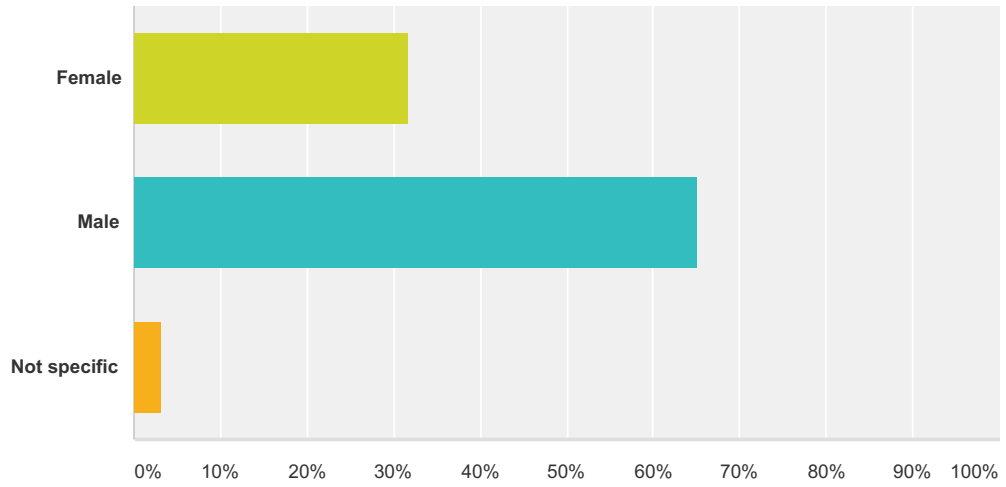


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 65 Skipped: 1

## Q2 What is your child/young person's gender?

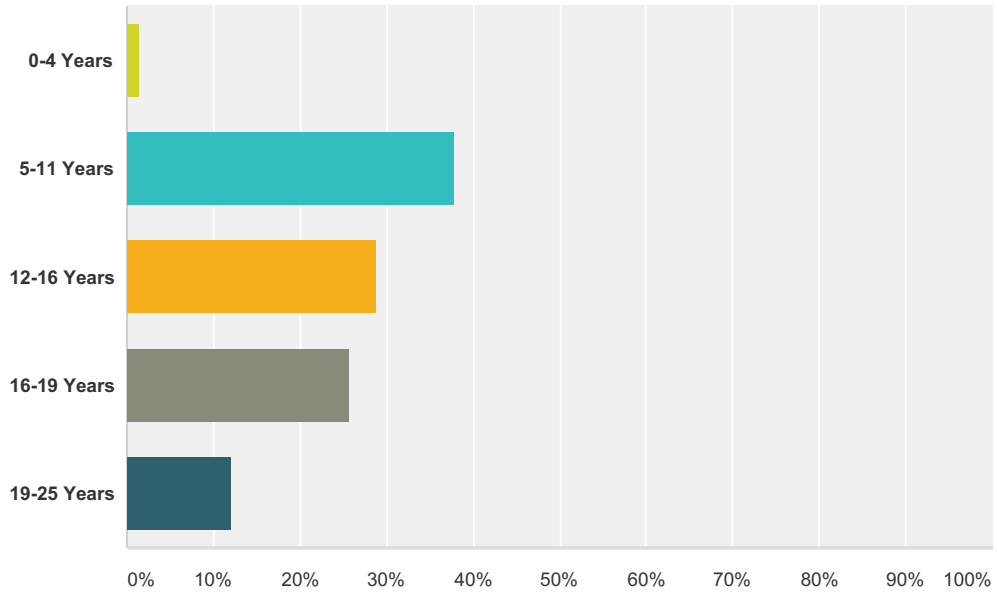
Answered: 66 Skipped: 0



Answer Choices	Responses	
Female	31.82%	21
Male	65.15%	43
Not specific	3.03%	2
<b>Total</b>		<b>66</b>

### Q3 What age range is your child or young person?

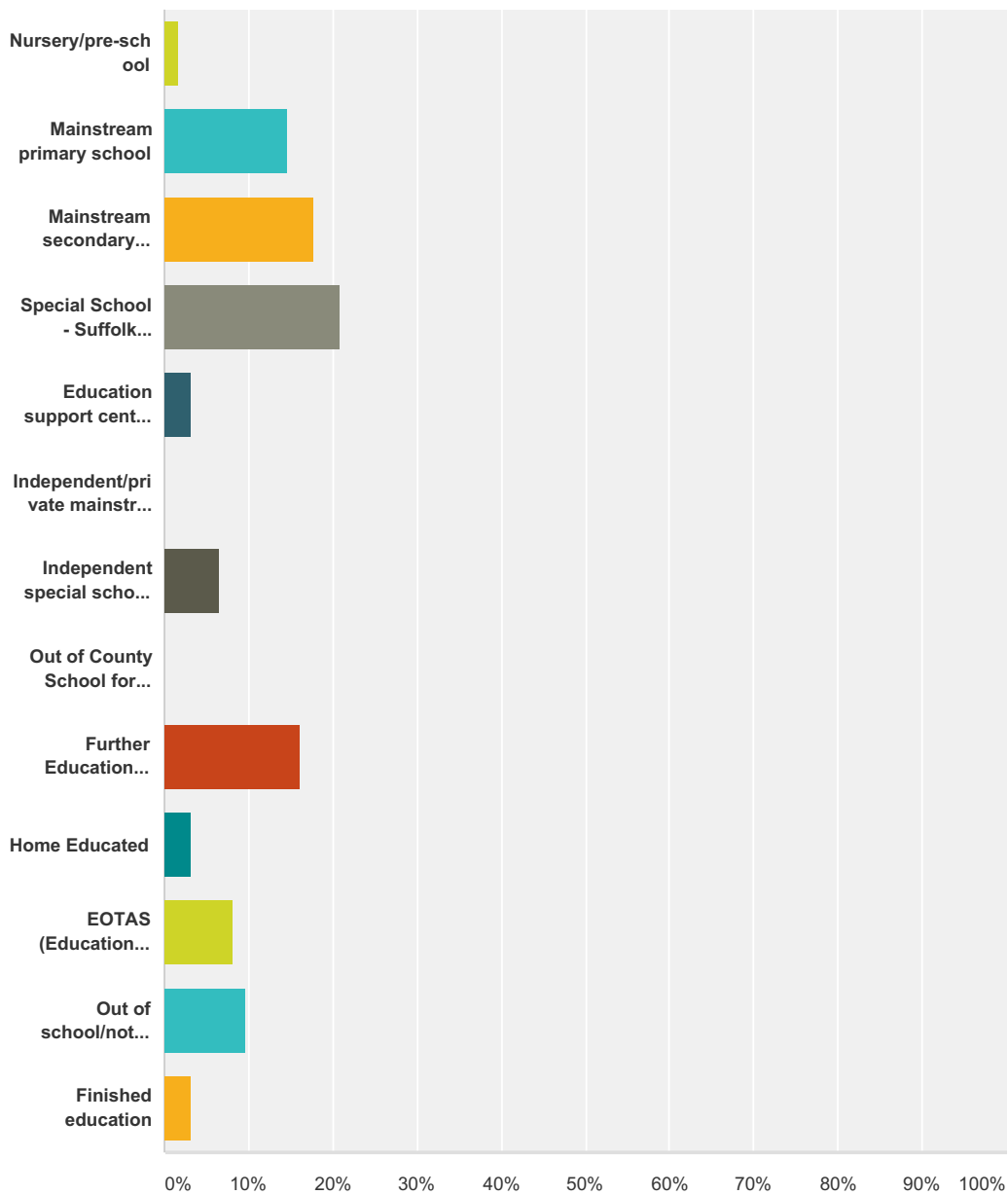
Answered: 66 Skipped: 0



Answer Choices	Responses
0-4 Years	1.52% 1
5-11 Years	37.88% 25
12-16 Years	28.79% 19
16-19 Years	25.76% 17
19-25 Years	12.12% 8
<b>Total Respondents: 66</b>	

### Q4 What type of education setting does your child/young person go to?

Answered: 62 Skipped: 4



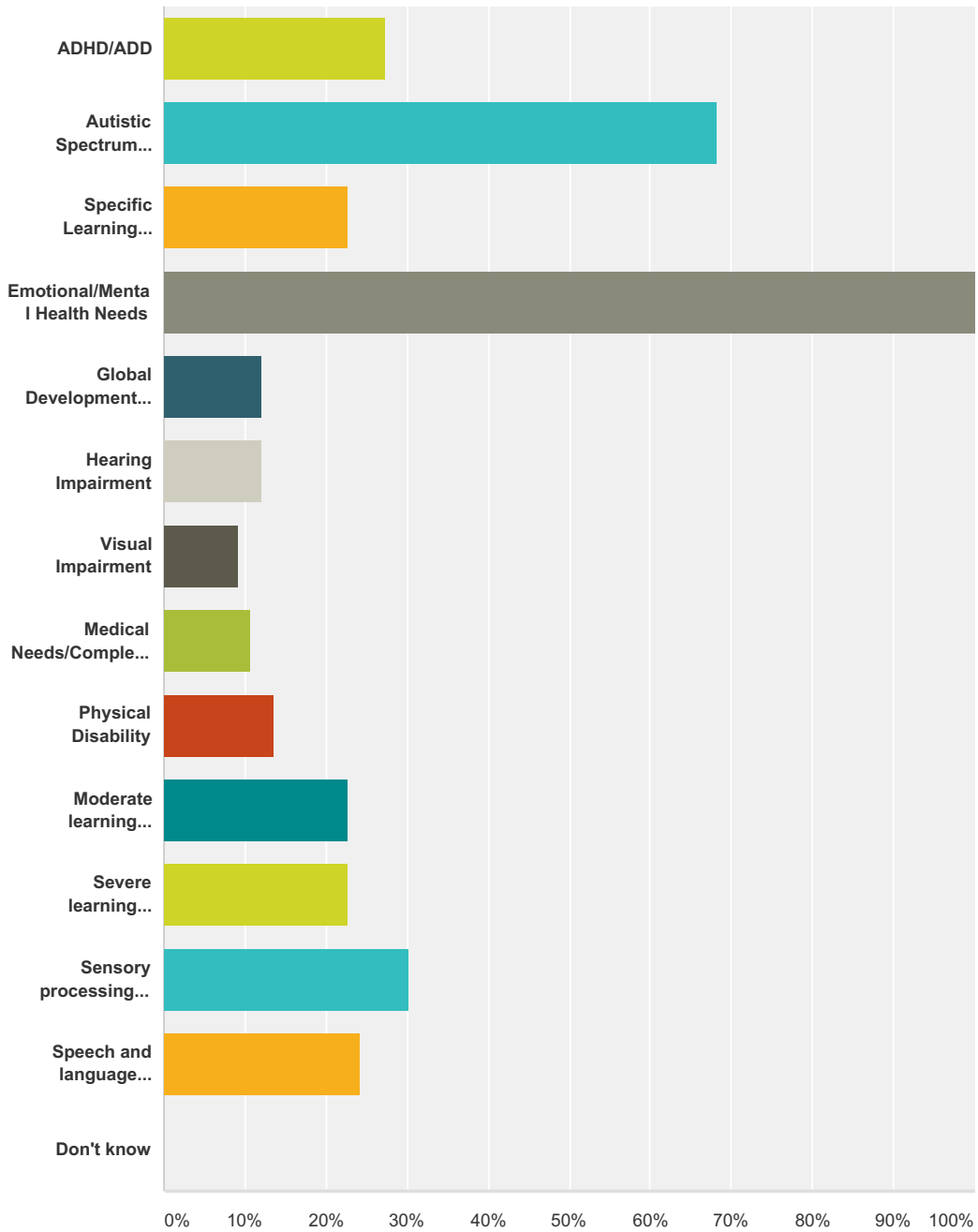
Answer Choices	Responses
Nursery/pre-school	1.61% 1
Mainstream primary school	14.52% 9
Mainstream secondary school	17.74% 11
Special School - Suffolk County Council	20.97% 13
Education support centre or pupil referral unit	3.23% 2
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	6.45% 4
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	16.13%	10
Home Educated	3.23%	2
EOTAS (Education other than at school)	8.06%	5
Out of school/not receiving an education	9.68%	6
Finished education	3.23%	2
<b>Total Respondents: 62</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 66 Skipped: 0



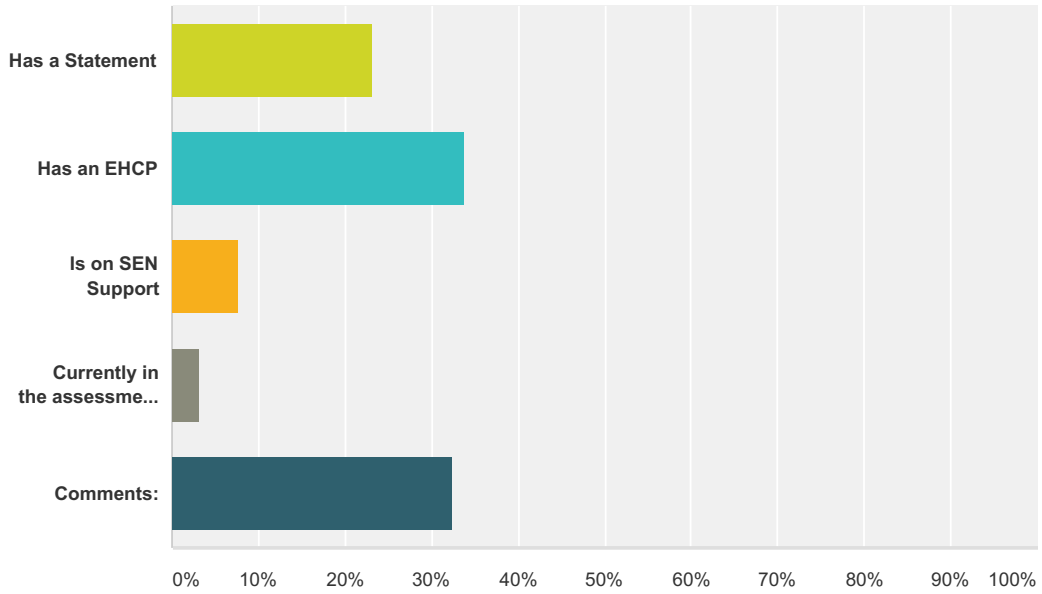
Answer Choices	Responses
ADHD/ADD	27.27% 18
Autistic Spectrum Disorder	68.18% 45
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	22.73% 15
Emotional/Mental Health Needs	100.00% 66
Global Development Delay	12.12% 8

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	12.12%	8
Visual Impairment	9.09%	6
Medical Needs/Complex Health Needs	10.61%	7
Physical Disability	13.64%	9
Moderate learning difficulties	22.73%	15
Severe learning difficulties	22.73%	15
Sensory processing disorder	30.30%	20
Speech and language impairment	24.24%	16
Don't know	0.00%	0
<b>Total Respondents: 66</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 65 Skipped: 1

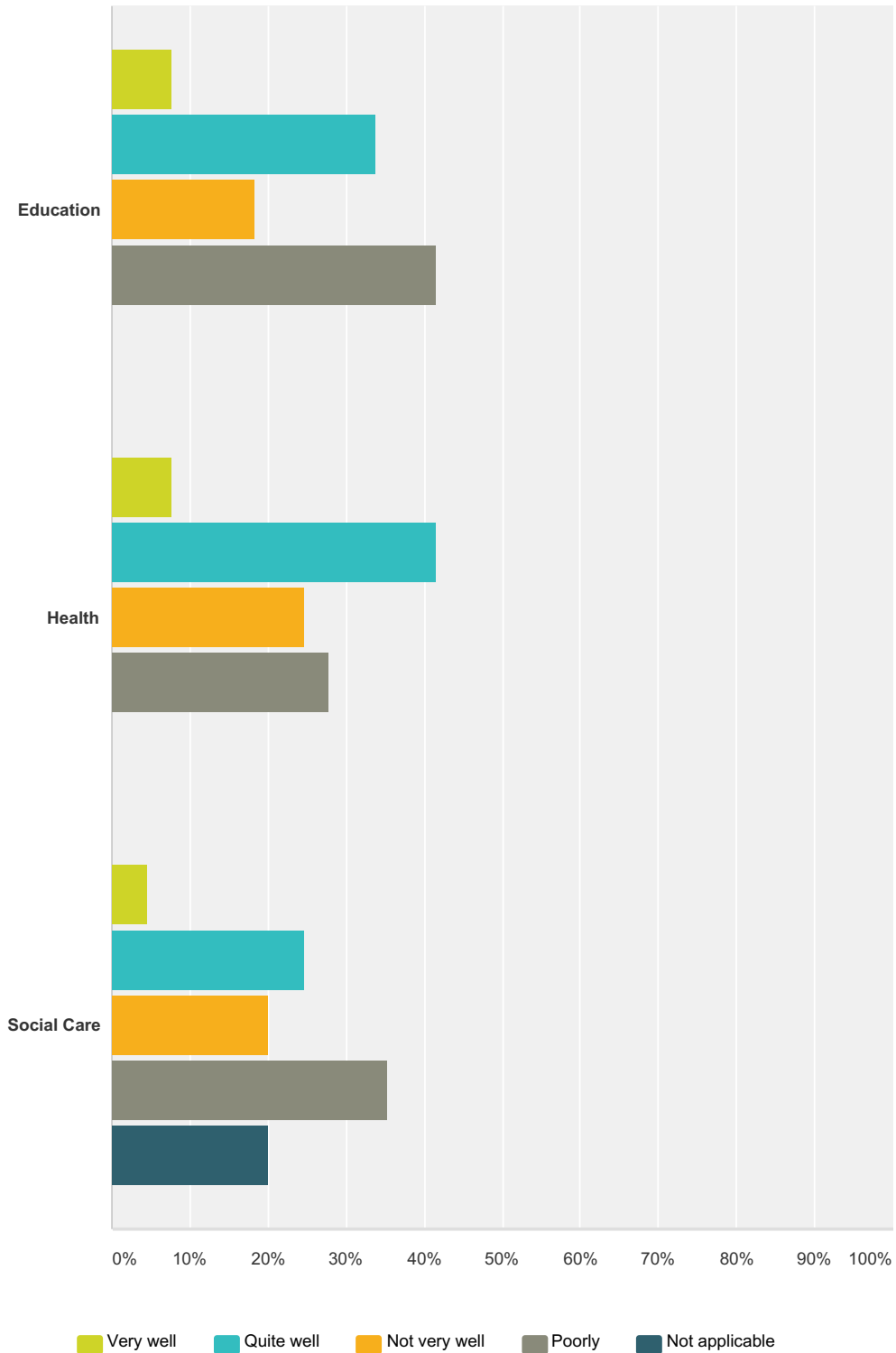


Answer Choices	Responses	
Has a Statement	23.08%	15
Has an EHCP	33.85%	22
Is on SEN Support	7.69%	5
Currently in the assessment process.	3.08%	2
Comments:	32.31%	21
<b>Total</b>		<b>65</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 65 Skipped: 1



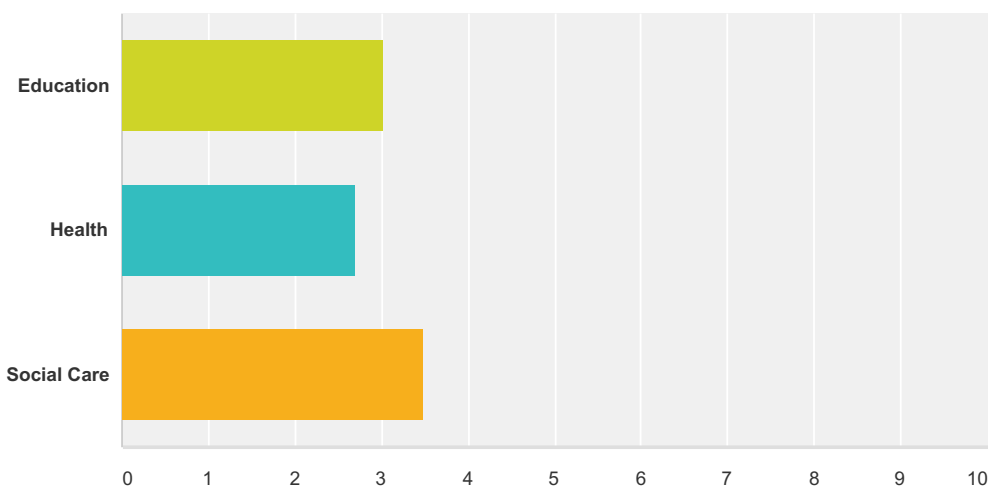
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	7.69% 5	33.85% 22	18.46% 12	41.54% 27	0.00% 0	65
Health	7.69% 5	41.54% 27	24.62% 16	27.69% 18	0.00% 0	65

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>4.62%</b> 3	<b>24.62%</b> 16	<b>20.00%</b> 13	<b>35.38%</b> 23	<b>20.00%</b> 13	65
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**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

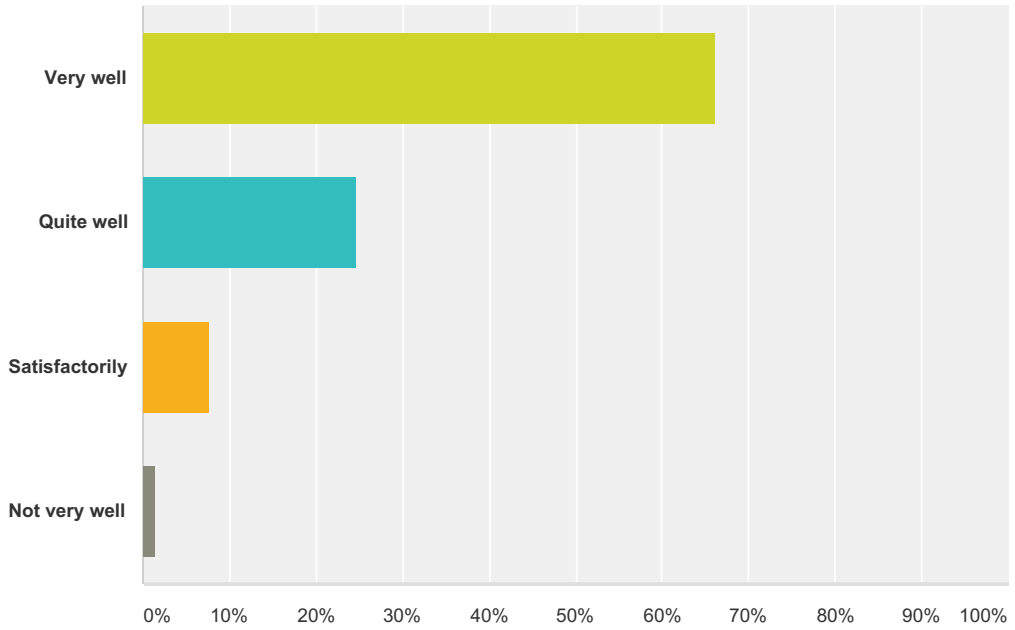
Answered: 66 Skipped: 0



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	6.06% 4	25.76% 17	30.30% 20	34.85% 23	3.03% 2	66	3.03
Health	9.23% 6	40.00% 26	26.15% 17	21.54% 14	3.08% 2	65	2.69
Social Care	3.28% 2	22.95% 14	16.39% 10	37.70% 23	19.67% 12	61	3.48

### Q9 How well do YOU understand your child/young person's needs?

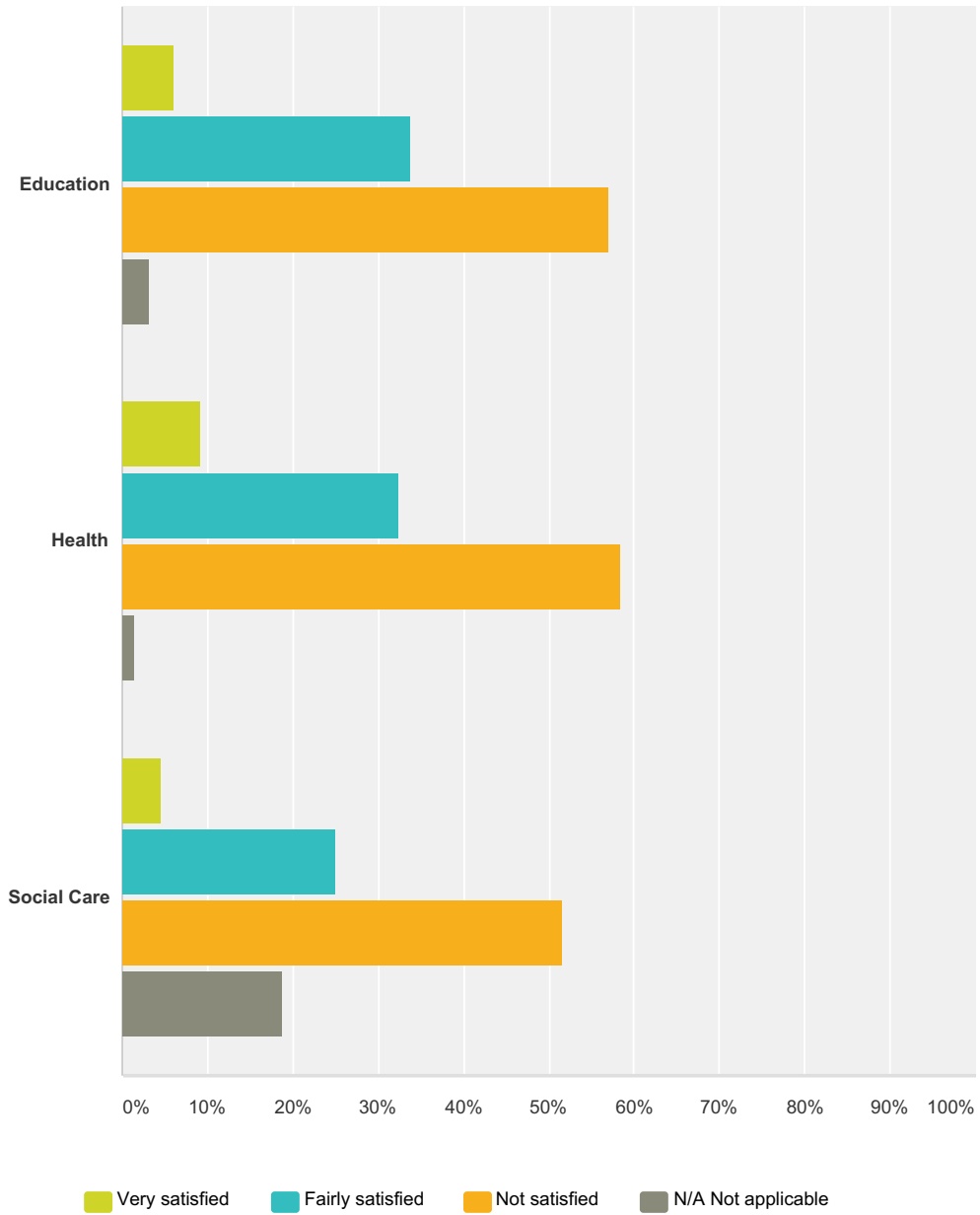
Answered: 65 Skipped: 1



Answer Choices	Responses	Count
Very well	66.15%	43
Quite well	24.62%	16
Satisfactorily	7.69%	5
Not very well	1.54%	1
<b>Total</b>		<b>65</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

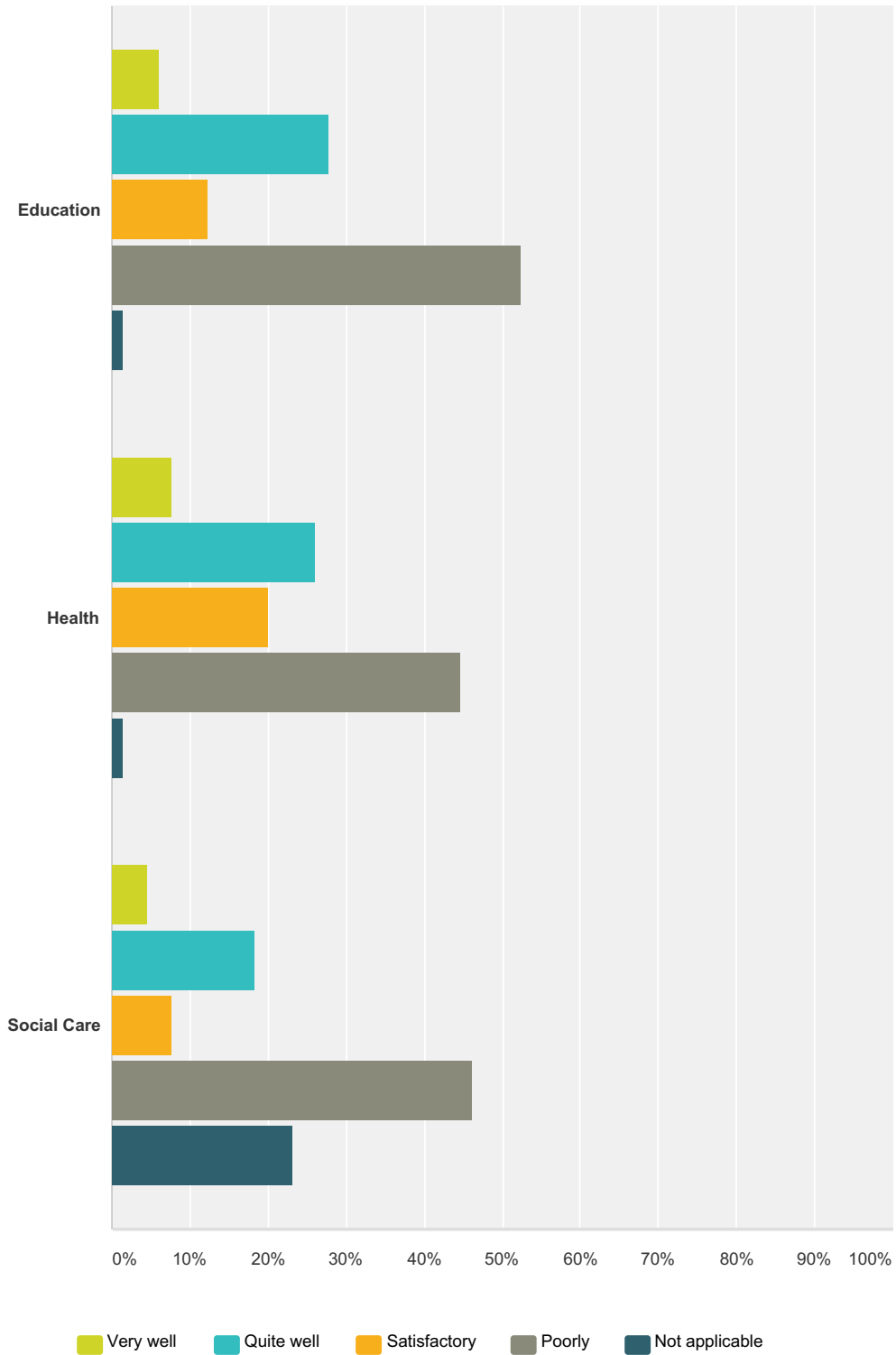
Answered: 65 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	6.15% 4	33.85% 22	56.92% 37	3.08% 2	65
Health	9.23% 6	32.31% 21	58.46% 38	1.54% 1	65
Social Care	4.69% 3	25.00% 16	51.56% 33	18.75% 12	64

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 65 Skipped: 1



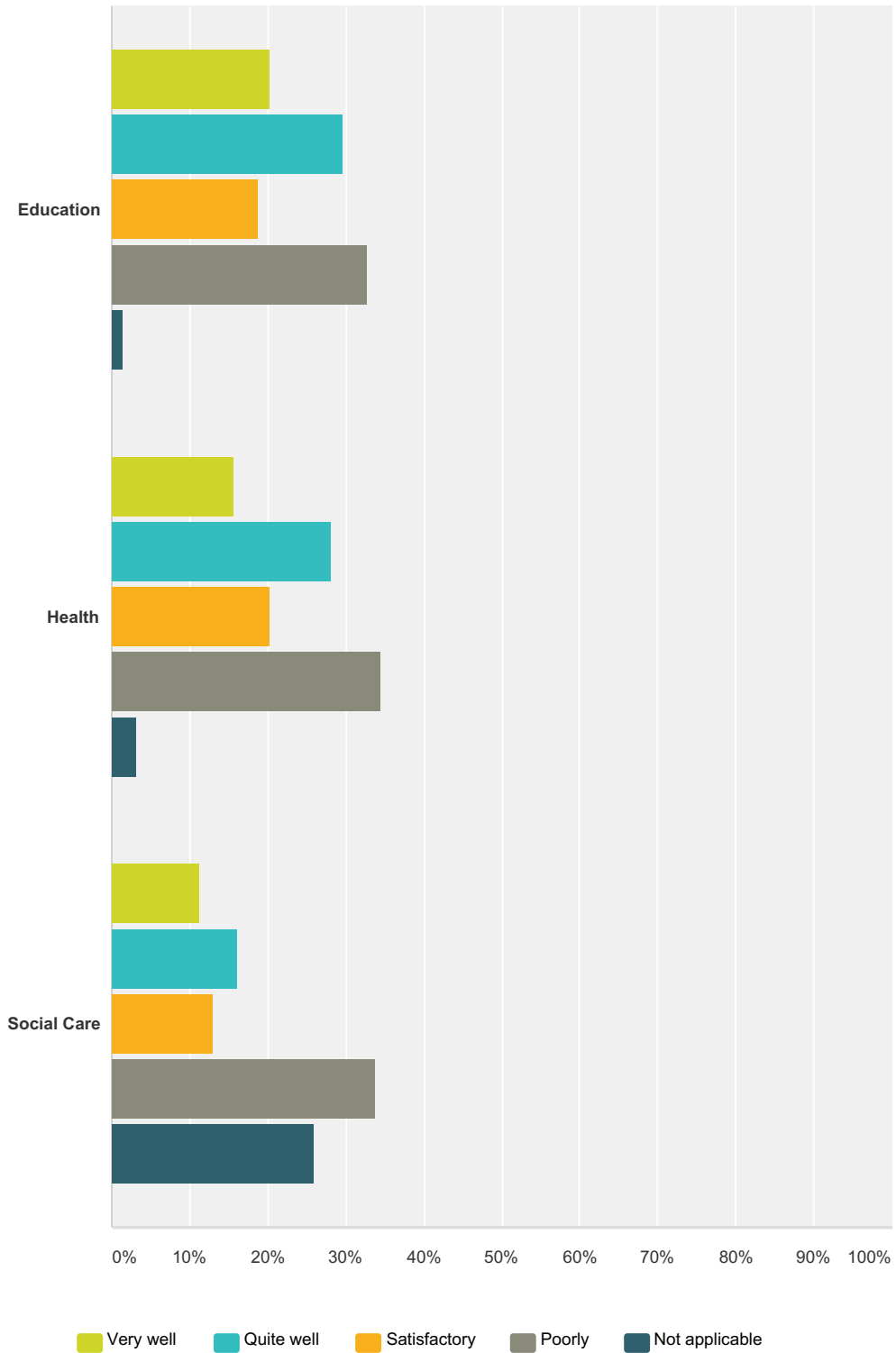
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	6.15% 4	27.69% 18	12.31% 8	52.31% 34	1.54% 1	65
Health	7.69% 5	26.15% 17	20.00% 13	44.62% 29	1.54% 1	65

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>4.62%</b> 3	<b>18.46%</b> 12	<b>7.69%</b> 5	<b>46.15%</b> 30	<b>23.08%</b> 15	65
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### Q12 As a parent/carers how involved are you in setting targets/outcomes for your child/young person?

Answered: 64 Skipped: 2



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	20.31% 13	29.69% 19	18.75% 12	32.81% 21	1.56% 1	64
Health	15.63% 10	28.13% 18	20.31% 13	34.38% 22	3.13% 2	64

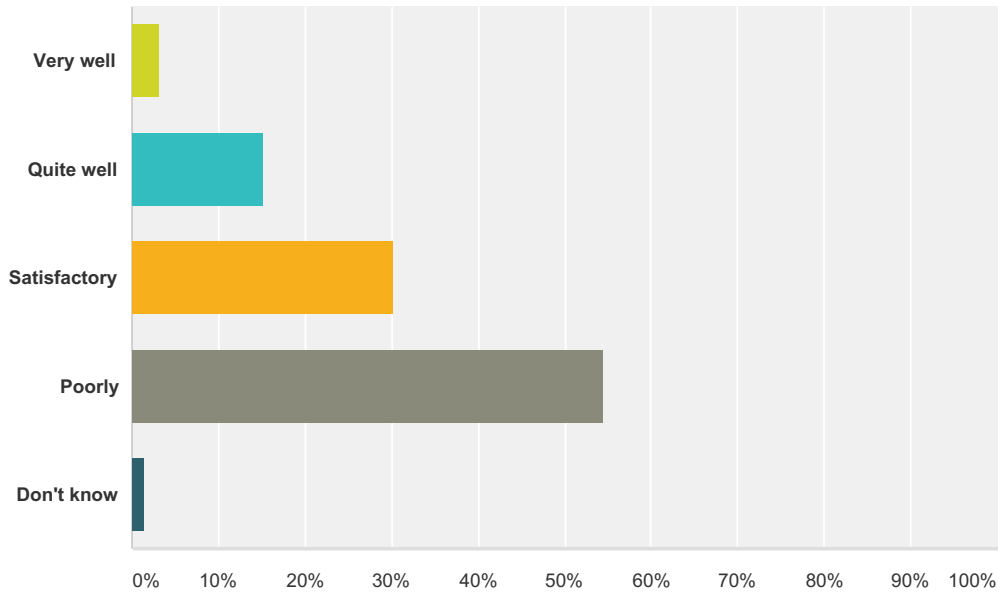


## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>11.29%</b> 7	<b>16.13%</b> 10	<b>12.90%</b> 8	<b>33.87%</b> 21	<b>25.81%</b> 16	62
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### Q13 How well do services and professionals work together to support your child/young person?

Answered: 66 Skipped: 0

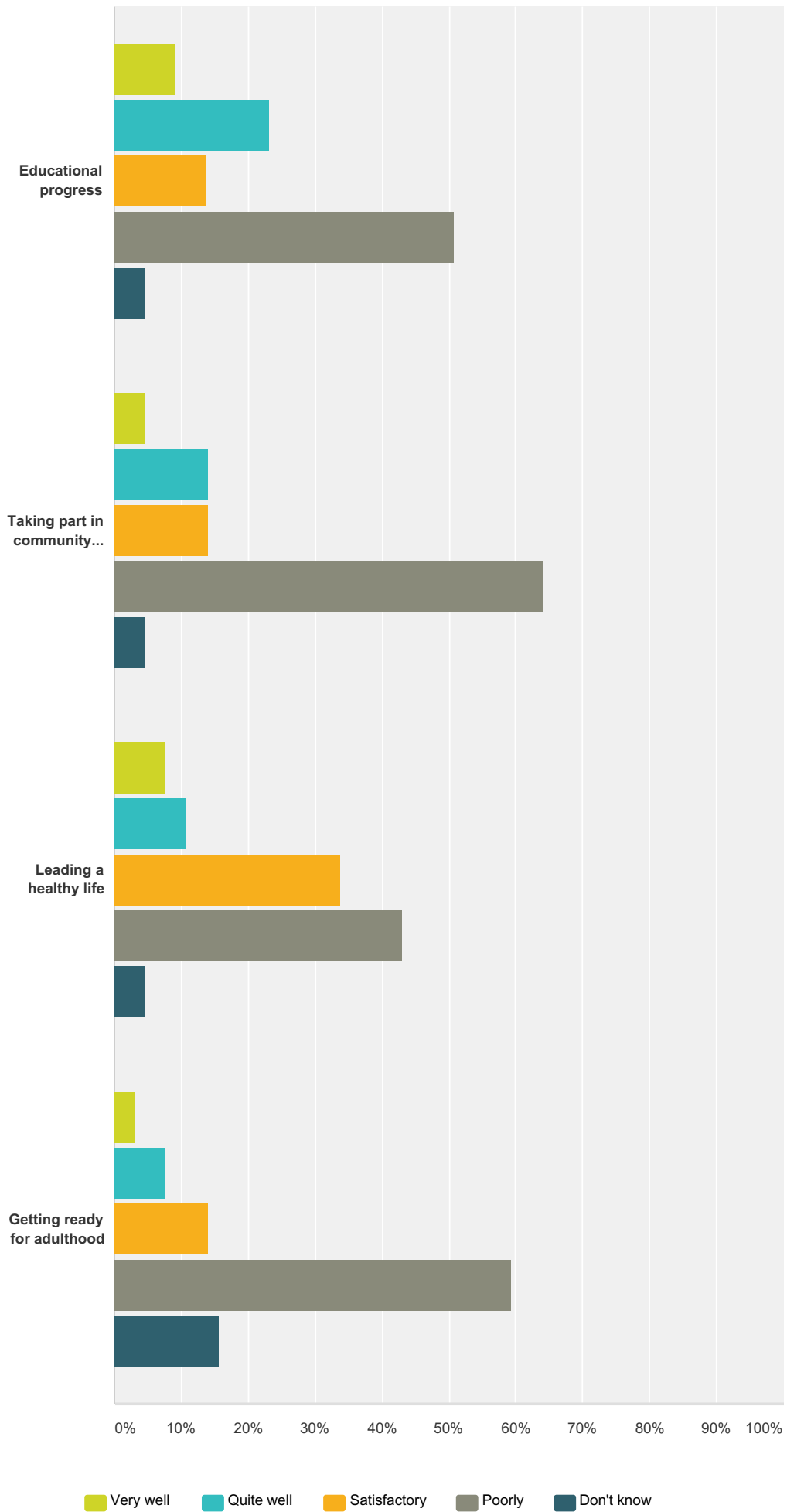


Answer Choices	Responses	Count
Very well	3.03%	2
Quite well	15.15%	10
Satisfactory	30.30%	20
Poorly	54.55%	36
Don't know	1.52%	1
<b>Total Respondents: 66</b>		

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 65 Skipped: 1

# Suffolk Parent Carer Satisfaction Survey.

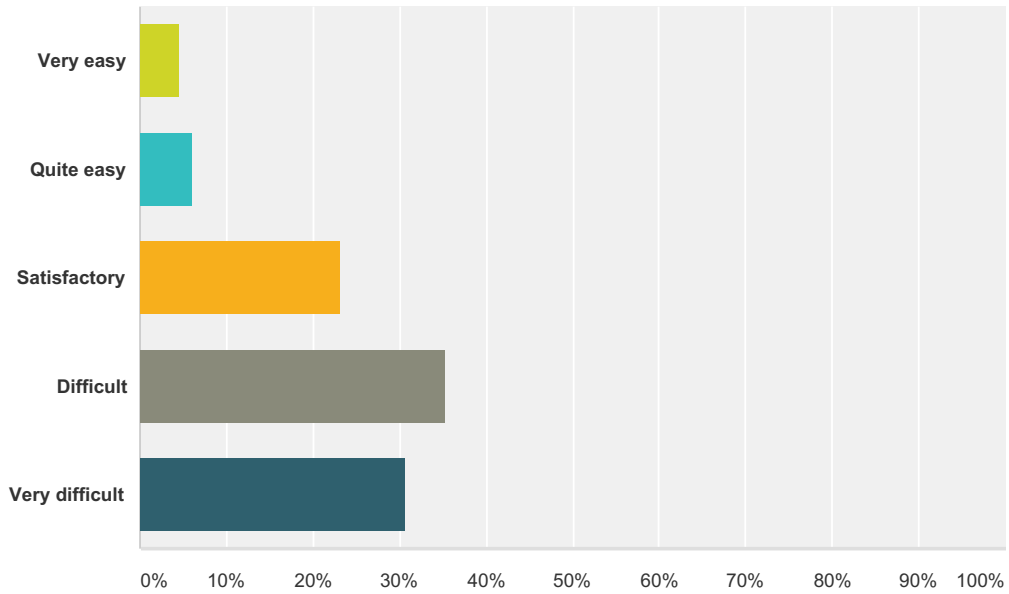


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	9.23% 6	23.08% 15	13.85% 9	50.77% 33	4.62% 3	65
Taking part in community activities	4.69% 3	14.06% 9	14.06% 9	64.06% 41	4.69% 3	64
Leading a healthy life	7.69% 5	10.77% 7	33.85% 22	43.08% 28	4.62% 3	65
Getting ready for adulthood	3.13% 2	7.81% 5	14.06% 9	59.38% 38	15.63% 10	64

**Q15 How easy do you find it to get information about what services are available and what they do?**

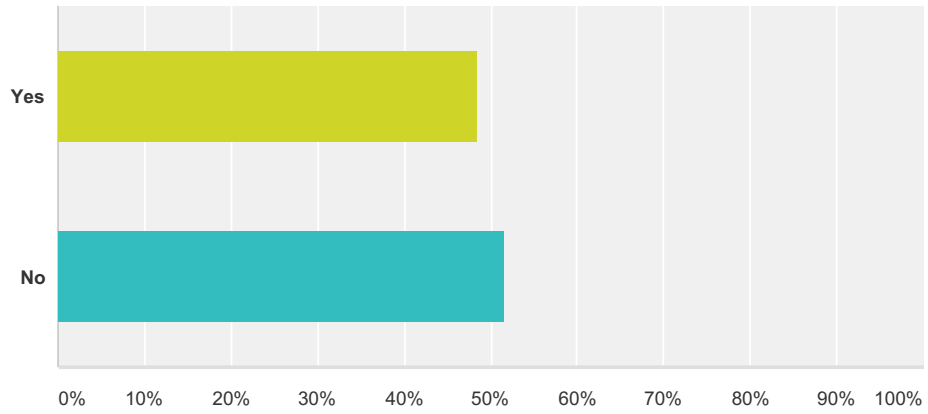
Answered: 65 Skipped: 1



Answer Choices	Responses	Count
Very easy	4.62%	3
Quite easy	6.15%	4
Satisfactory	23.08%	15
Difficult	35.38%	23
Very difficult	30.77%	20
<b>Total Respondents: 65</b>		

### Q16 Have you heard of the 0-25 SEND Local Offer?

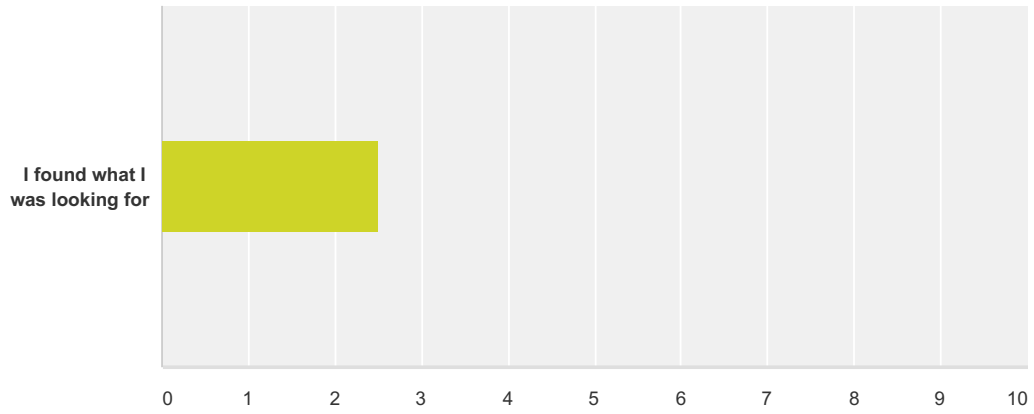
Answered: 66 Skipped: 0



Answer Choices	Responses	
Yes	48.48%	32
No	51.52%	34
<b>Total Respondents: 66</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 26 Skipped: 40

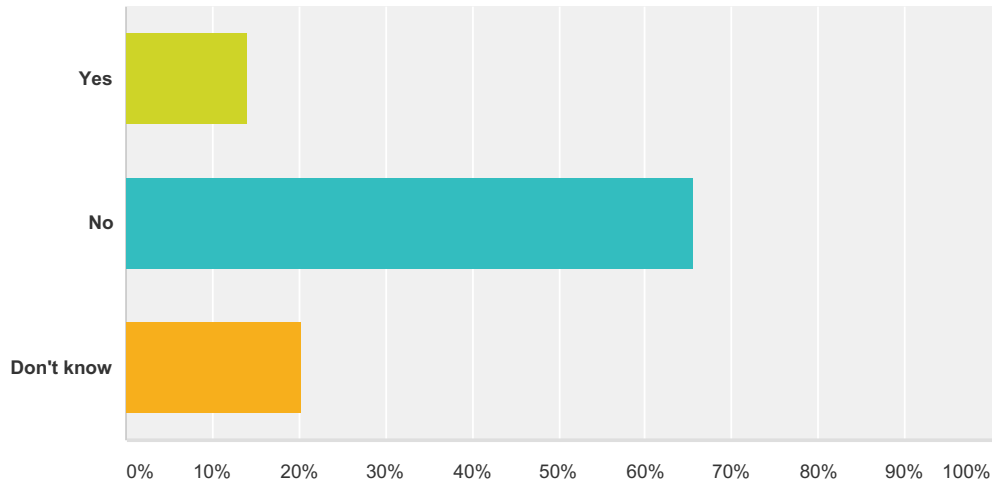


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	11.54% 3	26.92% 7	61.54% 16	26	2.50



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 64 Skipped: 2



Answer Choices	Responses	
Yes	14.06%	9
No	65.63%	42
Don't know	20.31%	13
<b>Total</b>		<b>64</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 41 Skipped: 25

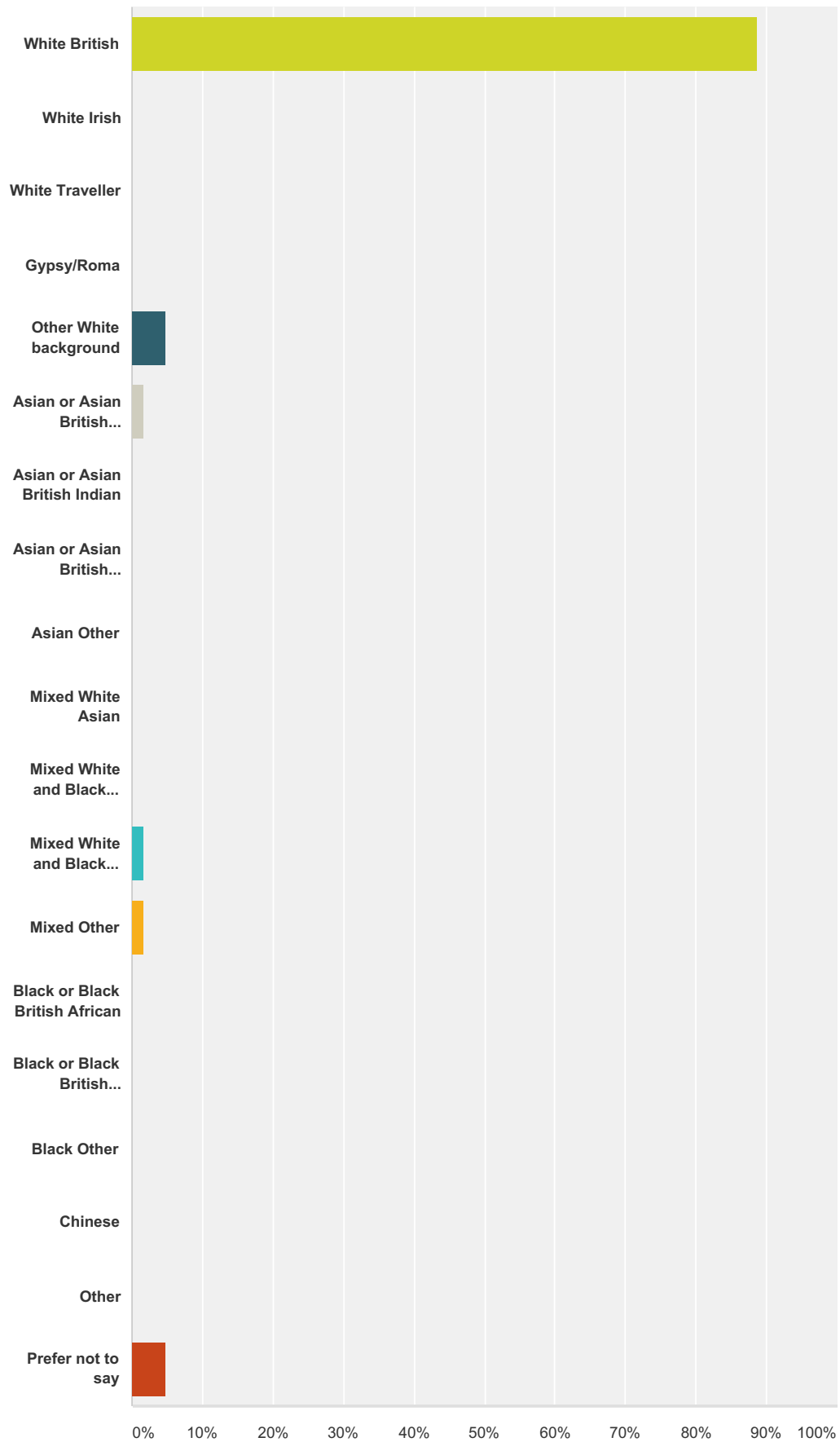
**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 47 Skipped: 19

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 62 Skipped: 4

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	88.71% 55
White Irish	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	4.84%	3
Asian or Asian British Bangladeshi	1.61%	1
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.00%	0
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	1.61%	1
Mixed Other	1.61%	1
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	4.84%	3
<b>Total Respondents: 62</b>		