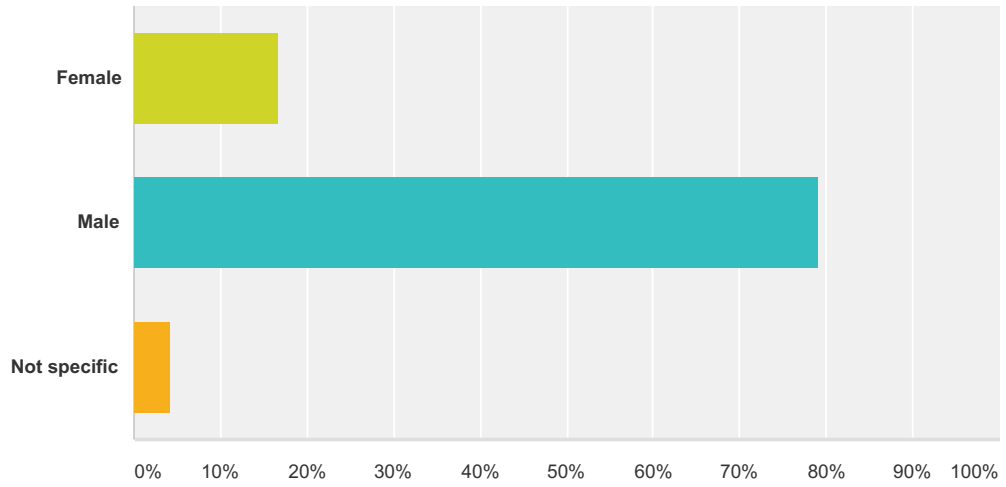


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 46 Skipped: 2

## Q2 What is your child/young person's gender?

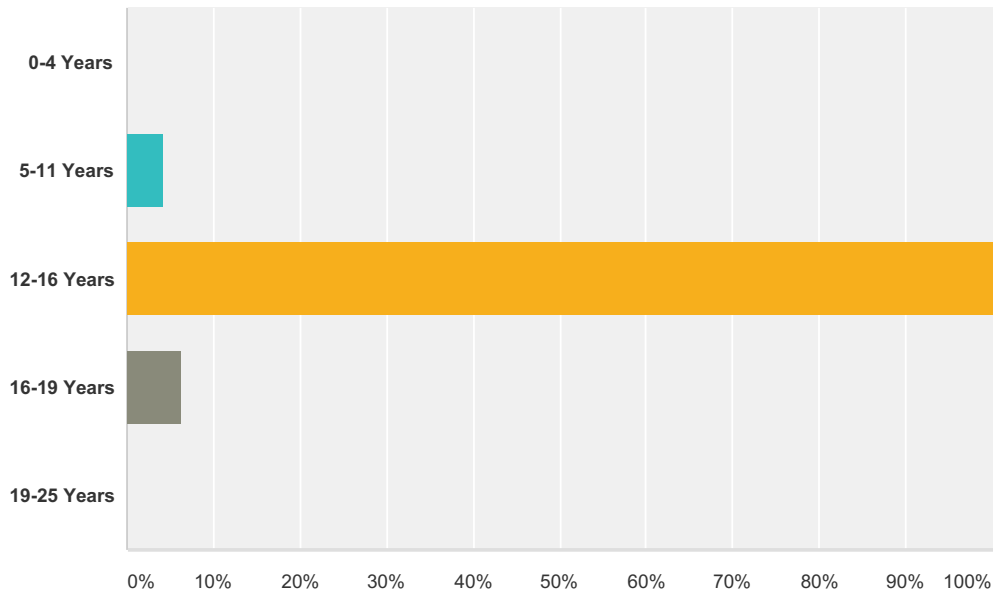
Answered: 48 Skipped: 0



Answer Choices	Responses	Count
Female	16.67%	8
Male	79.17%	38
Not specific	4.17%	2
<b>Total</b>		<b>48</b>

### Q3 What age range is your child or young person?

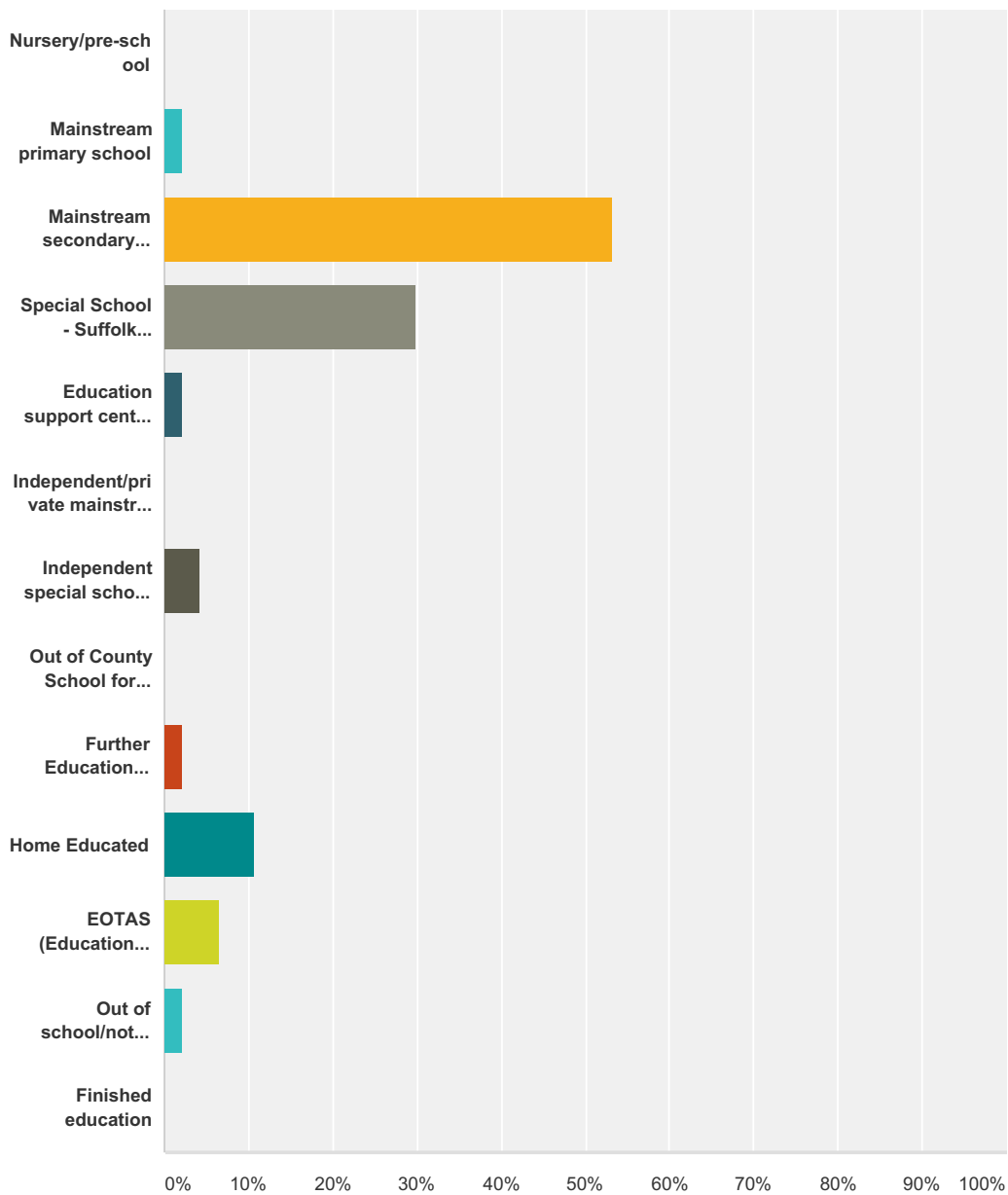
Answered: 48 Skipped: 0



Answer Choices	Responses	Count
0-4 Years	0.00%	0
5-11 Years	4.17%	2
12-16 Years	100.00%	48
16-19 Years	6.25%	3
19-25 Years	0.00%	0
<b>Total Respondents: 48</b>		

### Q4 What type of education setting does your child/young person go to?

Answered: 47 Skipped: 1



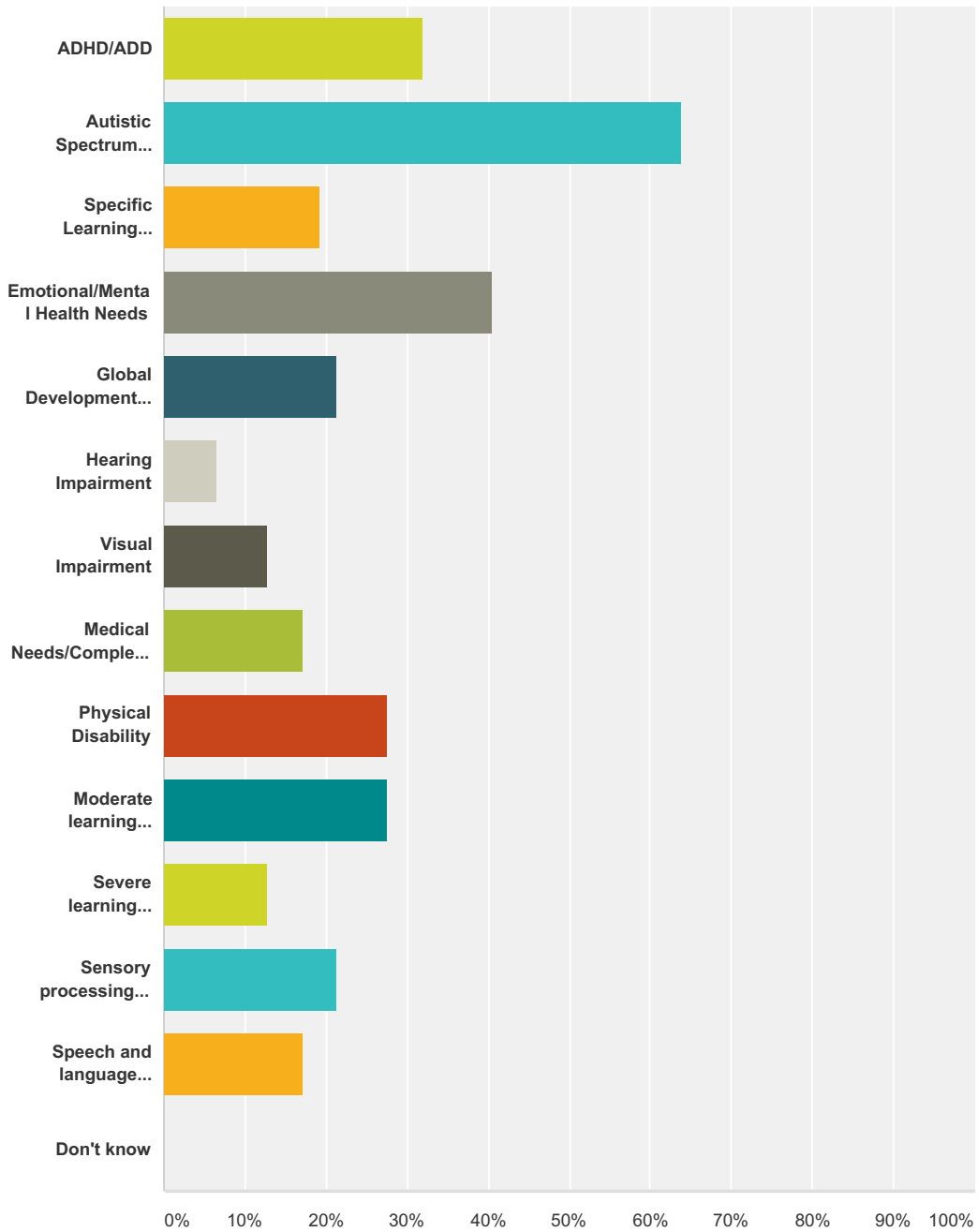
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	2.13% 1
Mainstream secondary school	53.19% 25
Special School - Suffolk County Council	29.79% 14
Education support centre or pupil referral unit	2.13% 1
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	4.26% 2
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	2.13%	1
Home Educated	10.64%	5
EOTAS (Education other than at school)	6.38%	3
Out of school/not receiving an education	2.13%	1
Finished education	0.00%	0
<b>Total Respondents: 47</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 47 Skipped: 1



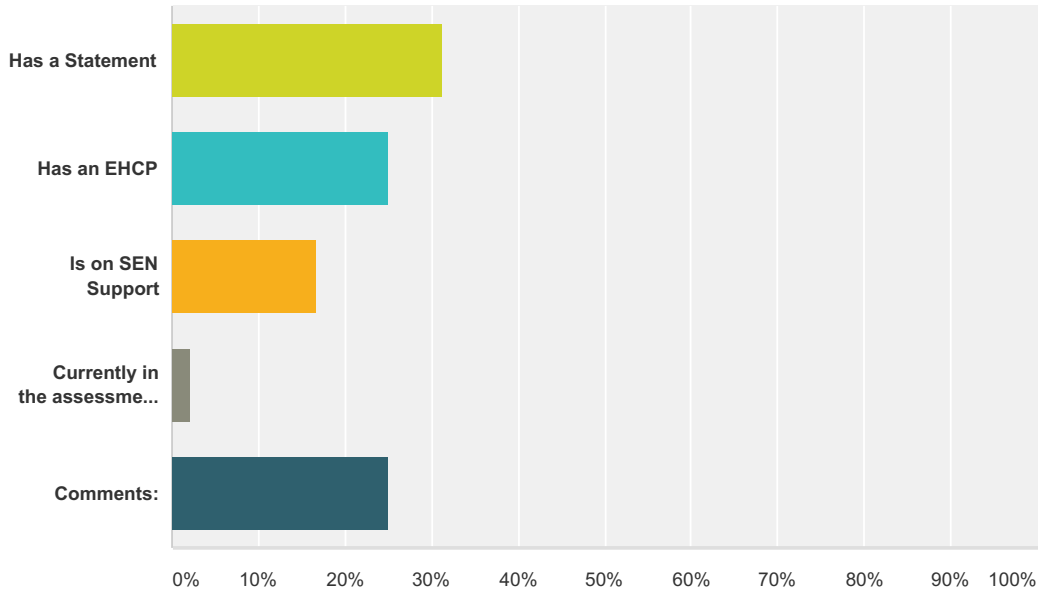
Answer Choices	Responses
ADHD/ADD	31.91% 15
Autistic Spectrum Disorder	63.83% 30
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	19.15% 9
Emotional/Mental Health Needs	40.43% 19
Global Development Delay	21.28% 10

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	<b>6.38%</b>	3
Visual Impairment	<b>12.77%</b>	6
Medical Needs/Complex Health Needs	<b>17.02%</b>	8
Physical Disability	<b>27.66%</b>	13
Moderate learning difficulties	<b>27.66%</b>	13
Severe learning difficulties	<b>12.77%</b>	6
Sensory processing disorder	<b>21.28%</b>	10
Speech and language impairment	<b>17.02%</b>	8
Don't know	<b>0.00%</b>	0
<b>Total Respondents: 47</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 48 Skipped: 0

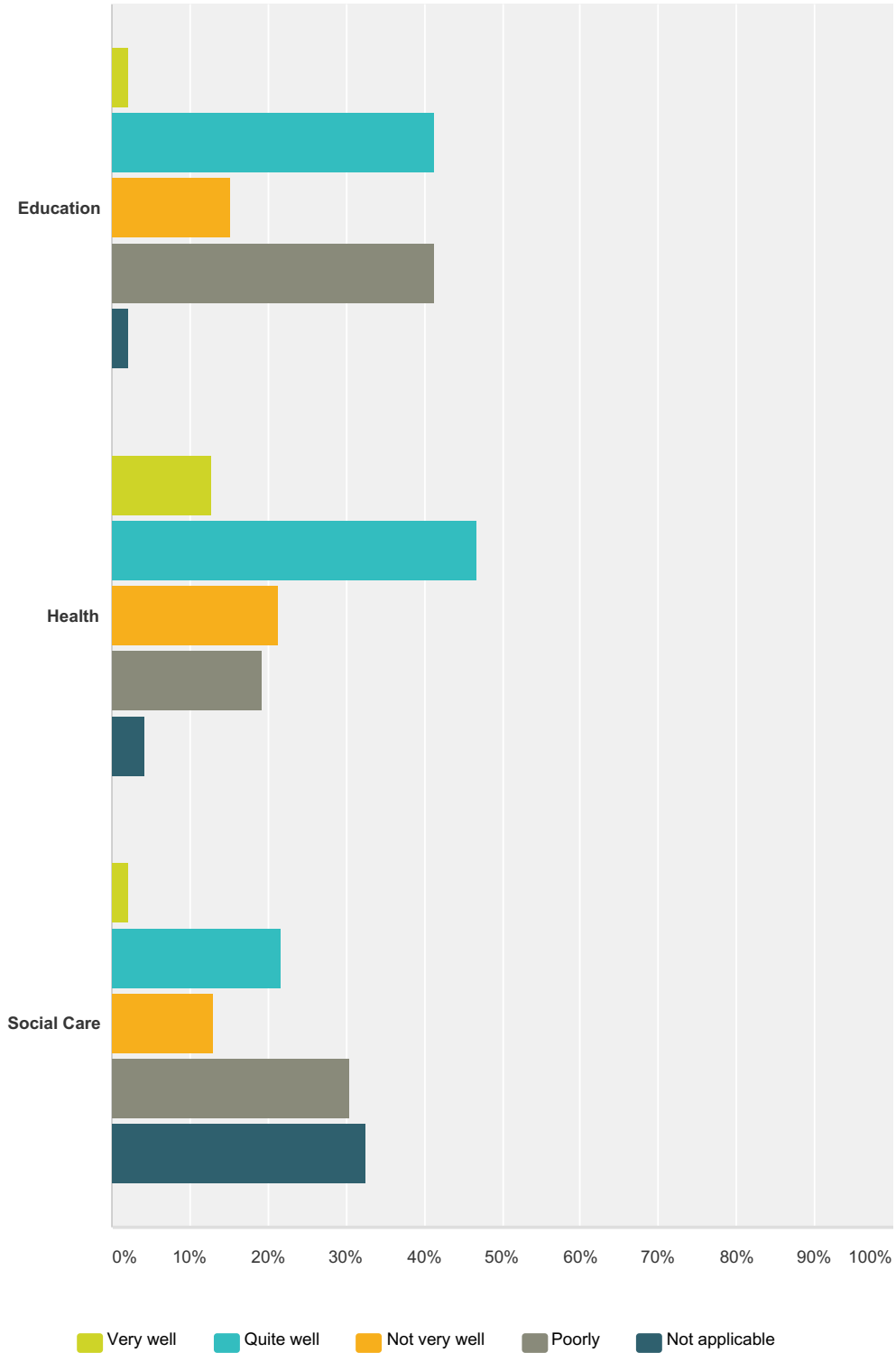


Answer Choices	Responses
Has a Statement	31.25% 15
Has an EHCP	25.00% 12
Is on SEN Support	16.67% 8
Currently in the assessment process.	2.08% 1
Comments:	25.00% 12
<b>Total</b>	<b>48</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 47 Skipped: 1



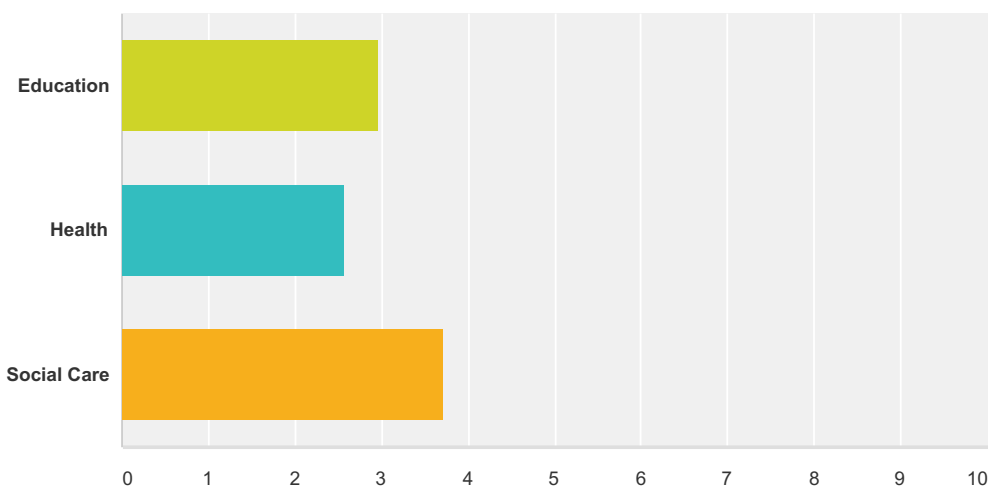
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	2.17% 1	41.30% 19	15.22% 7	41.30% 19	2.17% 1	46
Health	12.77% 6	46.81% 22	21.28% 10	19.15% 9	4.26% 2	47

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>2.17%</b> 1	<b>21.74%</b> 10	<b>13.04%</b> 6	<b>30.43%</b> 14	<b>32.61%</b> 15	46
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**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

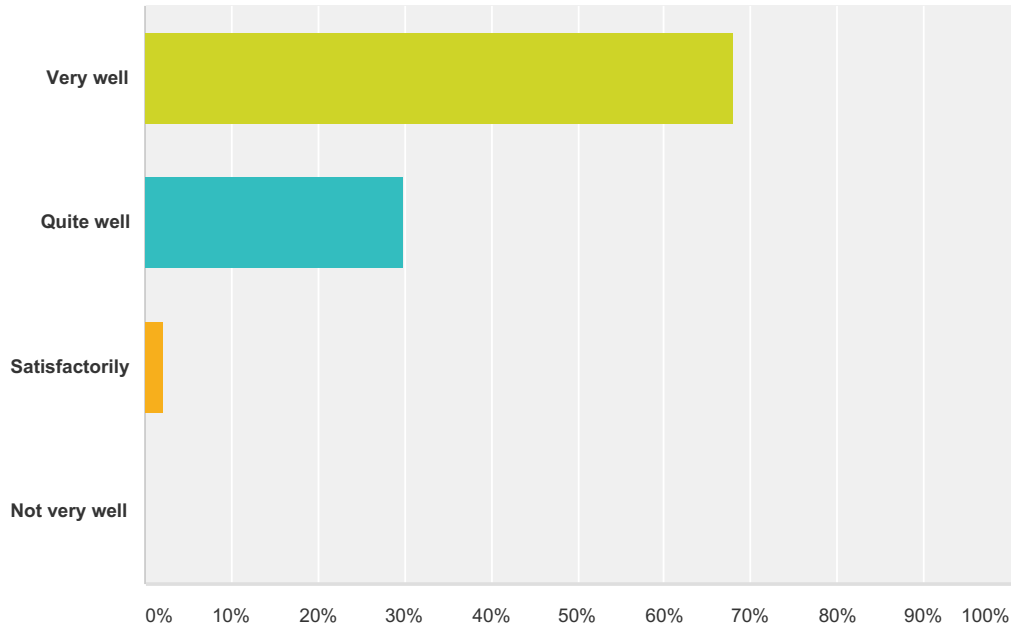
Answered: 47 Skipped: 1



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	6.52% 3	30.43% 14	28.26% 13	30.43% 14	4.35% 2	46	2.96
Health	11.36% 5	45.45% 20	25.00% 11	11.36% 5	6.82% 3	44	2.57
Social Care	2.44% 1	17.07% 7	21.95% 9	24.39% 10	34.15% 14	41	3.71

### Q9 How well do YOU understand your child/young person's needs?

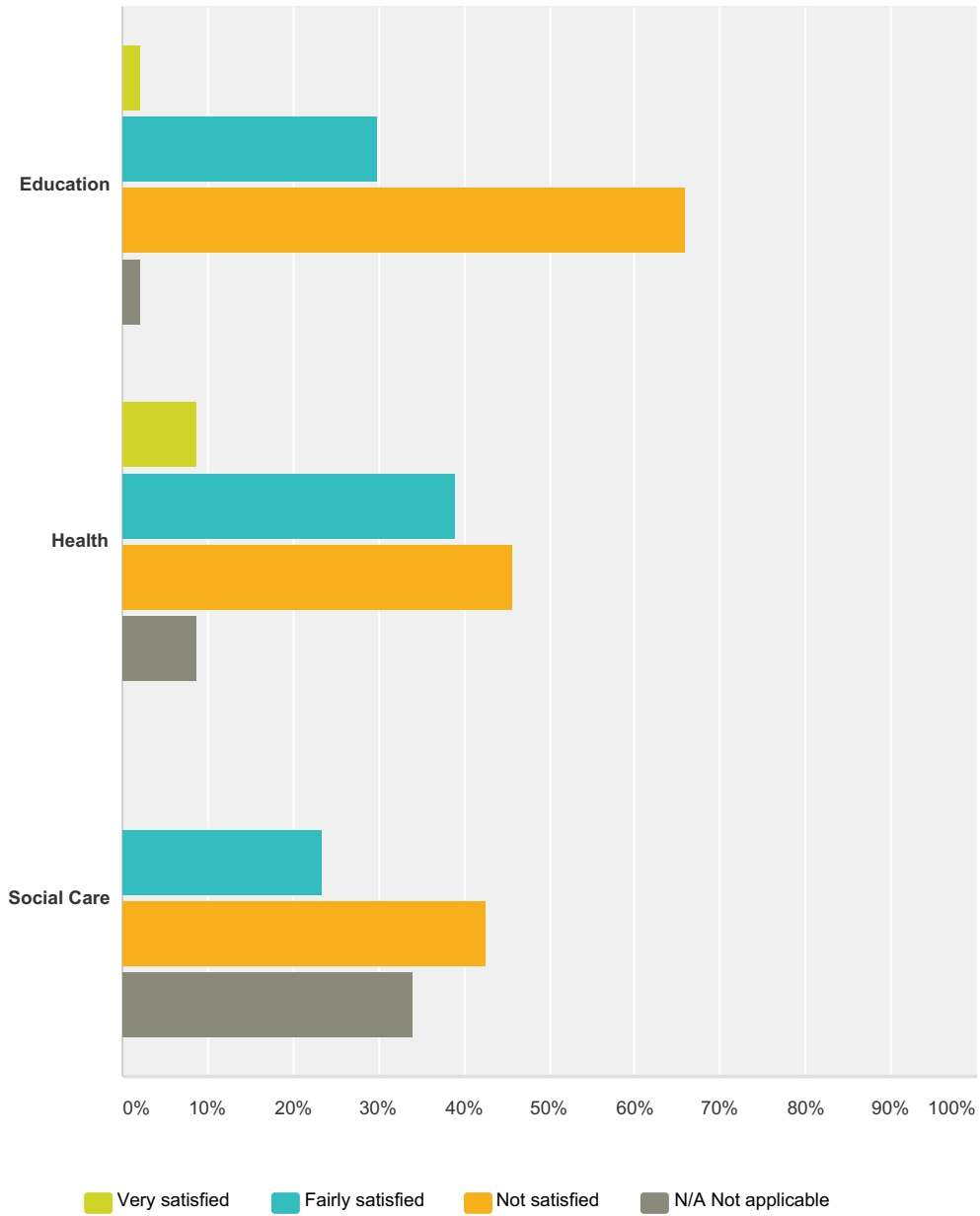
Answered: 47 Skipped: 1



Answer Choices	Responses	
Very well	68.09%	32
Quite well	29.79%	14
Satisfactorily	2.13%	1
Not very well	0.00%	0
<b>Total</b>		<b>47</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

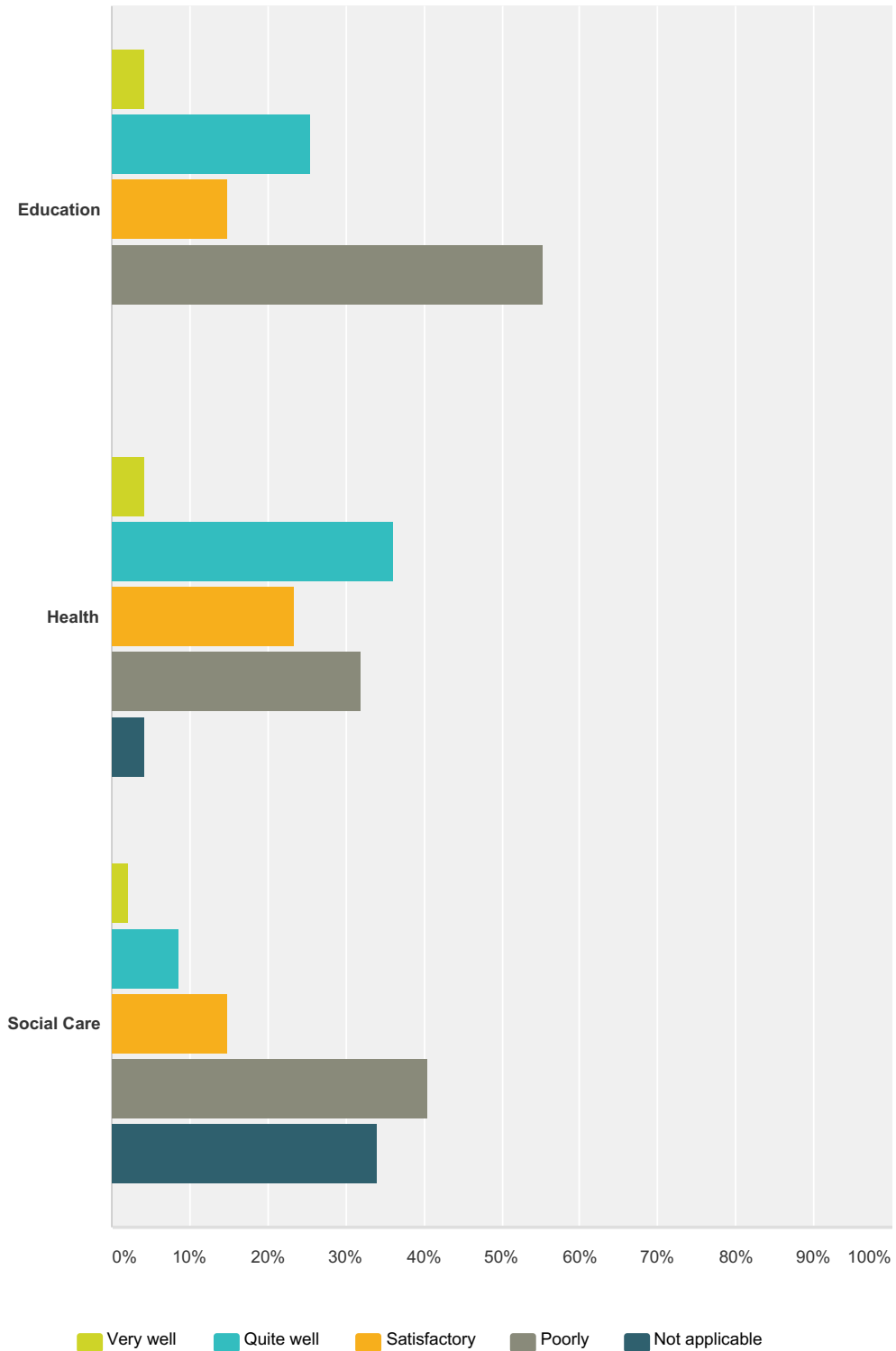
Answered: 47 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	2.13% 1	29.79% 14	65.96% 31	2.13% 1	47
Health	8.70% 4	39.13% 18	45.65% 21	8.70% 4	46
Social Care	0.00% 0	23.40% 11	42.55% 20	34.04% 16	47

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 47 Skipped: 1



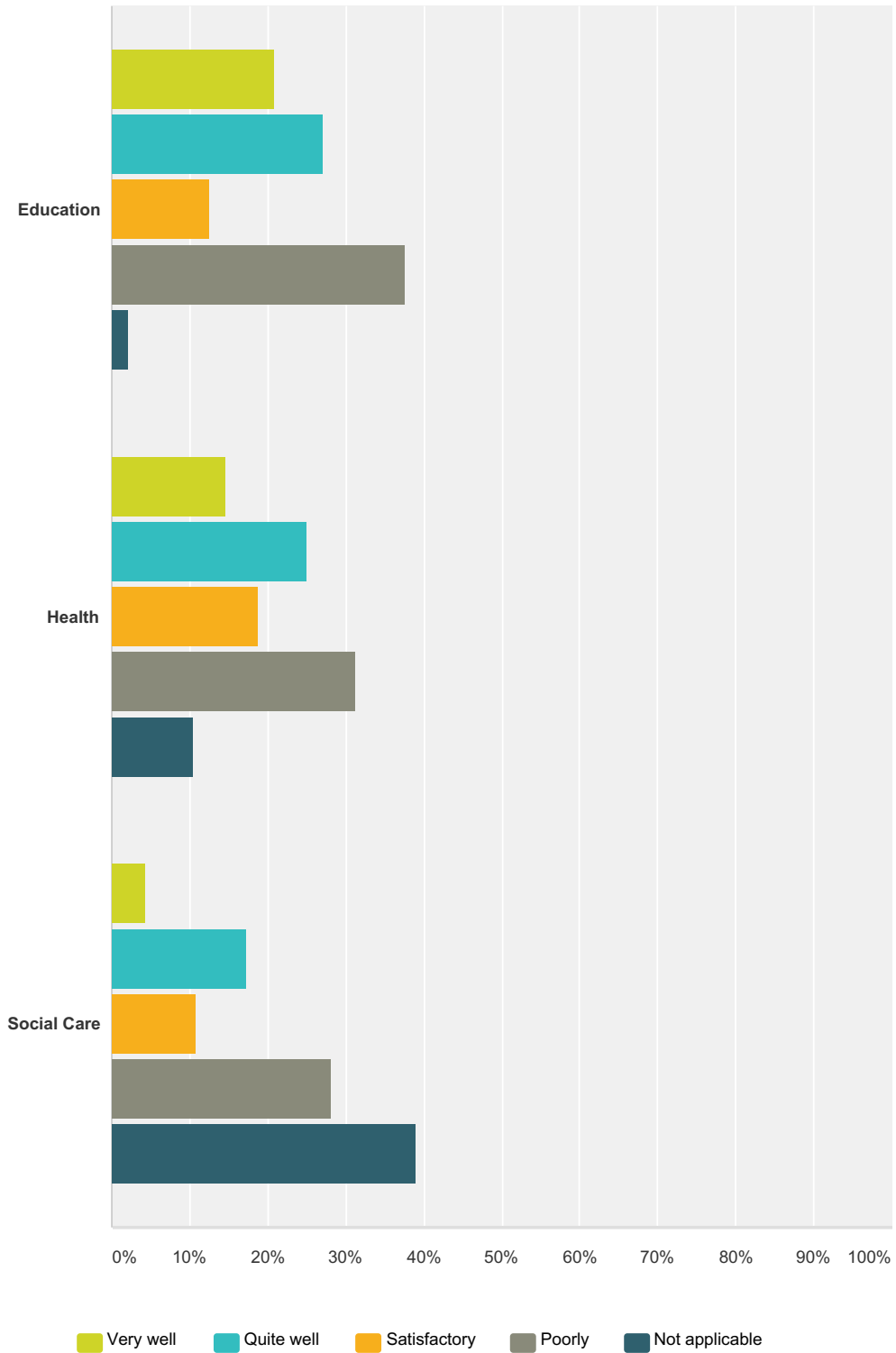
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	4.26% 2	25.53% 12	14.89% 7	55.32% 26	0.00% 0	47
Health	4.26% 2	36.17% 17	23.40% 11	31.91% 15	4.26% 2	47

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>2.13%</b> 1	<b>8.51%</b> 4	<b>14.89%</b> 7	<b>40.43%</b> 19	<b>34.04%</b> 16	47
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### Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?

Answered: 48 Skipped: 0



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	20.83% 10	27.08% 13	12.50% 6	37.50% 18	2.08% 1	48
Health	14.58% 7	25.00% 12	18.75% 9	31.25% 15	10.42% 5	48

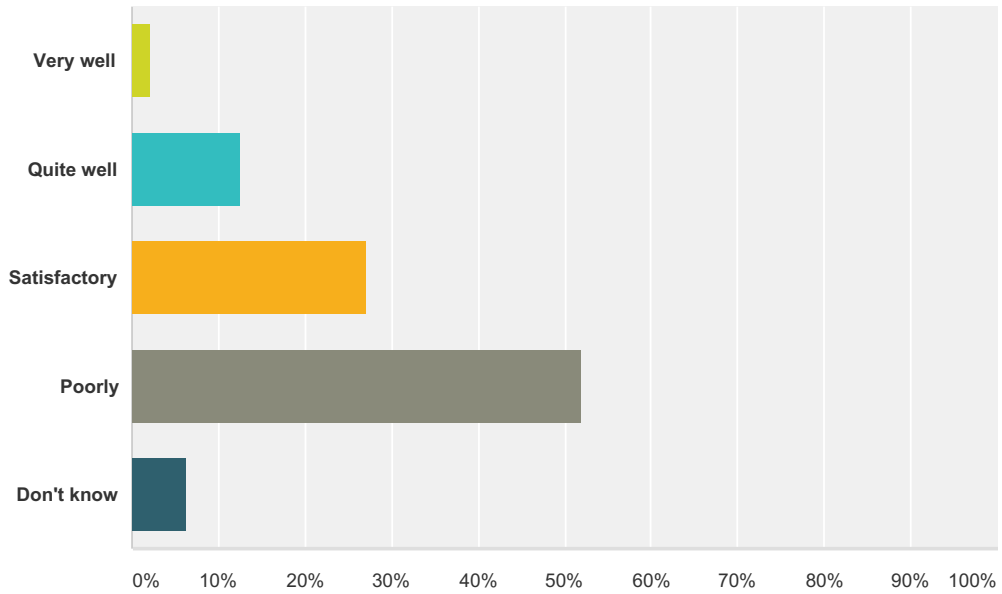


## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>4.35%</b> 2	<b>17.39%</b> 8	<b>10.87%</b> 5	<b>28.26%</b> 13	<b>39.13%</b> 18	46
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### Q13 How well do services and professionals work together to support your child/young person?

Answered: 48 Skipped: 0

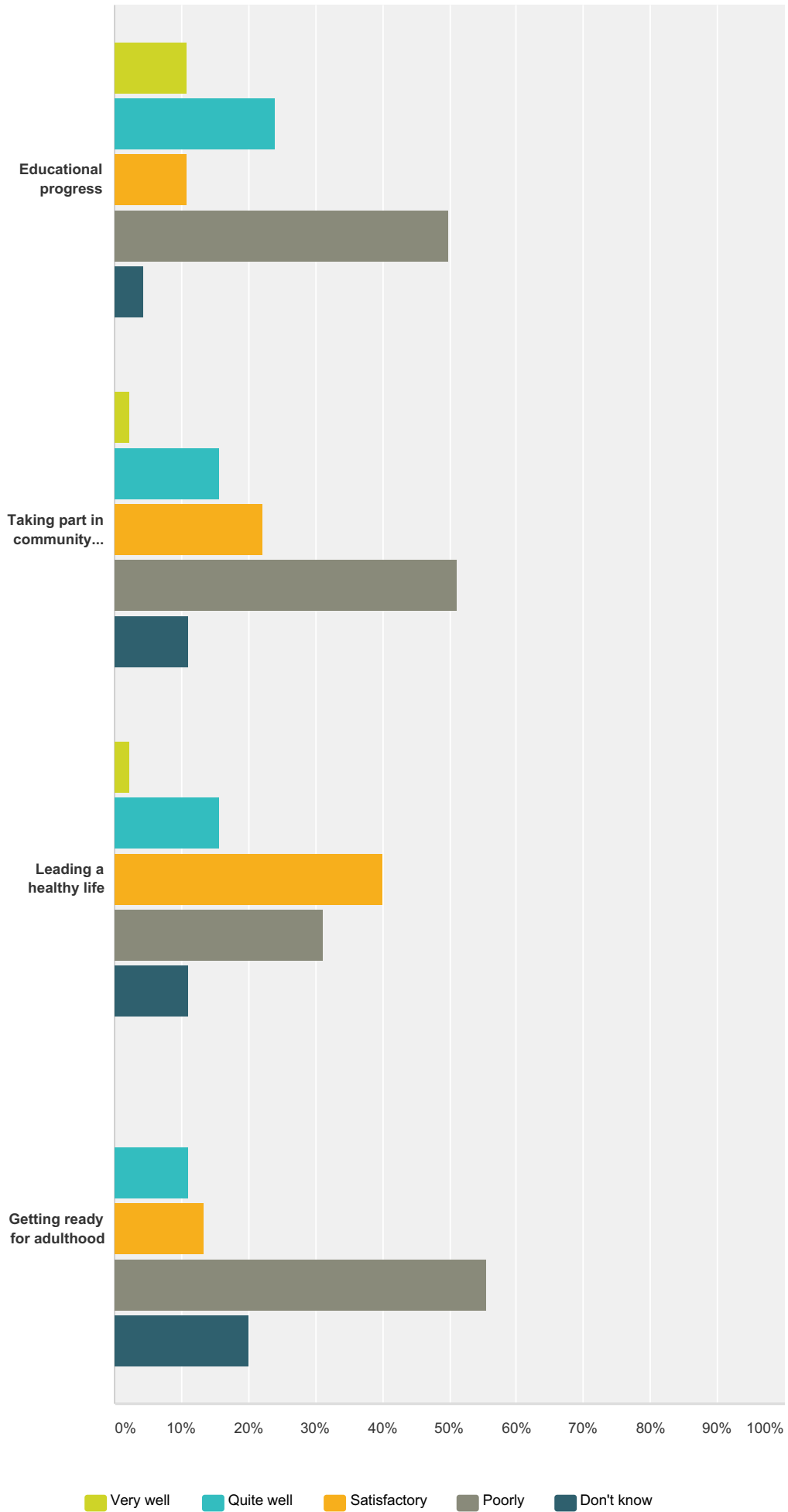


Answer Choices	Responses
Very well	2.08% 1
Quite well	12.50% 6
Satisfactory	27.08% 13
Poorly	52.08% 25
Don't know	6.25% 3
<b>Total Respondents: 48</b>	

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 46 Skipped: 2

# Suffolk Parent Carer Satisfaction Survey.

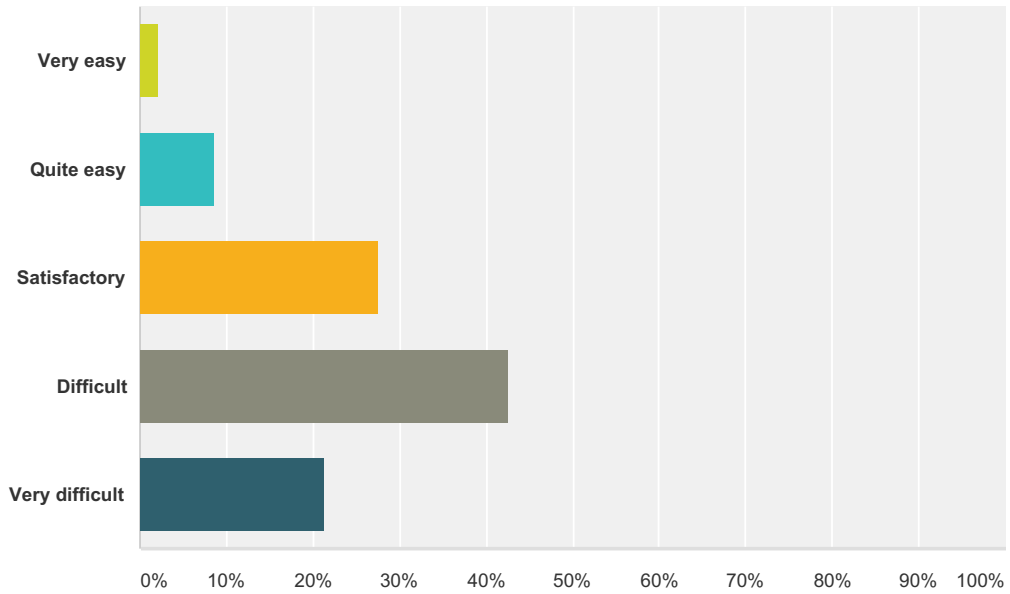


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	<b>10.87%</b> 5	<b>23.91%</b> 11	<b>10.87%</b> 5	<b>50.00%</b> 23	<b>4.35%</b> 2	46
Taking part in community activities	<b>2.22%</b> 1	<b>15.56%</b> 7	<b>22.22%</b> 10	<b>51.11%</b> 23	<b>11.11%</b> 5	45
Leading a healthy life	<b>2.22%</b> 1	<b>15.56%</b> 7	<b>40.00%</b> 18	<b>31.11%</b> 14	<b>11.11%</b> 5	45
Getting ready for adulthood	<b>0.00%</b> 0	<b>11.11%</b> 5	<b>13.33%</b> 6	<b>55.56%</b> 25	<b>20.00%</b> 9	45

**Q15 How easy do you find it to get information about what services are available and what they do?**

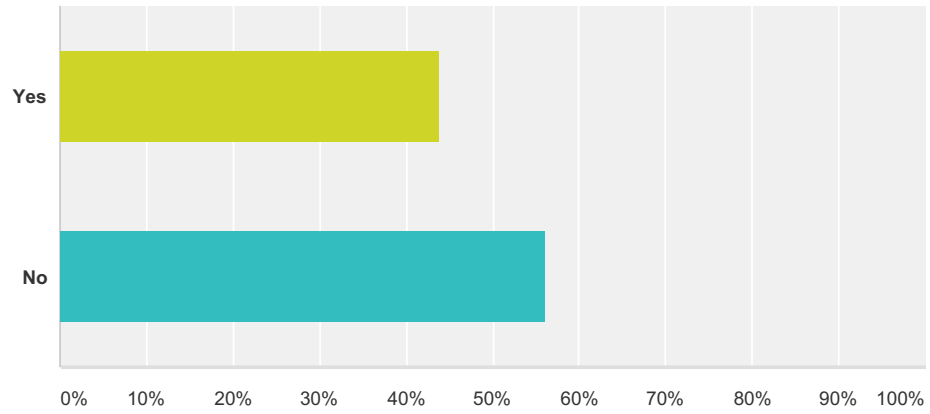
Answered: 47 Skipped: 1



Answer Choices	Responses
Very easy	2.13% 1
Quite easy	8.51% 4
Satisfactory	27.66% 13
Difficult	42.55% 20
Very difficult	21.28% 10
<b>Total Respondents: 47</b>	

### Q16 Have you heard of the 0-25 SEND Local Offer?

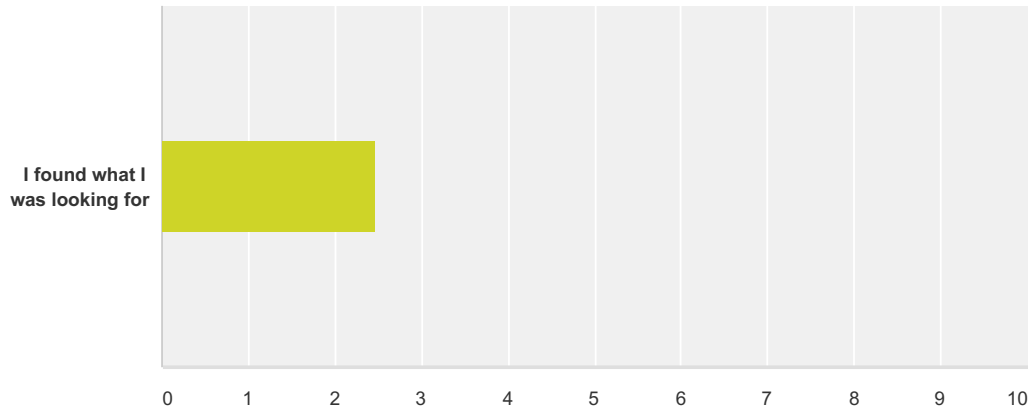
Answered: 48 Skipped: 0



Answer Choices	Responses	
Yes	43.75%	21
No	56.25%	27
<b>Total Respondents: 48</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 13 Skipped: 35

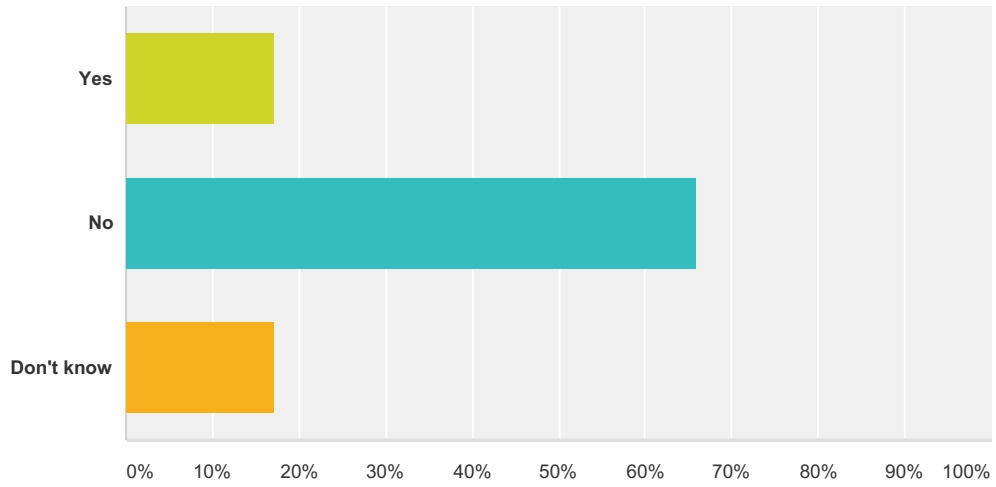


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	7.69% 1	38.46% 5	53.85% 7	13	2.46



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 47 Skipped: 1



Answer Choices	Responses
Yes	17.02% 8
No	65.96% 31
Don't know	17.02% 8
<b>Total</b>	<b>47</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 30 Skipped: 18

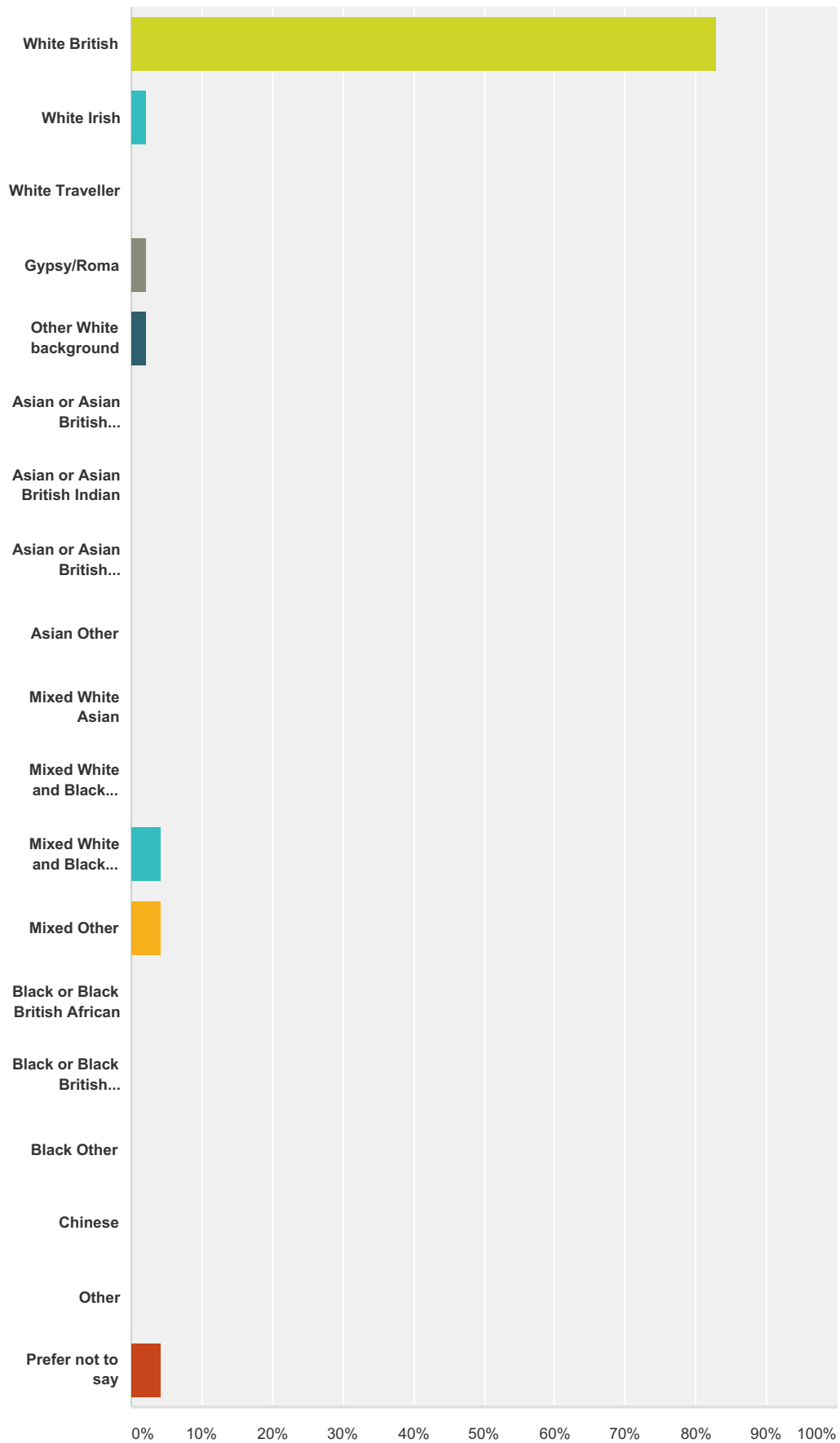
**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 35 Skipped: 13

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 47 Skipped: 1

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	82.98% 39
White Irish	2.13% 1

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	2.13%	1
Other White background	2.13%	1
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.00%	0
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	4.26%	2
Mixed Other	4.26%	2
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	4.26%	2
<b>Total Respondents: 47</b>		