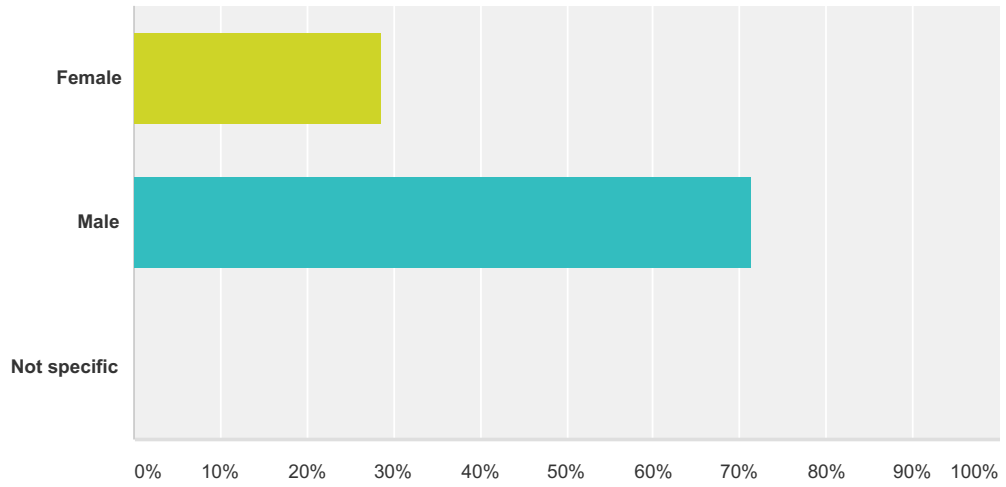


**Q1 Please tell us the first 3 or four letters of
your postcode - eg AL7 or WD25**

Answered: 69 Skipped: 1

Q2 What is your child/young person's gender?

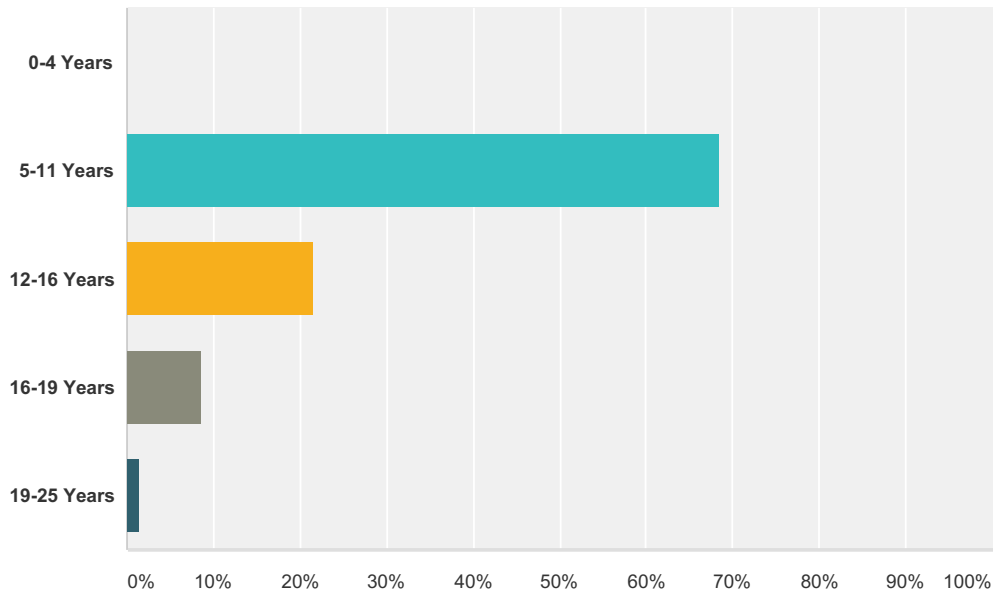
Answered: 70 Skipped: 0



Answer Choices	Responses	
Female	28.57%	20
Male	71.43%	50
Not specific	0.00%	0
Total		70

Q3 What age range is your child or young person?

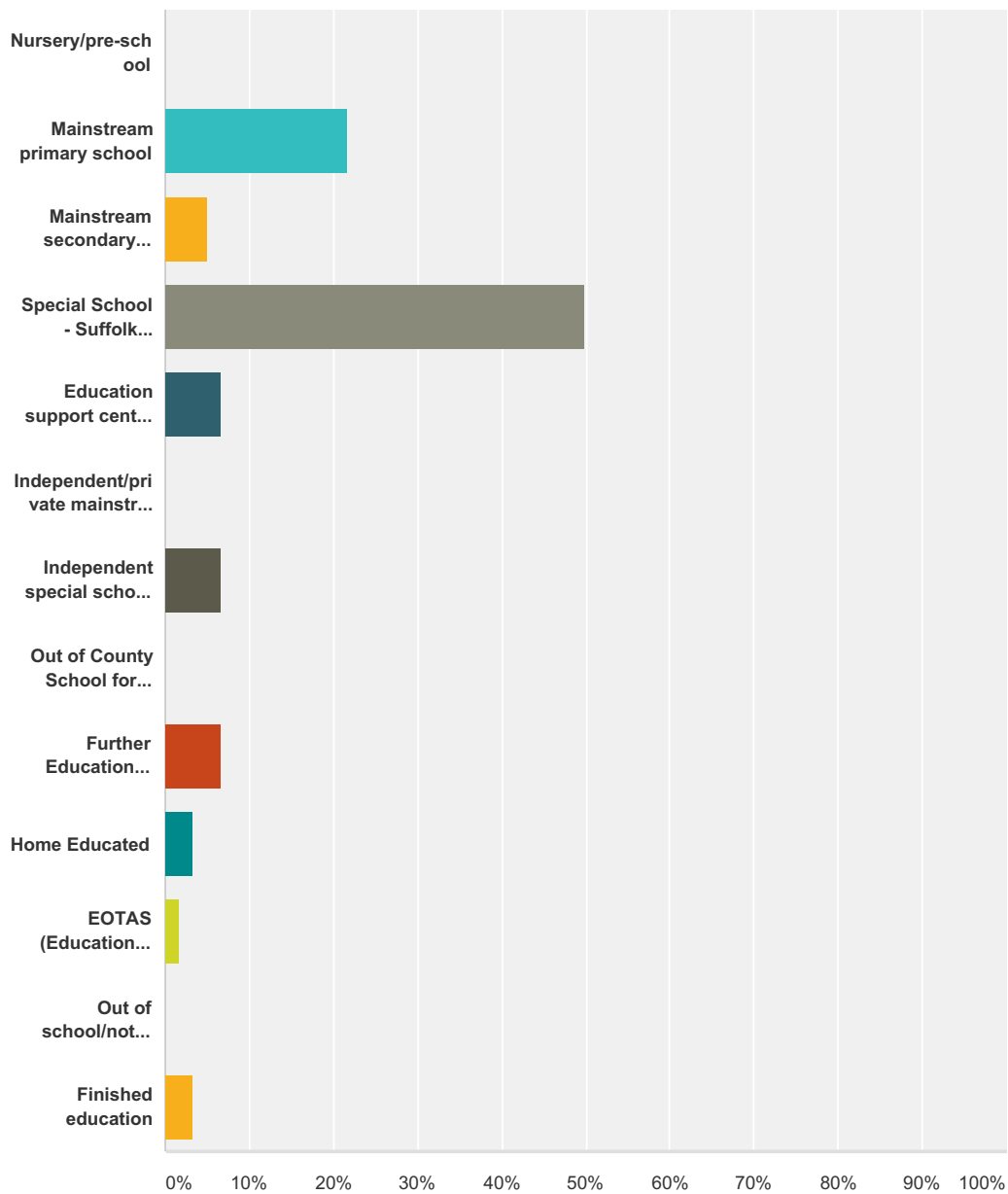
Answered: 70 Skipped: 0



Answer Choices	Responses
0-4 Years	0.00% 0
5-11 Years	68.57% 48
12-16 Years	21.43% 15
16-19 Years	8.57% 6
19-25 Years	1.43% 1
Total Respondents: 70	

Q4 What type of education setting does your child/young person go to?

Answered: 60 Skipped: 10



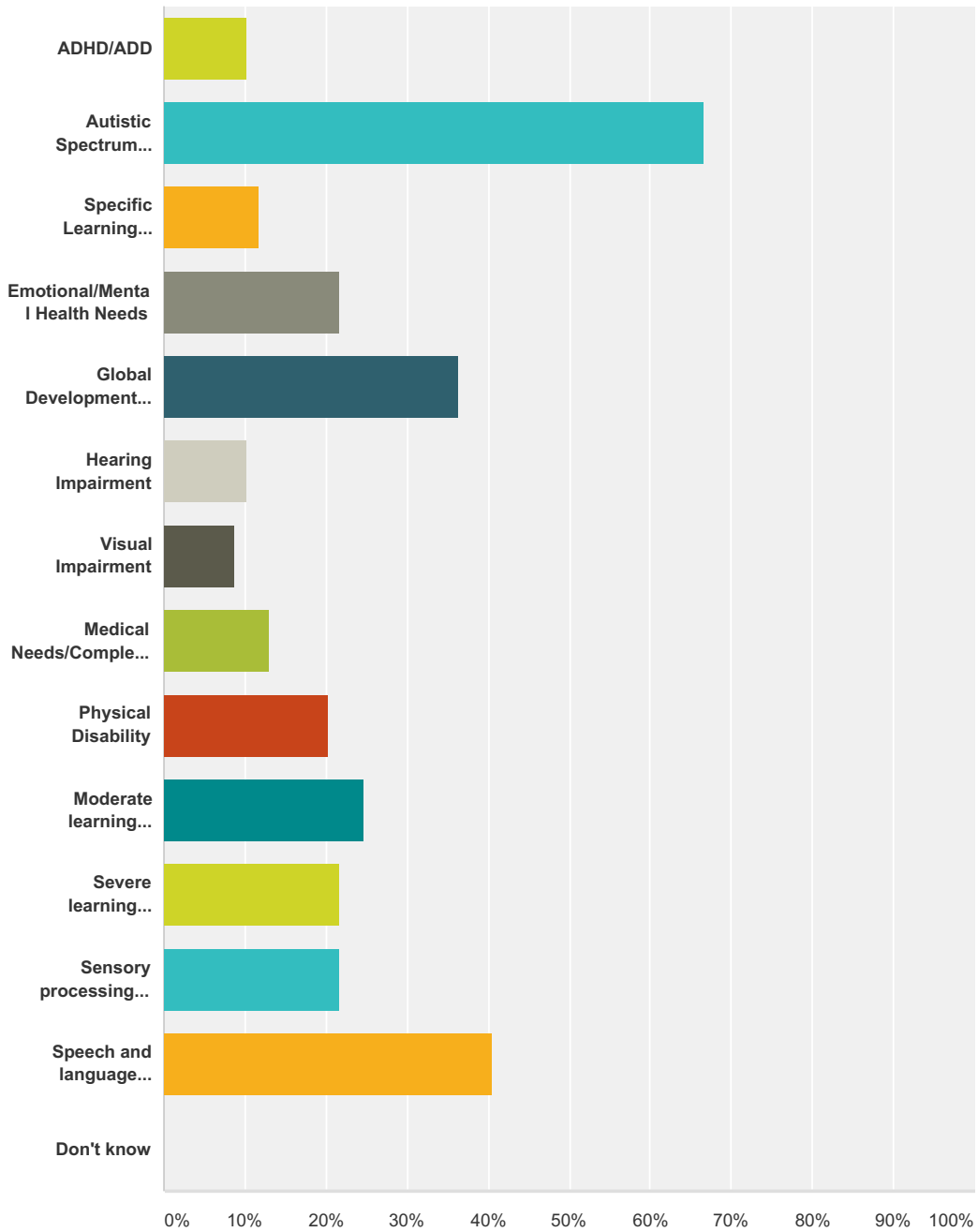
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	21.67% 13
Mainstream secondary school	5.00% 3
Special School - Suffolk County Council	50.00% 30
Education support centre or pupil referral unit	6.67% 4
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	6.67% 4
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	6.67%	4
Home Educated	3.33%	2
EOTAS (Education other than at school)	1.67%	1
Out of school/not receiving an education	0.00%	0
Finished education	3.33%	2
Total Respondents: 60		

Q5 What type of needs has your child been assessed as having? Tick as many as apply.

Answered: 69 Skipped: 1



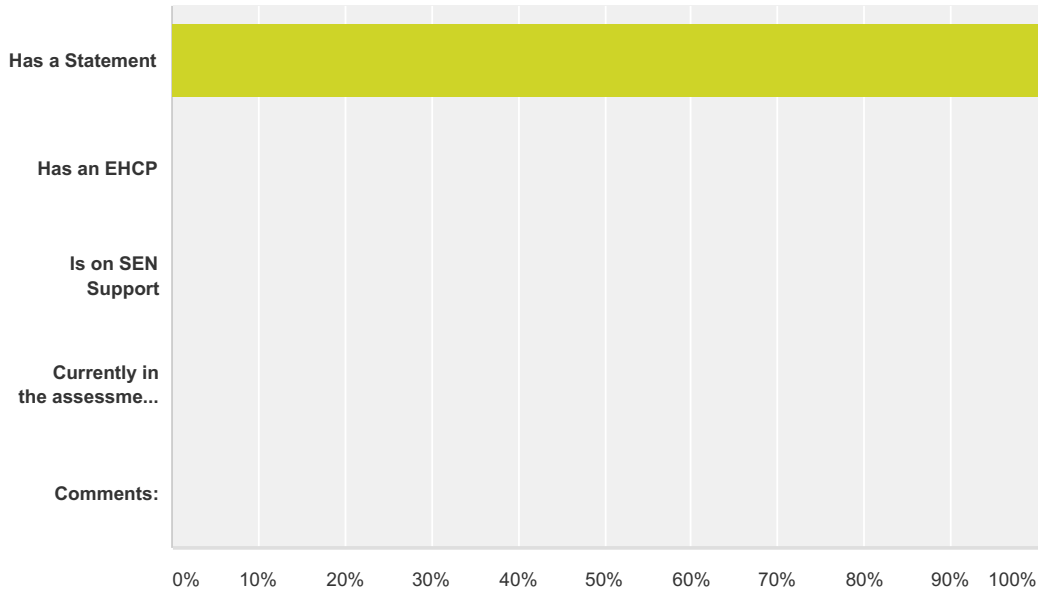
Answer Choices	Responses
ADHD/ADD	10.14% 7
Autistic Spectrum Disorder	66.67% 46
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	11.59% 8
Emotional/Mental Health Needs	21.74% 15
Global Development Delay	36.23% 25

Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	10.14%	7
Visual Impairment	8.70%	6
Medical Needs/Complex Health Needs	13.04%	9
Physical Disability	20.29%	14
Moderate learning difficulties	24.64%	17
Severe learning difficulties	21.74%	15
Sensory processing disorder	21.74%	15
Speech and language impairment	40.58%	28
Don't know	0.00%	0
Total Respondents: 69		

Q6 Which of the following apply to your child/young person:

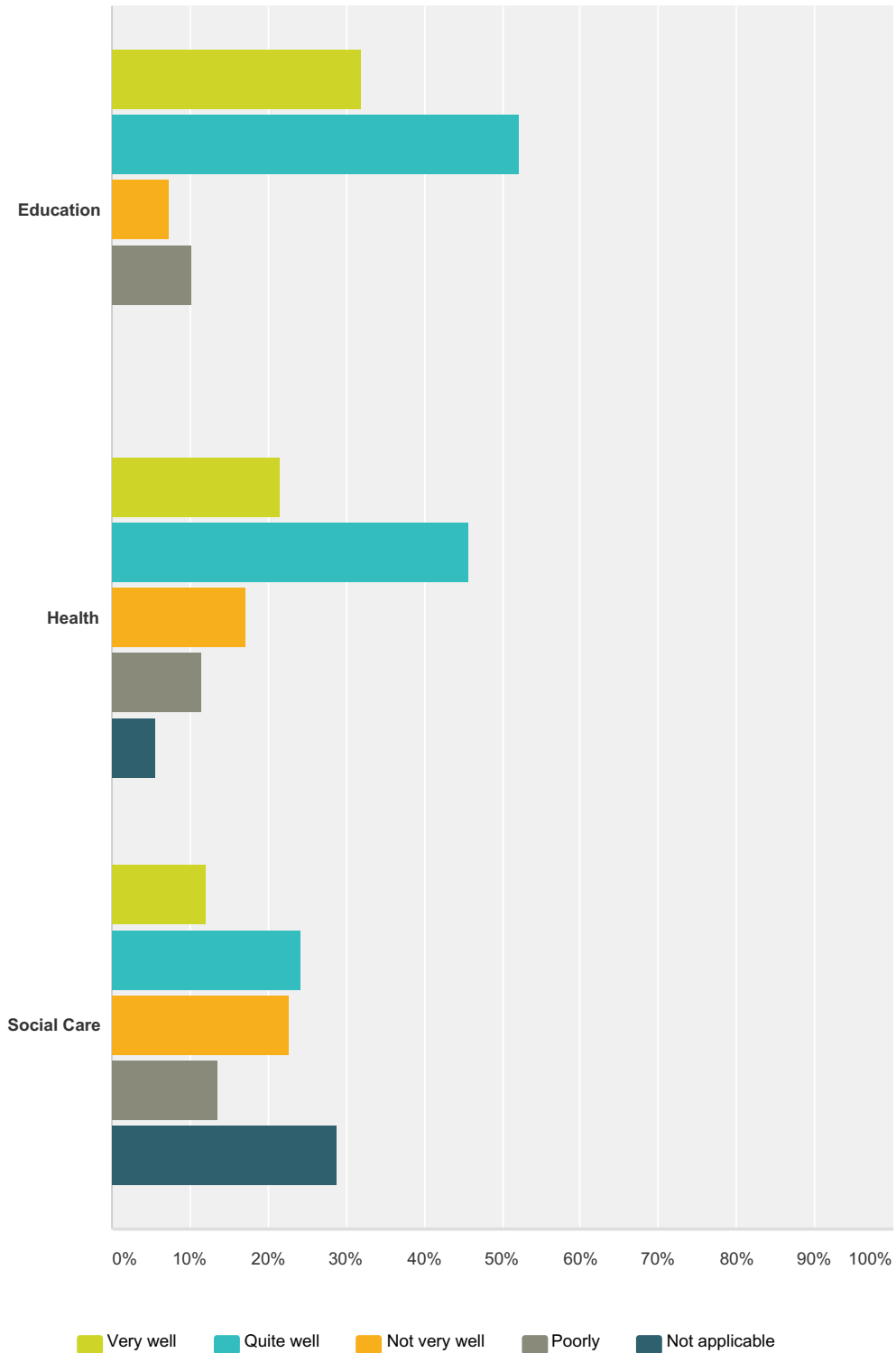
Answered: 70 Skipped: 0



Answer Choices	Responses	
Has a Statement	100.00%	70
Has an EHCP	0.00%	0
Is on SEN Support	0.00%	0
Currently in the assessment process.	0.00%	0
Comments:	0.00%	0
Total		70

Q7 Please tell us how well you think your child/young person's needs have been identified by -

Answered: 70 Skipped: 0



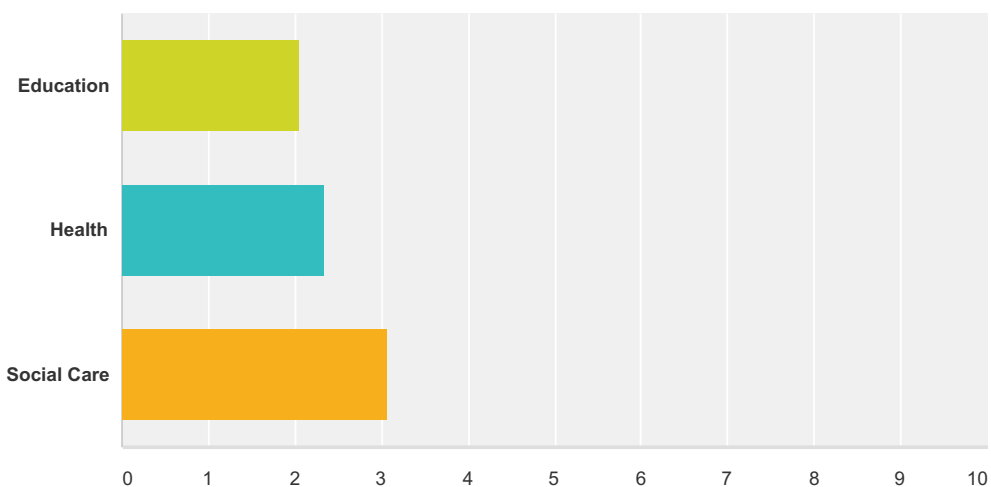
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	31.88% 22	52.17% 36	7.25% 5	10.14% 7	0.00% 0	69
Health	21.43% 15	45.71% 32	17.14% 12	11.43% 8	5.71% 4	70

Suffolk Parent Carer Satisfaction Survey.

Social Care	12.12% 8	24.24% 16	22.73% 15	13.64% 9	28.79% 19	66
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Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-

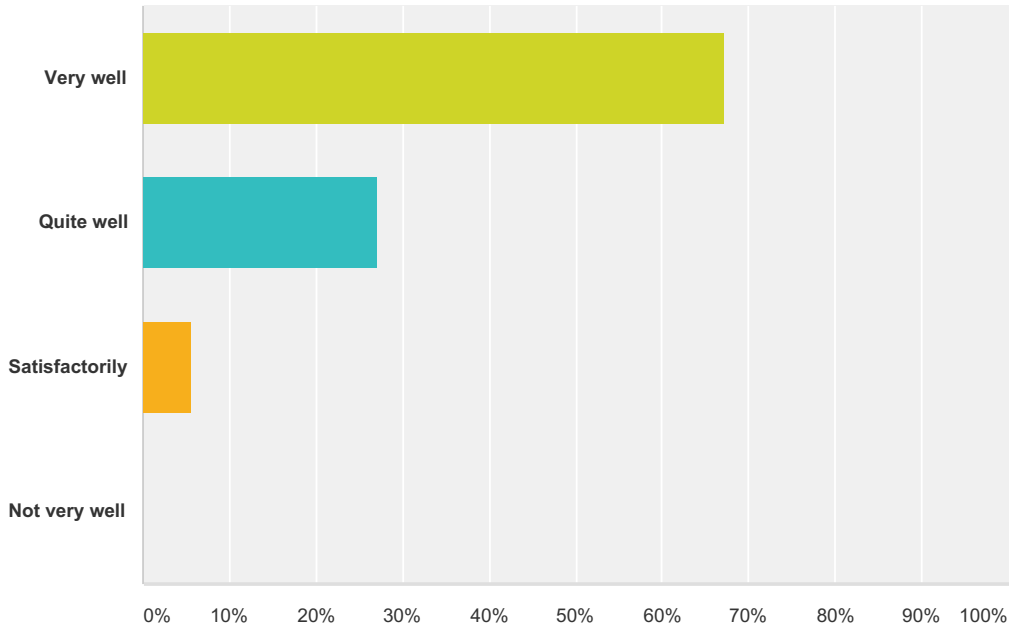
Answered: 69 Skipped: 1



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	29.41% 20	45.59% 31	16.18% 11	8.82% 6	0.00% 0	68	2.04
Health	19.40% 13	49.25% 33	14.93% 10	11.94% 8	4.48% 3	67	2.33
Social Care	13.11% 8	24.59% 15	27.87% 17	11.48% 7	22.95% 14	61	3.07

Q9 How well do YOU understand your child/young person's needs?

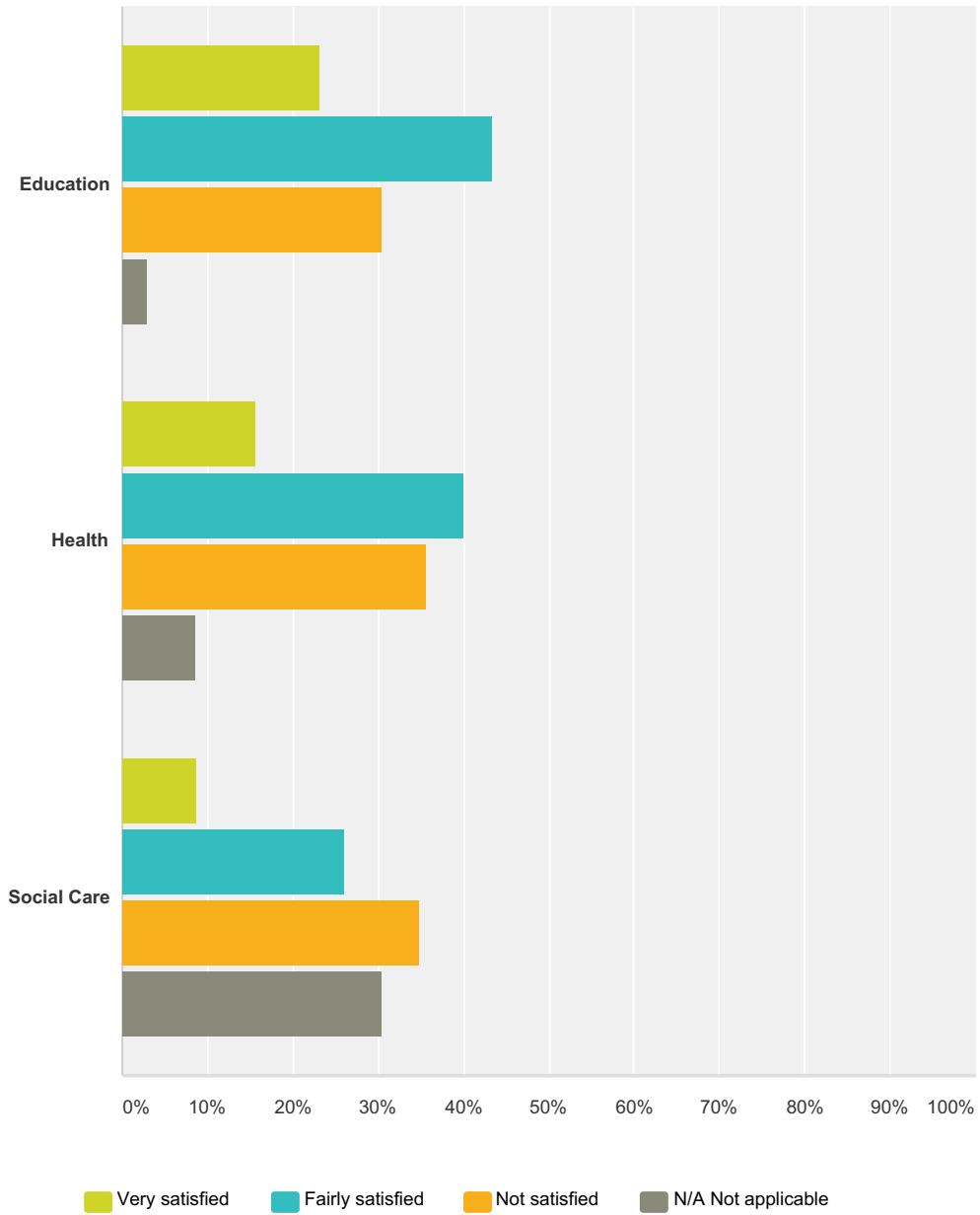
Answered: 70 Skipped: 0



Answer Choices	Responses	
Very well	67.14%	47
Quite well	27.14%	19
Satisfactorily	5.71%	4
Not very well	0.00%	0
Total		70

Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

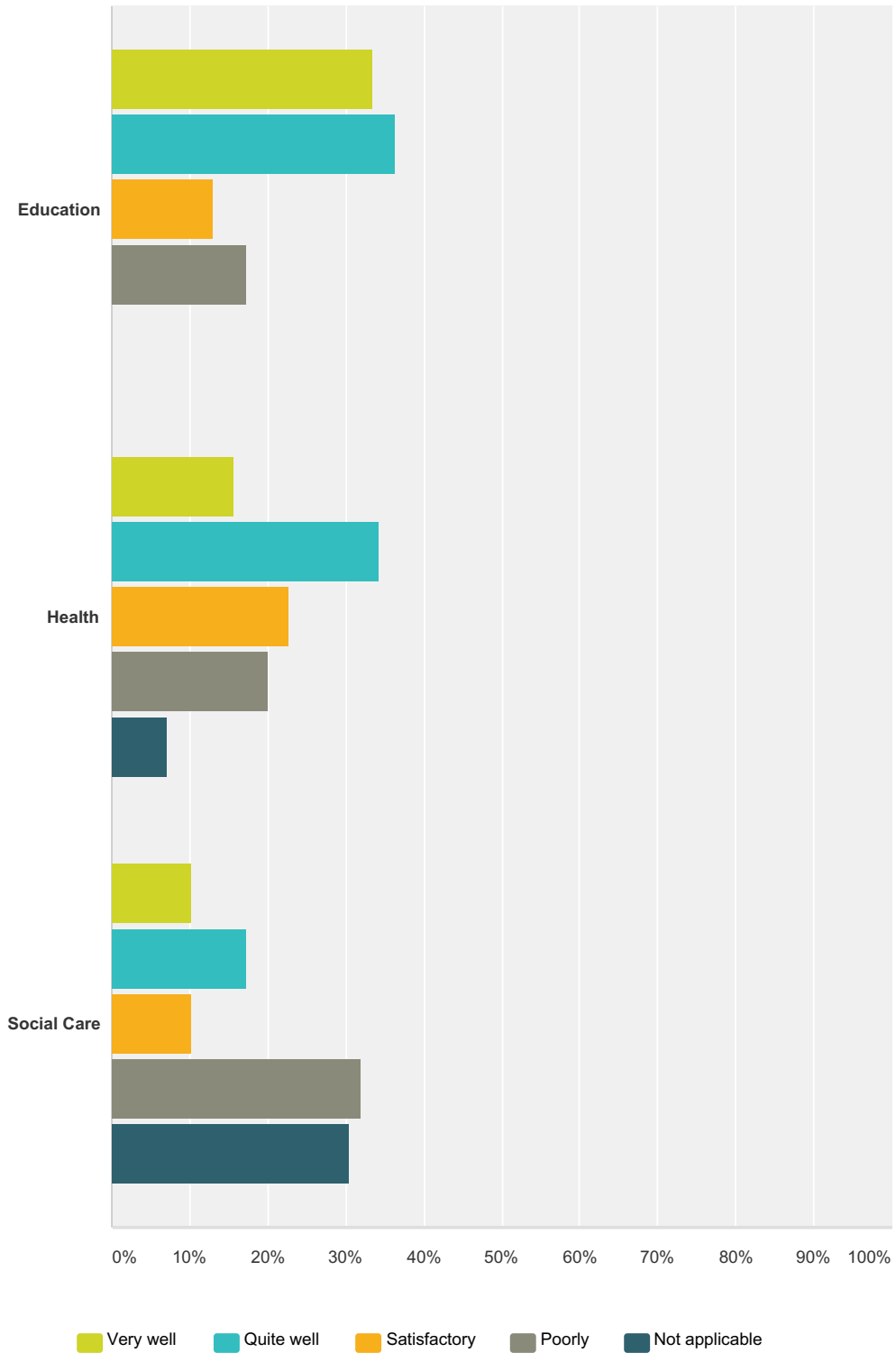
Answered: 70 Skipped: 0



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	23.19% 16	43.48% 30	30.43% 21	2.90% 2	69
Health	15.71% 11	40.00% 28	35.71% 25	8.57% 6	70
Social Care	8.70% 6	26.09% 18	34.78% 24	30.43% 21	69

Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 70 Skipped: 0



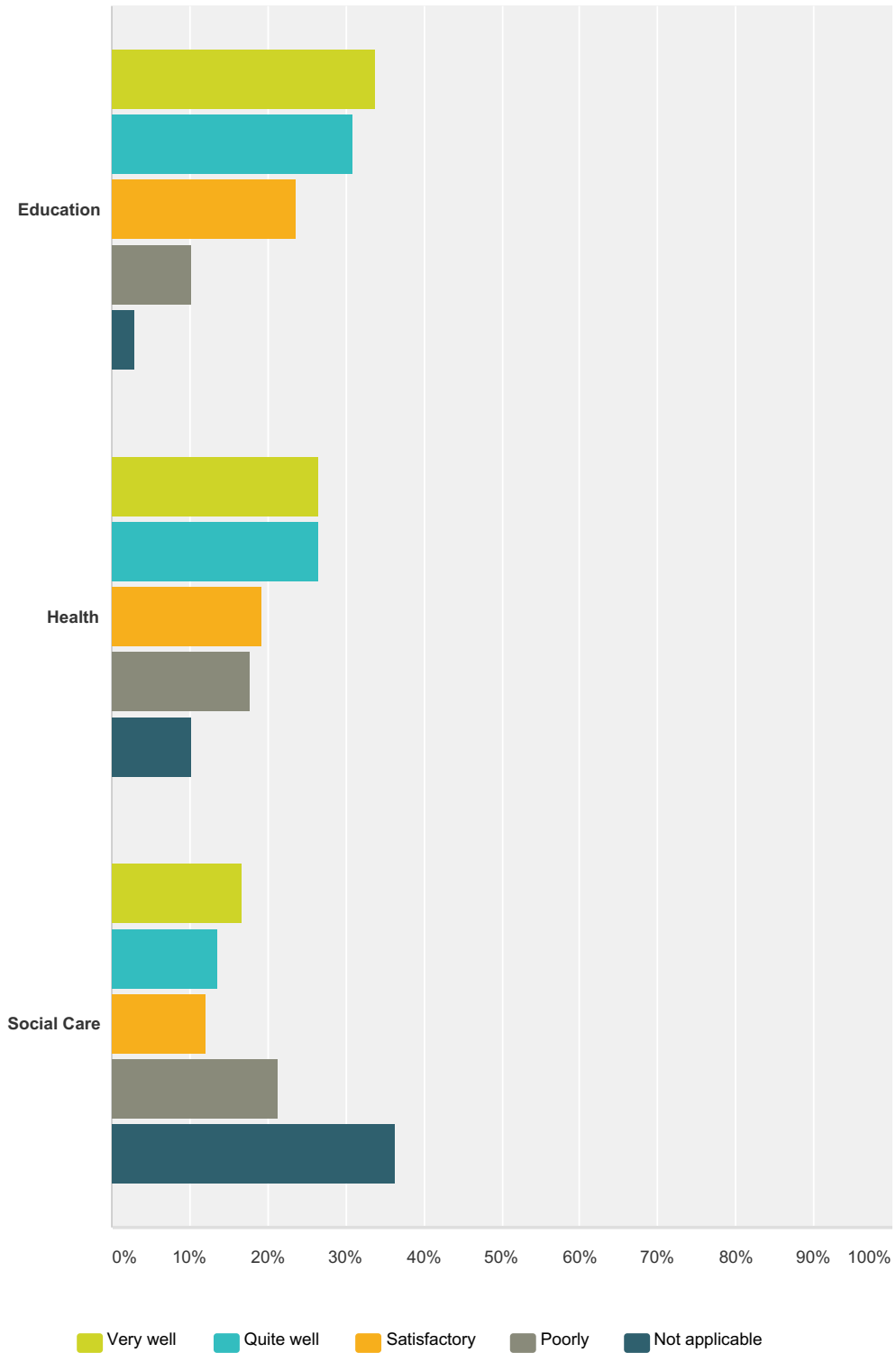
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	33.33% 23	36.23% 25	13.04% 9	17.39% 12	0.00% 0	69
Health	15.71% 11	34.29% 24	22.86% 16	20.00% 14	7.14% 5	70

Suffolk Parent Carer Satisfaction Survey.

Social Care	10.14% 7	17.39% 12	10.14% 7	31.88% 22	30.43% 21	69
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Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?

Answered: 69 Skipped: 1



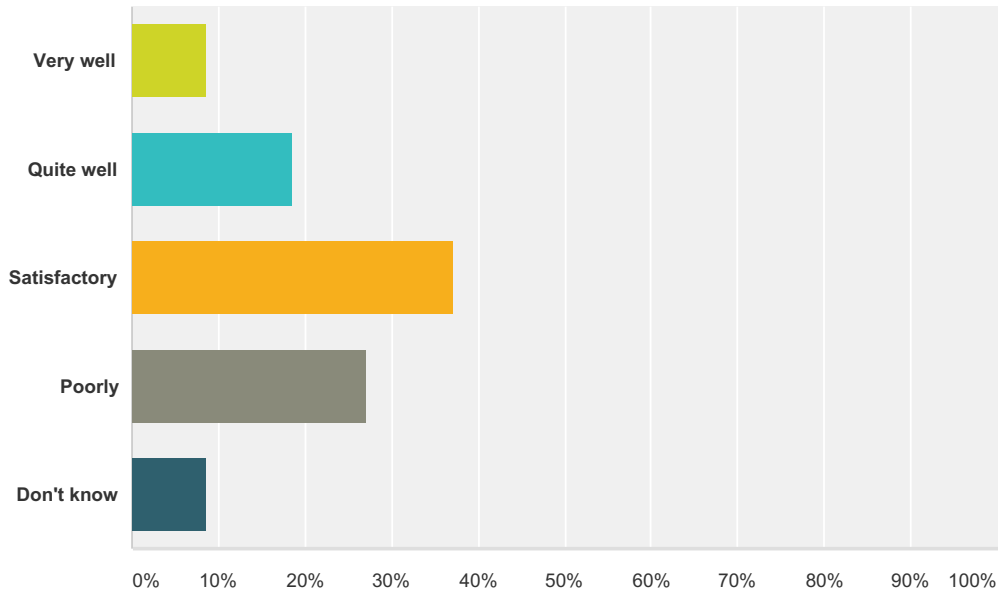
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	33.82% 23	30.88% 21	23.53% 16	10.29% 7	2.94% 2	68
Health	26.47% 18	26.47% 18	19.12% 13	17.65% 12	10.29% 7	68

Suffolk Parent Carer Satisfaction Survey.

Social Care	16.67% 11	13.64% 9	12.12% 8	21.21% 14	36.36% 24	66
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Q13 How well do services and professionals work together to support your child/young person?

Answered: 70 Skipped: 0

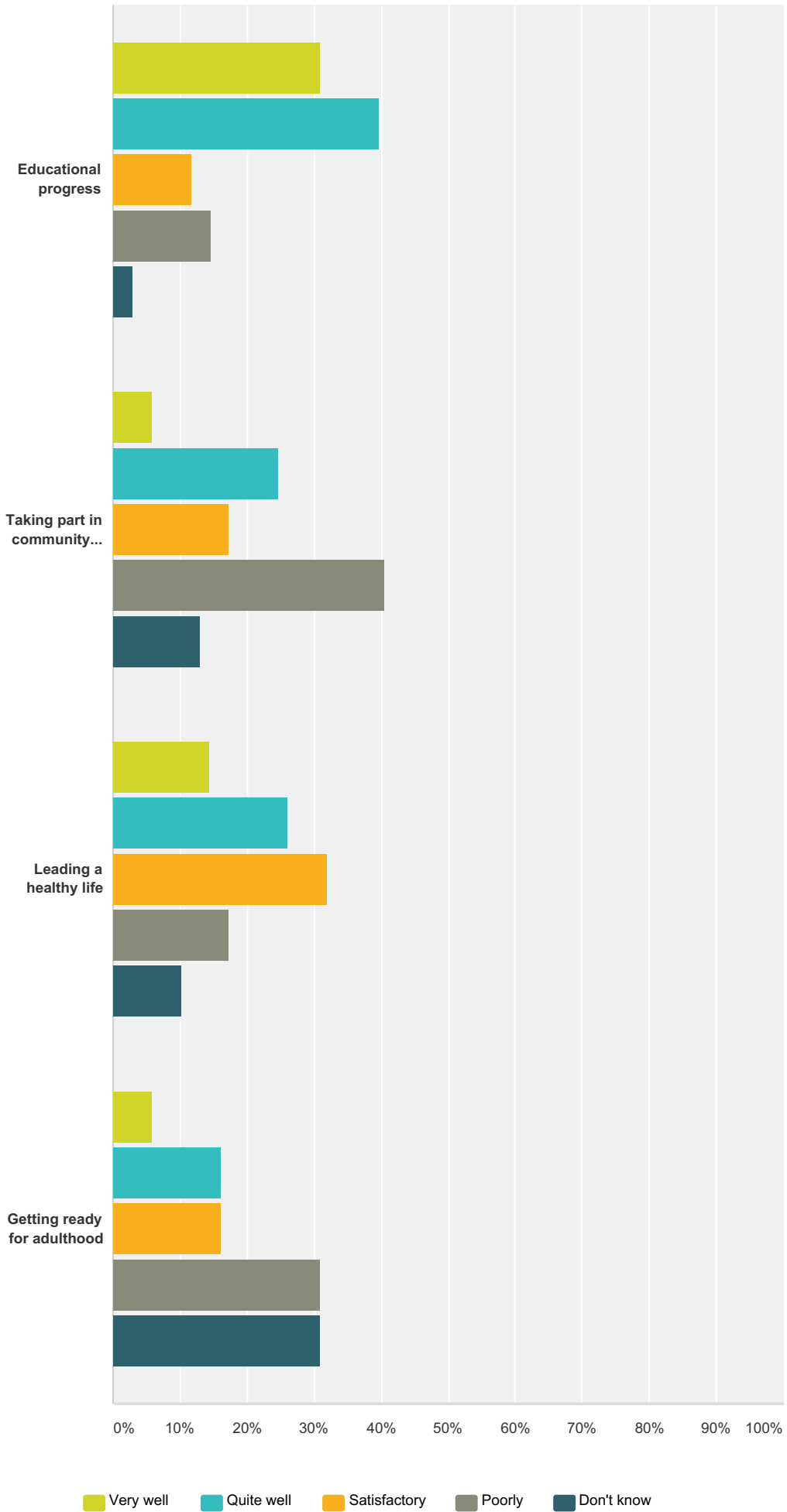


Answer Choices	Responses	Count
Very well	8.57%	6
Quite well	18.57%	13
Satisfactory	37.14%	26
Poorly	27.14%	19
Don't know	8.57%	6
Total Respondents: 70		

Q14 Overall how well do the services your child/young person uses help them to do the best they can in -

Answered: 69 Skipped: 1

Suffolk Parent Carer Satisfaction Survey.

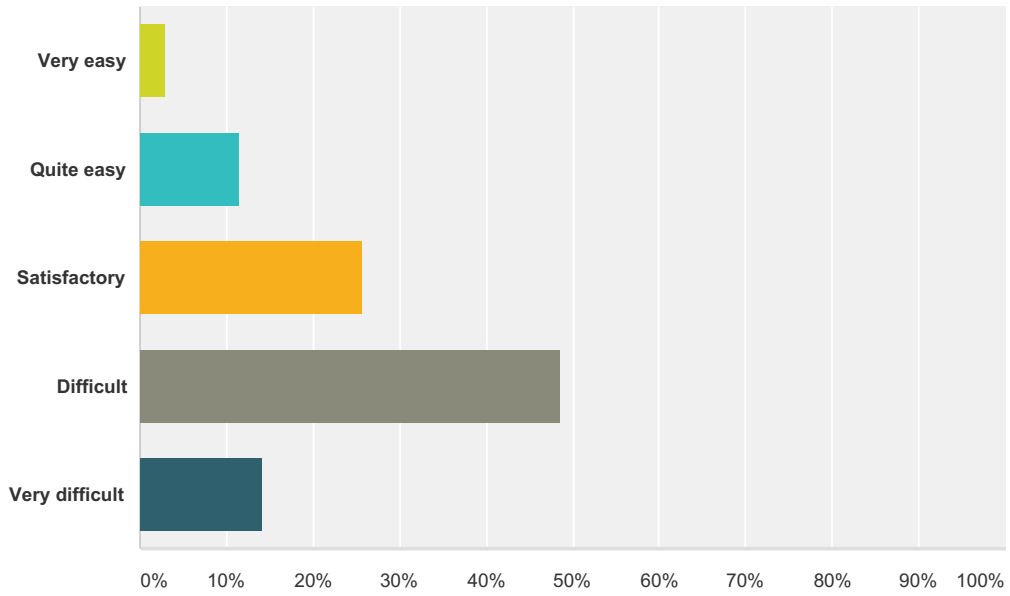


Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	30.88% 21	39.71% 27	11.76% 8	14.71% 10	2.94% 2	68
Taking part in community activities	5.80% 4	24.64% 17	17.39% 12	40.58% 28	13.04% 9	69
Leading a healthy life	14.49% 10	26.09% 18	31.88% 22	17.39% 12	10.14% 7	69
Getting ready for adulthood	5.88% 4	16.18% 11	16.18% 11	30.88% 21	30.88% 21	68

Q15 How easy do you find it to get information about what services are available and what they do?

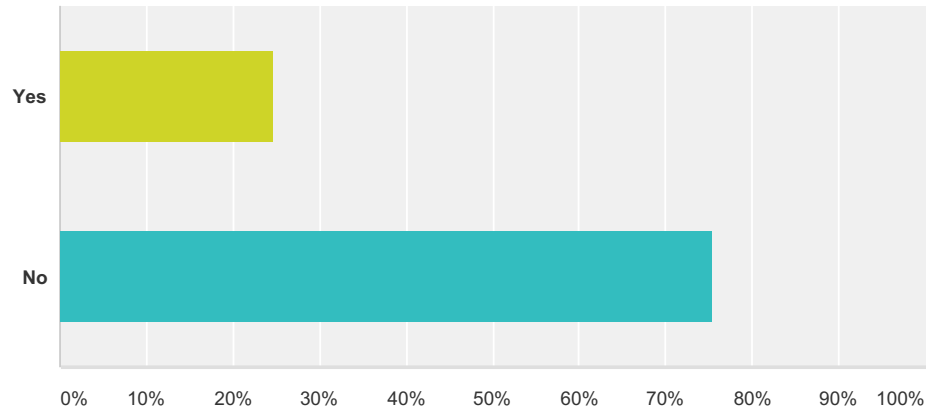
Answered: 70 Skipped: 0



Answer Choices	Responses	Count
Very easy	2.86%	2
Quite easy	11.43%	8
Satisfactory	25.71%	18
Difficult	48.57%	34
Very difficult	14.29%	10
Total Respondents: 70		

Q16 Have you heard of the 0-25 SEND Local Offer?

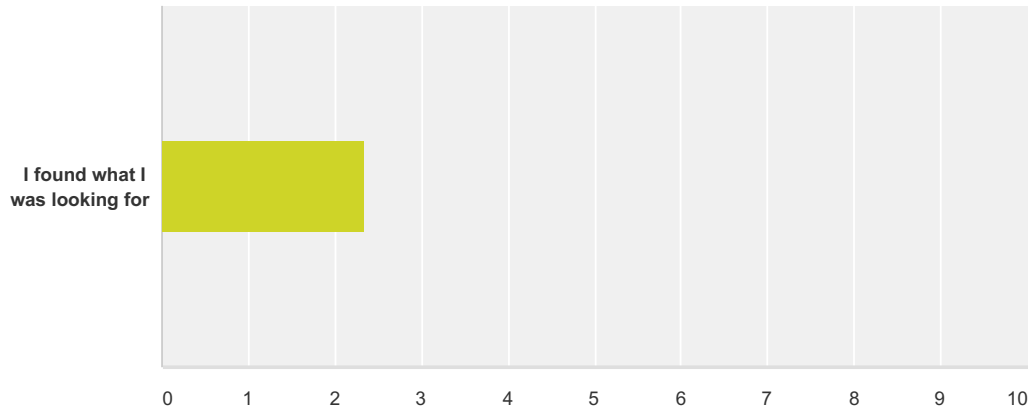
Answered: 69 Skipped: 1



Answer Choices	Responses	
Yes	24.64%	17
No	75.36%	52
Total Respondents: 69		

Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?

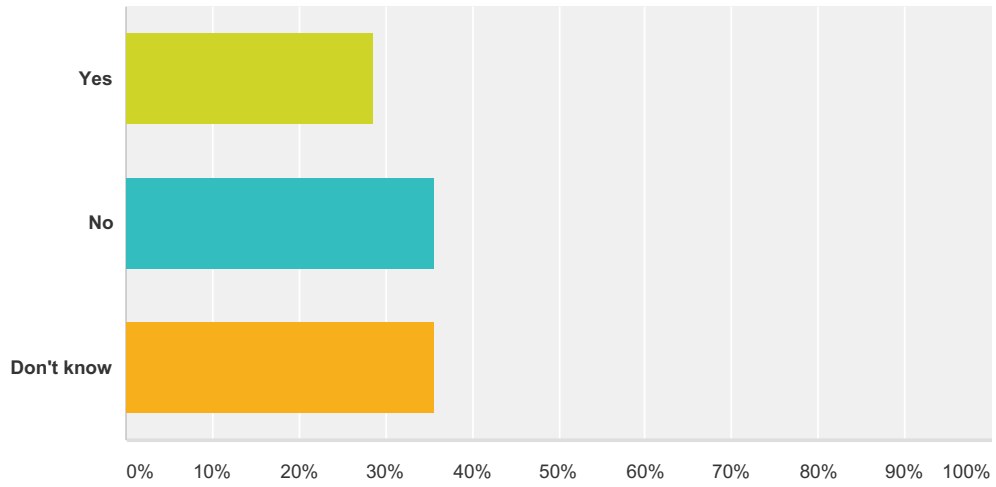
Answered: 12 Skipped: 58



	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	16.67% 2	33.33% 4	50.00% 6	12	2.33

Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?

Answered: 70 Skipped: 0



Answer Choices	Responses
Yes	28.57% 20
No	35.71% 25
Don't know	35.71% 25
Total	70

Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?

Answered: 32 Skipped: 38

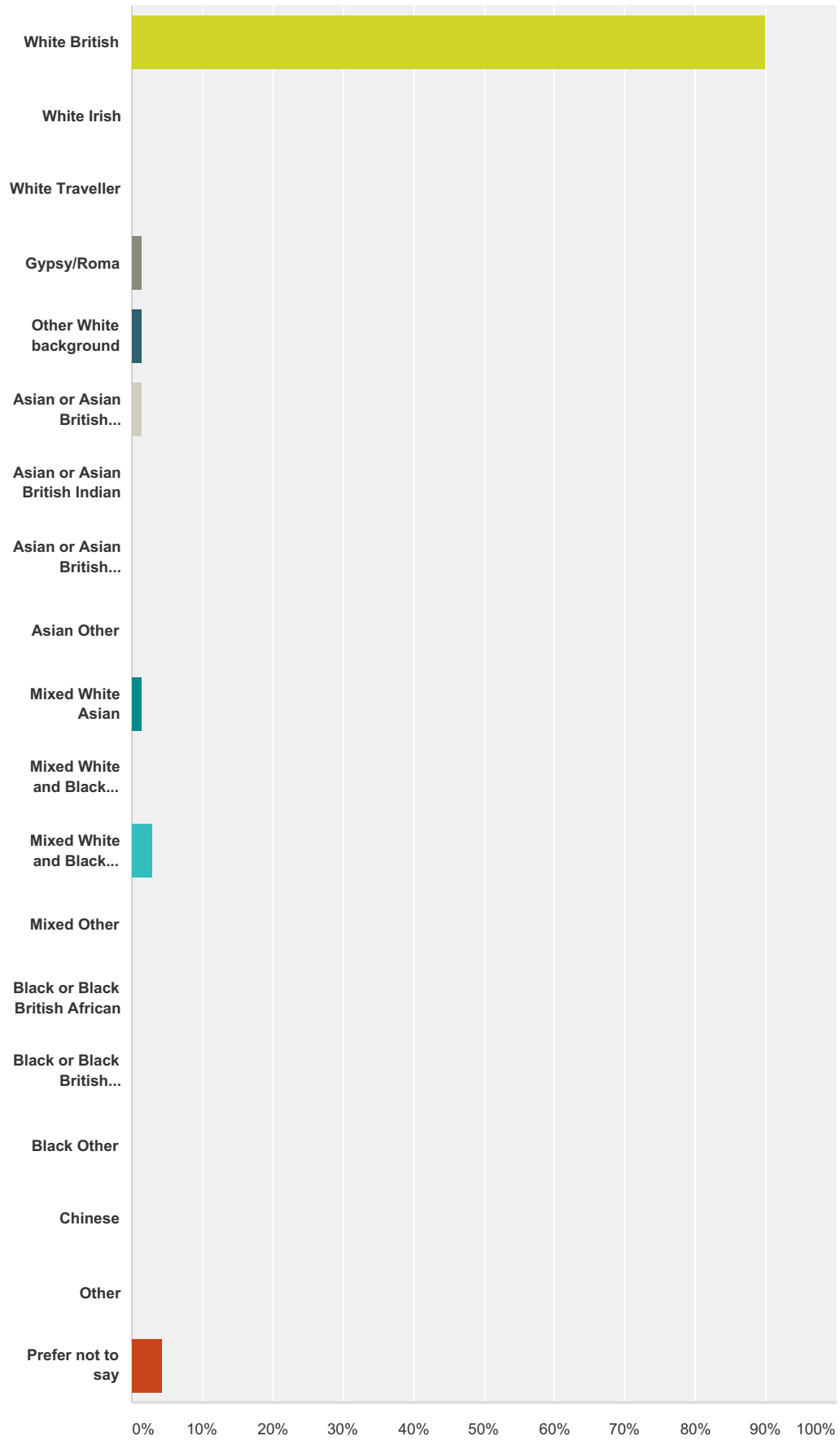
Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?

Answered: 44 Skipped: 26

**Q21 What is the ethnic background of
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 70 Skipped: 0

Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	90.00% 63
White Irish	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	1.43%	1
Other White background	1.43%	1
Asian or Asian British Bangladeshi	1.43%	1
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	1.43%	1
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	2.86%	2
Mixed Other	0.00%	0
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	4.29%	3
Total Respondents: 70		