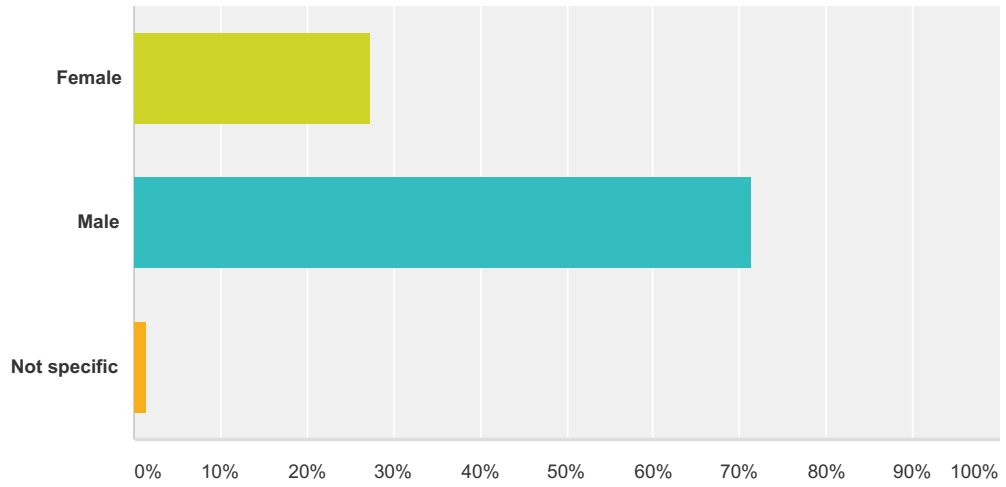


**Q1 Please tell us the first 3 or four letters of
your postcode - eg AL7 or WD25**

Answered: 142 Skipped: 1

Q2 What is your child/young person's gender?

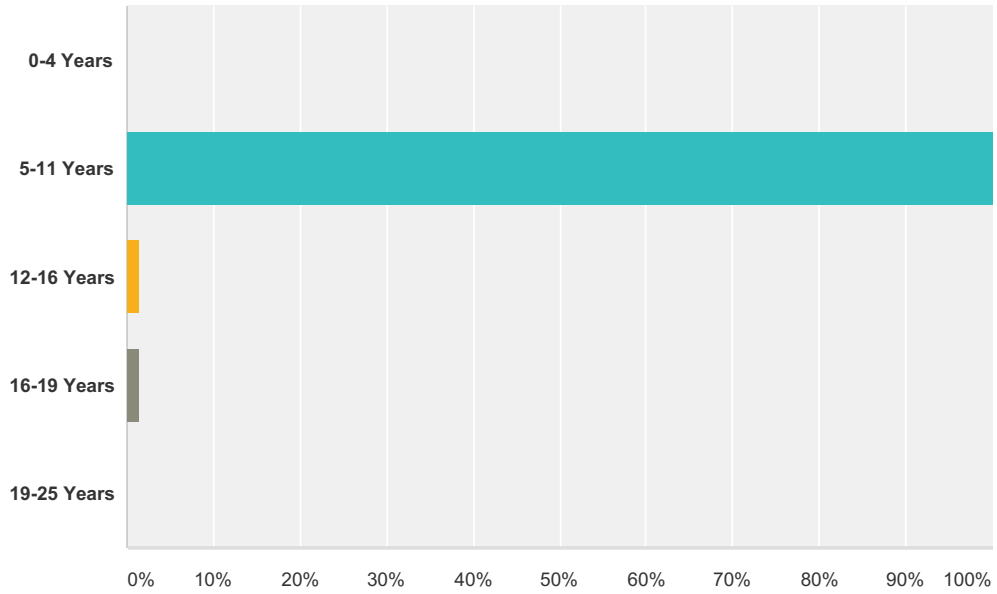
Answered: 143 Skipped: 0



Answer Choices	Responses
Female	27.27% 39
Male	71.33% 102
Not specific	1.40% 2
Total	143

Q3 What age range is your child or young person?

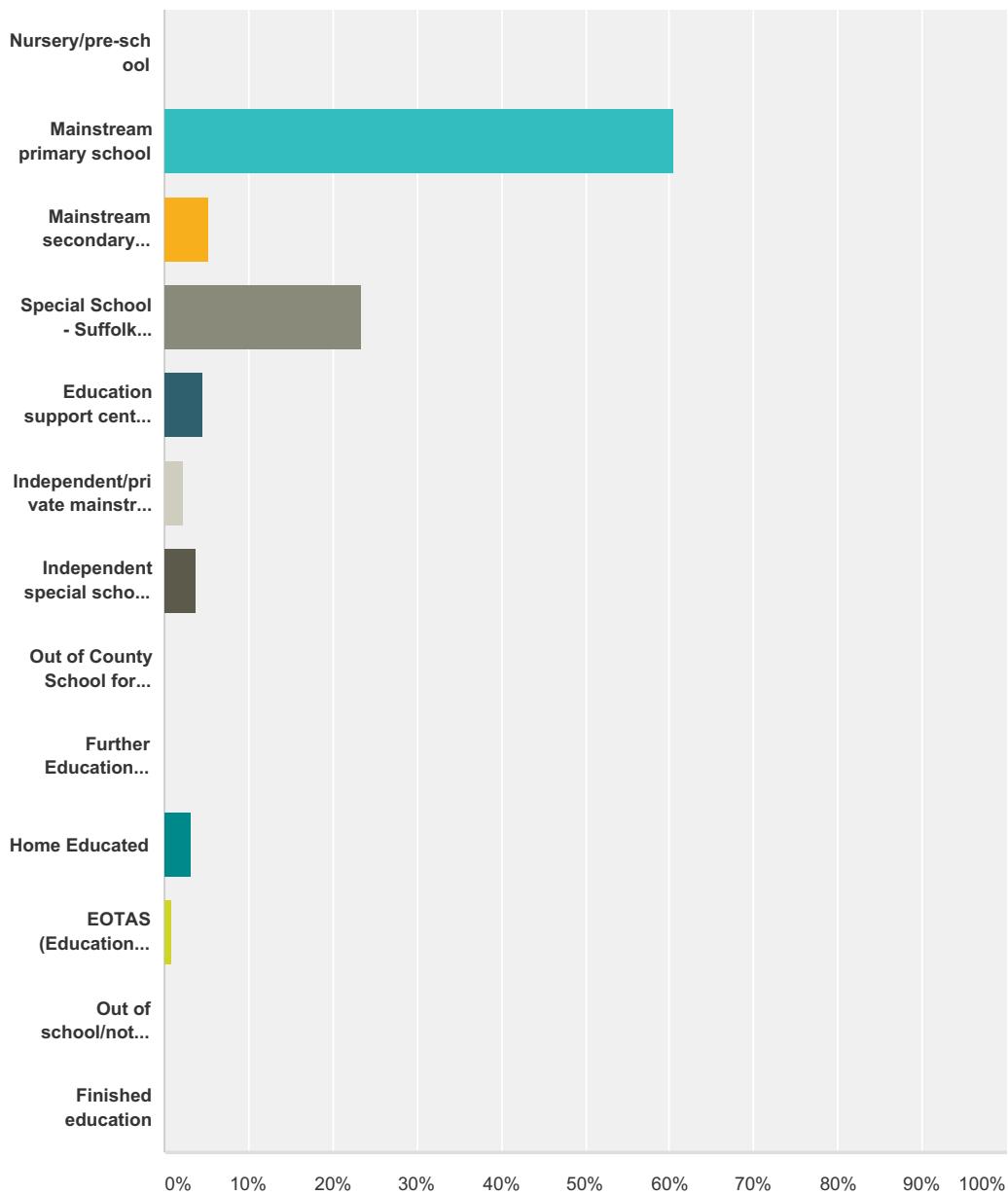
Answered: 143 Skipped: 0



Answer Choices	Responses
0-4 Years	0.00% 0
5-11 Years	100.00% 143
12-16 Years	1.40% 2
16-19 Years	1.40% 2
19-25 Years	0.00% 0
Total Respondents: 143	

Q4 What type of education setting does your child/young person go to?

Answered: 132 Skipped: 11



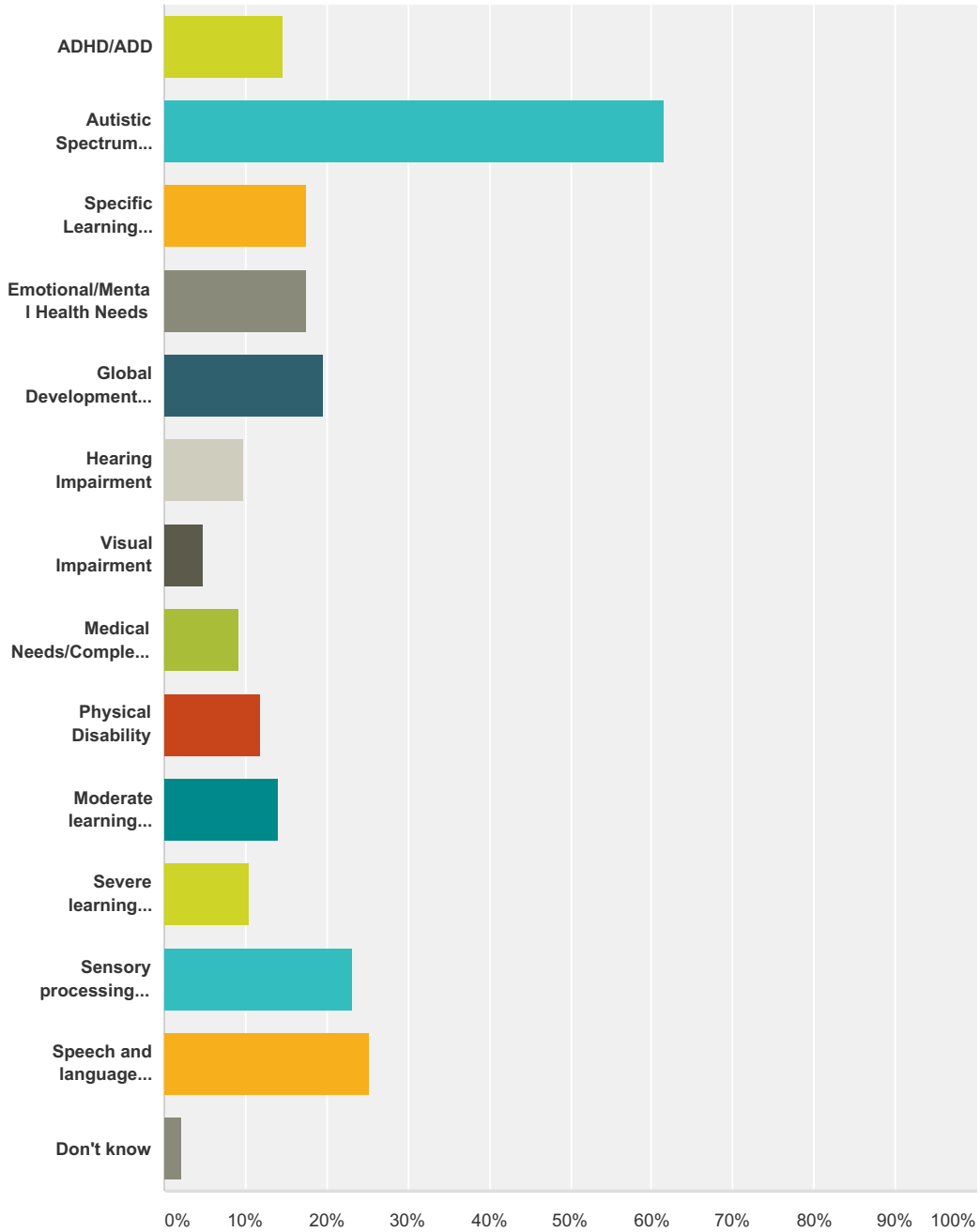
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	60.61% 80
Mainstream secondary school	5.30% 7
Special School - Suffolk County Council	23.48% 31
Education support centre or pupil referral unit	4.55% 6
Independent/private mainstream school	2.27% 3
Independent special school (Out of County)	3.79% 5
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	0.00%	0
Home Educated	3.03%	4
EOTAS (Education other than at school)	0.76%	1
Out of school/not receiving an education	0.00%	0
Finished education	0.00%	0
Total Respondents: 132		

Q5 What type of needs has your child been assessed as having? Tick as many as apply.

Answered: 143 Skipped: 0



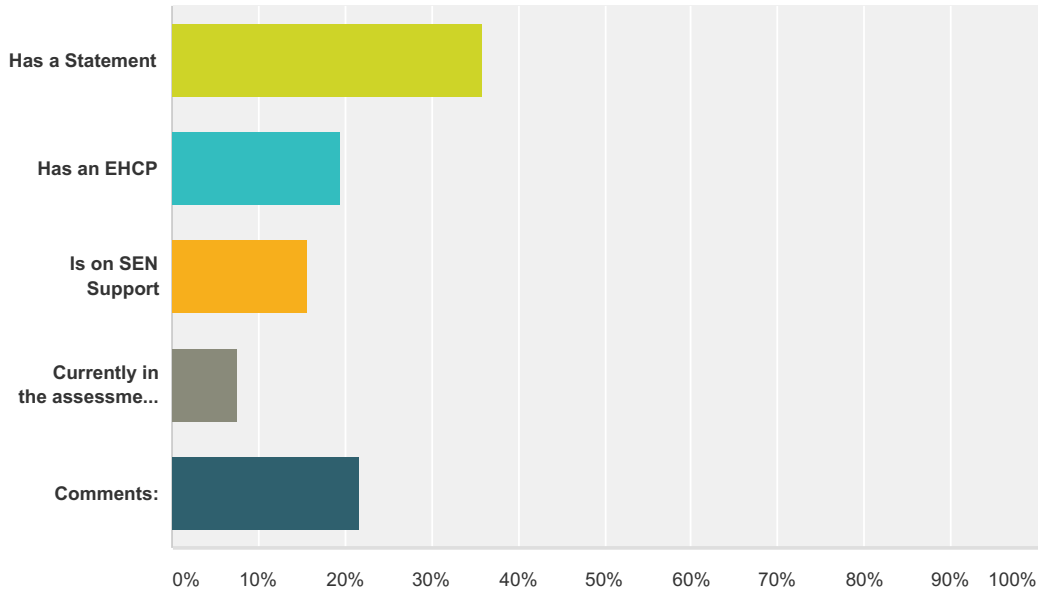
Answer Choices	Responses
ADHD/ADD	14.69% 21
Autistic Spectrum Disorder	61.54% 88
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	17.48% 25
Emotional/Mental Health Needs	17.48% 25
Global Development Delay	19.58% 28

Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	9.79%	14
Visual Impairment	4.90%	7
Medical Needs/Complex Health Needs	9.09%	13
Physical Disability	11.89%	17
Moderate learning difficulties	13.99%	20
Severe learning difficulties	10.49%	15
Sensory processing disorder	23.08%	33
Speech and language impairment	25.17%	36
Don't know	2.10%	3
Total Respondents: 143		

Q6 Which of the following apply to your child/young person:

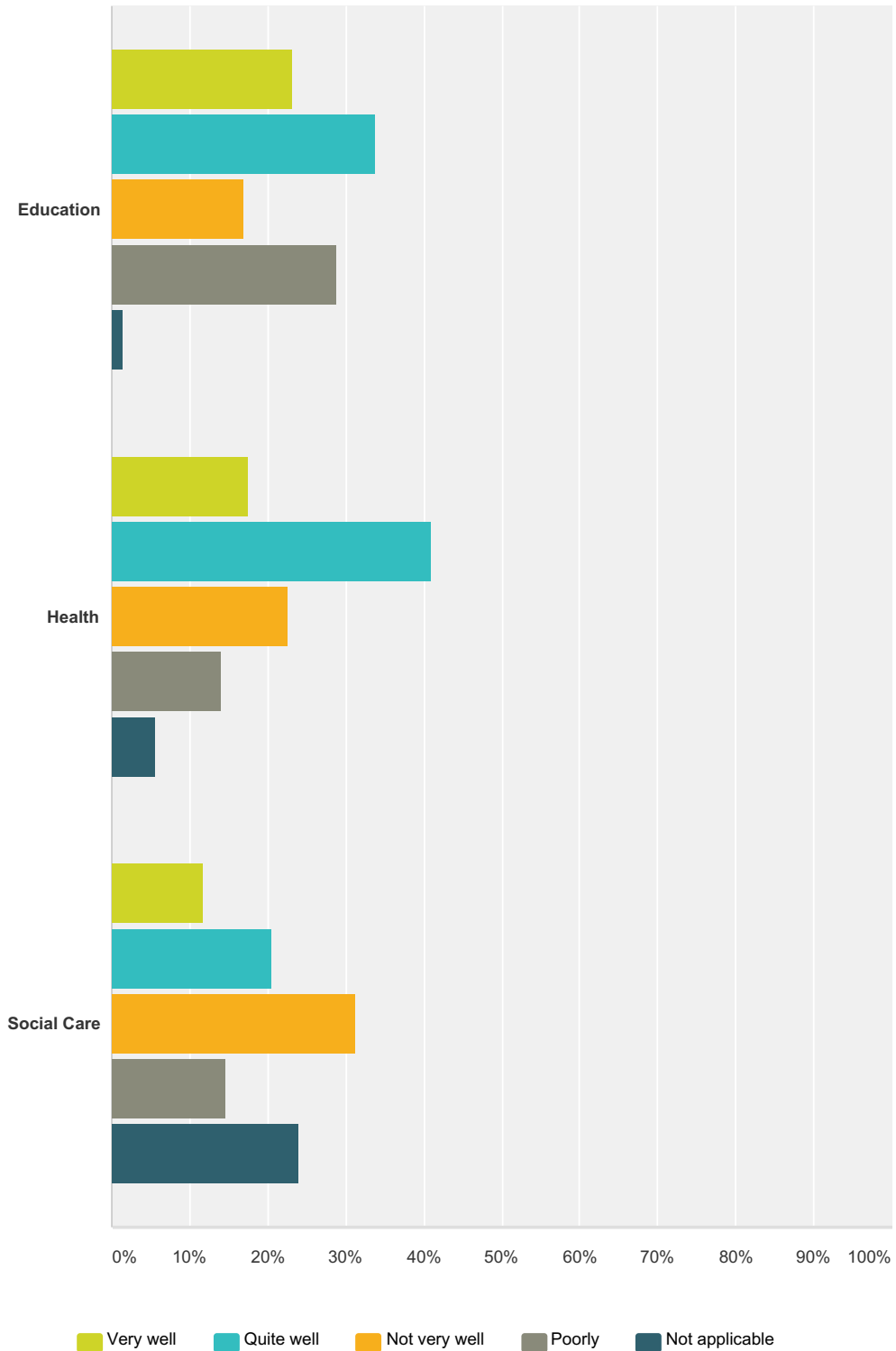
Answered: 134 Skipped: 9



Answer Choices	Responses
Has a Statement	35.82% 48
Has an EHCP	19.40% 26
Is on SEN Support	15.67% 21
Currently in the assessment process.	7.46% 10
Comments:	21.64% 29
Total	134

Q7 Please tell us how well you think your child/young person's needs have been identified by -

Answered: 142 Skipped: 1



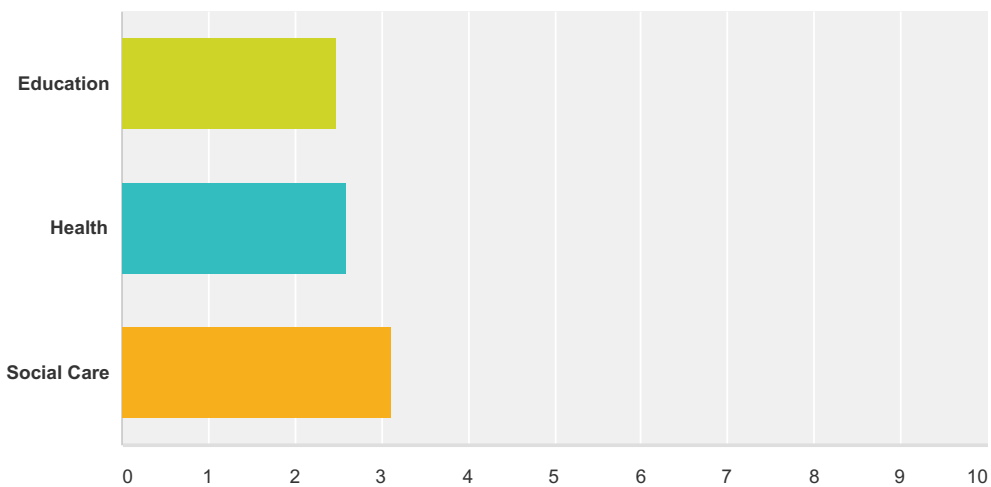
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	23.24% 33	33.80% 48	16.90% 24	28.87% 41	1.41% 2	142
Health	17.61% 25	40.85% 58	22.54% 32	14.08% 20	5.63% 8	142

Suffolk Parent Carer Satisfaction Survey.

Social Care	11.68% 16	20.44% 28	31.39% 43	14.60% 20	24.09% 33	137
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Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-

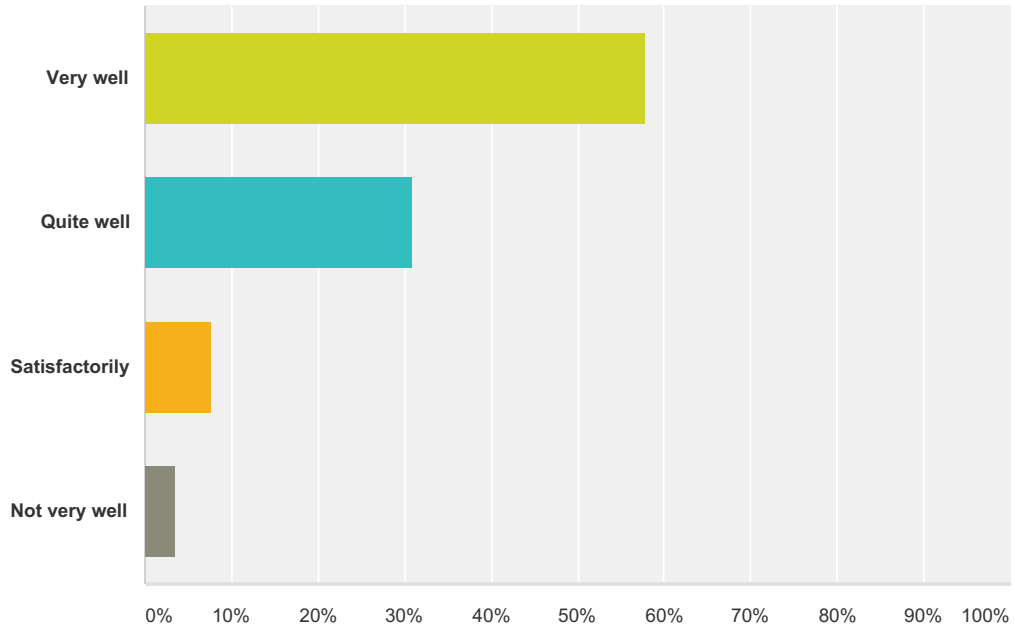
Answered: 141 Skipped: 2



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	22.14% 31	30.71% 43	25.71% 36	19.29% 27	2.14% 3	140	2.49
Health	16.67% 23	37.68% 52	22.46% 31	15.94% 22	7.25% 10	138	2.59
Social Care	10.24% 13	25.98% 33	26.77% 34	16.54% 21	20.47% 26	127	3.11

Q9 How well do YOU understand your child/young person's needs?

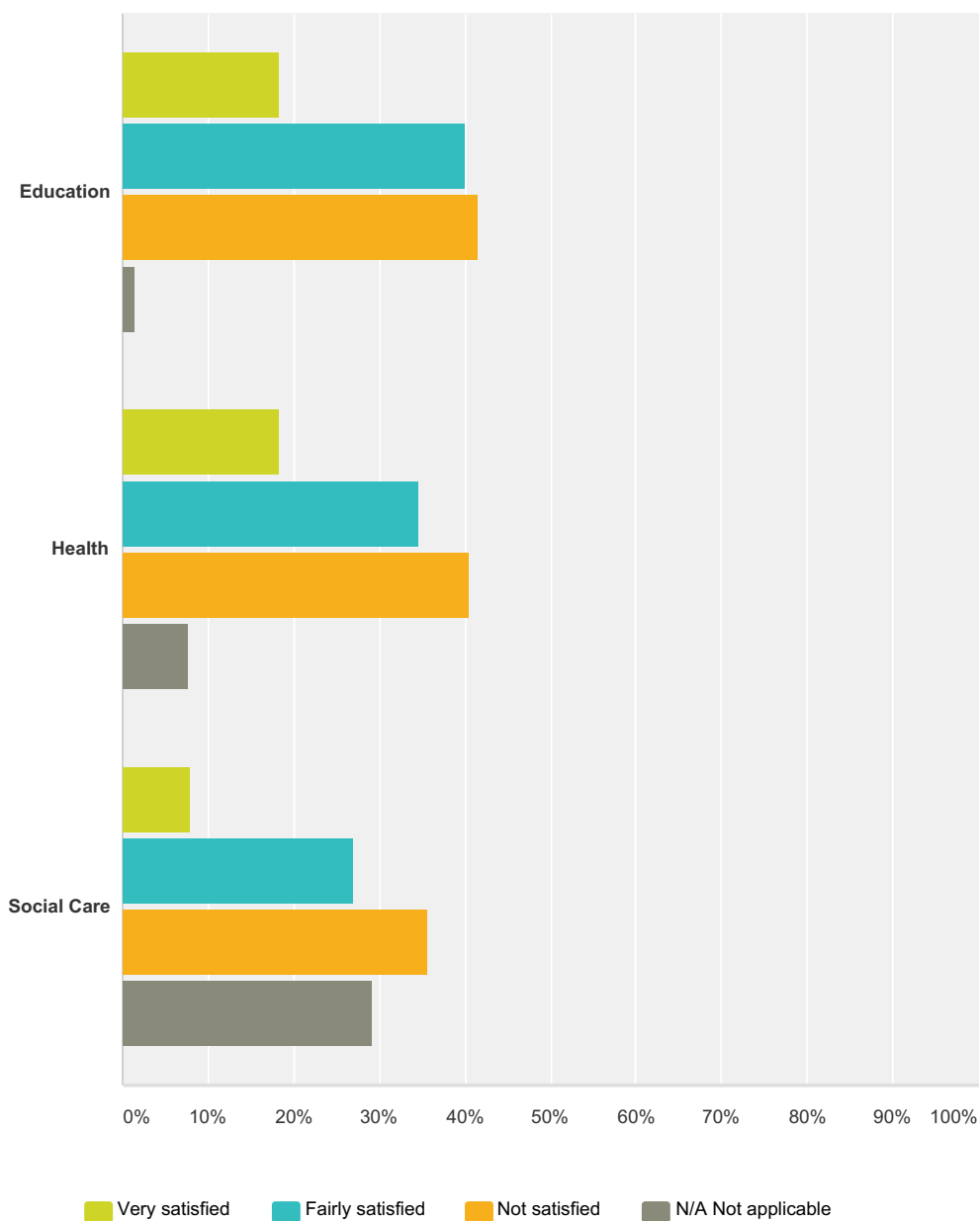
Answered: 142 Skipped: 1



Answer Choices	Responses	Count
Very well	57.75%	82
Quite well	30.99%	44
Satisfactorily	7.75%	11
Not very well	3.52%	5
Total		142

Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

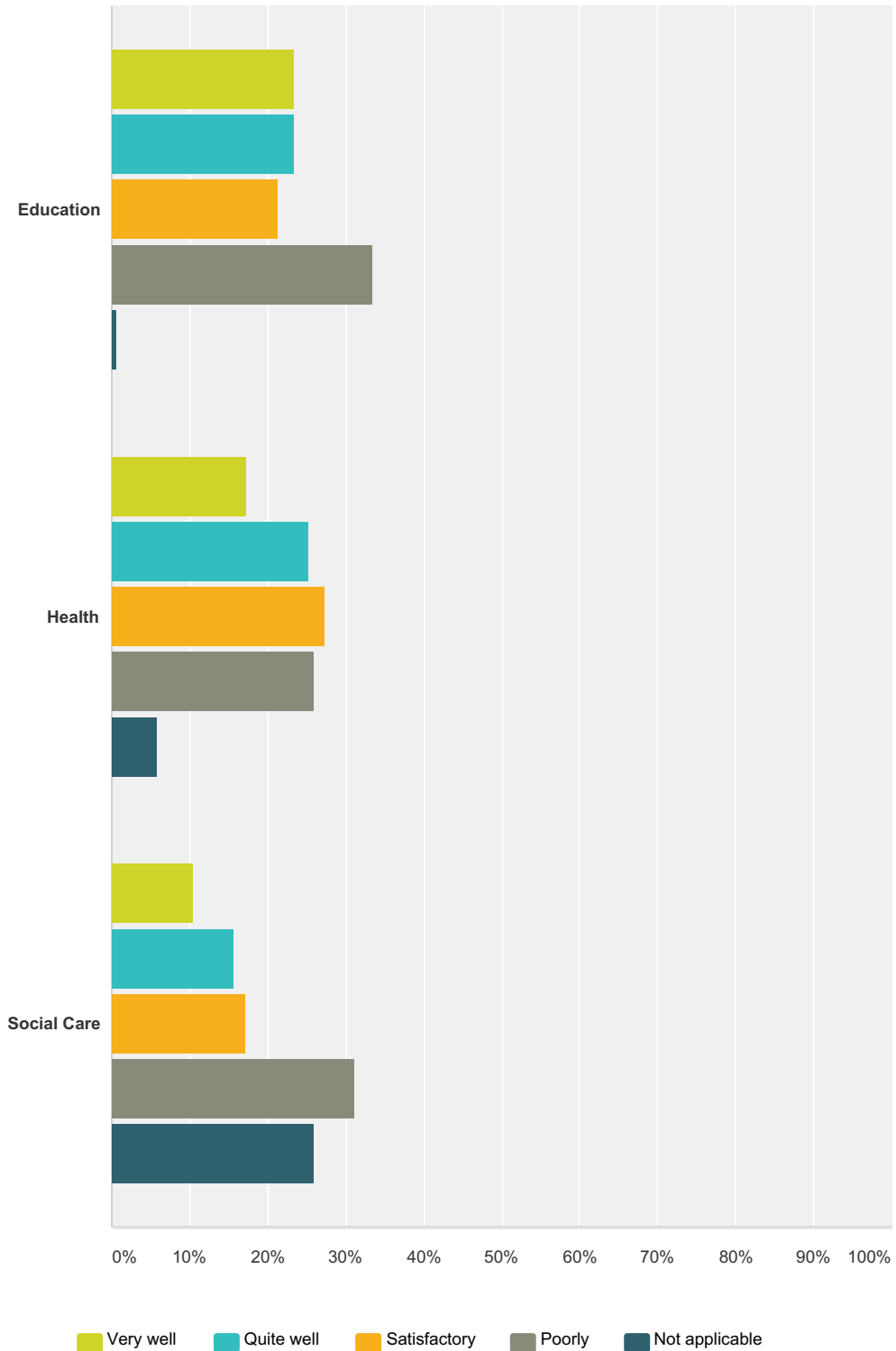
Answered: 142 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	18.31% 26	40.14% 57	41.55% 59	1.41% 2	142
Health	18.44% 26	34.75% 49	40.43% 57	7.80% 11	141
Social Care	8.03% 11	27.01% 37	35.77% 49	29.20% 40	137

Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 141 Skipped: 2



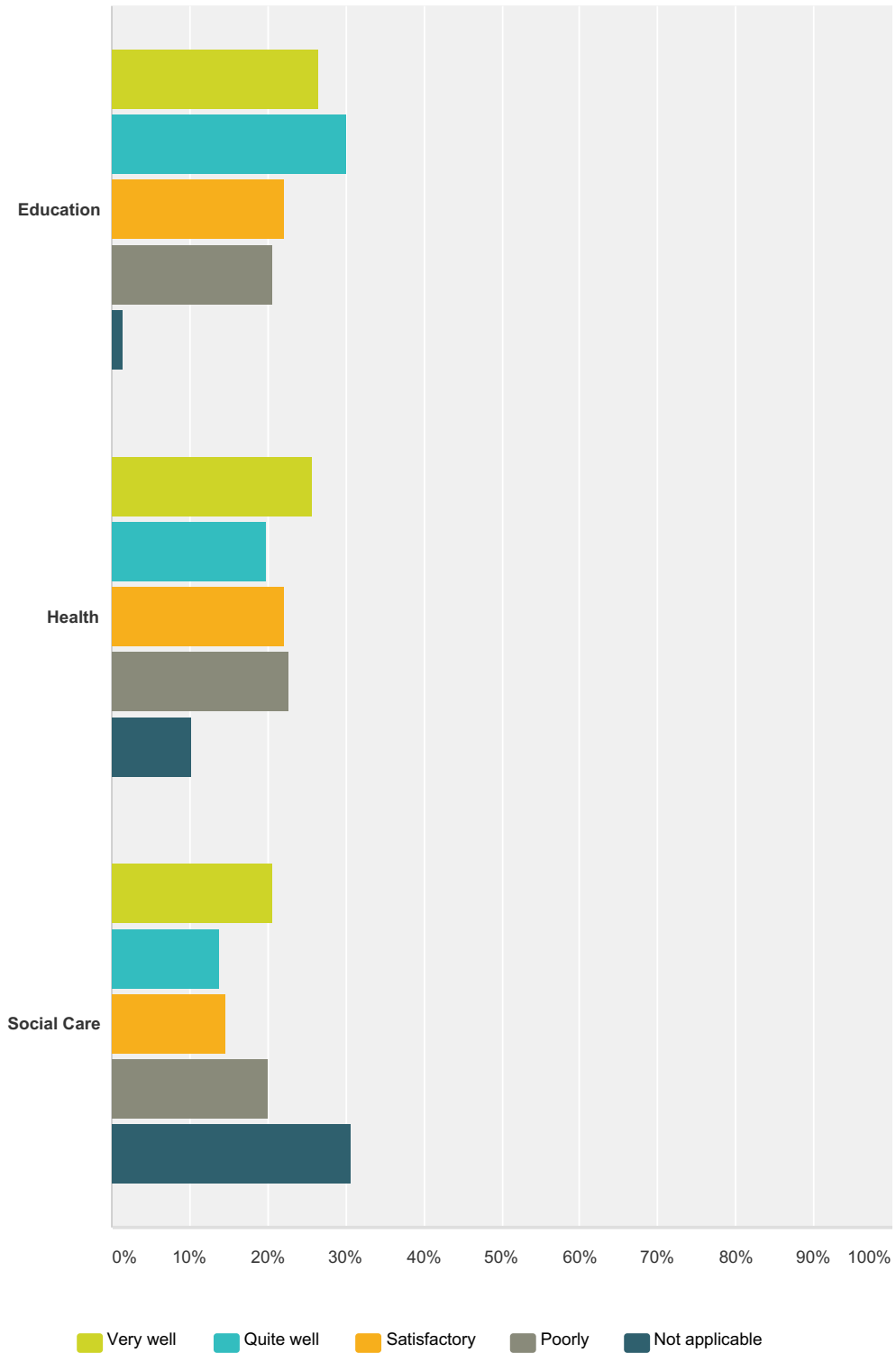
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	23.40% 33	23.40% 33	21.28% 30	33.33% 47	0.71% 1	141
Health	17.27% 24	25.18% 35	27.34% 38	25.90% 36	5.76% 8	139

Suffolk Parent Carer Satisfaction Survey.

Social Care	10.37% 14	15.56% 21	17.04% 23	31.11% 42	25.93% 35	135
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Q12 As a parent/carers how involved are you in setting targets/outcomes for your child/young person?

Answered: 140 Skipped: 3



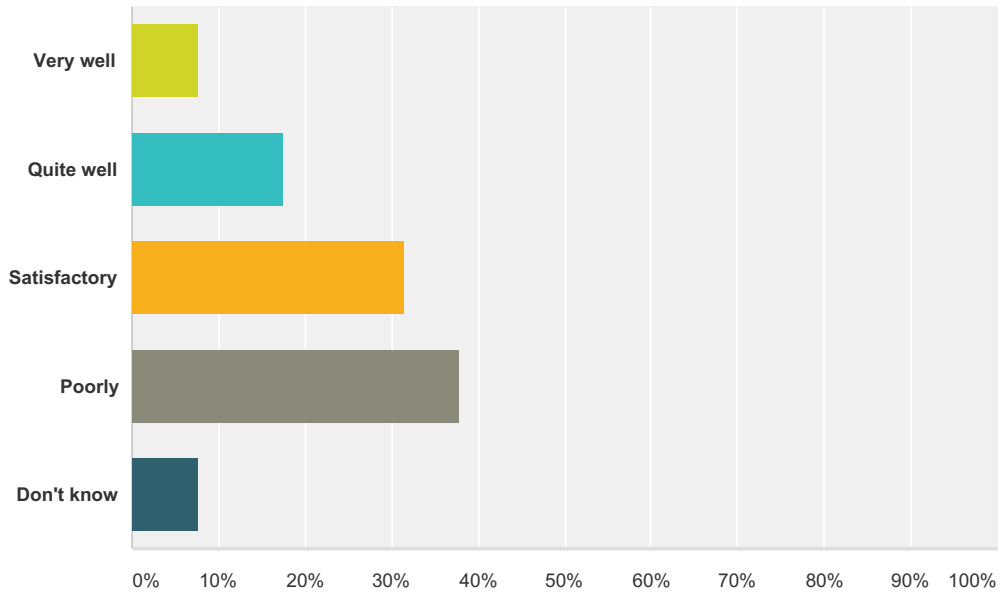
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	26.43% 37	30.00% 42	22.14% 31	20.71% 29	1.43% 2	140
Health	25.74% 35	19.85% 27	22.06% 30	22.79% 31	10.29% 14	136

Suffolk Parent Carer Satisfaction Survey.

Social Care	20.77% 27	13.85% 18	14.62% 19	20.00% 26	30.77% 40	130
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Q13 How well do services and professionals work together to support your child/young person?

Answered: 143 Skipped: 0

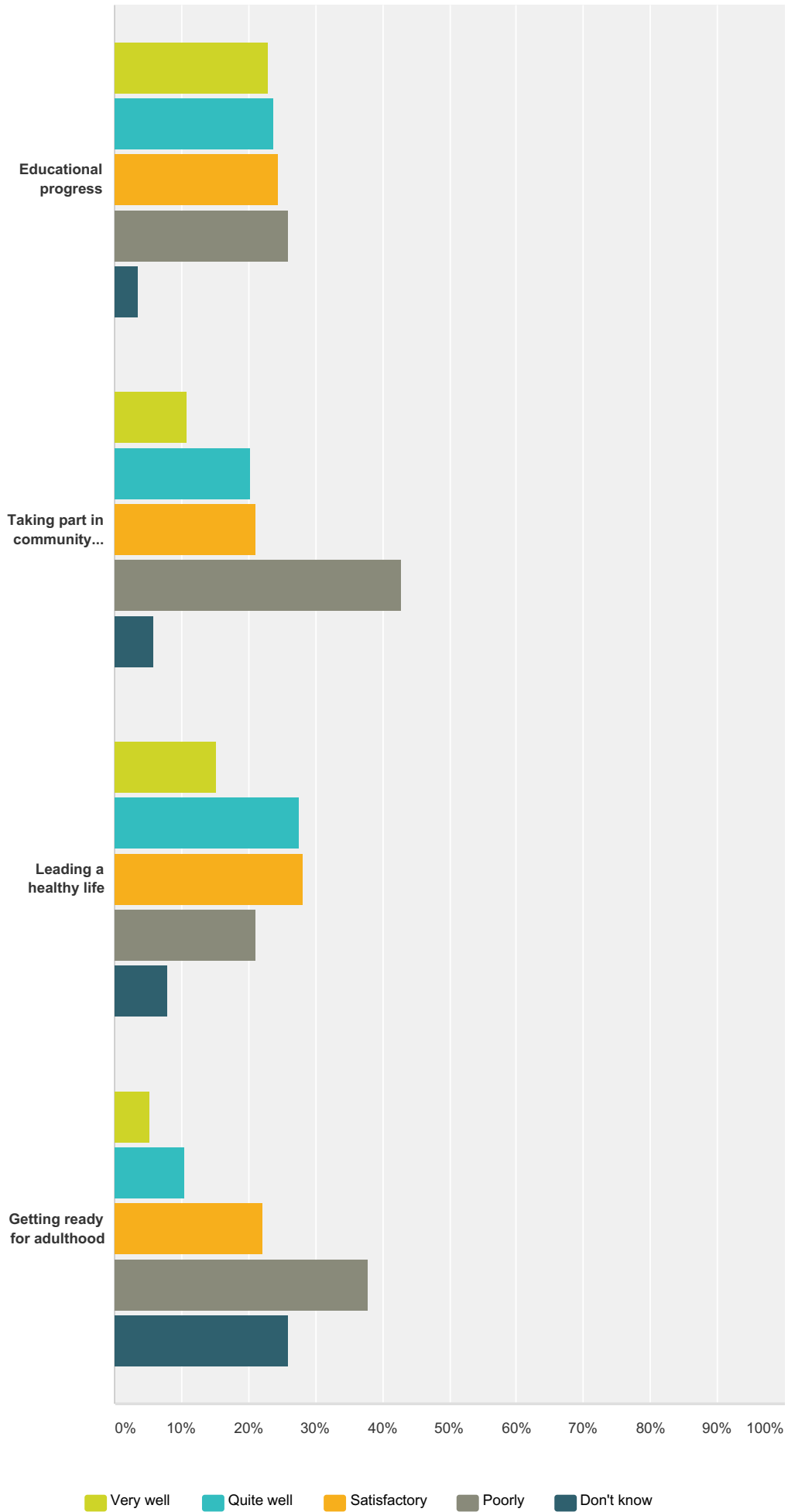


Answer Choices	Responses	
Very well	7.69%	11
Quite well	17.48%	25
Satisfactory	31.47%	45
Poorly	37.76%	54
Don't know	7.69%	11
Total Respondents: 143		

Q14 Overall how well do the services your child/young person uses help them to do the best they can in -

Answered: 139 Skipped: 4

Suffolk Parent Carer Satisfaction Survey.

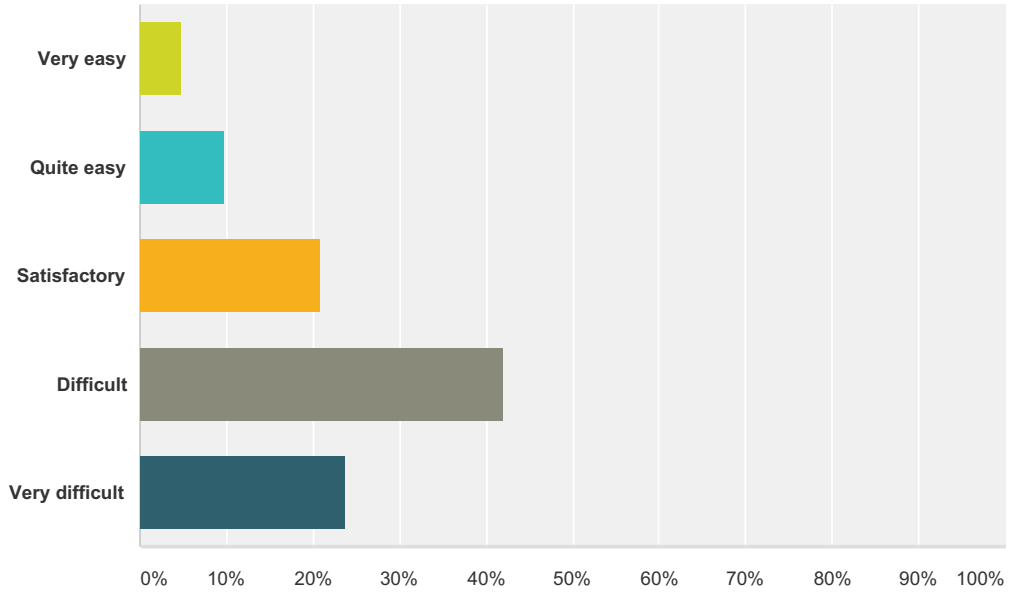


Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	23.02% 32	23.74% 33	24.46% 34	25.90% 36	3.60% 5	139
Taking part in community activities	10.87% 15	20.29% 28	21.01% 29	42.75% 59	5.80% 8	138
Leading a healthy life	15.22% 21	27.54% 38	28.26% 39	21.01% 29	7.97% 11	138
Getting ready for adulthood	5.19% 7	10.37% 14	22.22% 30	37.78% 51	25.93% 35	135

Q15 How easy do you find it to get information about what services are available and what they do?

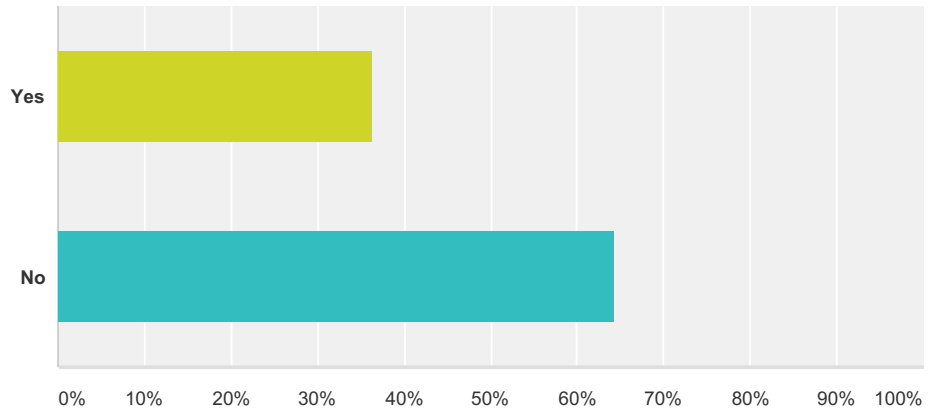
Answered: 143 Skipped: 0



Answer Choices	Responses
Very easy	4.90% 7
Quite easy	9.79% 14
Satisfactory	20.98% 30
Difficult	41.96% 60
Very difficult	23.78% 34
Total Respondents: 143	

Q16 Have you heard of the 0-25 SEND Local Offer?

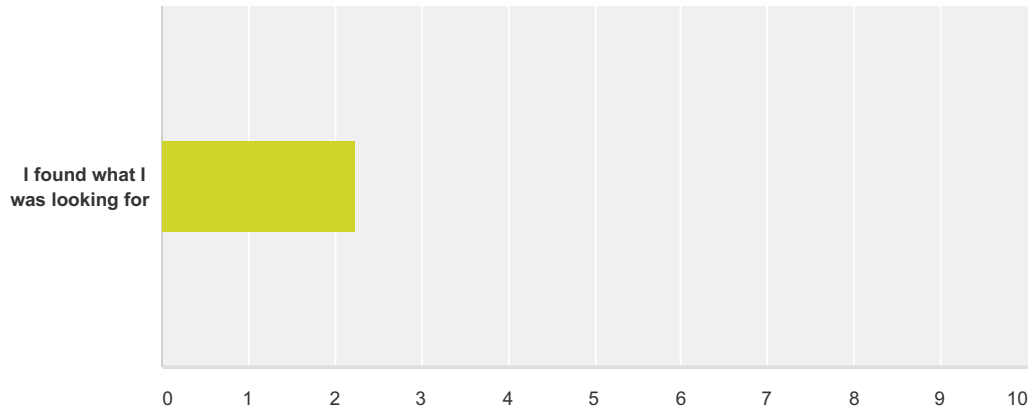
Answered: 143 Skipped: 0



Answer Choices	Responses	
Yes	36.36%	52
No	64.34%	92
Total Respondents: 143		

Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?

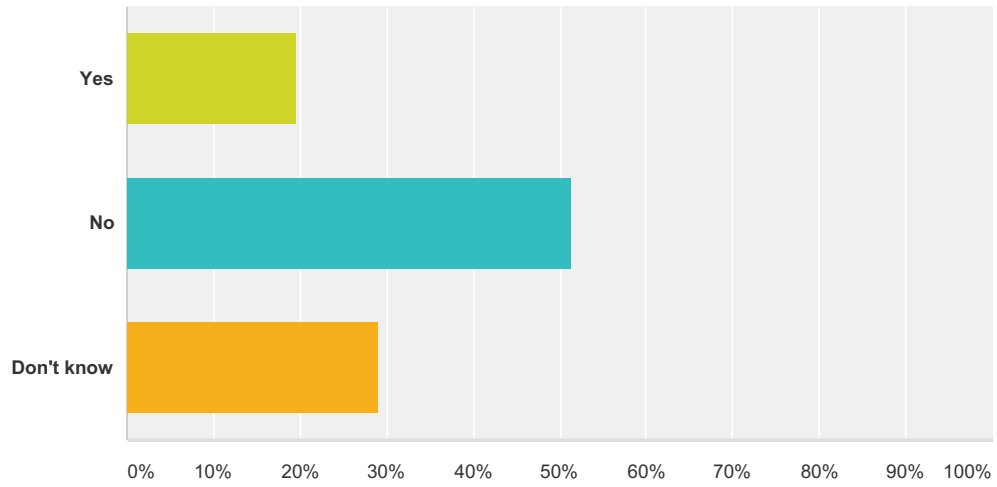
Answered: 40 Skipped: 103



	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	15.00% 6	47.50% 19	37.50% 15	40	2.23

Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?

Answered: 138 Skipped: 5



Answer Choices	Responses
Yes	19.57% 27
No	51.45% 71
Don't know	28.99% 40
Total	138

Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?

Answered: 84 Skipped: 59

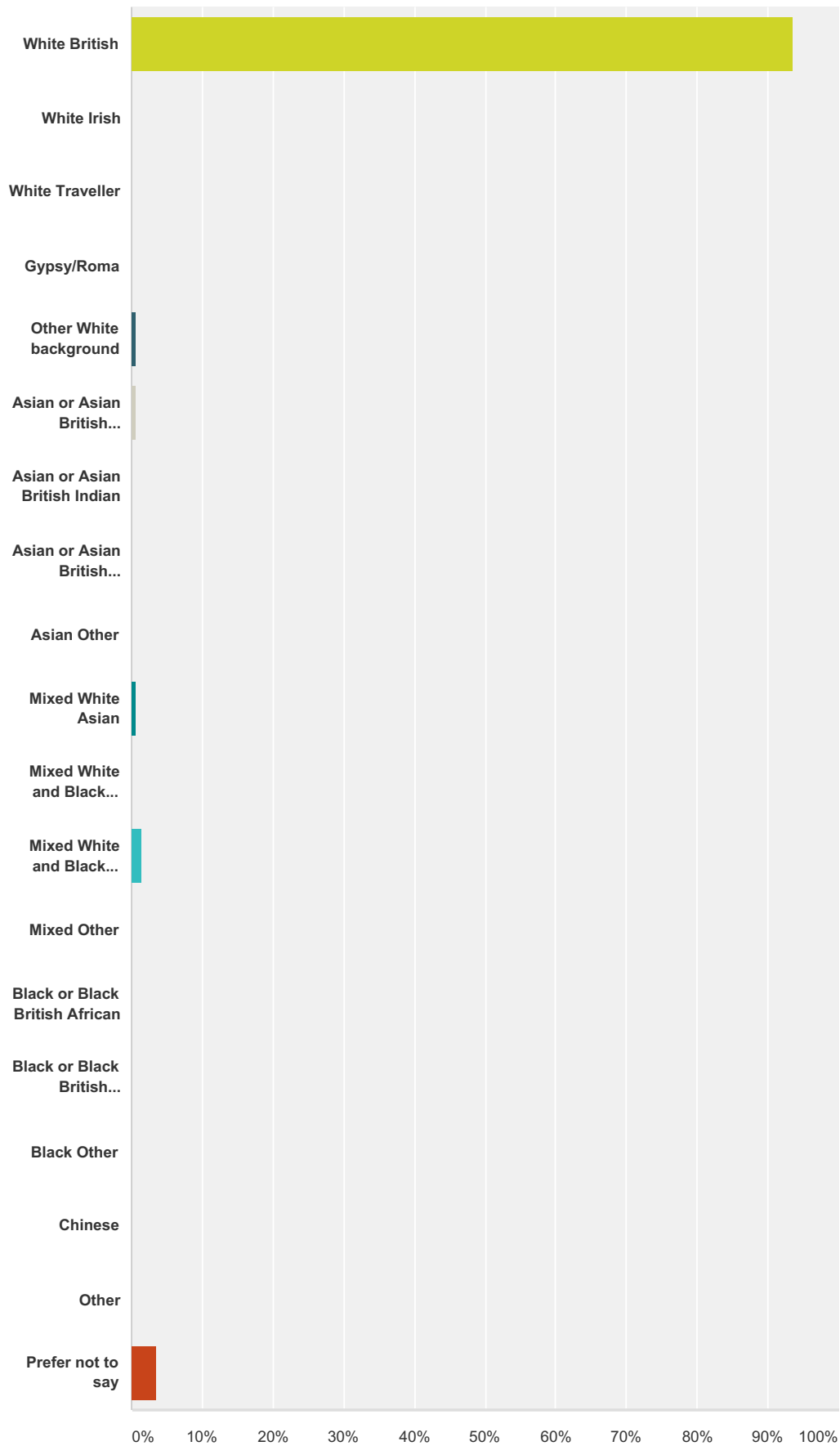
Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?

Answered: 94 Skipped: 49

**Q21 What is the ethnic background of
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 140 Skipped: 3

Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	93.57% 131
White Irish	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	0.71%	1
Asian or Asian British Bangladeshi	0.71%	1
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.71%	1
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	1.43%	2
Mixed Other	0.00%	0
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	3.57%	5
Total Respondents: 140		