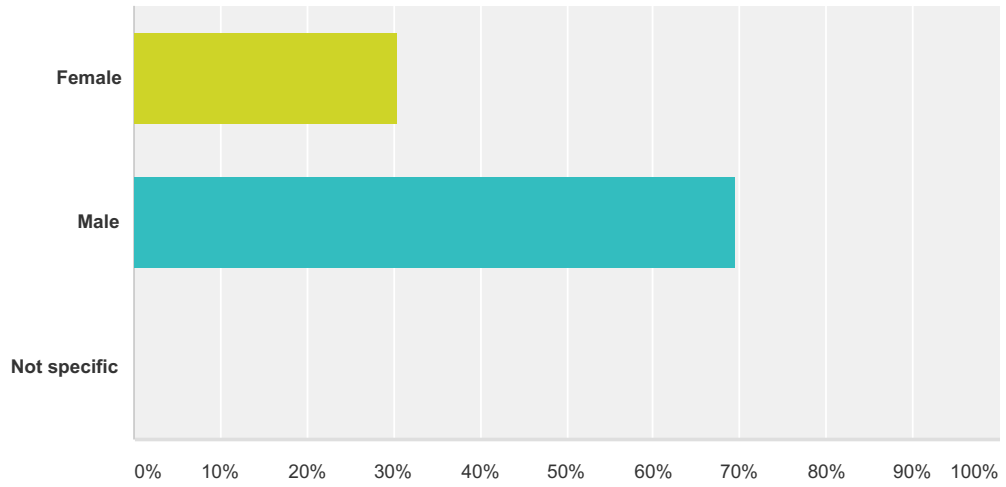


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 58 Skipped: 1

## Q2 What is your child/young person's gender?

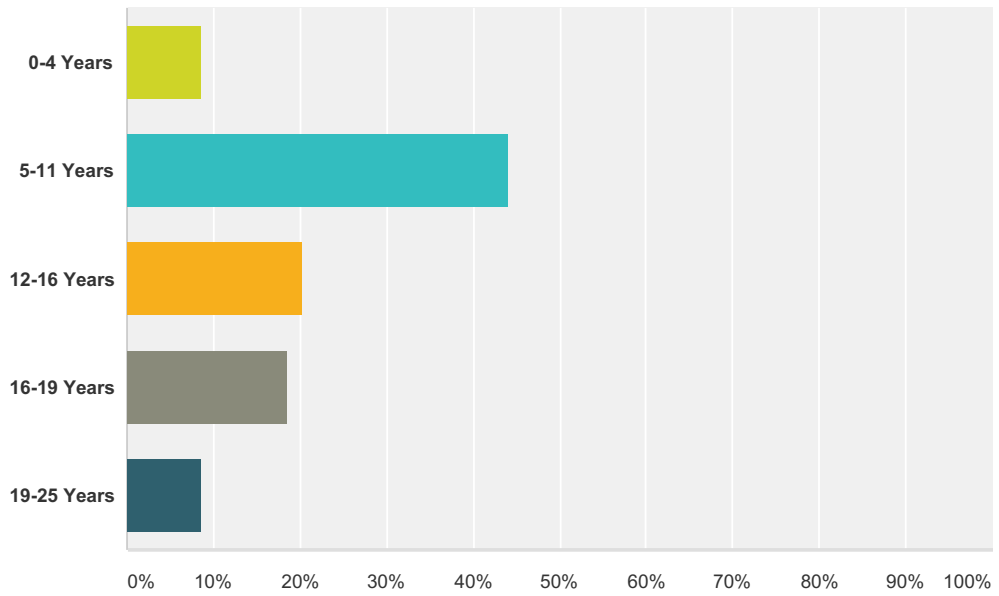
Answered: 59 Skipped: 0



Answer Choices	Responses	
Female	30.51%	18
Male	69.49%	41
Not specific	0.00%	0
<b>Total</b>		<b>59</b>

### Q3 What age range is your child or young person?

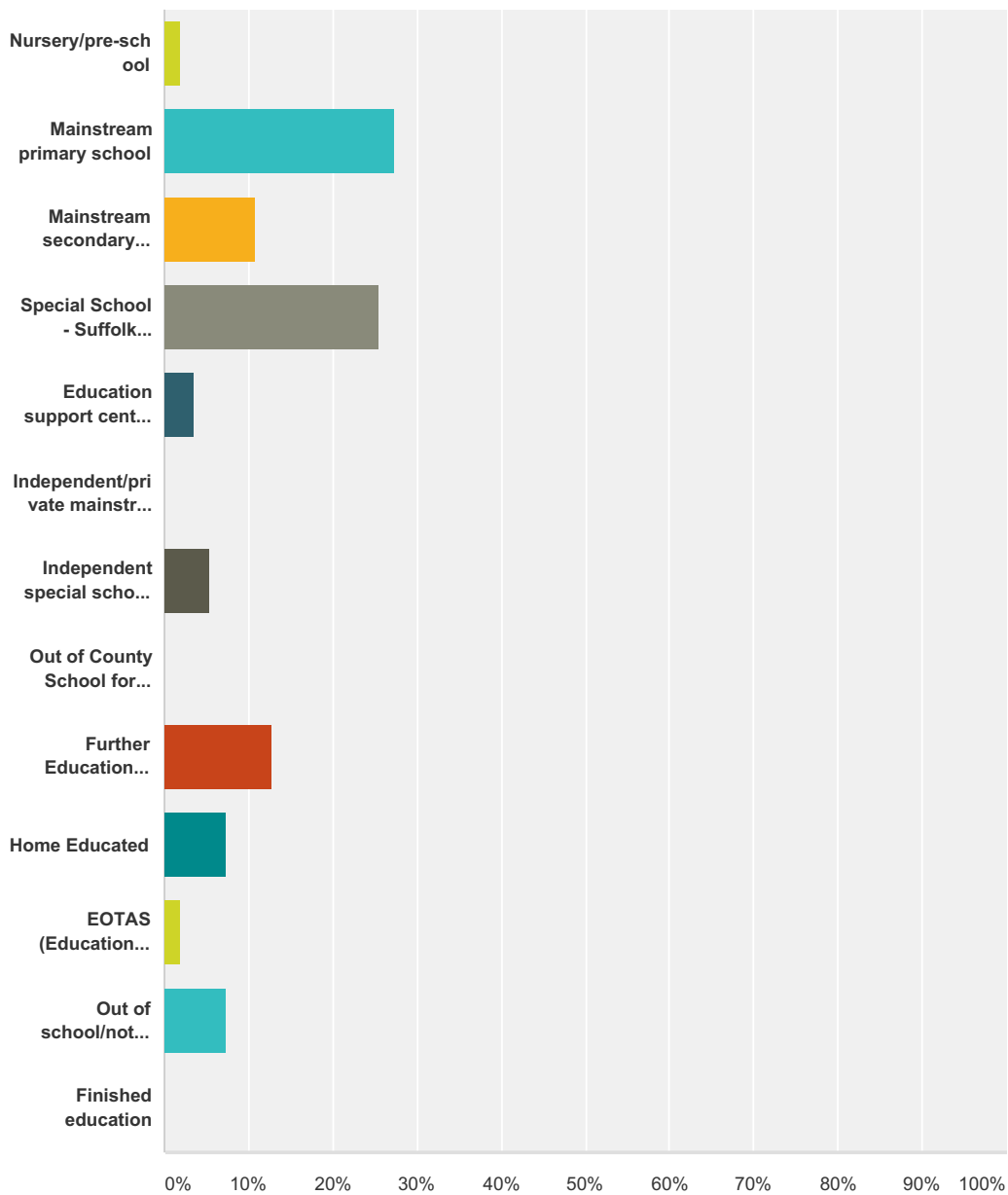
Answered: 59 Skipped: 0



Answer Choices	Responses
0-4 Years	8.47% 5
5-11 Years	44.07% 26
12-16 Years	20.34% 12
16-19 Years	18.64% 11
19-25 Years	8.47% 5
<b>Total Respondents: 59</b>	

### Q4 What type of education setting does your child/young person go to?

Answered: 55 Skipped: 4



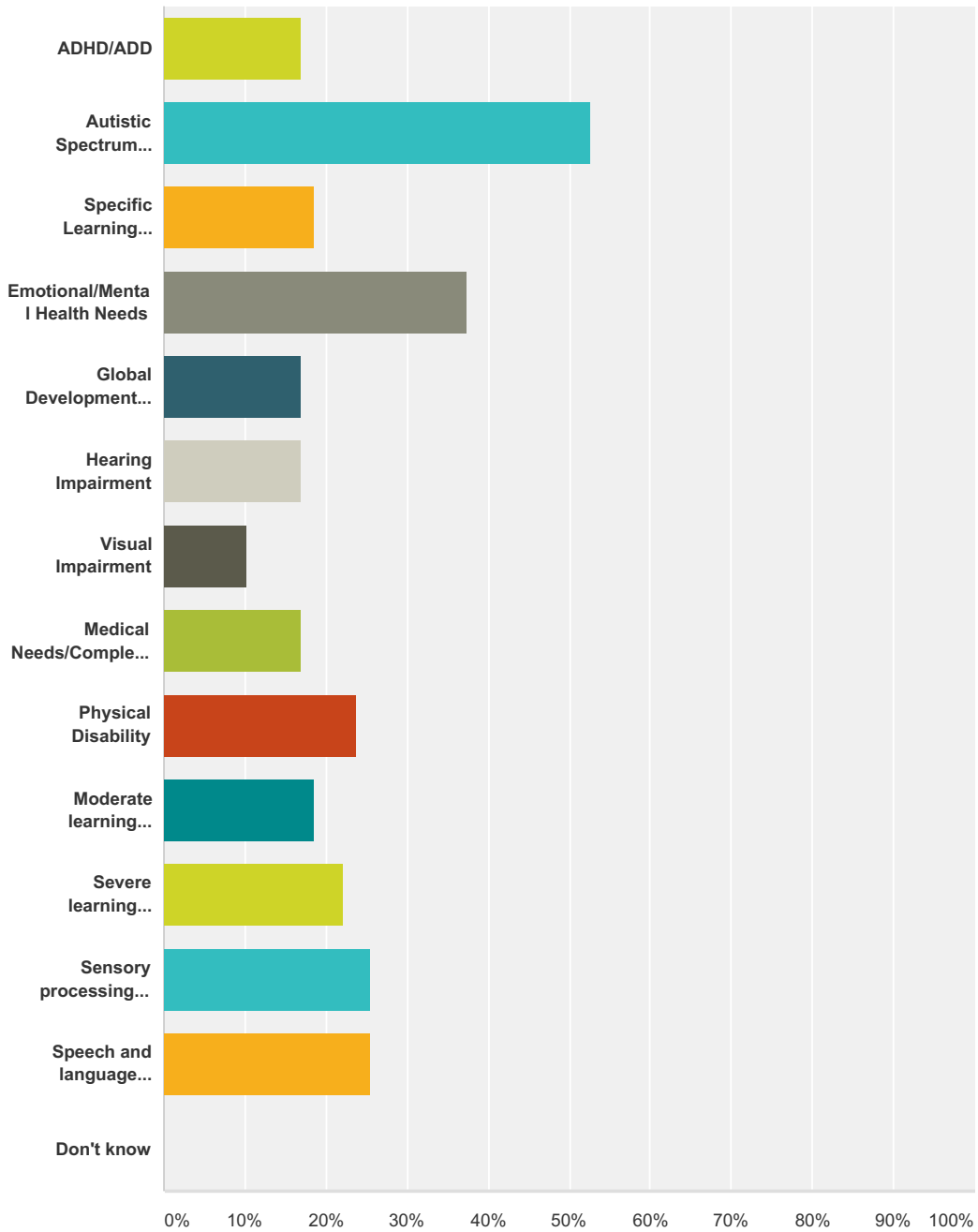
Answer Choices	Responses
Nursery/pre-school	1.82% 1
Mainstream primary school	27.27% 15
Mainstream secondary school	10.91% 6
Special School - Suffolk County Council	25.45% 14
Education support centre or pupil referral unit	3.64% 2
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	5.45% 3
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	<b>12.73%</b>	7
Home Educated	<b>7.27%</b>	4
EOTAS (Education other than at school)	<b>1.82%</b>	1
Out of school/not receiving an education	<b>7.27%</b>	4
Finished education	<b>0.00%</b>	0
<b>Total Respondents: 55</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 59 Skipped: 0



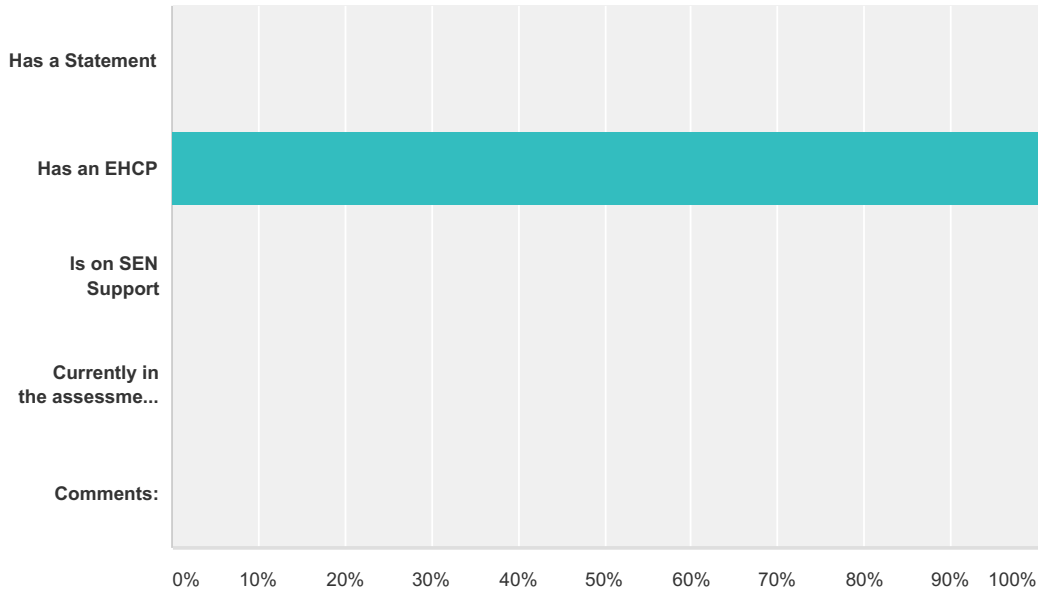
Answer Choices	Responses
ADHD/ADD	16.95% 10
Autistic Spectrum Disorder	52.54% 31
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia, Dysgraphia	18.64% 11
Emotional/Mental Health Needs	37.29% 22
Global Development Delay	16.95% 10

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	<b>16.95%</b>	10
Visual Impairment	<b>10.17%</b>	6
Medical Needs/Complex Health Needs	<b>16.95%</b>	10
Physical Disability	<b>23.73%</b>	14
Moderate learning difficulties	<b>18.64%</b>	11
Severe learning difficulties	<b>22.03%</b>	13
Sensory processing disorder	<b>25.42%</b>	15
Speech and language impairment	<b>25.42%</b>	15
Don't know	<b>0.00%</b>	0
<b>Total Respondents: 59</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 59 Skipped: 0

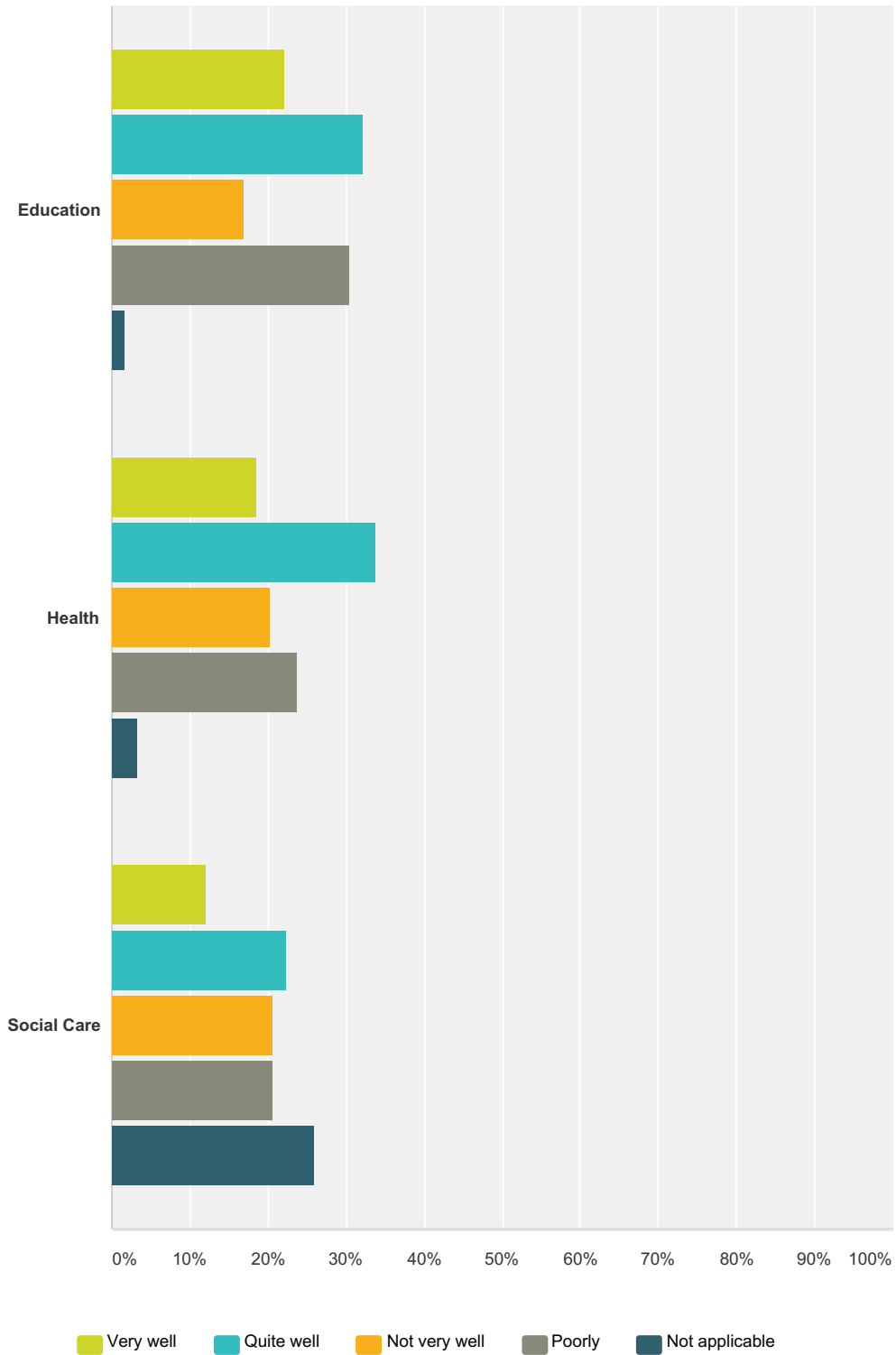


Answer Choices	Responses
Has a Statement	0.00% 0
Has an EHCP	100.00% 59
Is on SEN Support	0.00% 0
Currently in the assessment process.	0.00% 0
Comments:	0.00% 0
<b>Total</b>	<b>59</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 59 Skipped: 0



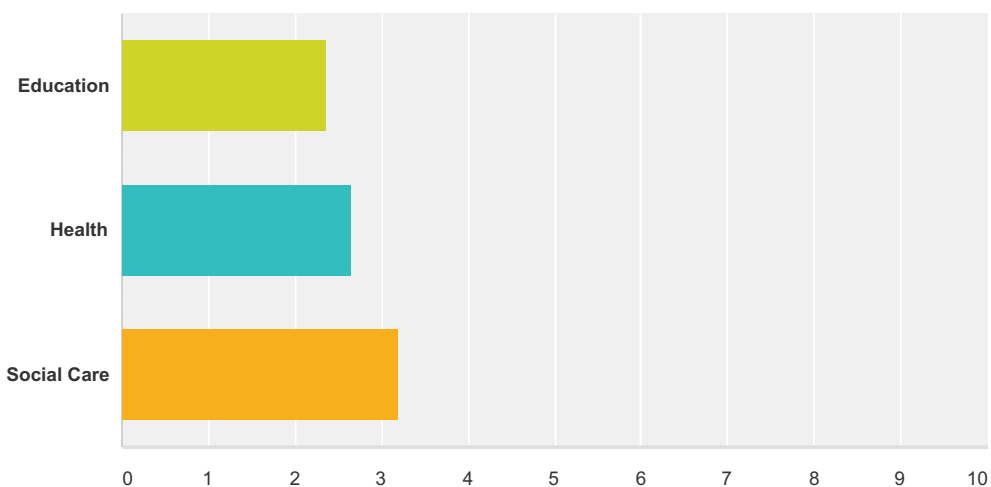
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	22.03% 13	32.20% 19	16.95% 10	30.51% 18	1.69% 1	59
Health	18.64% 11	33.90% 20	20.34% 12	23.73% 14	3.39% 2	59

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>12.07%</b> 7	<b>22.41%</b> 13	<b>20.69%</b> 12	<b>20.69%</b> 12	<b>25.86%</b> 15	58
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**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

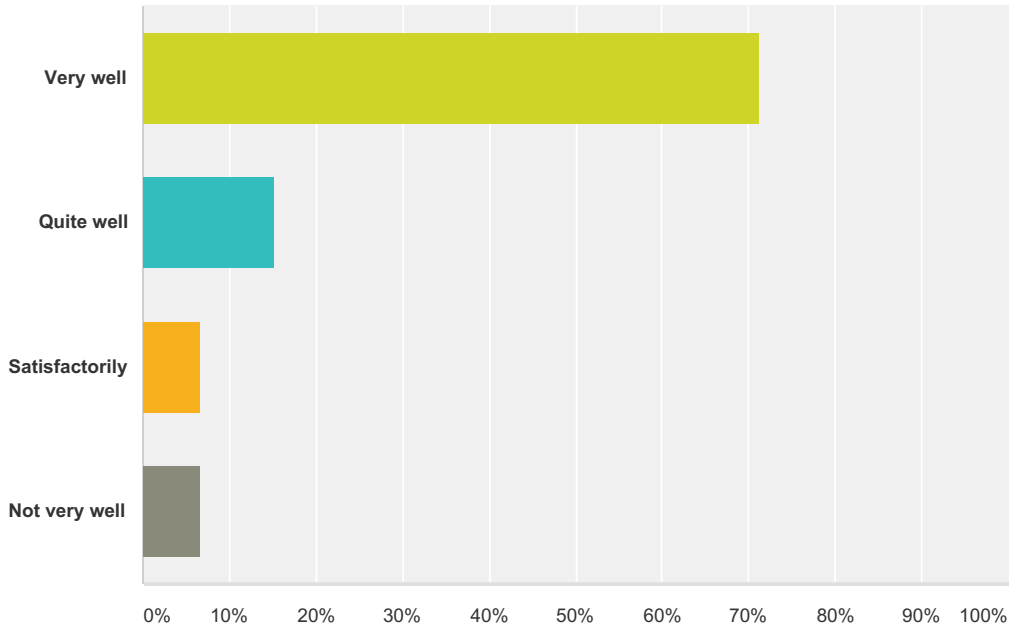
Answered: 58 Skipped: 1



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	24.56% 14	33.33% 19	24.56% 14	17.54% 10	0.00% 0	57	2.35
Health	19.30% 11	28.07% 16	26.32% 15	21.05% 12	5.26% 3	57	2.65
Social Care	11.54% 6	26.92% 14	15.38% 8	23.08% 12	23.08% 12	52	3.19

### Q9 How well do YOU understand your child/young person's needs?

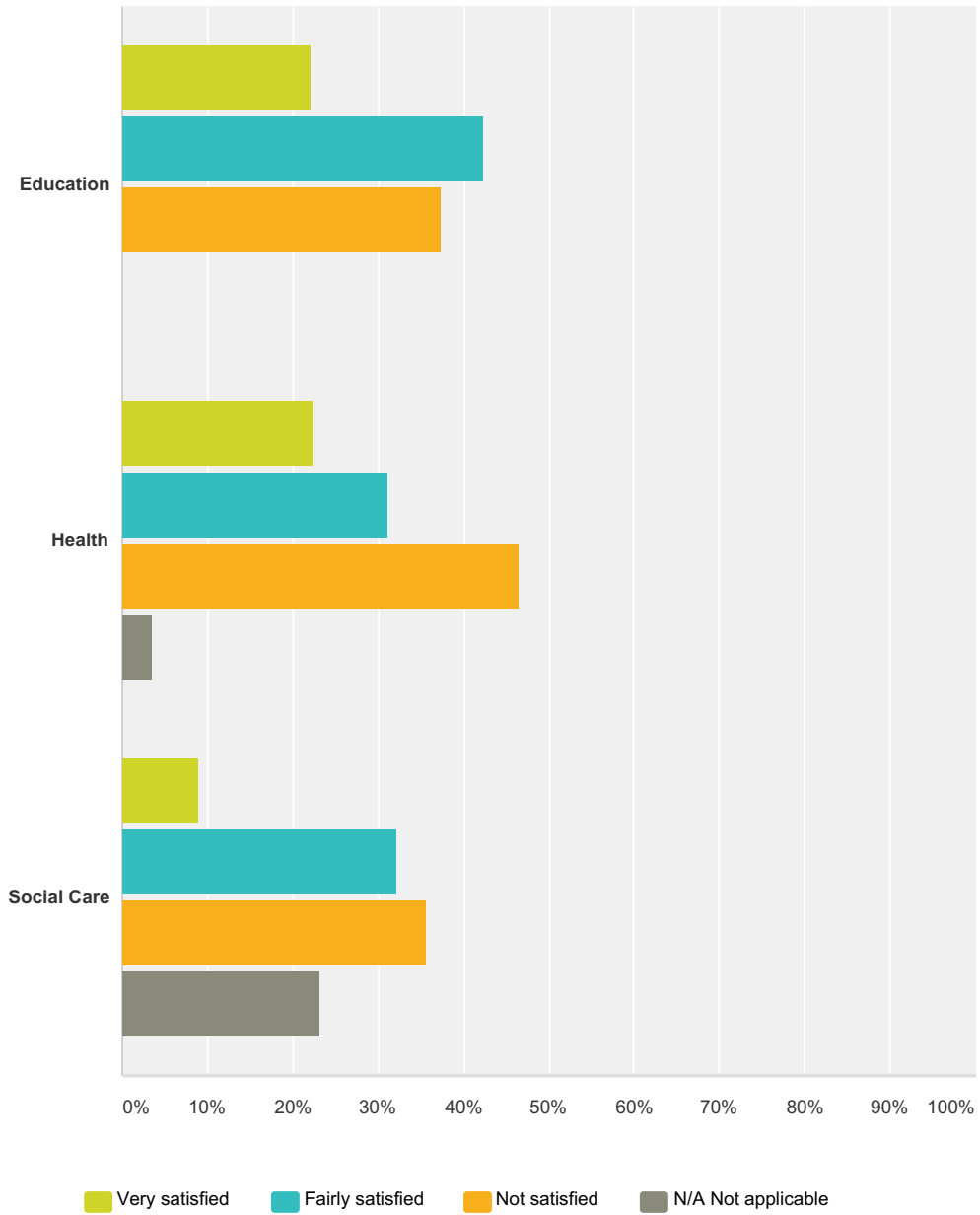
Answered: 59 Skipped: 0



Answer Choices	Responses	
Very well	71.19%	42
Quite well	15.25%	9
Satisfactorily	6.78%	4
Not very well	6.78%	4
<b>Total</b>		<b>59</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

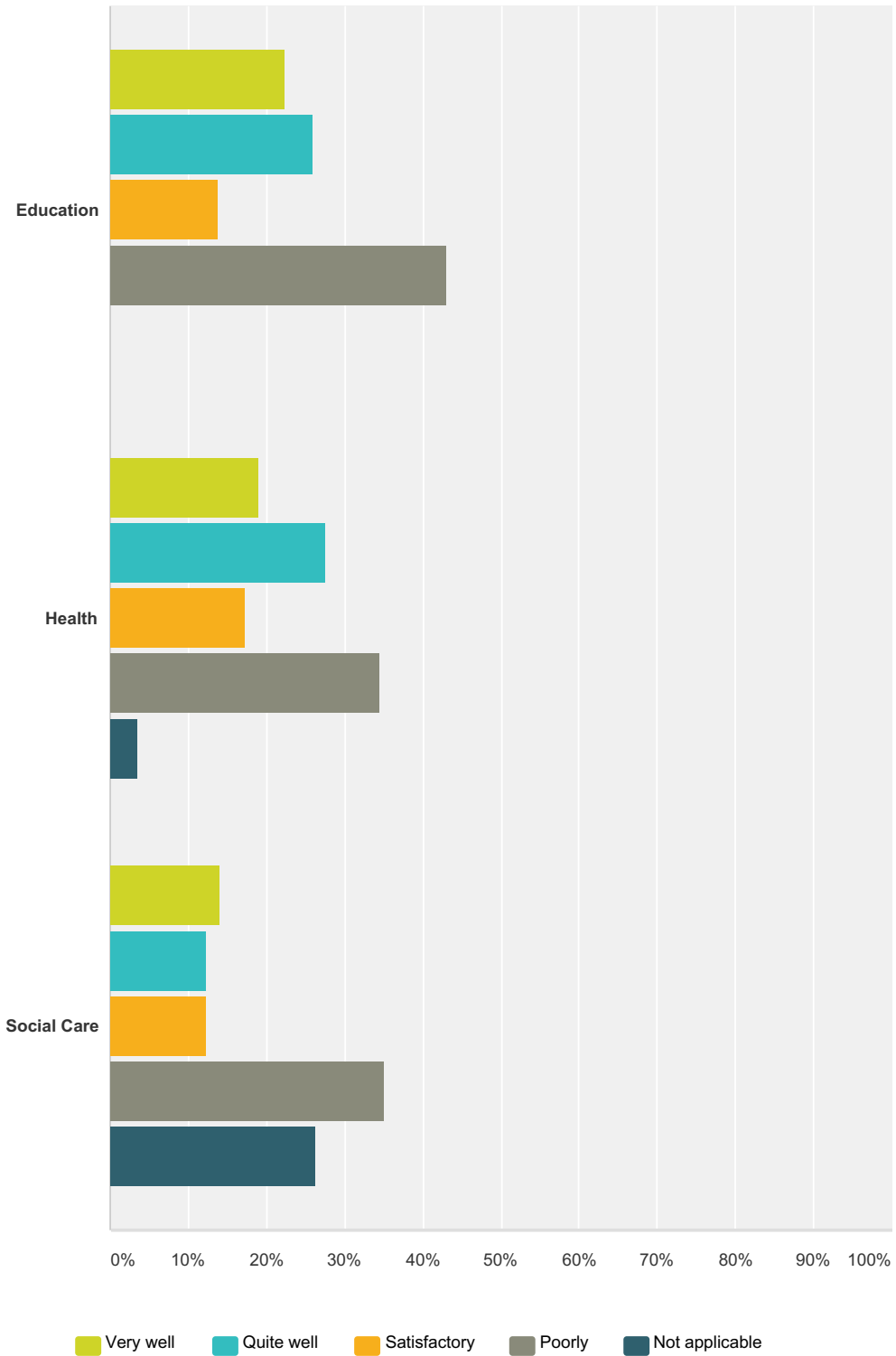
Answered: 59 Skipped: 0



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	22.03% 13	42.37% 25	37.29% 22	0.00% 0	59
Health	22.41% 13	31.03% 18	46.55% 27	3.45% 2	58
Social Care	8.93% 5	32.14% 18	35.71% 20	23.21% 13	56

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 58 Skipped: 1



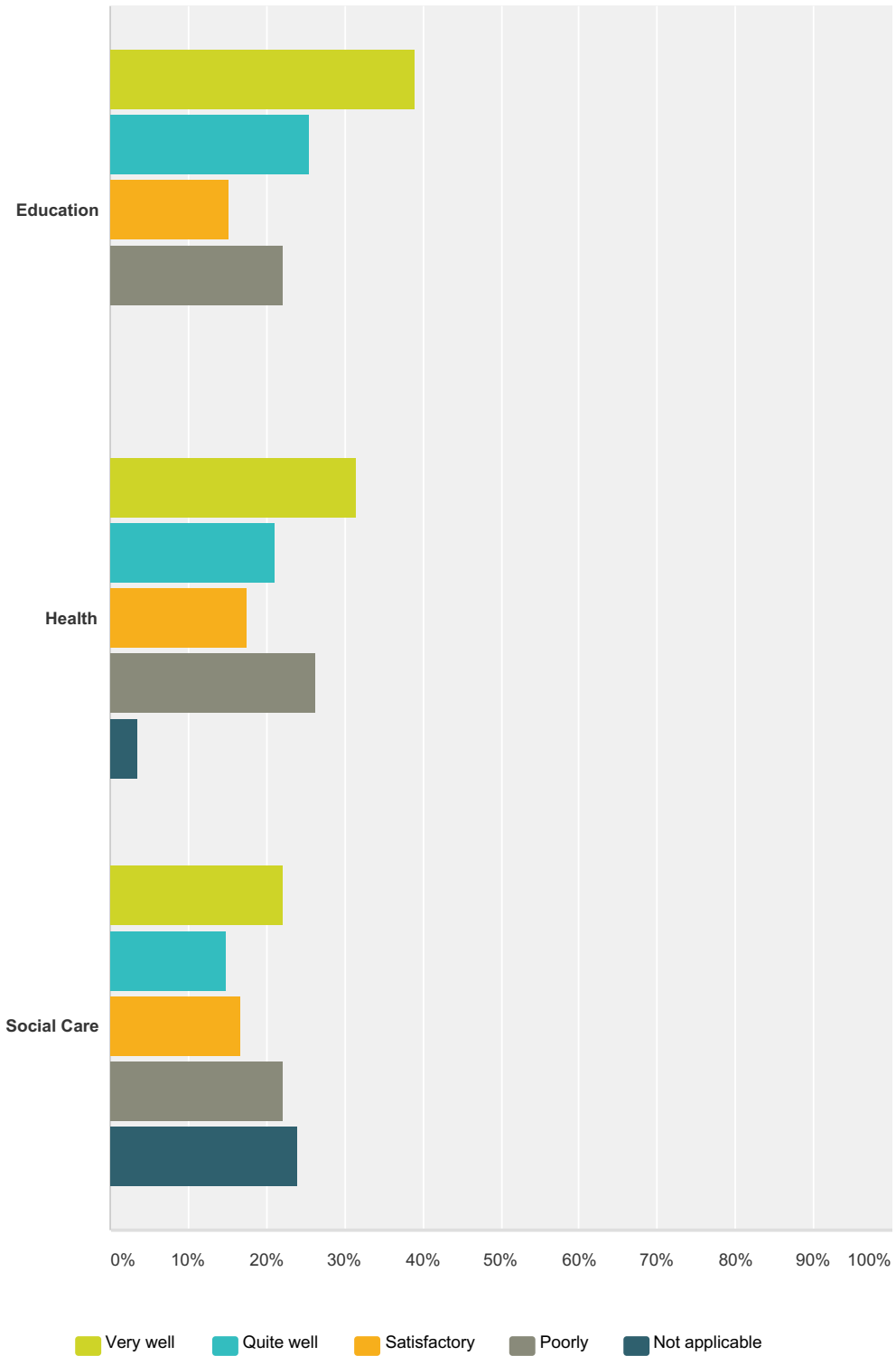
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	22.41% 13	25.86% 15	13.79% 8	43.10% 25	0.00% 0	58
Health	18.97% 11	27.59% 16	17.24% 10	34.48% 20	3.45% 2	58

## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>14.04%</b> 8	<b>12.28%</b> 7	<b>12.28%</b> 7	<b>35.09%</b> 20	<b>26.32%</b> 15	57
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**Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?**

Answered: 59 Skipped: 0



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	38.98% 23	25.42% 15	15.25% 9	22.03% 13	0.00% 0	59
Health	31.58% 18	21.05% 12	17.54% 10	26.32% 15	3.51% 2	57

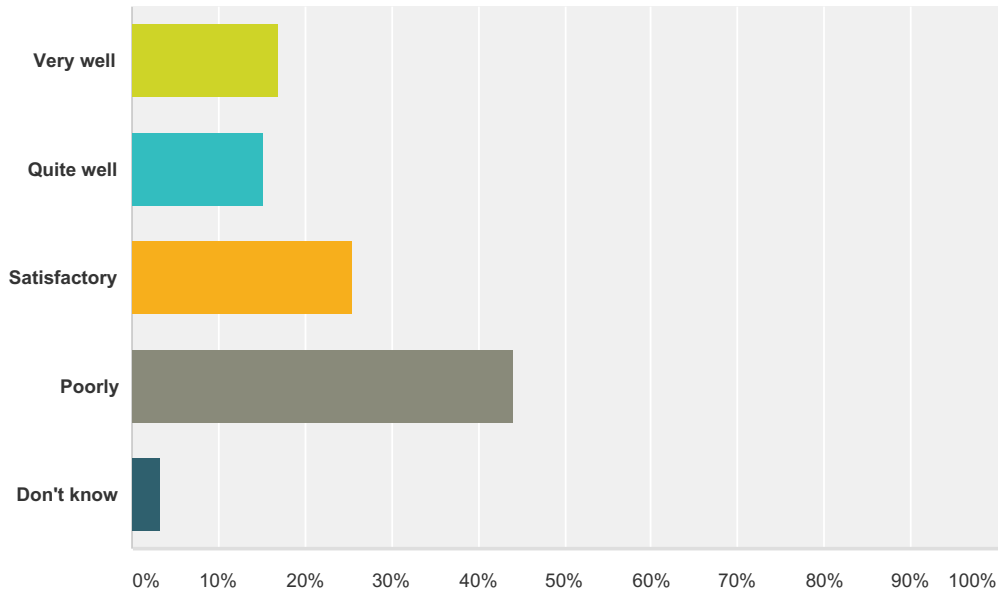


## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>22.22%</b> 12	<b>14.81%</b> 8	<b>16.67%</b> 9	<b>22.22%</b> 12	<b>24.07%</b> 13	54
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### Q13 How well do services and professionals work together to support your child/young person?

Answered: 59 Skipped: 0

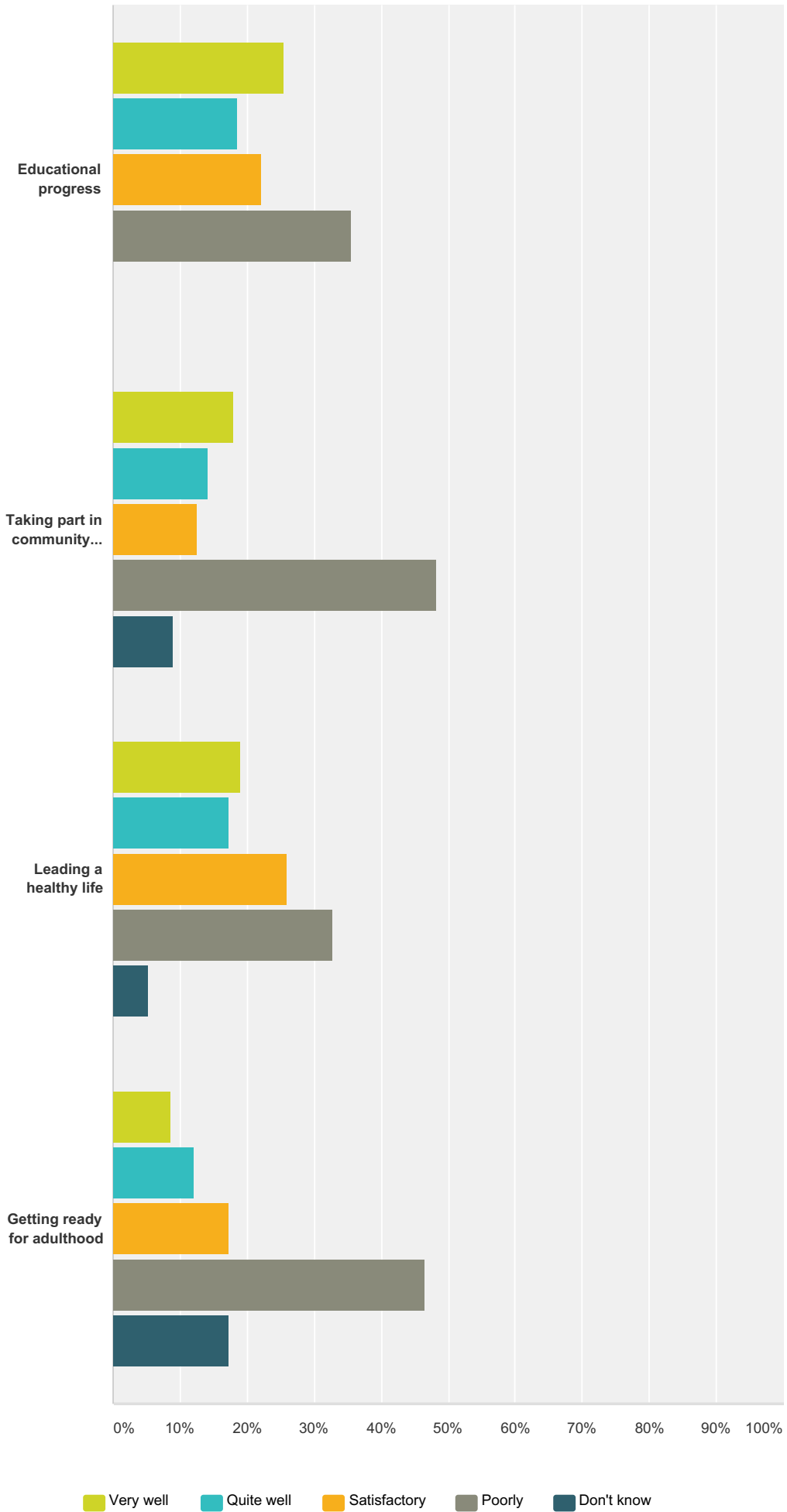


Answer Choices	Responses
Very well	16.95% 10
Quite well	15.25% 9
Satisfactory	25.42% 15
Poorly	44.07% 26
Don't know	3.39% 2
<b>Total Respondents: 59</b>	

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 59 Skipped: 0

# Suffolk Parent Carer Satisfaction Survey.

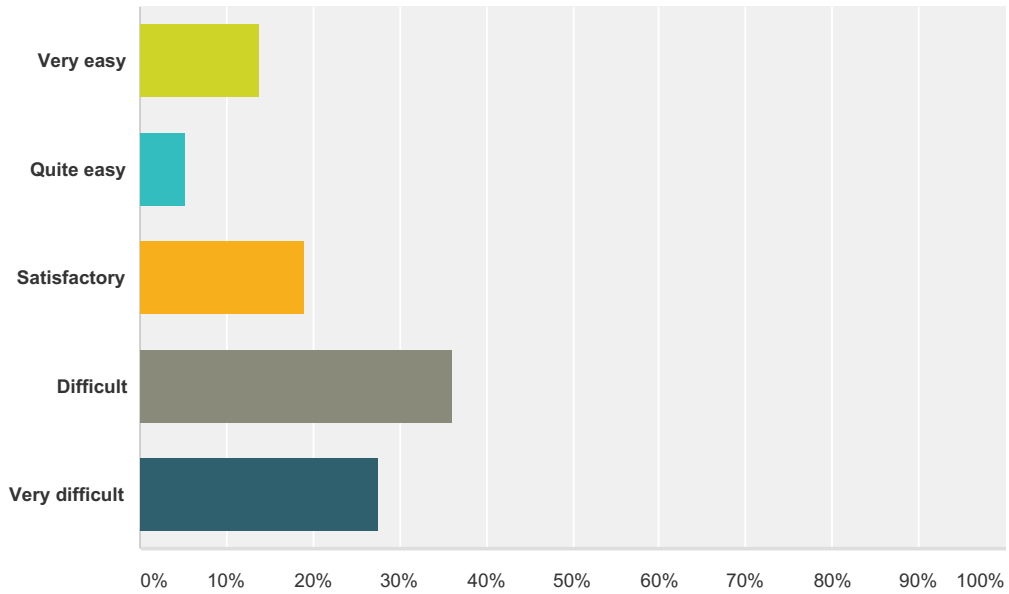


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	<b>25.42%</b> 15	<b>18.64%</b> 11	<b>22.03%</b> 13	<b>35.59%</b> 21	<b>0.00%</b> 0	59
Taking part in community activities	<b>17.86%</b> 10	<b>14.29%</b> 8	<b>12.50%</b> 7	<b>48.21%</b> 27	<b>8.93%</b> 5	56
Leading a healthy life	<b>18.97%</b> 11	<b>17.24%</b> 10	<b>25.86%</b> 15	<b>32.76%</b> 19	<b>5.17%</b> 3	58
Getting ready for adulthood	<b>8.62%</b> 5	<b>12.07%</b> 7	<b>17.24%</b> 10	<b>46.55%</b> 27	<b>17.24%</b> 10	58

**Q15 How easy do you find it to get information about what services are available and what they do?**

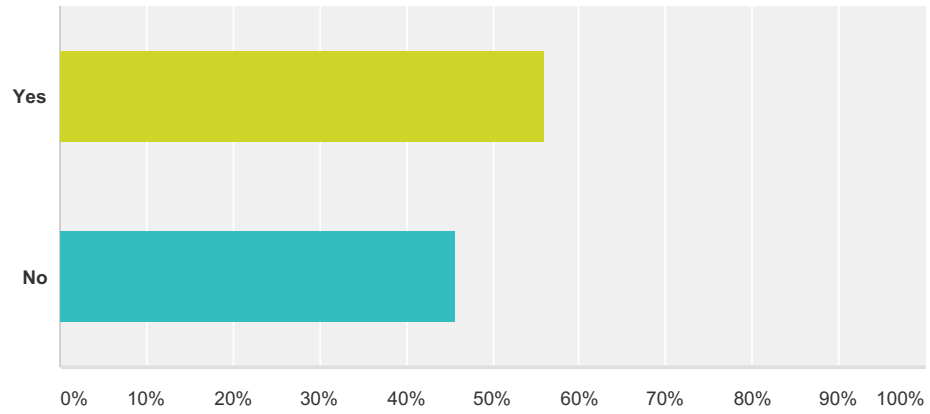
Answered: 58 Skipped: 1



Answer Choices	Responses	
Very easy	13.79%	8
Quite easy	5.17%	3
Satisfactory	18.97%	11
Difficult	36.21%	21
Very difficult	27.59%	16
<b>Total Respondents: 58</b>		

### Q16 Have you heard of the 0-25 SEND Local Offer?

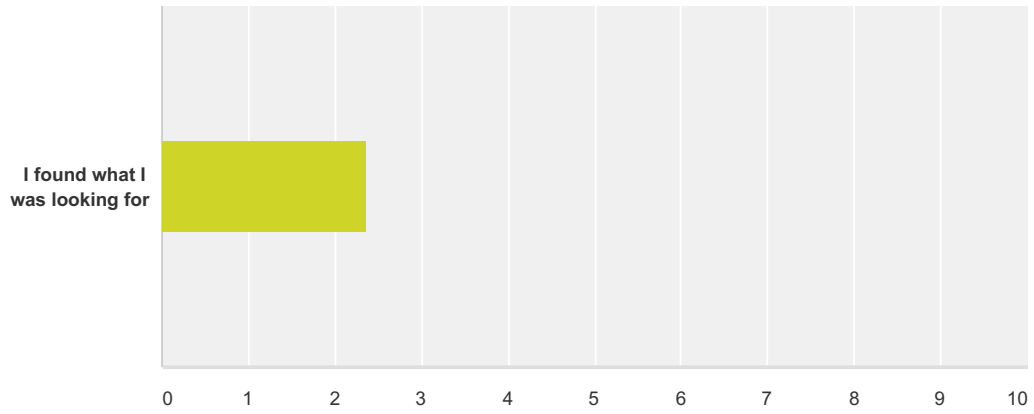
Answered: 59 Skipped: 0



Answer Choices	Responses	
Yes	55.93%	33
No	45.76%	27
<b>Total Respondents: 59</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 23 Skipped: 36

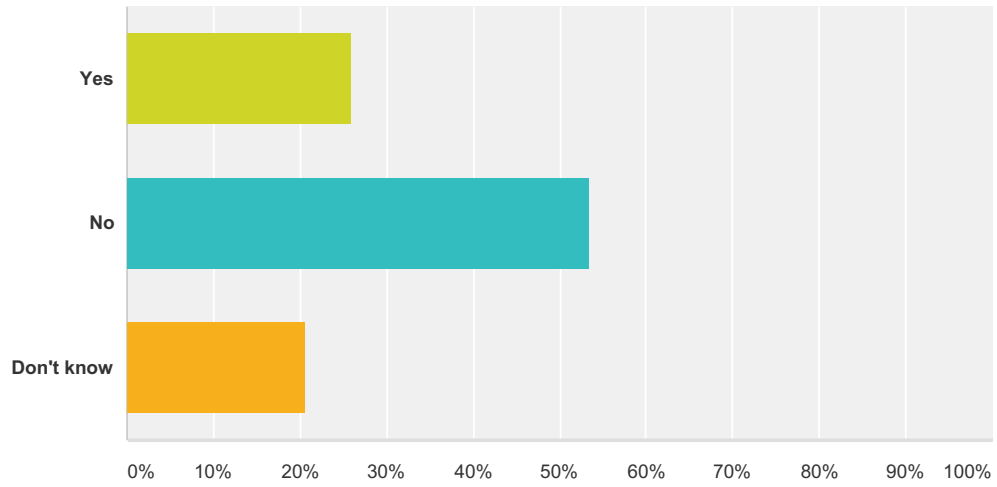


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	13.04% 3	39.13% 9	47.83% 11	23	2.35



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 58 Skipped: 1



Answer Choices	Responses	
Yes	25.86%	15
No	53.45%	31
Don't know	20.69%	12
<b>Total</b>		<b>58</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 43 Skipped: 16

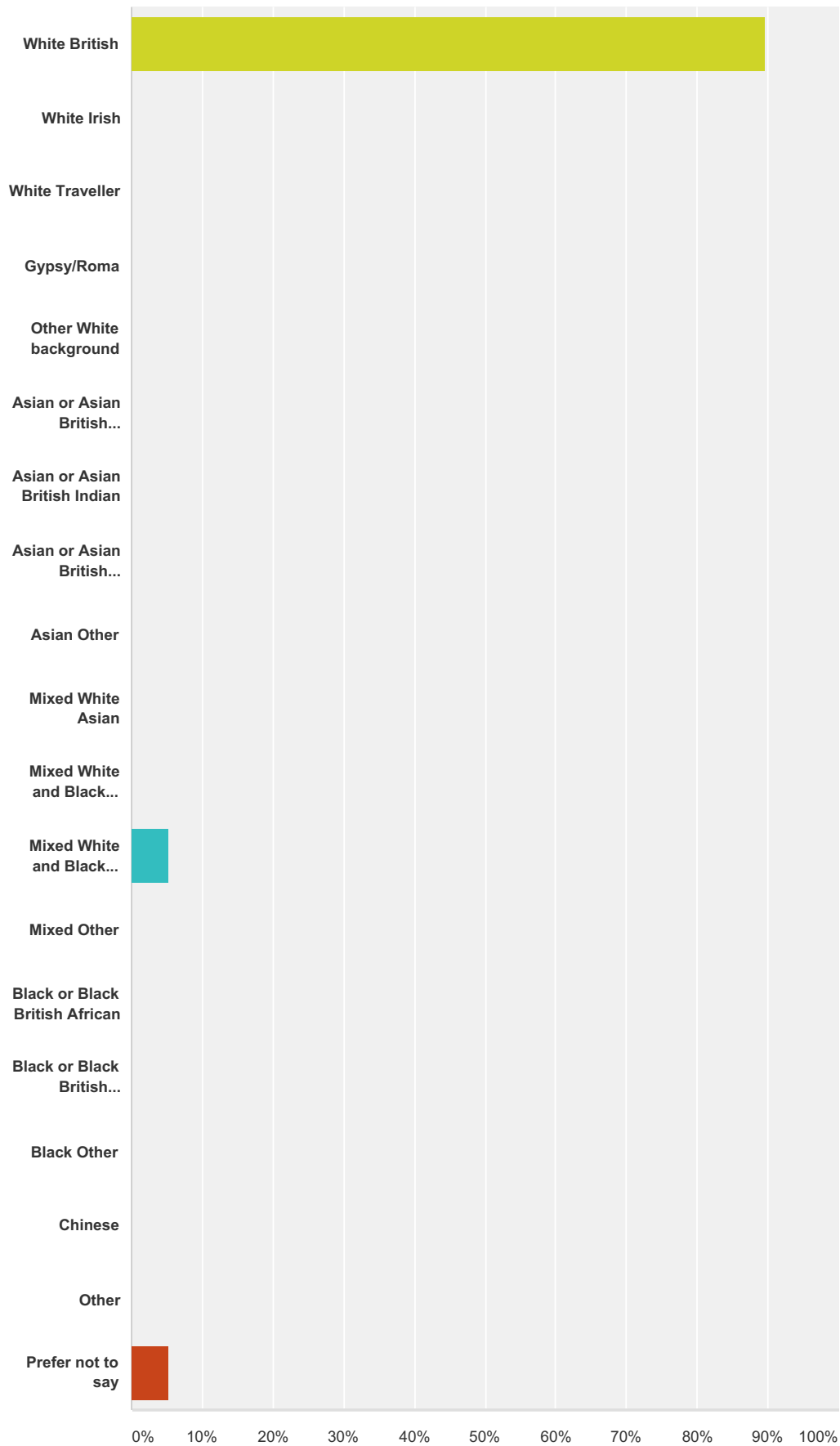
**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 47 Skipped: 12

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 57 Skipped: 2

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	89.47% 51
White Irish	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	0.00%	0
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.00%	0
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	5.26%	3
Mixed Other	0.00%	0
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	5.26%	3
<b>Total Respondents: 57</b>		