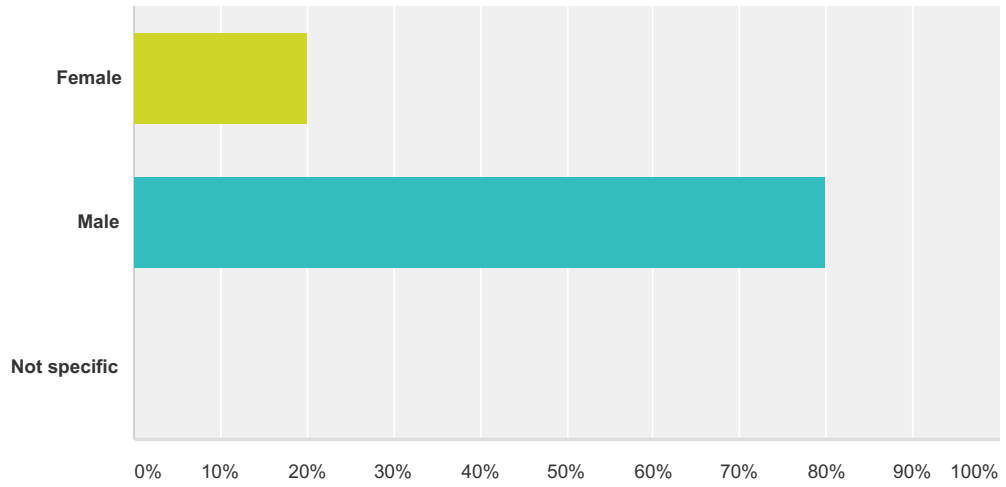


**Q1 Please tell us the first 3 or four letters of  
your postcode - eg AL7 or WD25**

Answered: 29 Skipped: 1

## Q2 What is your child/young person's gender?

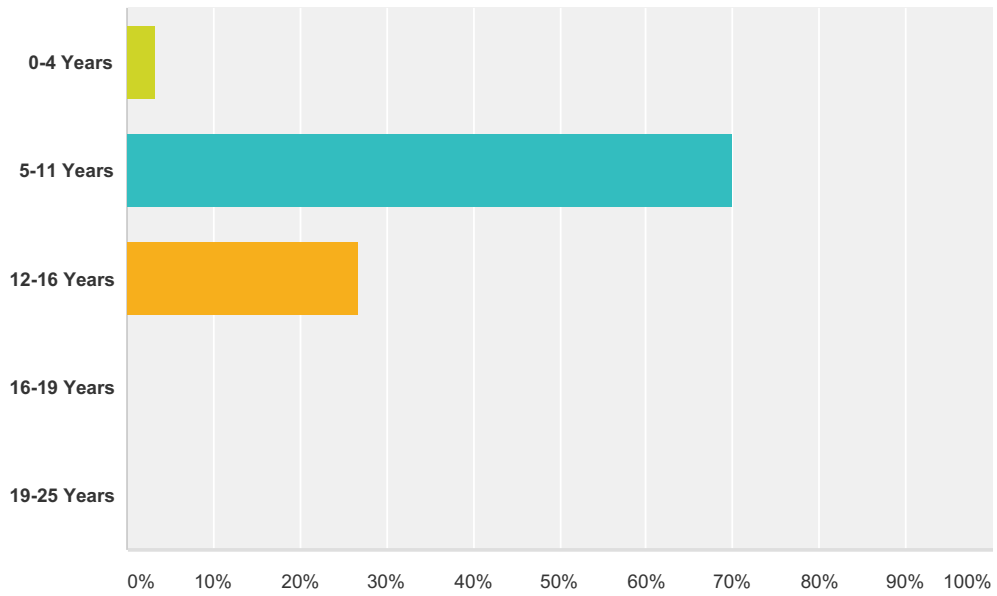
Answered: 30 Skipped: 0



Answer Choices	Responses
Female	20.00% 6
Male	80.00% 24
Not specific	0.00% 0
<b>Total</b>	<b>30</b>

### Q3 What age range is your child or young person?

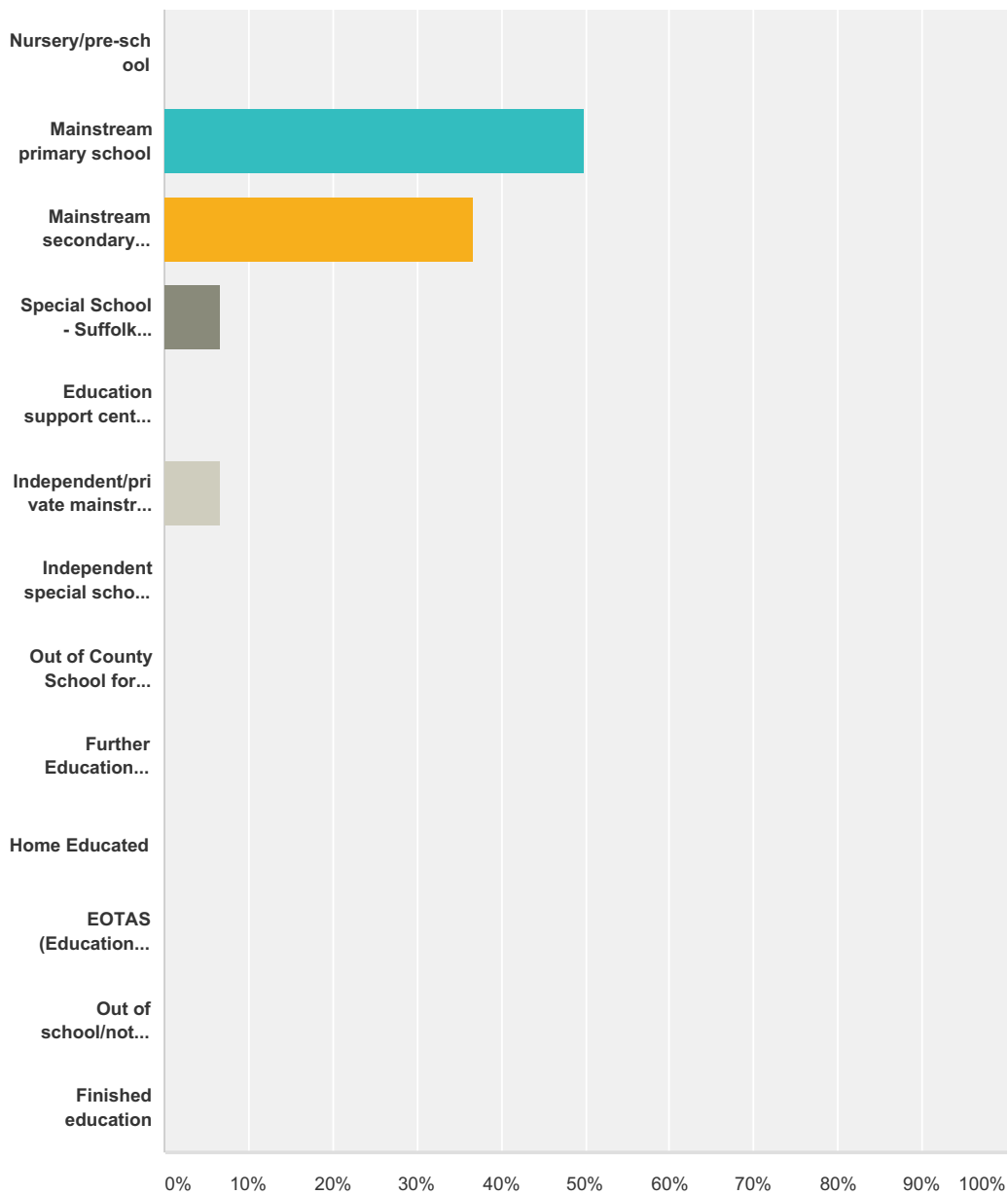
Answered: 30 Skipped: 0



Answer Choices	Responses	
0-4 Years	3.33%	1
5-11 Years	70.00%	21
12-16 Years	26.67%	8
16-19 Years	0.00%	0
19-25 Years	0.00%	0
<b>Total Respondents: 30</b>		

### Q4 What type of education setting does your child/young person go to?

Answered: 30 Skipped: 0



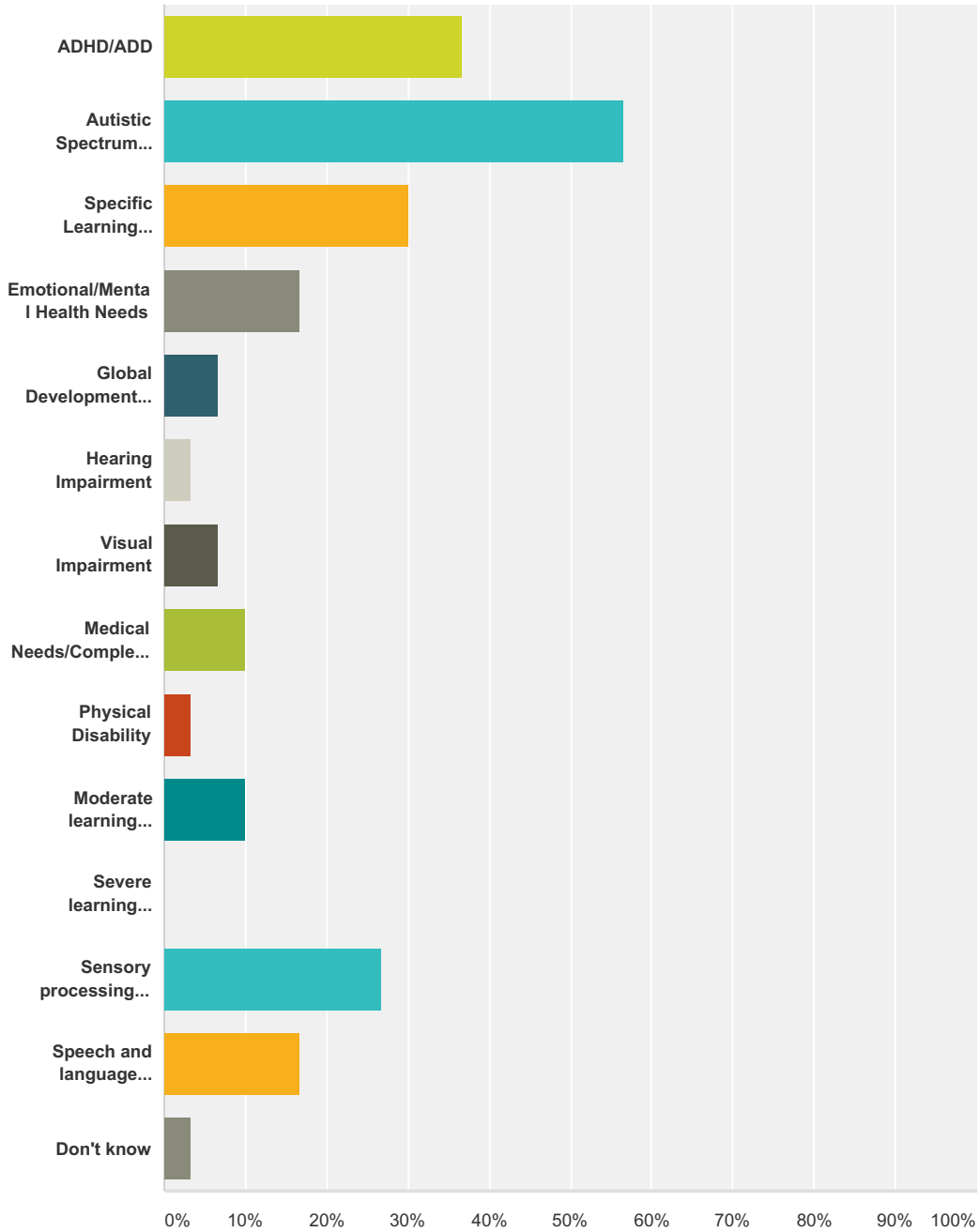
Answer Choices	Responses
Nursery/pre-school	0.00% 0
Mainstream primary school	50.00% 15
Mainstream secondary school	36.67% 11
Special School - Suffolk County Council	6.67% 2
Education support centre or pupil referral unit	0.00% 0
Independent/private mainstream school	6.67% 2
Independent special school (Out of County)	0.00% 0
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

## Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	0.00%	0
Home Educated	0.00%	0
EOTAS (Education other than at school)	0.00%	0
Out of school/not receiving an education	0.00%	0
Finished education	0.00%	0
<b>Total Respondents: 30</b>		

**Q5 What type of needs has your child been assessed as having? Tick as many as apply.**

Answered: 30 Skipped: 0



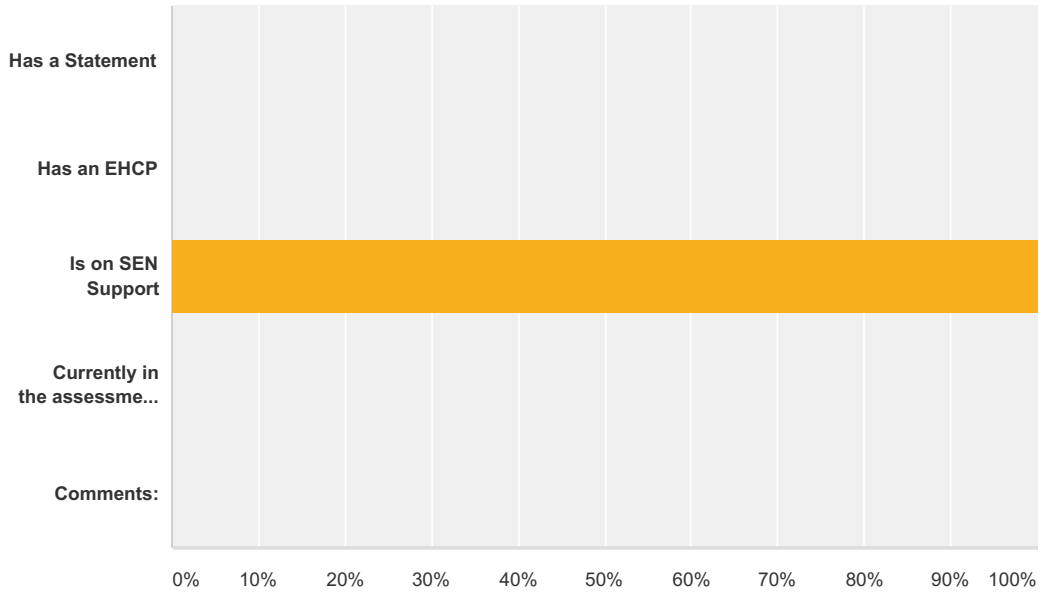
Answer Choices	Responses
ADHD/ADD	36.67% 11
Autistic Spectrum Disorder	56.67% 17
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	30.00% 9
Emotional/Mental Health Needs	16.67% 5
Global Development Delay	6.67% 2

## Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	3.33%	1
Visual Impairment	6.67%	2
Medical Needs/Complex Health Needs	10.00%	3
Physical Disability	3.33%	1
Moderate learning difficulties	10.00%	3
Severe learning difficulties	0.00%	0
Sensory processing disorder	26.67%	8
Speech and language impairment	16.67%	5
Don't know	3.33%	1
<b>Total Respondents: 30</b>		

### Q6 Which of the following apply to your child/young person:

Answered: 30 Skipped: 0

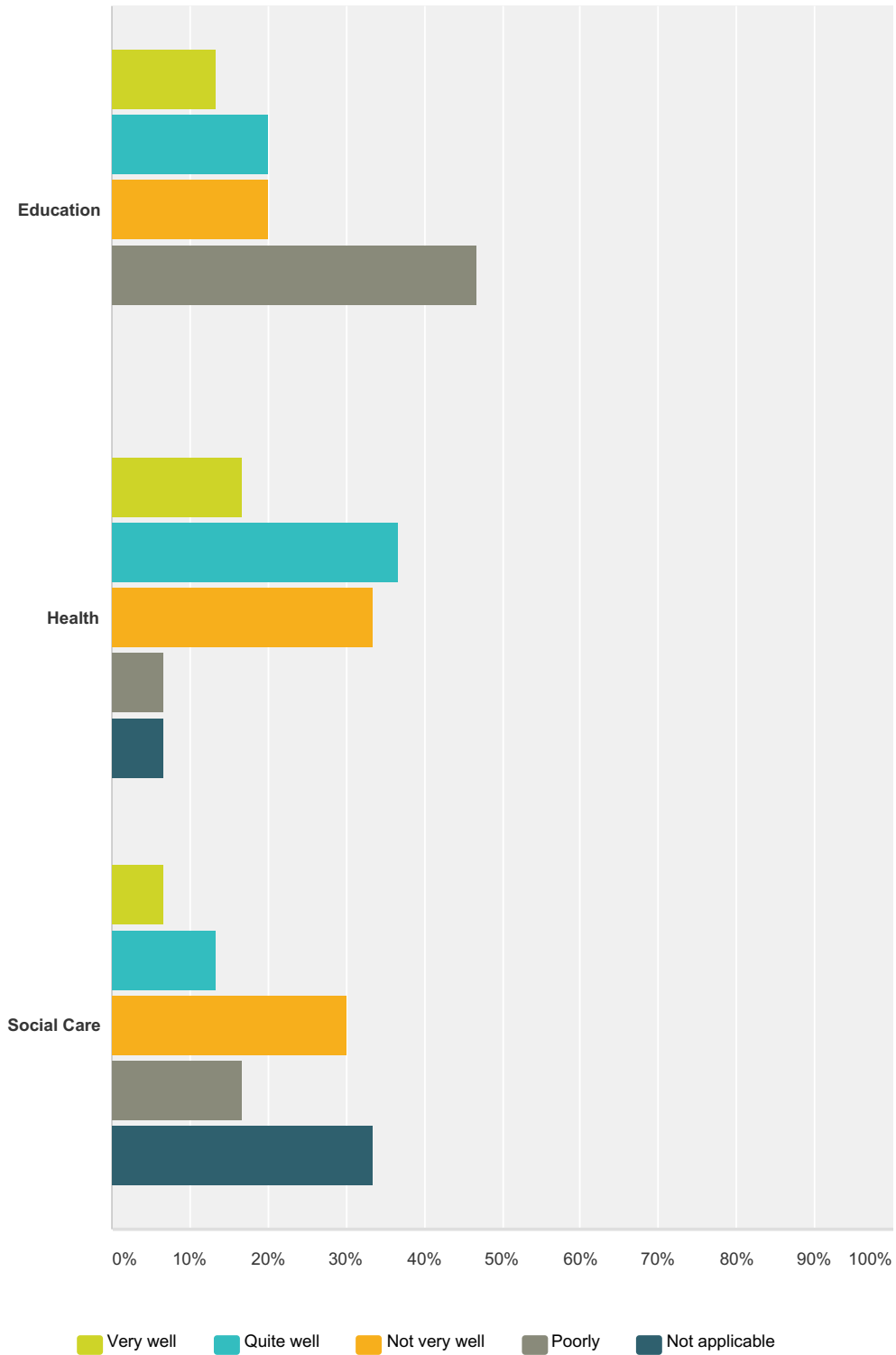


Answer Choices	Responses
Has a Statement	0.00% 0
Has an EHCP	0.00% 0
Is on SEN Support	100.00% 30
Currently in the assessment process.	0.00% 0
Comments:	0.00% 0
<b>Total</b>	<b>30</b>



**Q7 Please tell us how well you think your child/young person's needs have been identified by -**

Answered: 30 Skipped: 0



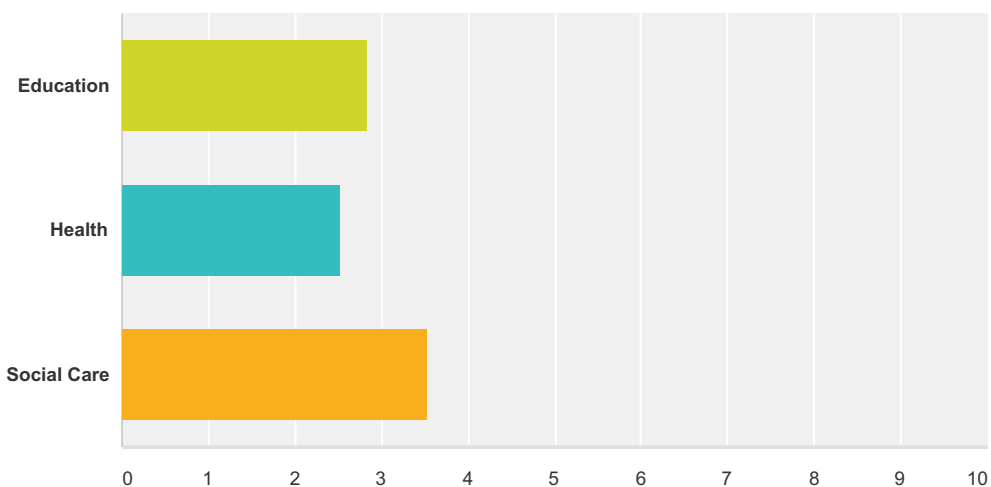
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	13.33% 4	20.00% 6	20.00% 6	46.67% 14	0.00% 0	30
Health	16.67% 5	36.67% 11	33.33% 10	6.67% 2	6.67% 2	30

### Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>6.67%</b> 2	<b>13.33%</b> 4	<b>30.00%</b> 9	<b>16.67%</b> 5	<b>33.33%</b> 10	30
-------------	-------------------	--------------------	--------------------	--------------------	---------------------	----

**Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-**

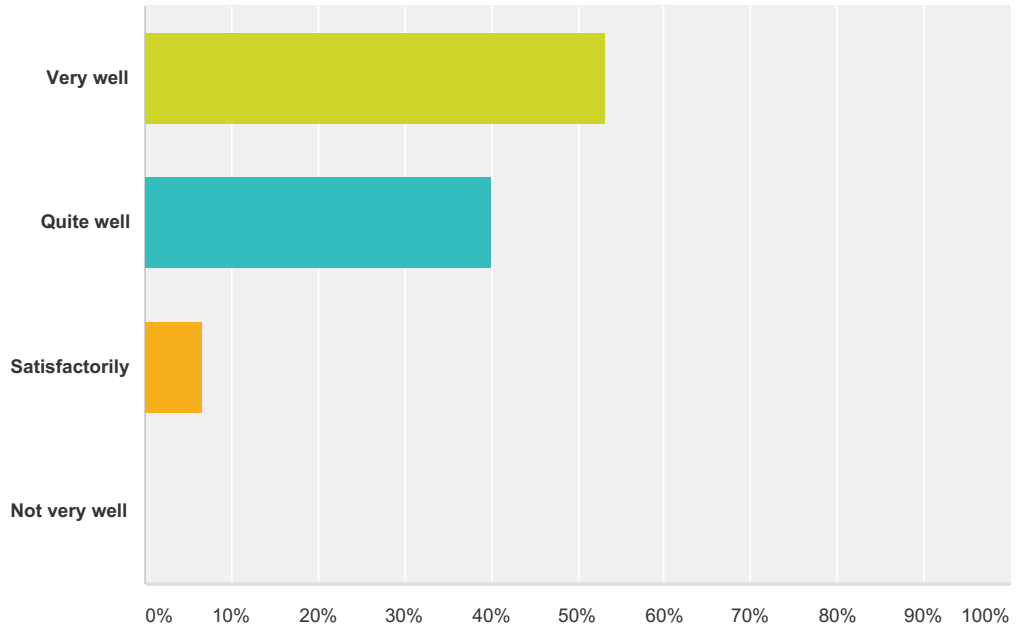
Answered: 30 Skipped: 0



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	13.33% 4	23.33% 7	36.67% 11	20.00% 6	6.67% 2	30	2.83
Health	11.11% 3	51.85% 14	22.22% 6	3.70% 1	11.11% 3	27	2.52
Social Care	4.00% 1	24.00% 6	24.00% 6	12.00% 3	36.00% 9	25	3.52

### Q9 How well do YOU understand your child/young person's needs?

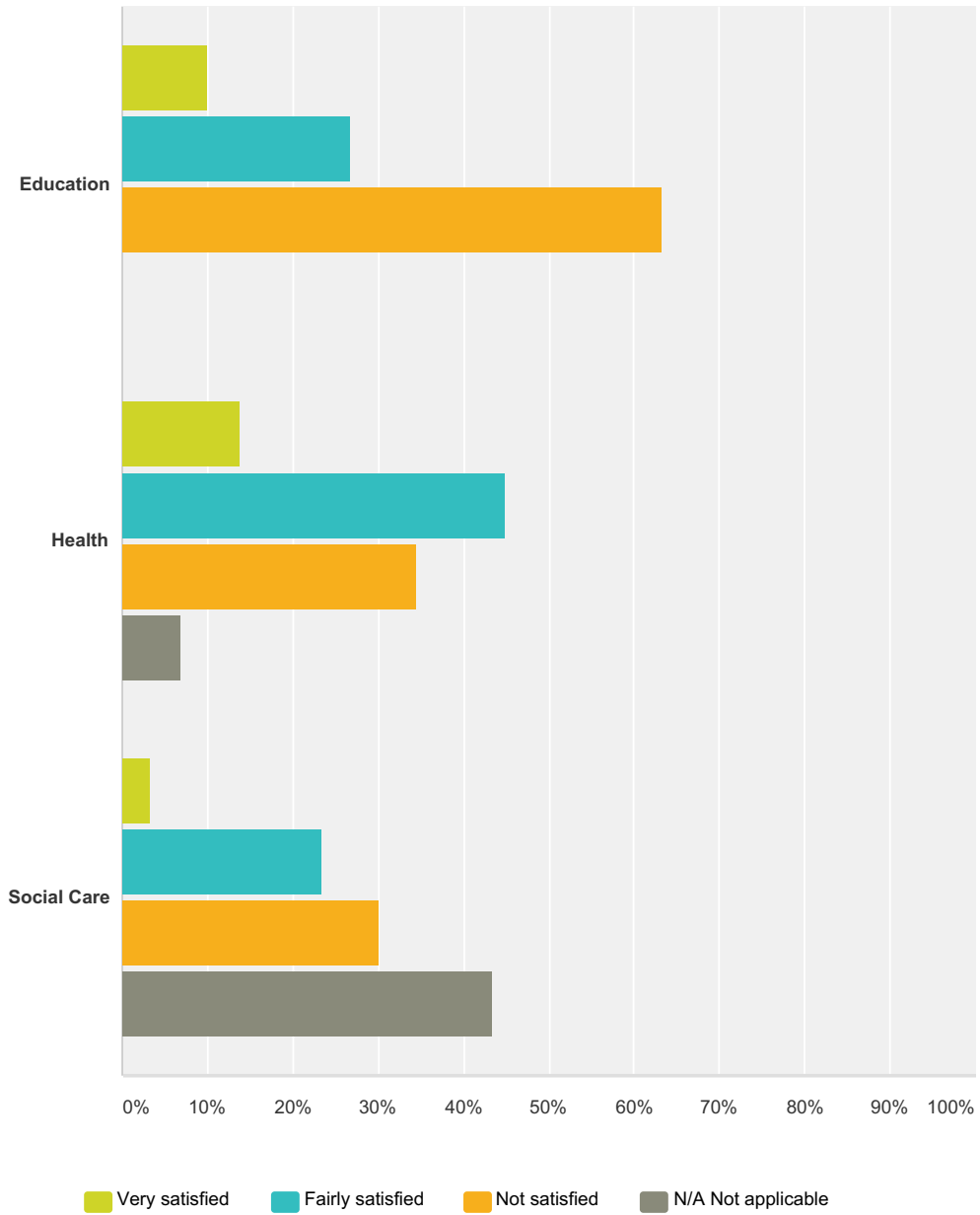
Answered: 30 Skipped: 0



Answer Choices	Responses	Count
Very well	53.33%	16
Quite well	40.00%	12
Satisfactorily	6.67%	2
Not very well	0.00%	0
<b>Total</b>		<b>30</b>

### Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

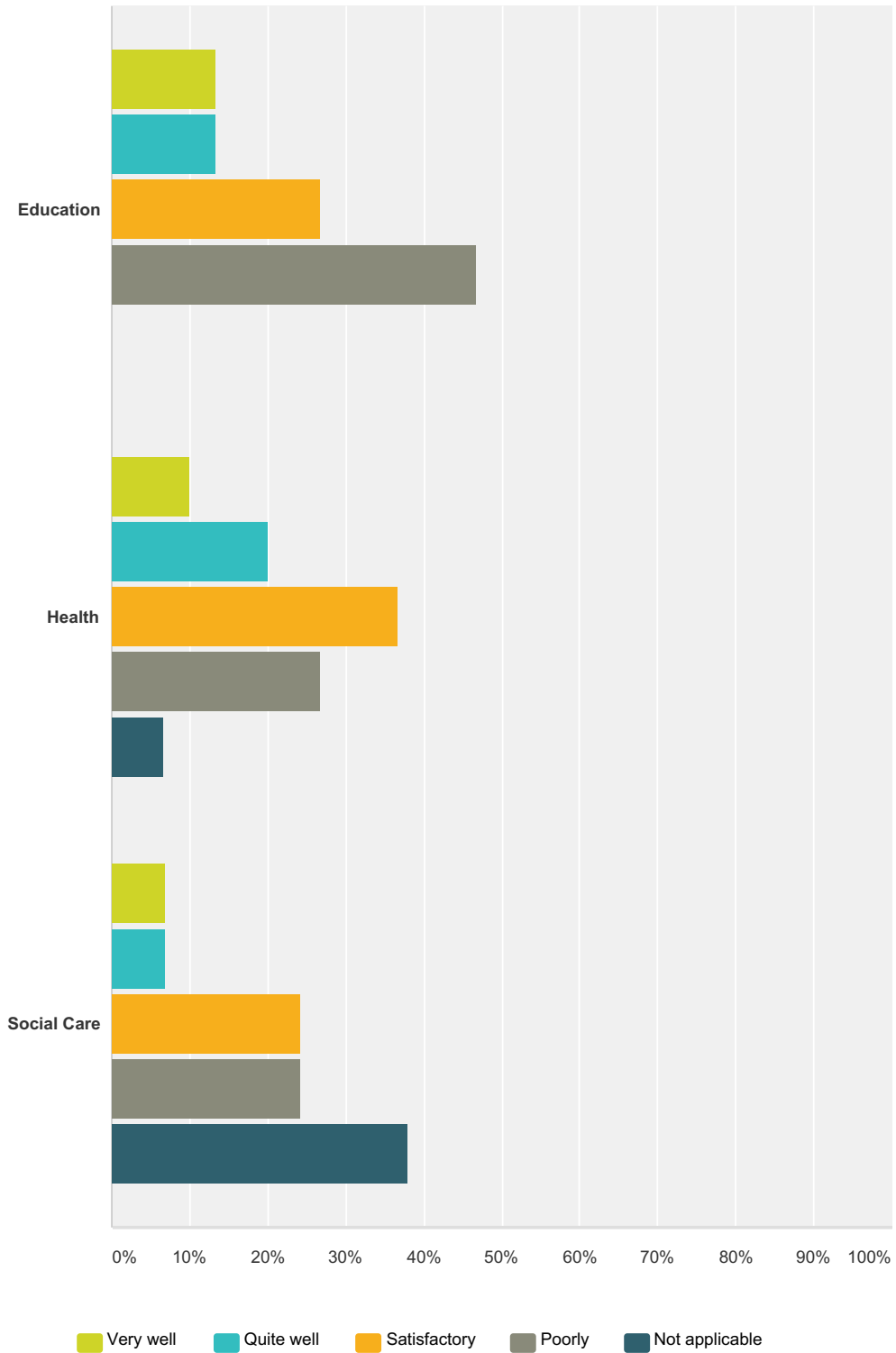
Answered: 30 Skipped: 0



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	10.00% 3	26.67% 8	63.33% 19	0.00% 0	30
Health	13.79% 4	44.83% 13	34.48% 10	6.90% 2	29
Social Care	3.33% 1	23.33% 7	30.00% 9	43.33% 13	30

### Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 30 Skipped: 0



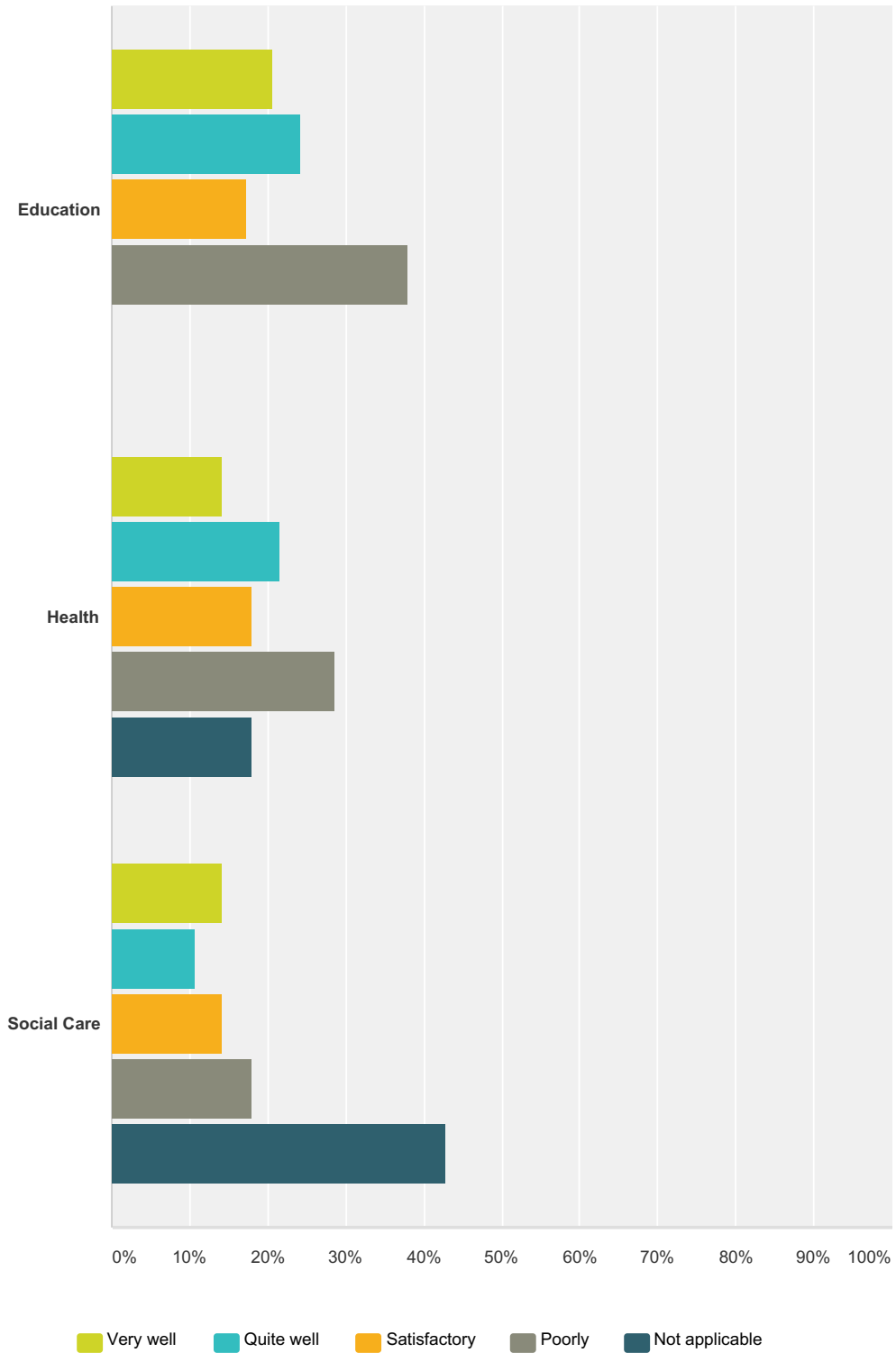
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	13.33% 4	13.33% 4	26.67% 8	46.67% 14	0.00% 0	30
Health	10.00% 3	20.00% 6	36.67% 11	26.67% 8	6.67% 2	30

### Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>6.90%</b> 2	<b>6.90%</b> 2	<b>24.14%</b> 7	<b>24.14%</b> 7	<b>37.93%</b> 11	29
-------------	-------------------	-------------------	--------------------	--------------------	---------------------	----

**Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?**

Answered: 29 Skipped: 1



	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	20.69% 6	24.14% 7	17.24% 5	37.93% 11	0.00% 0	29
Health	14.29% 4	21.43% 6	17.86% 5	28.57% 8	17.86% 5	28

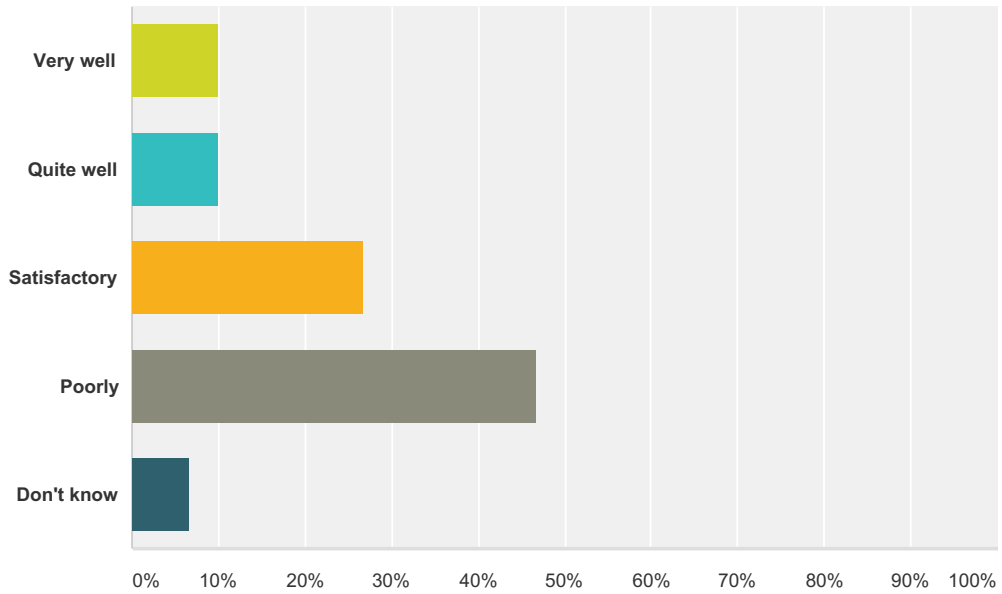


## Suffolk Parent Carer Satisfaction Survey.

Social Care	<b>14.29%</b> 4	<b>10.71%</b> 3	<b>14.29%</b> 4	<b>17.86%</b> 5	<b>42.86%</b> 12	28
-------------	--------------------	--------------------	--------------------	--------------------	---------------------	----

### Q13 How well do services and professionals work together to support your child/young person?

Answered: 30 Skipped: 0

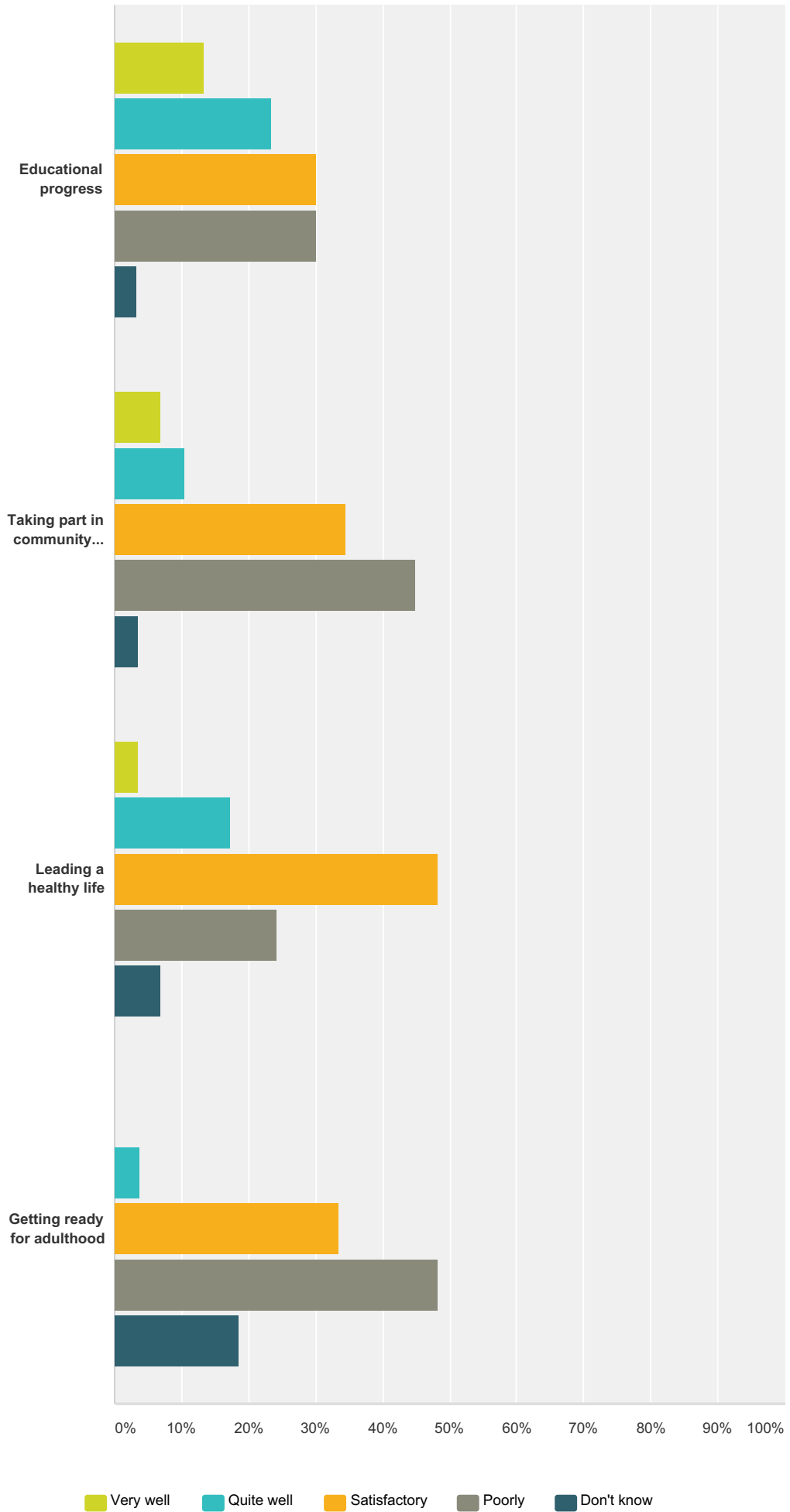


Answer Choices	Responses	Count
Very well	10.00%	3
Quite well	10.00%	3
Satisfactory	26.67%	8
Poorly	46.67%	14
Don't know	6.67%	2
<b>Total Respondents: 30</b>		

**Q14 Overall how well do the services your child/young person uses help them to do the best they can in -**

Answered: 30 Skipped: 0

Suffolk Parent Carer Satisfaction Survey.

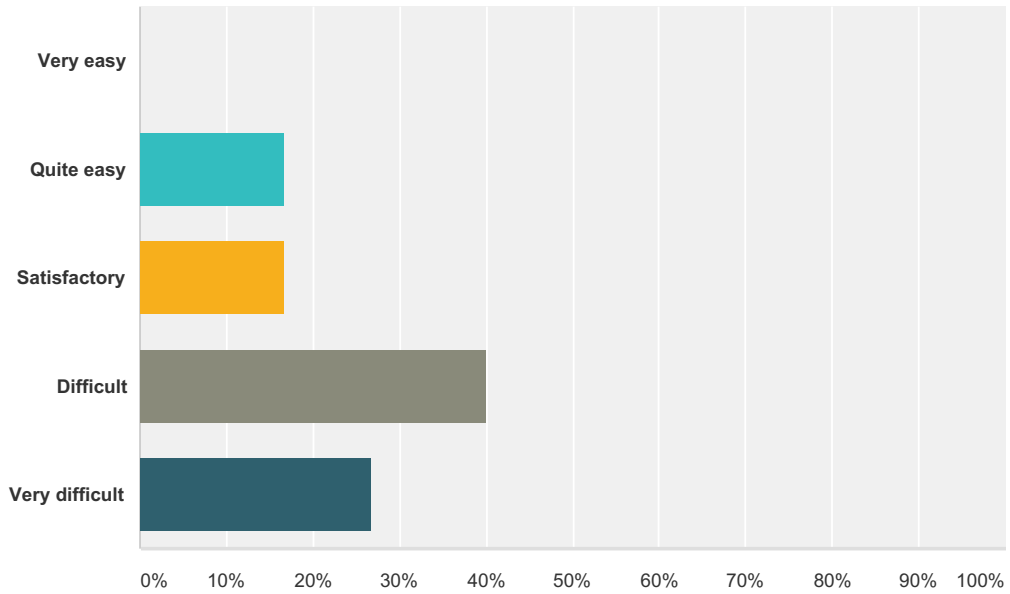


## Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	<b>13.33%</b> 4	<b>23.33%</b> 7	<b>30.00%</b> 9	<b>30.00%</b> 9	<b>3.33%</b> 1	30
Taking part in community activities	<b>6.90%</b> 2	<b>10.34%</b> 3	<b>34.48%</b> 10	<b>44.83%</b> 13	<b>3.45%</b> 1	29
Leading a healthy life	<b>3.45%</b> 1	<b>17.24%</b> 5	<b>48.28%</b> 14	<b>24.14%</b> 7	<b>6.90%</b> 2	29
Getting ready for adulthood	<b>0.00%</b> 0	<b>3.70%</b> 1	<b>33.33%</b> 9	<b>48.15%</b> 13	<b>18.52%</b> 5	27

**Q15 How easy do you find it to get information about what services are available and what they do?**

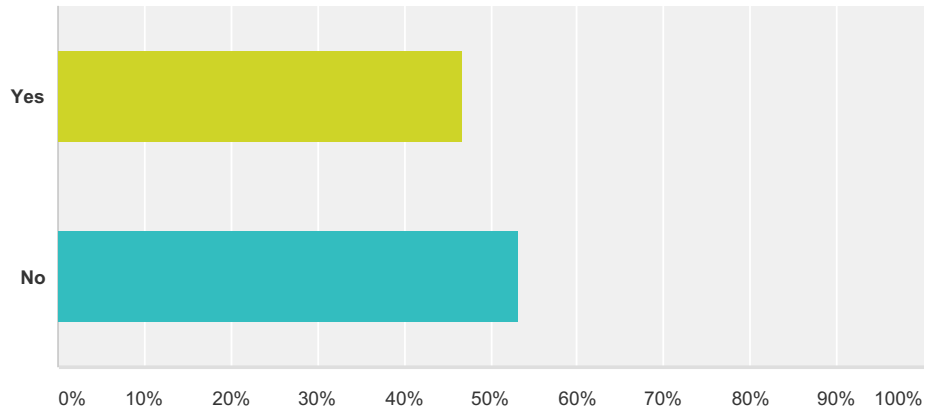
Answered: 30 Skipped: 0



Answer Choices	Responses	Count
Very easy	0.00%	0
Quite easy	16.67%	5
Satisfactory	16.67%	5
Difficult	40.00%	12
Very difficult	26.67%	8
<b>Total Respondents: 30</b>		

### Q16 Have you heard of the 0-25 SEND Local Offer?

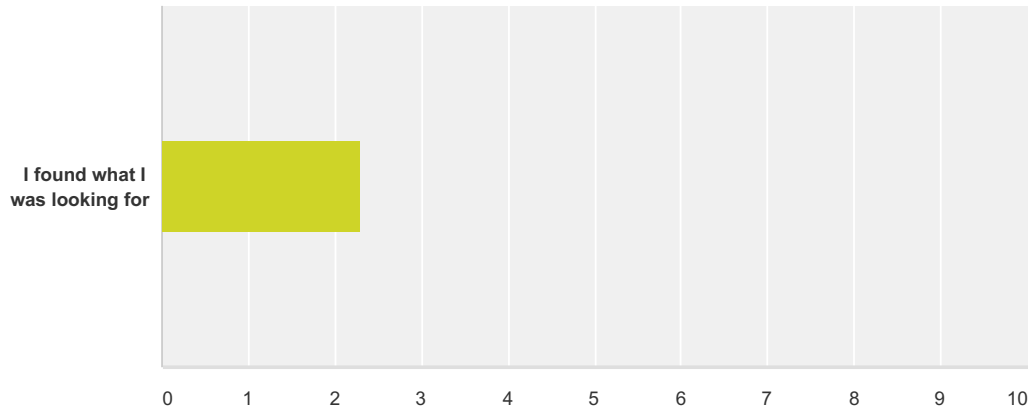
Answered: 30 Skipped: 0



Answer Choices	Responses	
Yes	46.67%	14
No	53.33%	16
<b>Total Respondents: 30</b>		

**Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?**

Answered: 10 Skipped: 20

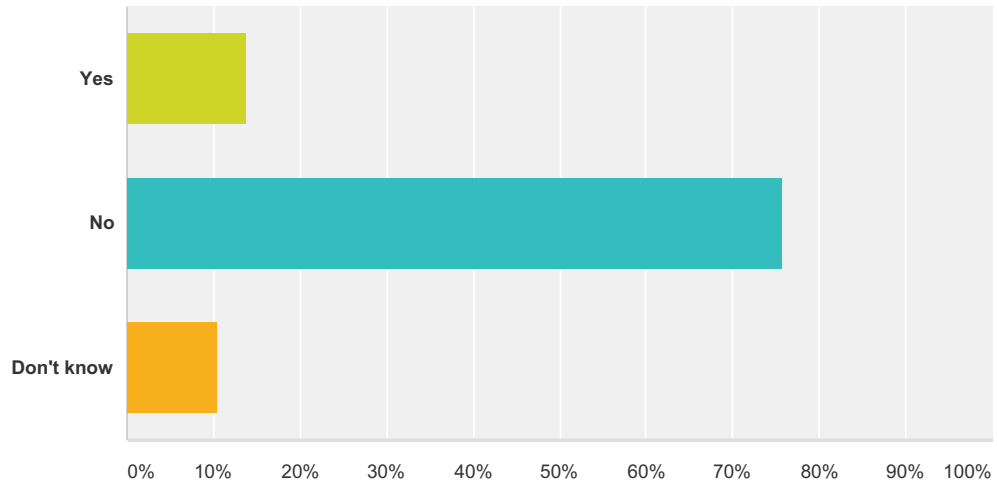


	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	10.00% 1	50.00% 5	40.00% 4	10	2.30



**Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?**

Answered: 29 Skipped: 1



Answer Choices	Responses	
Yes	13.79%	4
No	75.86%	22
Don't know	10.34%	3
<b>Total</b>		<b>29</b>

**Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?**

Answered: 20 Skipped: 10

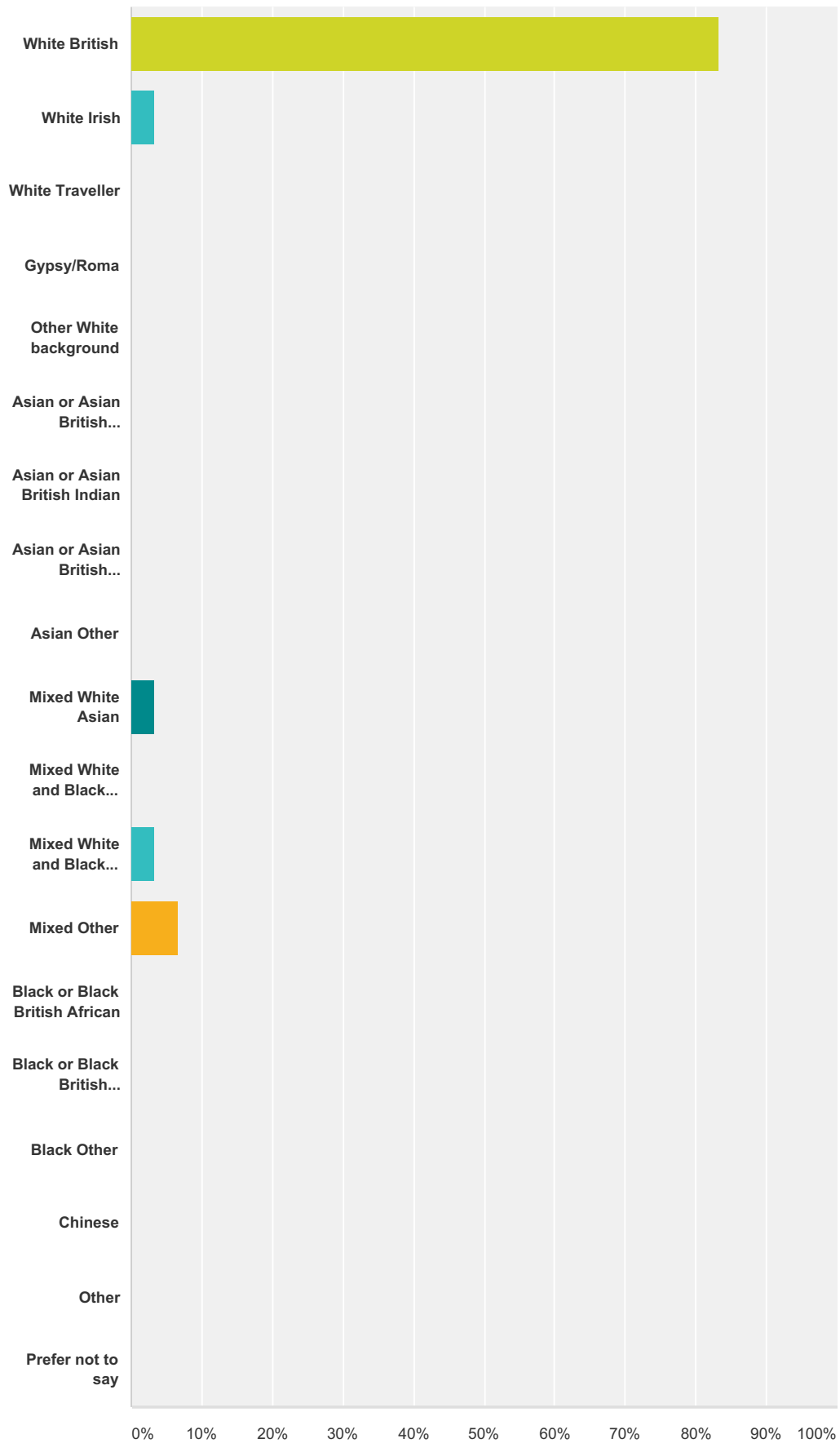
**Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?**

Answered: 20 Skipped: 10

**Q21 What is the ethnic background of  
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 30 Skipped: 0

### Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	83.33% 25
White Irish	3.33% 1

## Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	0.00%	0
Other White background	0.00%	0
Asian or Asian British Bangladeshi	0.00%	0
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	3.33%	1
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	3.33%	1
Mixed Other	6.67%	2
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	0.00%	0
<b>Total Respondents: 30</b>		