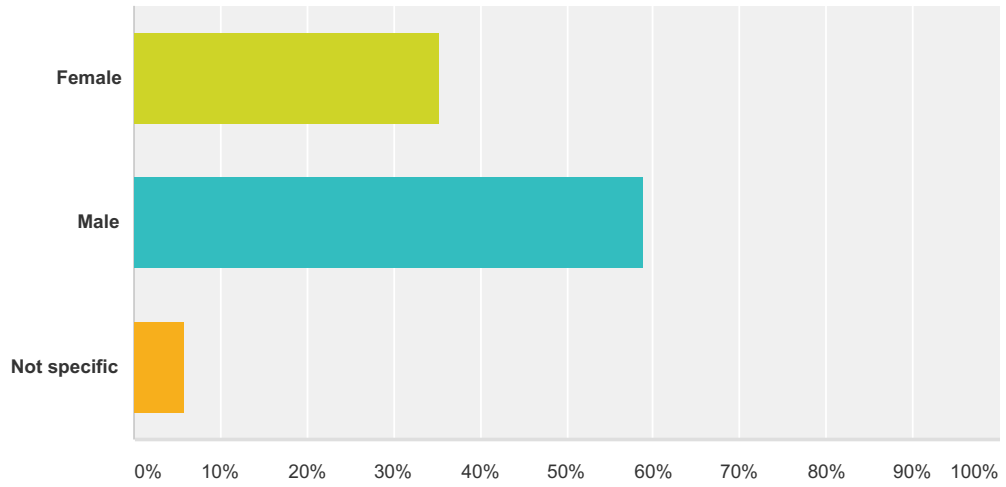


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 34 Skipped: 0

## Q2 What is your child/young person's gender?

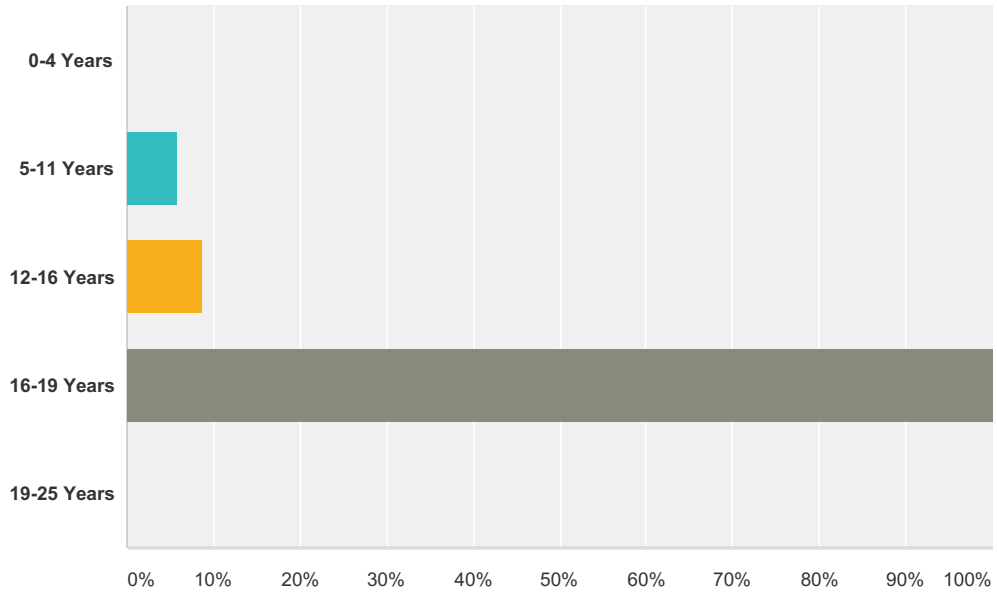
Answered: 34 Skipped: 0



Answer Choices	Responses	
Female	35.29%	12
Male	58.82%	20
Not specific	5.88%	2
<b>Total</b>		<b>34</b>

### Q3 What age range is your child or young person?

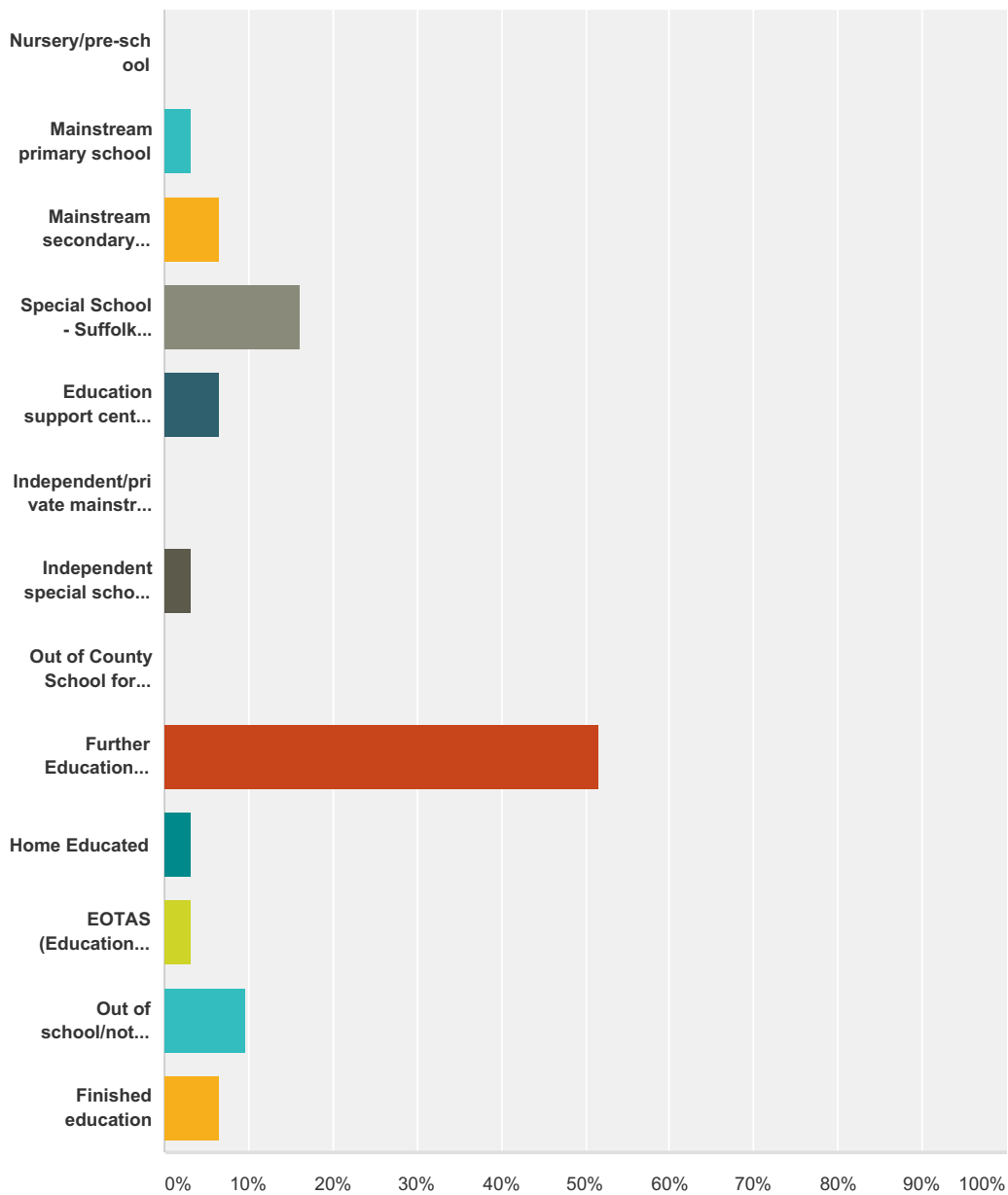
Answered: 34 Skipped: 0



Answer Choices	Responses	Count
0-4 Years	0.00%	0
5-11 Years	5.88%	2
12-16 Years	8.82%	3
16-19 Years	100.00%	34
19-25 Years	0.00%	0
<b>Total Respondents: 34</b>		

### Q4 What type of education setting does your child/young person go to?

Answered: 31 Skipped: 3



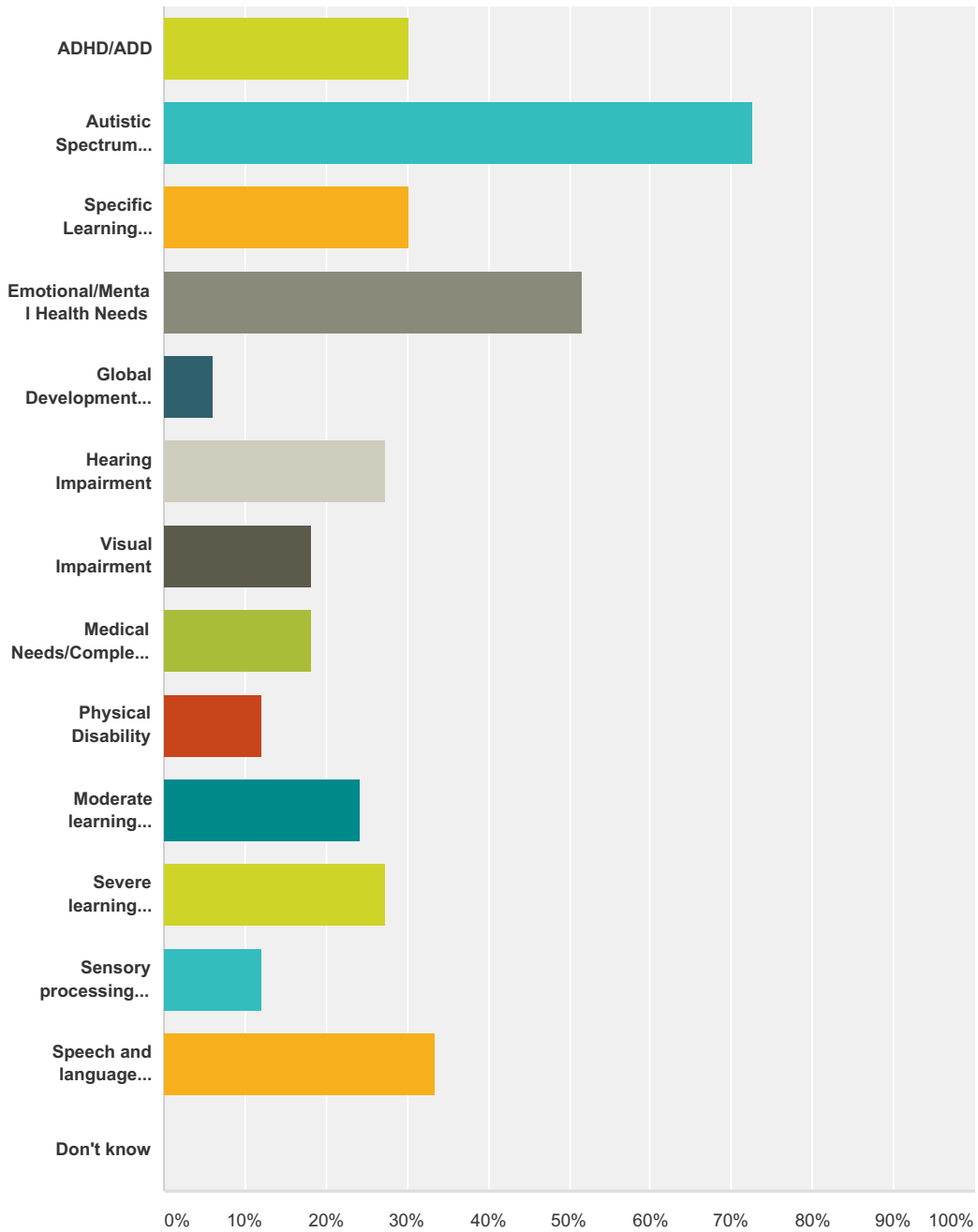
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	3.23% 1
Mainstream secondary school	6.45% 2
Special School - Suffolk County Council	16.13% 5
Education support centre or pupil referral unit	6.45% 2
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	3.23% 1
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	<b>51.61%</b>	16
Home Educated	<b>3.23%</b>	1
EOTAS (Education other than at school)	<b>3.23%</b>	1
Out of school/not receiving an education	<b>9.68%</b>	3
Finished education	<b>6.45%</b>	2
<b>Total Respondents: 31</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 33 Skipped: 1



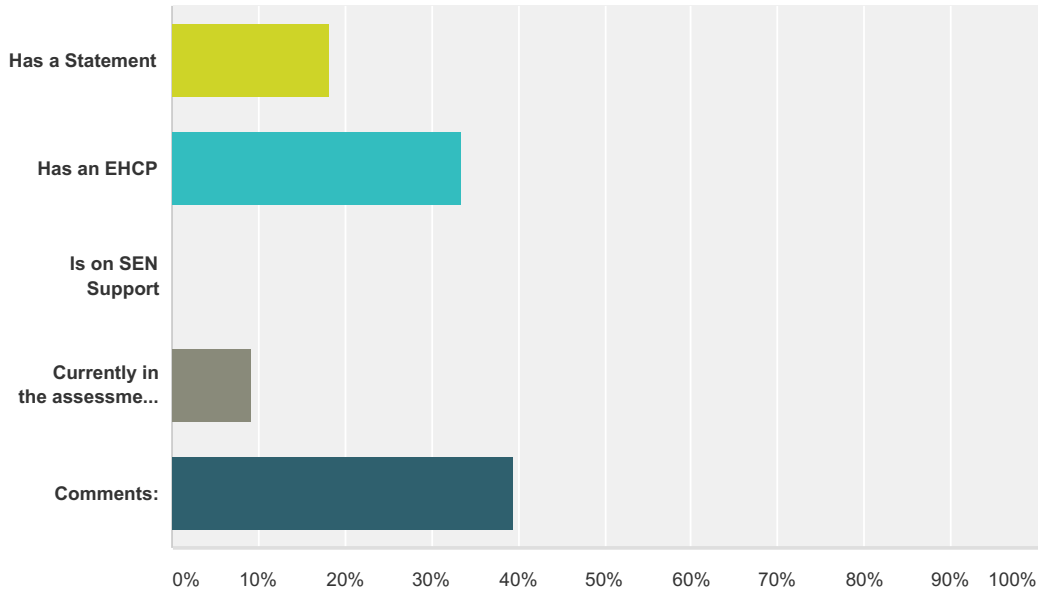
Answer Choices	Responses
ADHD/ADD	30.30% 10
Autistic Spectrum Disorder	72.73% 24
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	30.30% 10
Emotional/Mental Health Needs	51.52% 17
Global Development Delay	6.06% 2

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	<b>27.27%</b>	9
Visual Impairment	<b>18.18%</b>	6
Medical Needs/Complex Health Needs	<b>18.18%</b>	6
Physical Disability	<b>12.12%</b>	4
Moderate learning difficulties	<b>24.24%</b>	8
Severe learning difficulties	<b>27.27%</b>	9
Sensory processing disorder	<b>12.12%</b>	4
Speech and language impairment	<b>33.33%</b>	11
Don't know	<b>0.00%</b>	0
<b>Total Respondents: 33</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 33 Skipped: 1

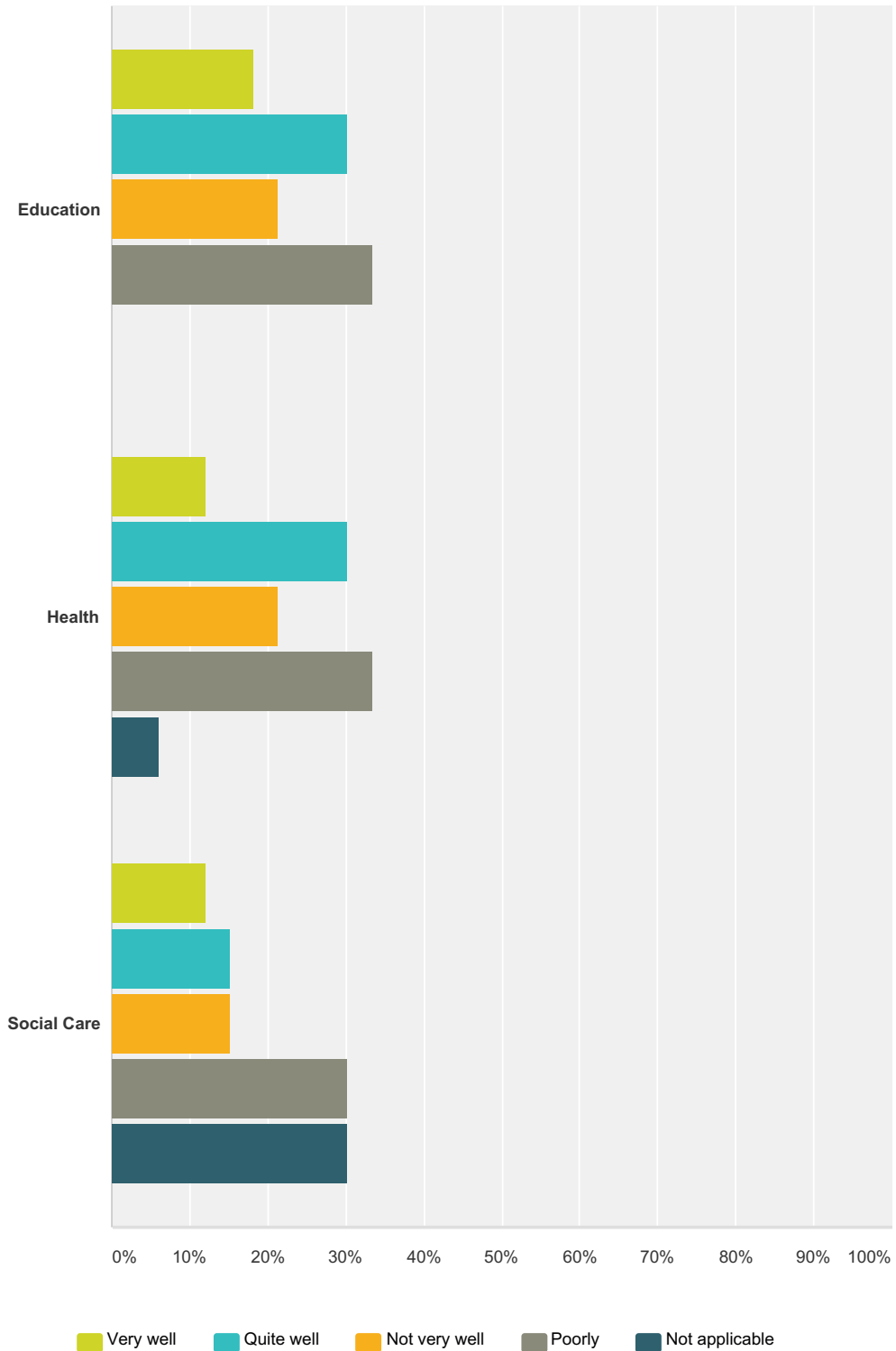


Answer Choices	Responses
Has a Statement	18.18% 6
Has an EHCP	33.33% 11
Is on SEN Support	0.00% 0
Currently in the assessment process.	9.09% 3
Comments:	39.39% 13
<b>Total</b>	<b>33</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 33 Skipped: 1



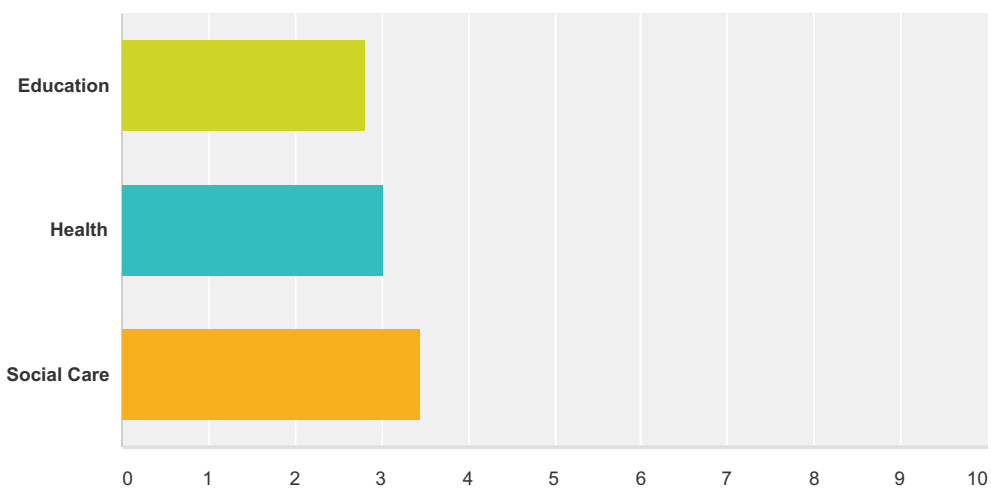
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	18.18% 6	30.30% 10	21.21% 7	33.33% 11	0.00% 0	33
Health	12.12% 4	30.30% 10	21.21% 7	33.33% 11	6.06% 2	33

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>12.12%</b> 4	<b>15.15%</b> 5	<b>15.15%</b> 5	<b>30.30%</b> 10	<b>30.30%</b> 10	33
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**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

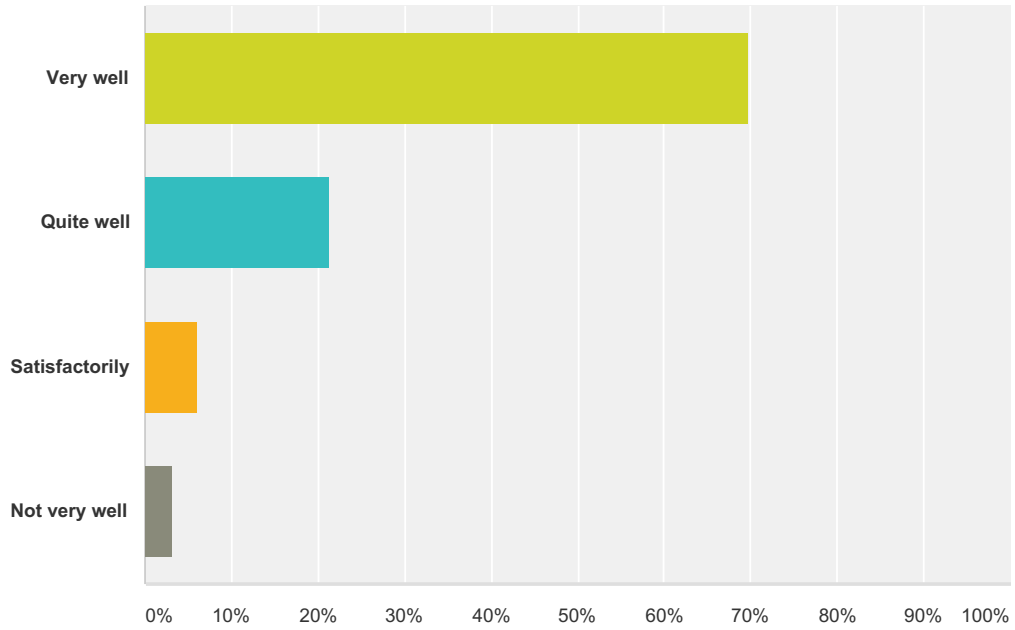
Answered: 34 Skipped: 0



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	17.65% 6	29.41% 10	11.76% 4	35.29% 12	5.88% 2	34	2.82
Health	11.76% 4	29.41% 10	20.59% 7	20.59% 7	17.65% 6	34	3.03
Social Care	15.63% 5	12.50% 4	12.50% 4	31.25% 10	28.13% 9	32	3.44

### Q9 How well do YOU understand your child/young person's needs?

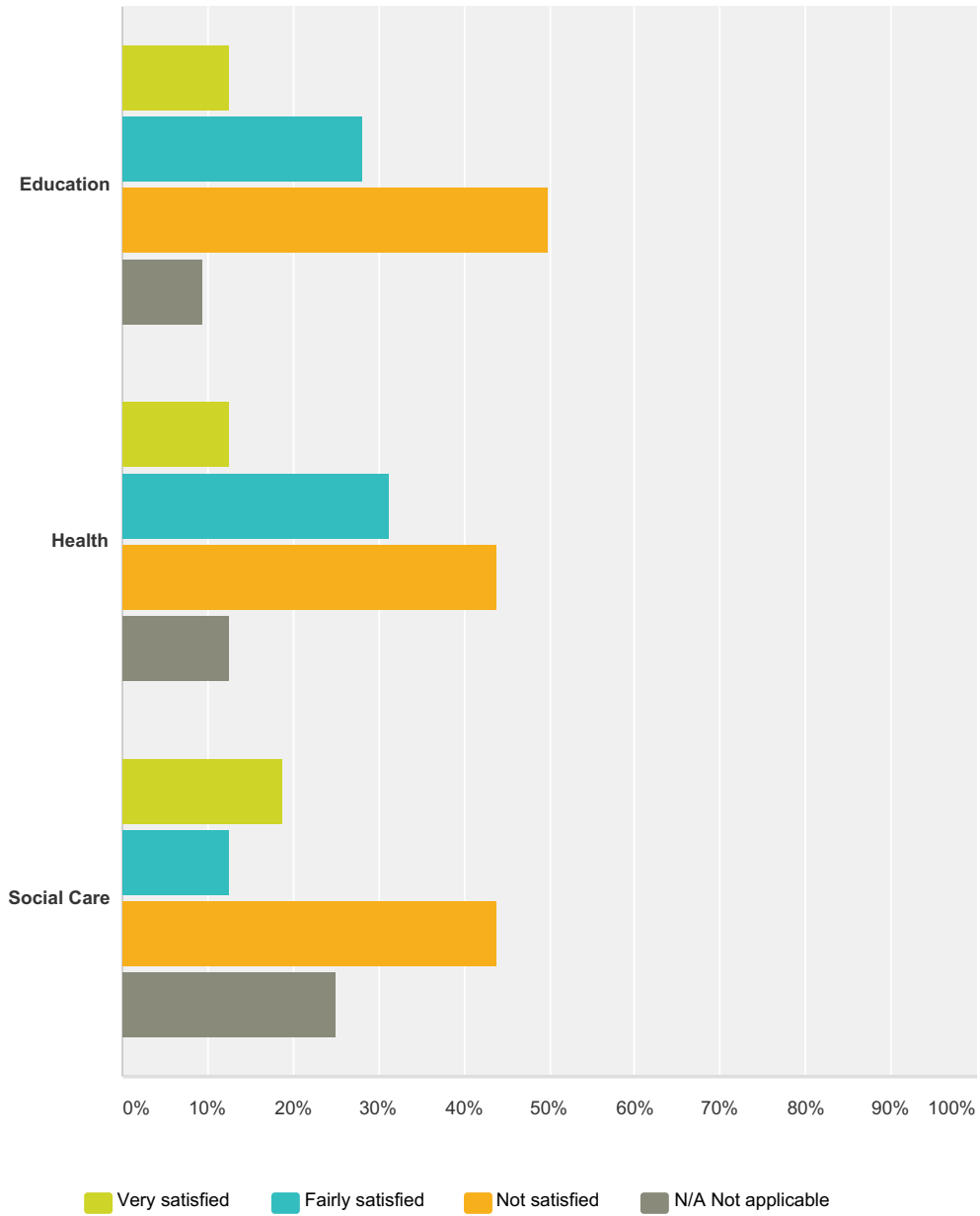
Answered: 33 Skipped: 1



Answer Choices	Responses
Very well	69.70% 23
Quite well	21.21% 7
Satisfactorily	6.06% 2
Not very well	3.03% 1
<b>Total</b>	<b>33</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

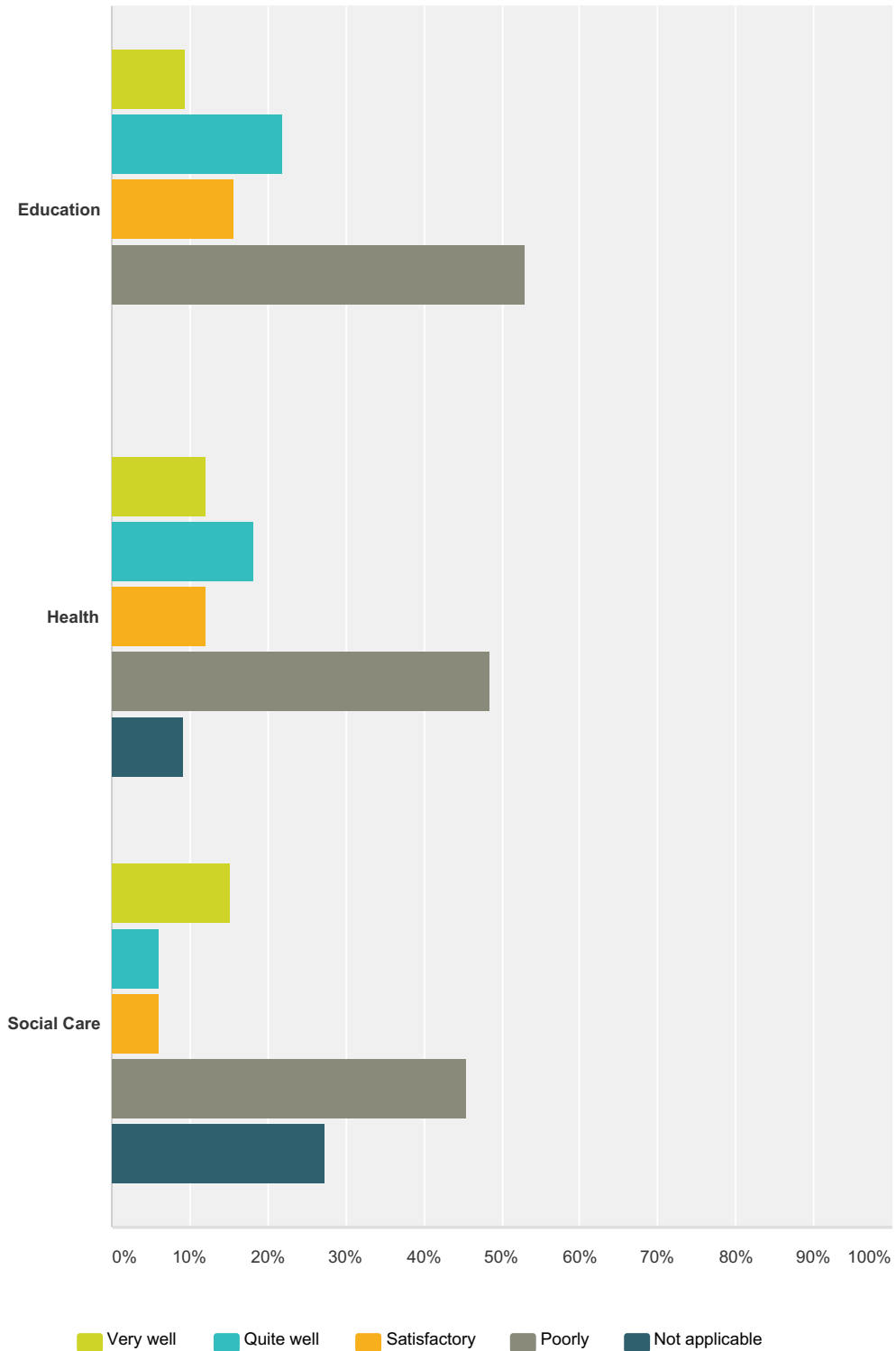
Answered: 33 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	12.50% 4	28.13% 9	50.00% 16	9.38% 3	32
Health	12.50% 4	31.25% 10	43.75% 14	12.50% 4	32
Social Care	18.75% 6	12.50% 4	43.75% 14	25.00% 8	32

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 33 Skipped: 1



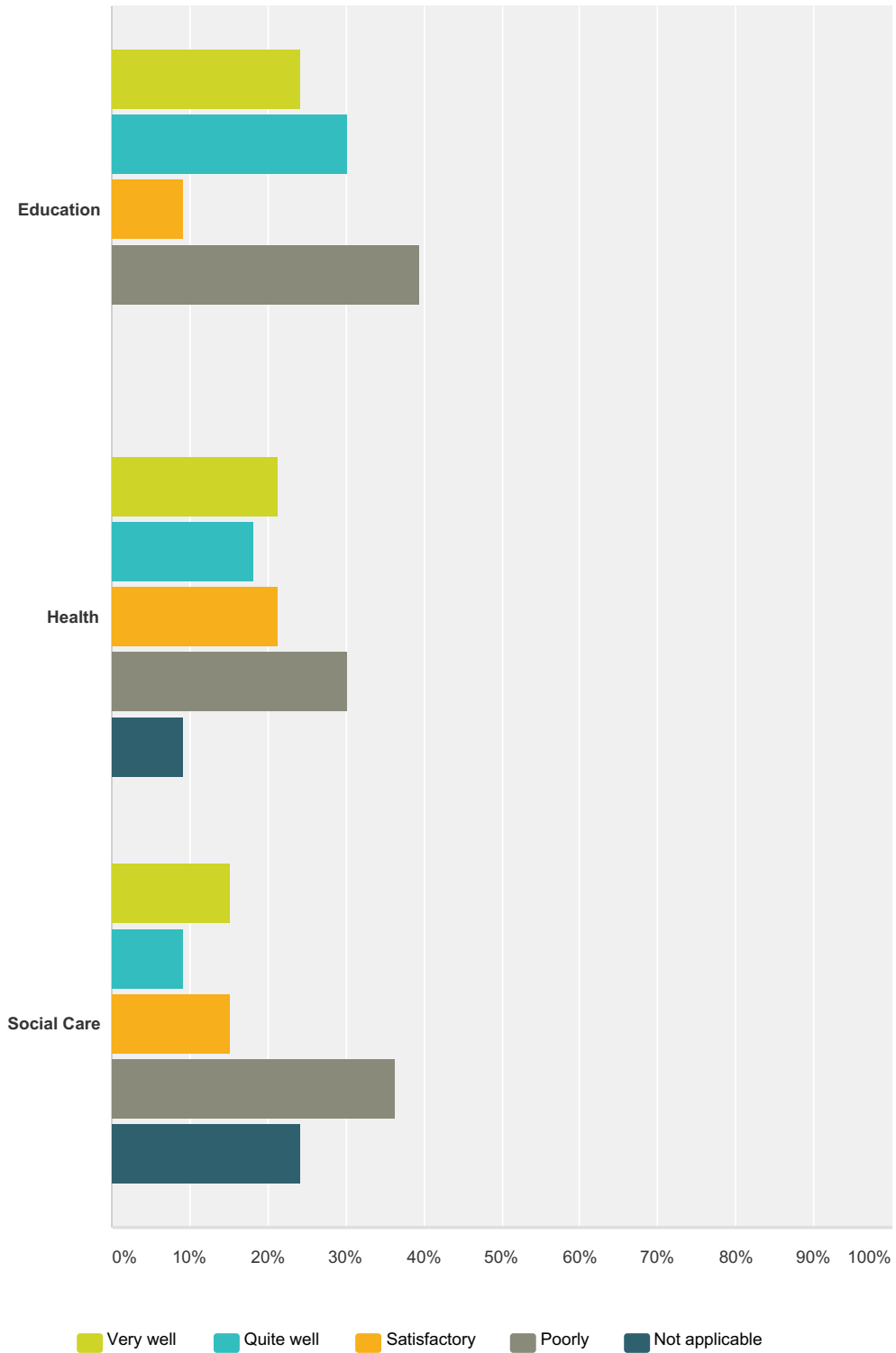
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	9.38% 3	21.88% 7	15.63% 5	53.13% 17	0.00% 0	32
Health	12.12% 4	18.18% 6	12.12% 4	48.48% 16	9.09% 3	33

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>15.15%</b> 5	<b>6.06%</b> 2	<b>6.06%</b> 2	<b>45.45%</b> 15	<b>27.27%</b> 9	33
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**Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?**

Answered: 34 Skipped: 0



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	24.24% 8	30.30% 10	9.09% 3	39.39% 13	0.00% 0	33
Health	21.21% 7	18.18% 6	21.21% 7	30.30% 10	9.09% 3	33

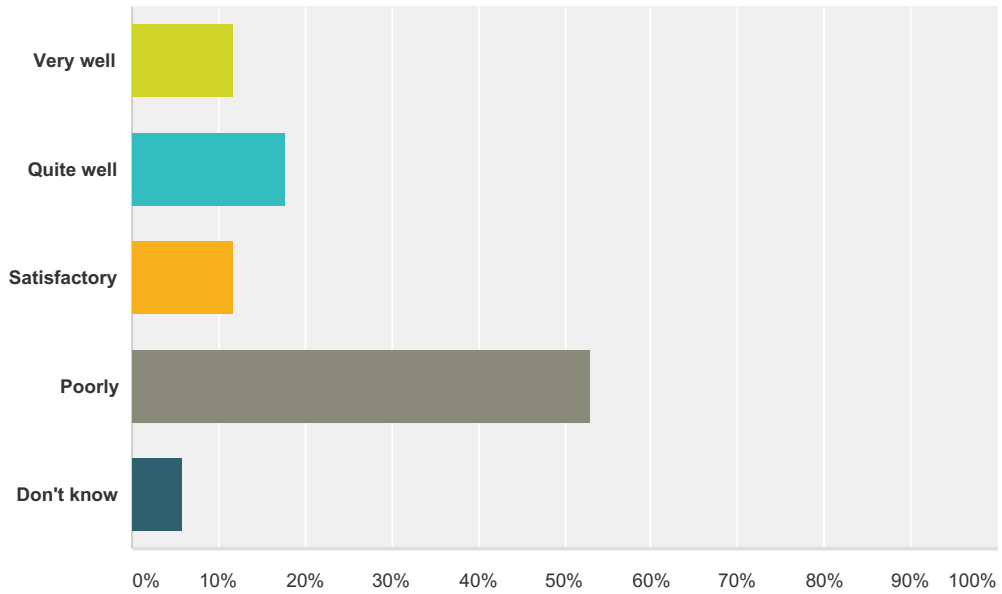


## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>15.15%</b> 5	<b>9.09%</b> 3	<b>15.15%</b> 5	<b>36.36%</b> 12	<b>24.24%</b> 8	33
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### Q13 How well do services and professionals work together to support your child/young person?

Answered: 34 Skipped: 0

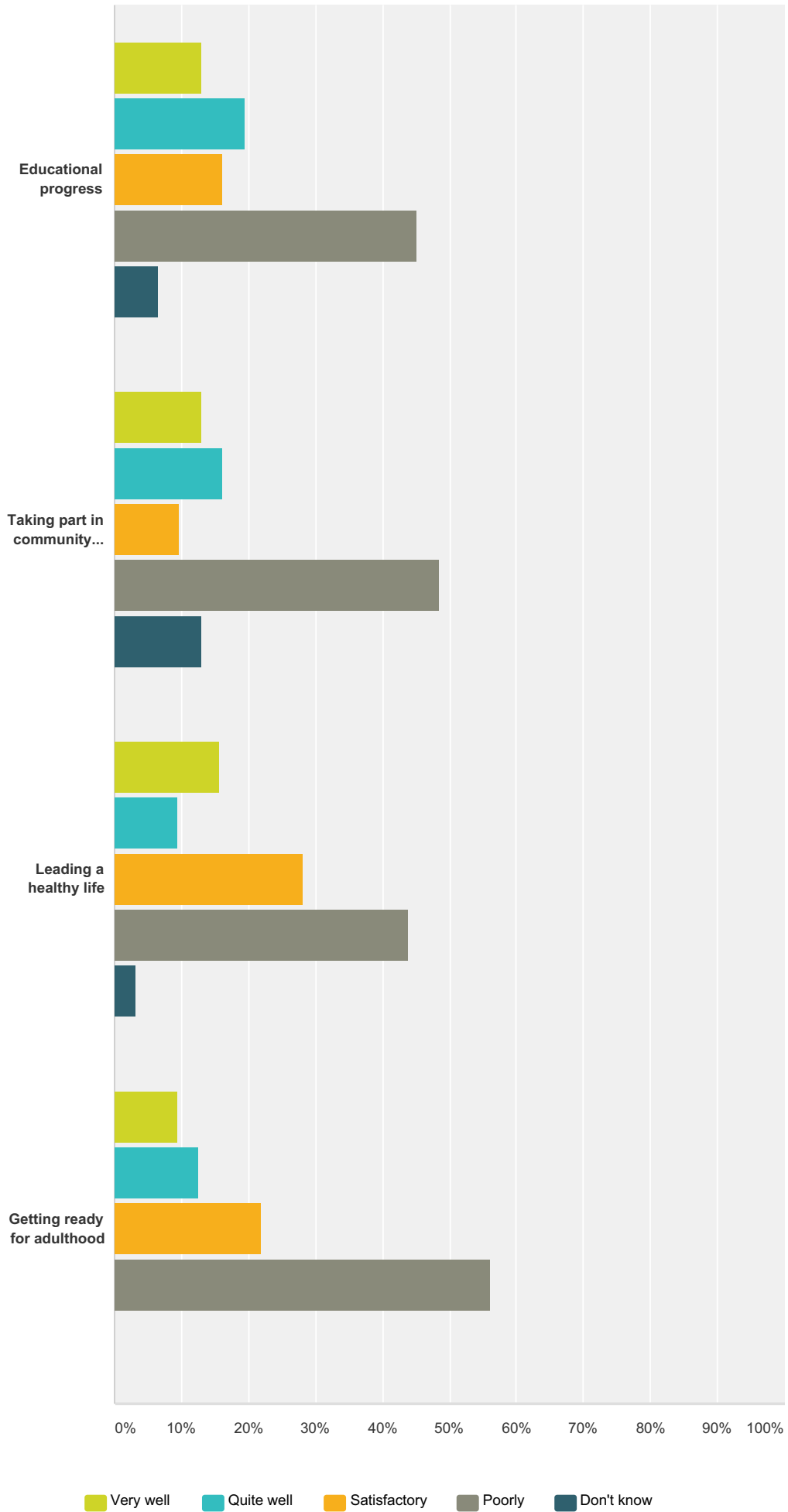


Answer Choices	Responses	Count
Very well	11.76%	4
Quite well	17.65%	6
Satisfactory	11.76%	4
Poorly	52.94%	18
Don't know	5.88%	2
<b>Total Respondents: 34</b>		

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 32 Skipped: 2

# Suffolk Parent Carer Satisfaction Survey.

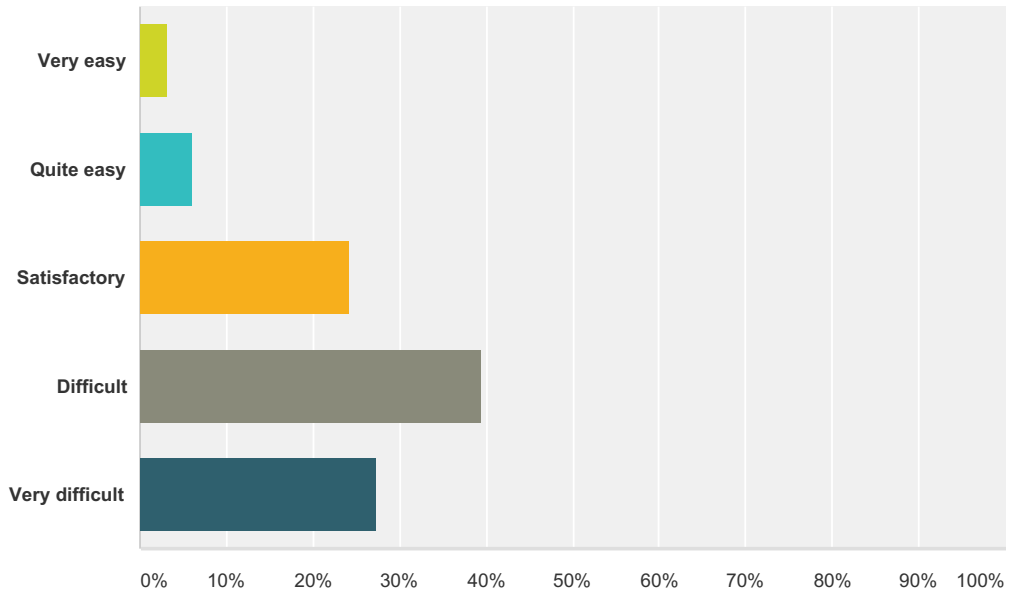


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	<b>12.90%</b> 4	<b>19.35%</b> 6	<b>16.13%</b> 5	<b>45.16%</b> 14	<b>6.45%</b> 2	31
Taking part in community activities	<b>12.90%</b> 4	<b>16.13%</b> 5	<b>9.68%</b> 3	<b>48.39%</b> 15	<b>12.90%</b> 4	31
Leading a healthy life	<b>15.63%</b> 5	<b>9.38%</b> 3	<b>28.13%</b> 9	<b>43.75%</b> 14	<b>3.13%</b> 1	32
Getting ready for adulthood	<b>9.38%</b> 3	<b>12.50%</b> 4	<b>21.88%</b> 7	<b>56.25%</b> 18	<b>0.00%</b> 0	32

**Q15 How easy do you find it to get information about what services are available and what they do?**

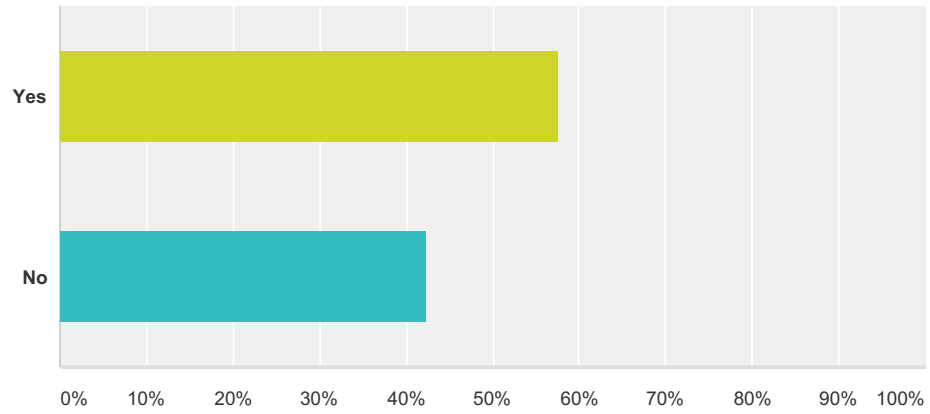
Answered: 33 Skipped: 1



Answer Choices	Responses
Very easy	3.03% 1
Quite easy	6.06% 2
Satisfactory	24.24% 8
Difficult	39.39% 13
Very difficult	27.27% 9
<b>Total Respondents: 33</b>	

### Q16 Have you heard of the 0-25 SEND Local Offer?

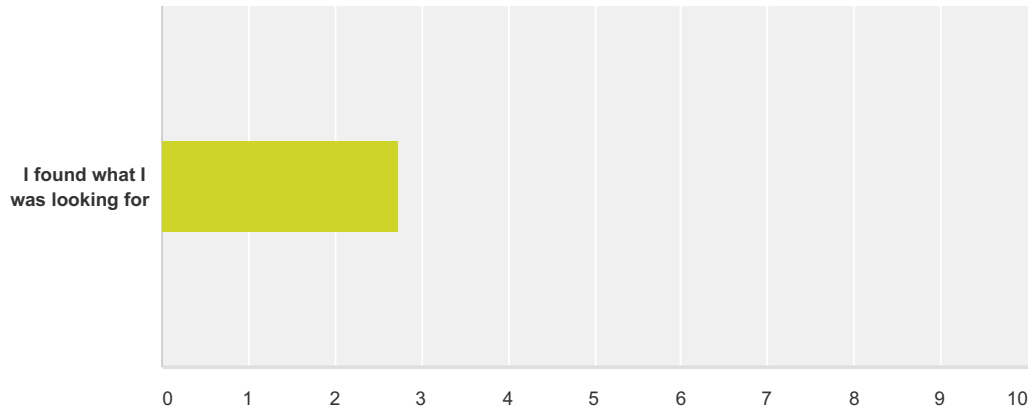
Answered: 33 Skipped: 1



Answer Choices	Responses	
Yes	57.58%	19
No	42.42%	14
<b>Total Respondents: 33</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 15 Skipped: 19

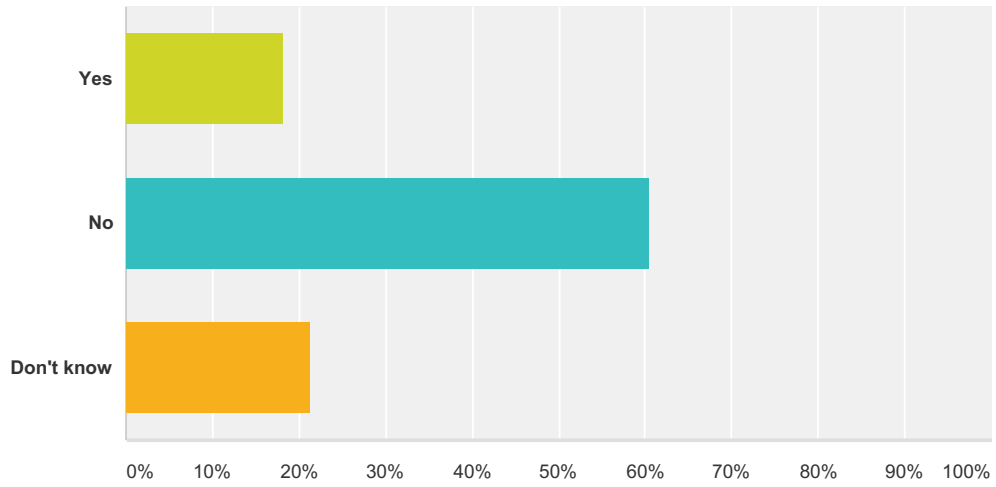


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	0.00% 0	26.67% 4	73.33% 11	15	2.73



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 33 Skipped: 1



Answer Choices	Responses	
Yes	18.18%	6
No	60.61%	20
Don't know	21.21%	7
<b>Total</b>		<b>33</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 28 Skipped: 6

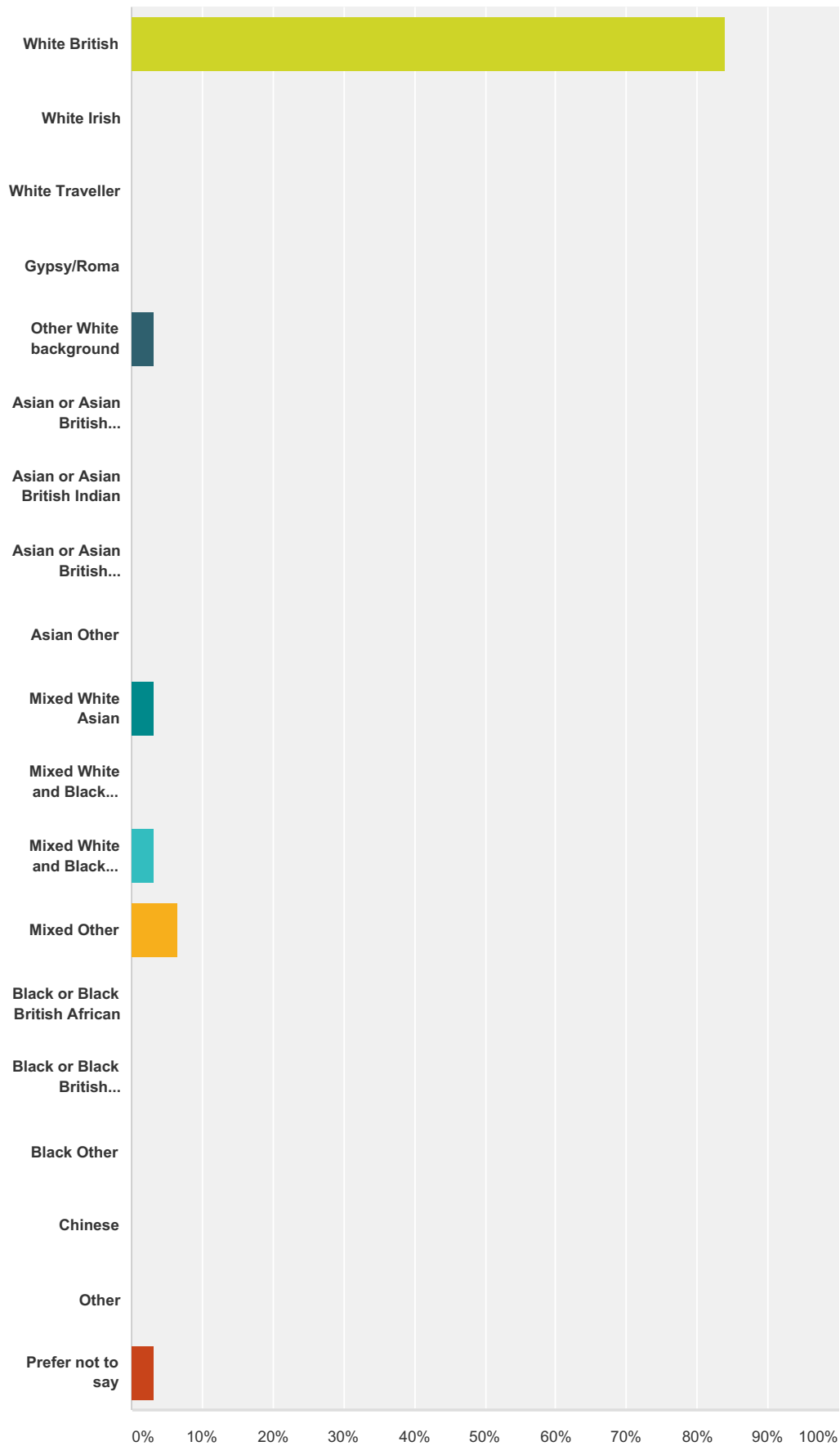
**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 30 Skipped: 4

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 31 Skipped: 3

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	83.87% 26
White Irish	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	3.23%	1
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	3.23%	1
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	3.23%	1
Mixed Other	6.45%	2
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	3.23%	1
<b>Total Respondents: 31</b>		