	22.22% 4	0.00% 0	0.00% 0	18	1.78
Health	44.44% 8	44.44% 8	0.00% 0	11.11% 2	0.00% 0	18	1.78
Social Care	29.41% 5	17.65% 3	23.53% 4	5.88% 1	23.53% 4	17	2.76

### Q9 How well do YOU understand your child/young person's needs?

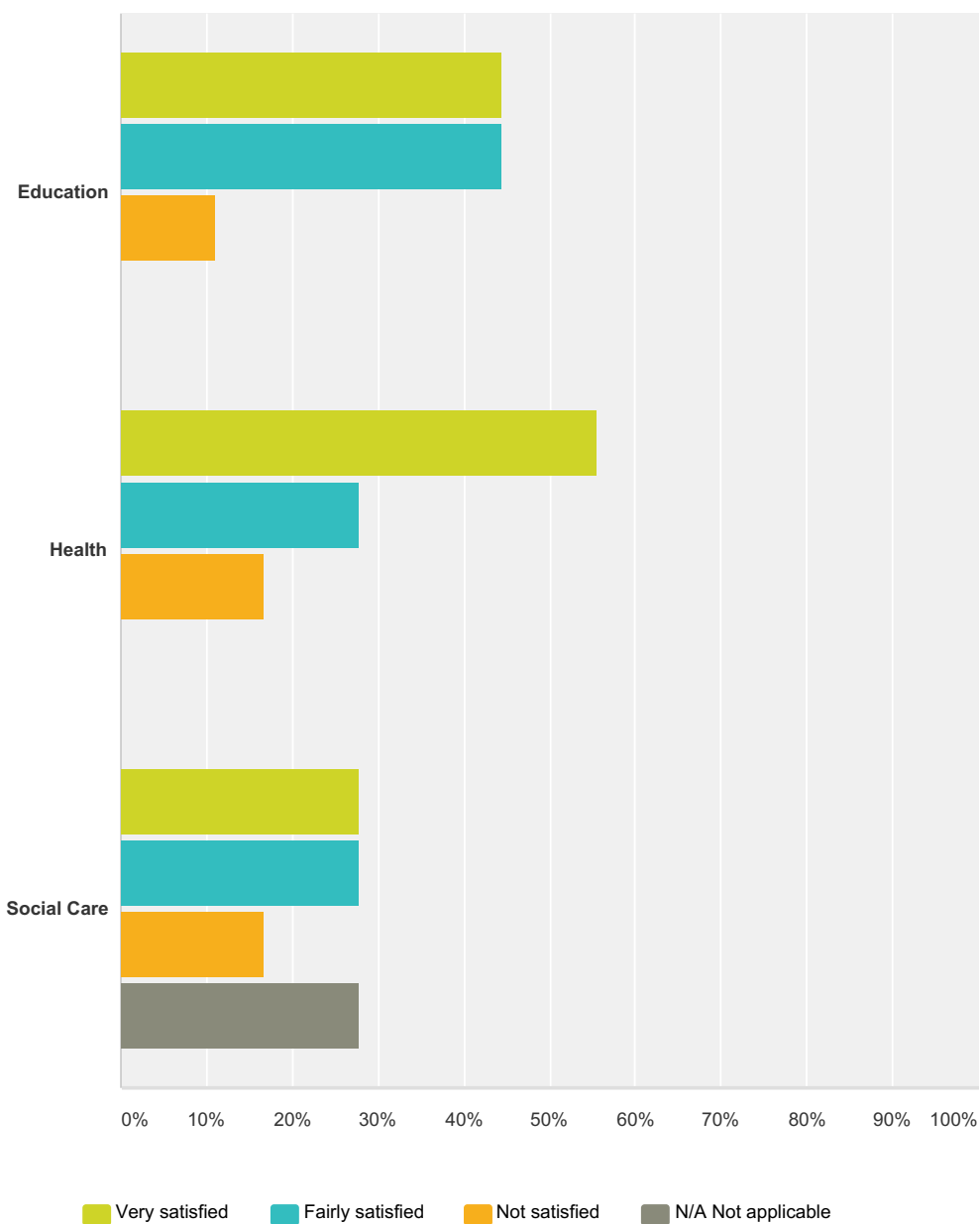
Answered: 18 Skipped: 0



Answer Choices	Responses	
Very well	66.67%	12
Quite well	33.33%	6
Satisfactorily	0.00%	0
Not very well	0.00%	0
<b>Total</b>		<b>18</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

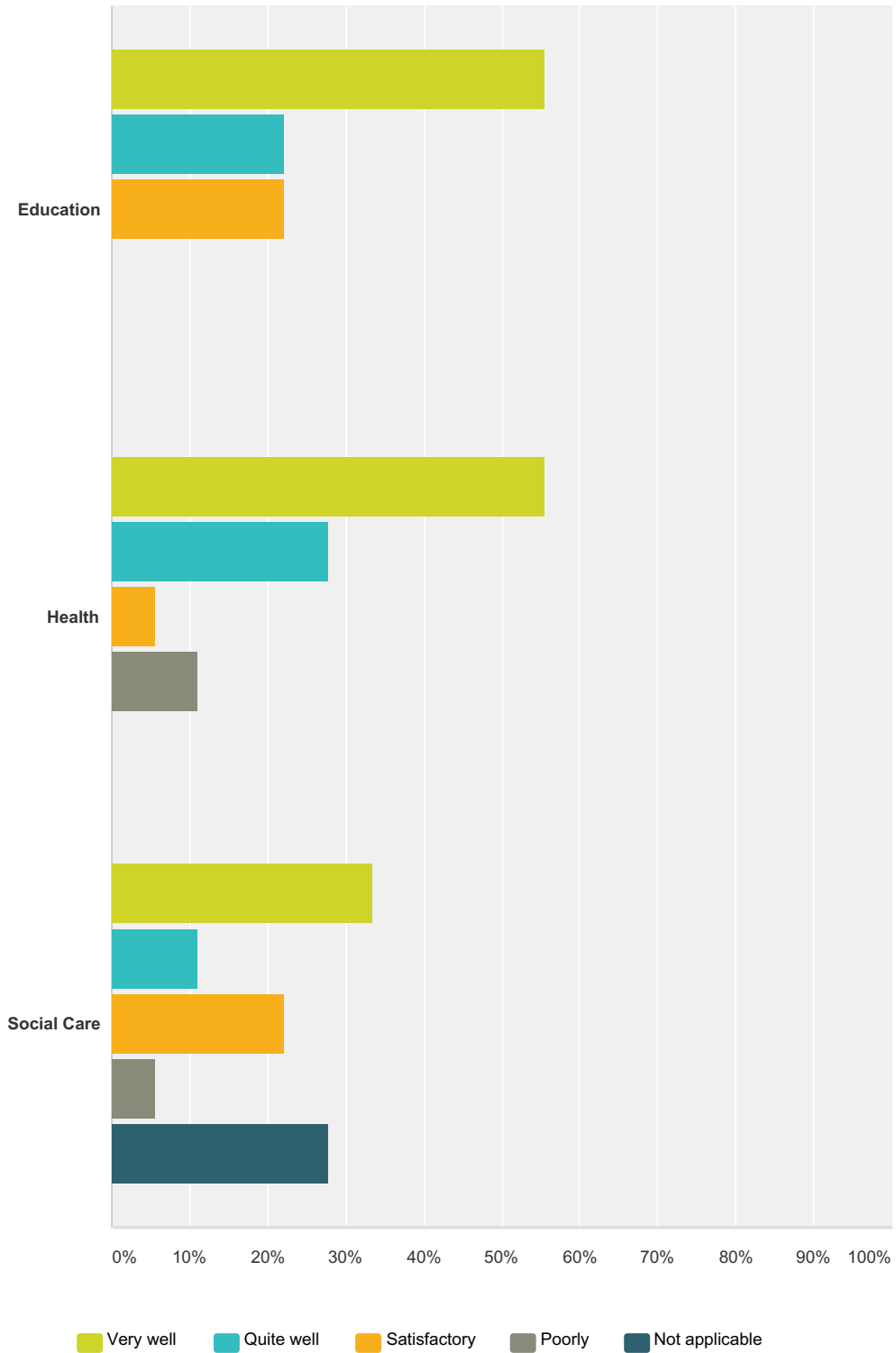
Answered: 18 Skipped: 0



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	44.44% 8	44.44% 8	11.11% 2	0.00% 0	18
Health	55.56% 10	27.78% 5	16.67% 3	0.00% 0	18
Social Care	27.78% 5	27.78% 5	16.67% 3	27.78% 5	18

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 18 Skipped: 0



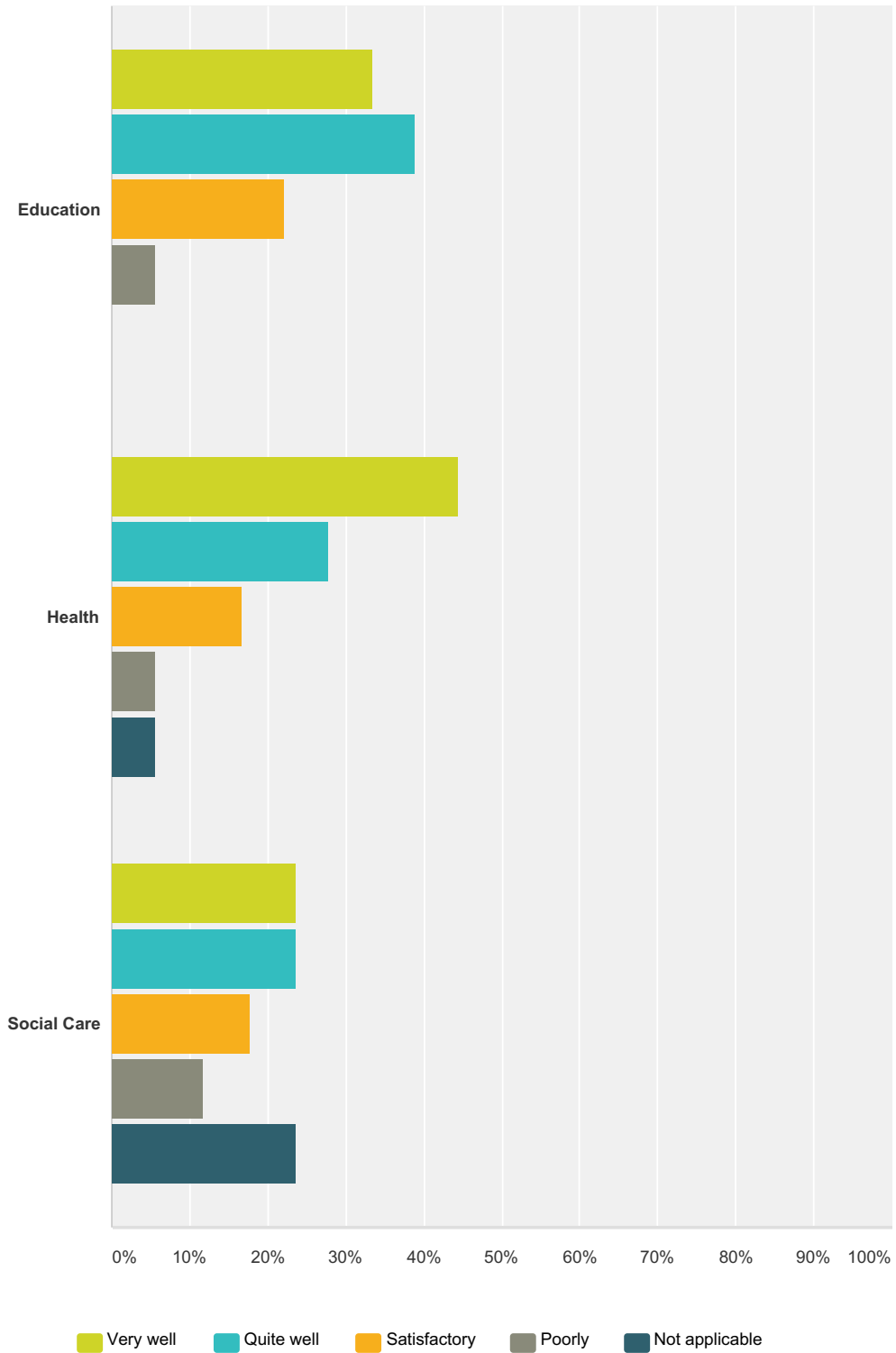
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	55.56% 10	22.22% 4	22.22% 4	0.00% 0	0.00% 0	18
Health	55.56% 10	27.78% 5	5.56% 1	11.11% 2	0.00% 0	18

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>33.33%</b> 6	<b>11.11%</b> 2	<b>22.22%</b> 4	<b>5.56%</b> 1	<b>27.78%</b> 5	18
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**Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?**

Answered: 18 Skipped: 0



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	33.33% 6	38.89% 7	22.22% 4	5.56% 1	0.00% 0	18
Health	44.44% 8	27.78% 5	16.67% 3	5.56% 1	5.56% 1	18

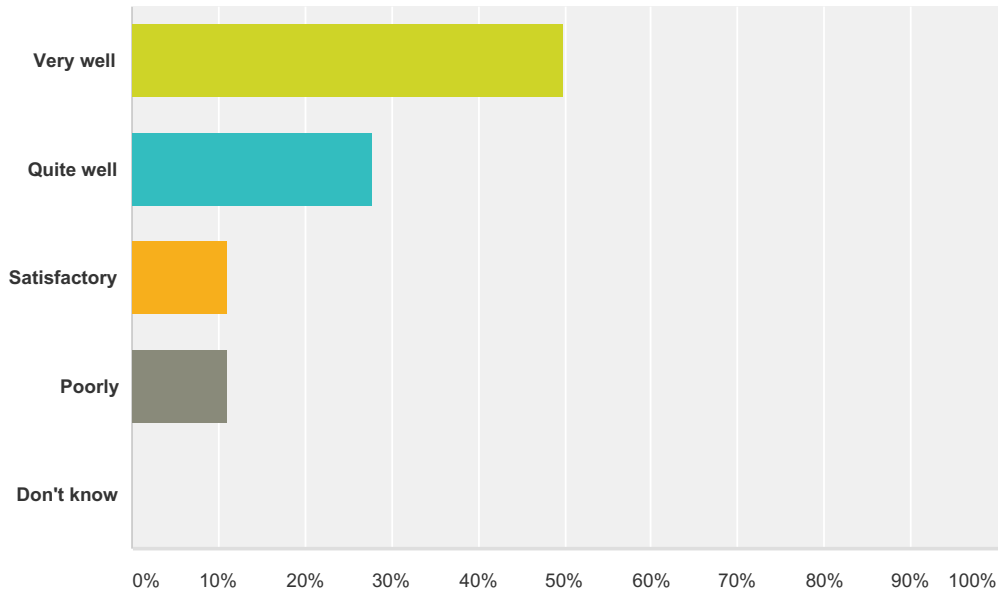


## Suffolk Parent Carer Satisfaction Survey.

Social Care	23.53% 4	23.53% 4	17.65% 3	11.76% 2	23.53% 4	17
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### Q13 How well do services and professionals work together to support your child/young person?

Answered: 18 Skipped: 0

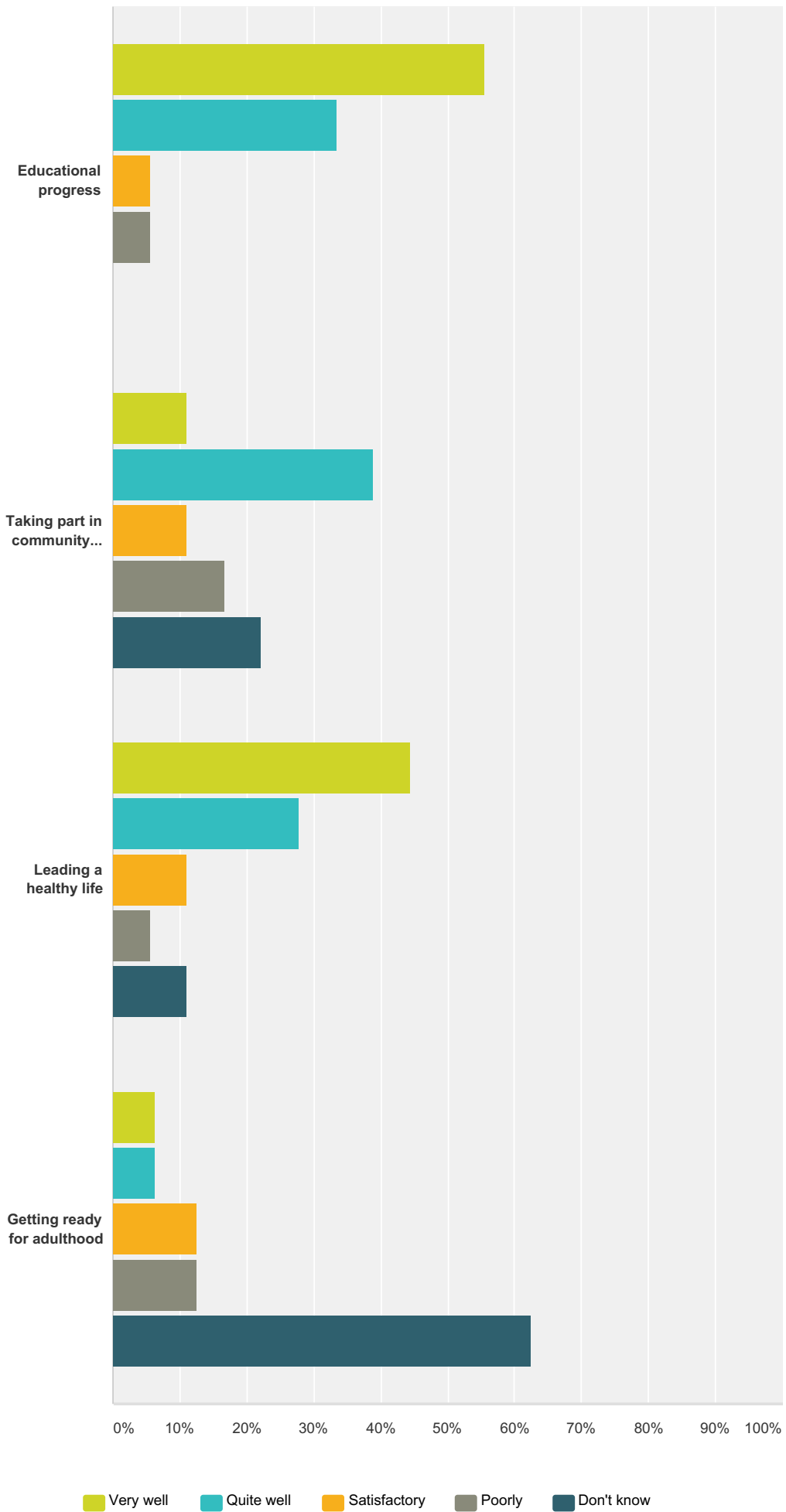


Answer Choices	Responses	Count
Very well	50.00%	9
Quite well	27.78%	5
Satisfactory	11.11%	2
Poorly	11.11%	2
Don't know	0.00%	0
<b>Total Respondents: 18</b>		

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 18 Skipped: 0

# Suffolk Parent Carer Satisfaction Survey.

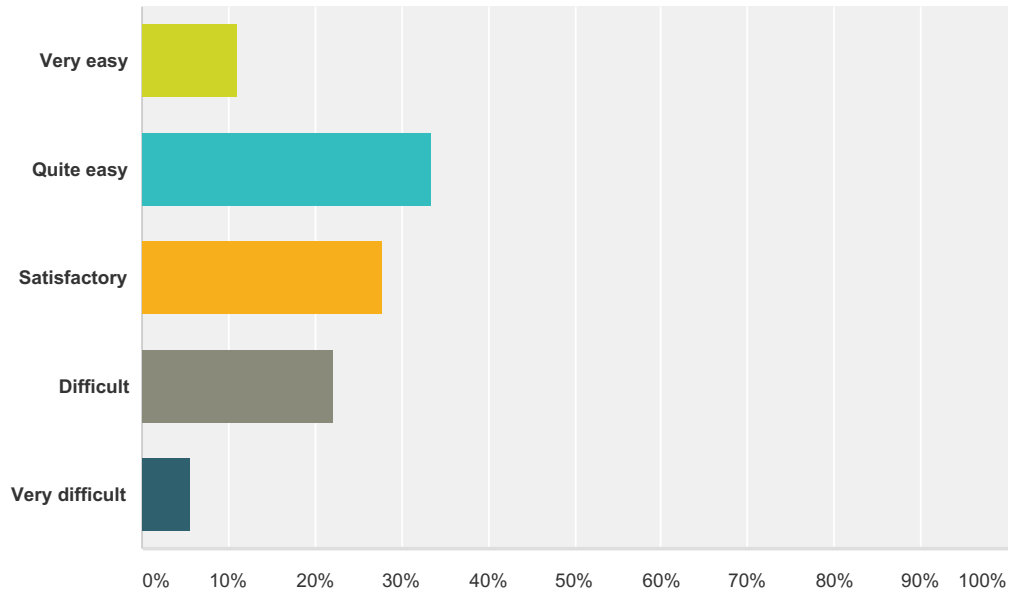


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	<b>55.56%</b> 10	<b>33.33%</b> 6	<b>5.56%</b> 1	<b>5.56%</b> 1	<b>0.00%</b> 0	18
Taking part in community activities	<b>11.11%</b> 2	<b>38.89%</b> 7	<b>11.11%</b> 2	<b>16.67%</b> 3	<b>22.22%</b> 4	18
Leading a healthy life	<b>44.44%</b> 8	<b>27.78%</b> 5	<b>11.11%</b> 2	<b>5.56%</b> 1	<b>11.11%</b> 2	18
Getting ready for adulthood	<b>6.25%</b> 1	<b>6.25%</b> 1	<b>12.50%</b> 2	<b>12.50%</b> 2	<b>62.50%</b> 10	16

**Q15 How easy do you find it to get information about what services are available and what they do?**

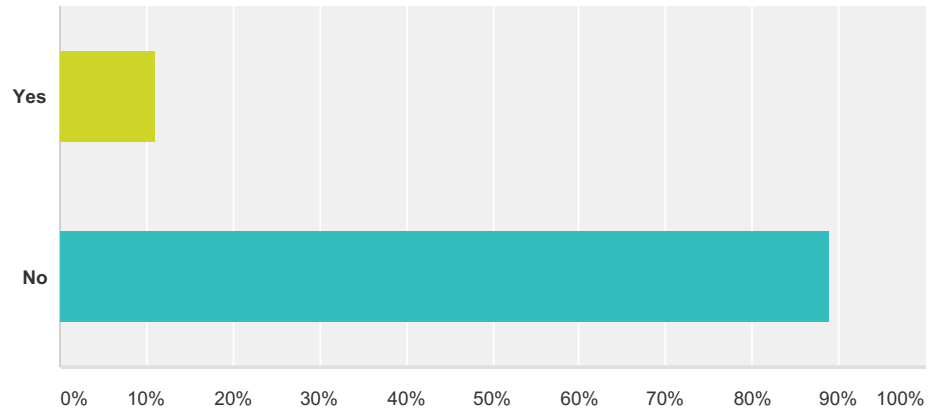
Answered: 18 Skipped: 0



Answer Choices	Responses
Very easy	11.11% 2
Quite easy	33.33% 6
Satisfactory	27.78% 5
Difficult	22.22% 4
Very difficult	5.56% 1
<b>Total Respondents: 18</b>	

### Q16 Have you heard of the 0-25 SEND Local Offer?

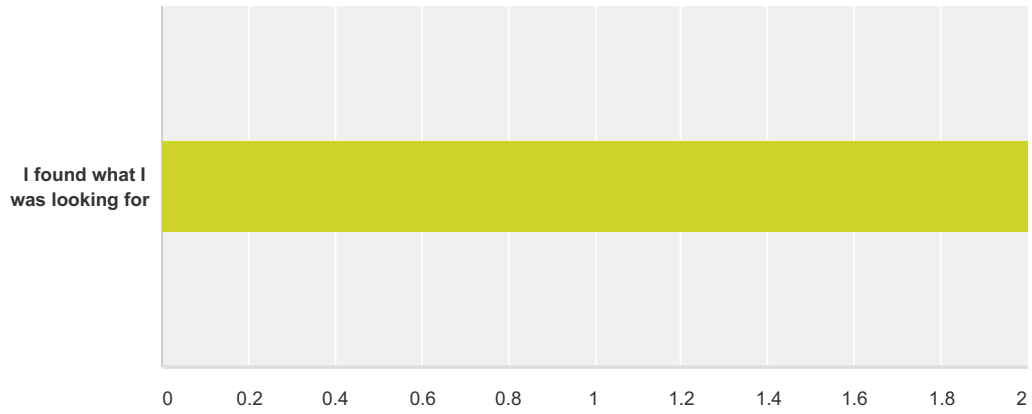
Answered: 18 Skipped: 0



Answer Choices	Responses	
Yes	11.11%	2
No	88.89%	16
<b>Total Respondents: 18</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 2 Skipped: 16

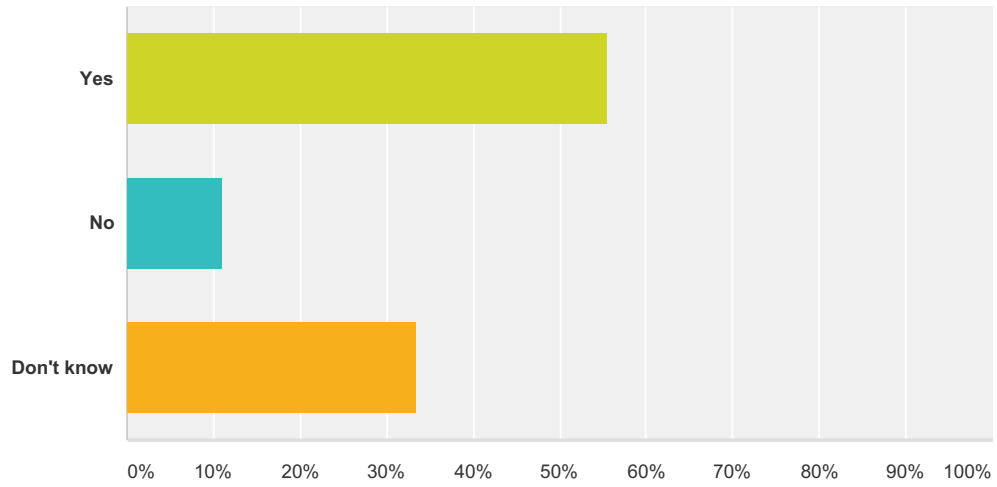


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	0.00% 0	100.00% 2	0.00% 0	2	2.00



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 18 Skipped: 0



Answer Choices	Responses
Yes	55.56% 10
No	11.11% 2
Don't know	33.33% 6
<b>Total</b>	<b>18</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 7 Skipped: 11

**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 10 Skipped: 8

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 18 Skipped: 0

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	83.33% 15
White Irish	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	0.00%	0
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.00%	0
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	5.56%	1
Mixed Other	0.00%	0
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	5.56%	1
Prefer not to say	5.56%	1
<b>Total Respondents: 18</b>		