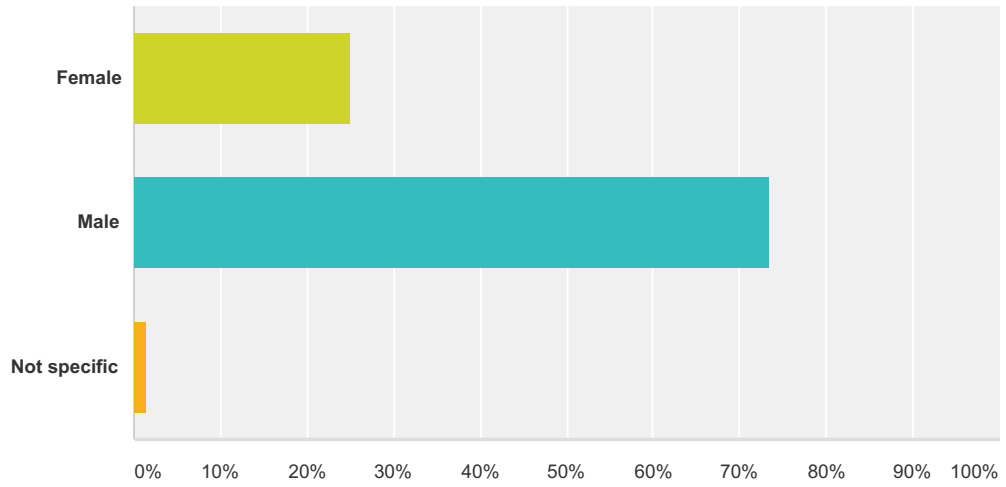


**Q1 Please tell us the first 3 or four letters of
your postcode - eg AL7 or WD25**

Answered: 63 Skipped: 1

Q2 What is your child/young person's gender?

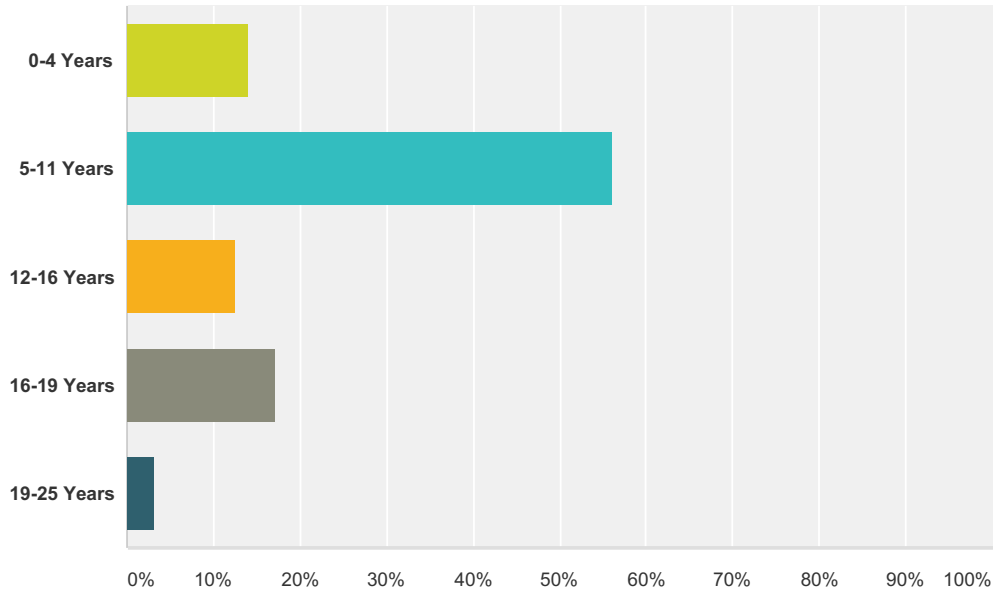
Answered: 64 Skipped: 0



Answer Choices	Responses	
Female	25.00%	16
Male	73.44%	47
Not specific	1.56%	1
Total		64

Q3 What age range is your child or young person?

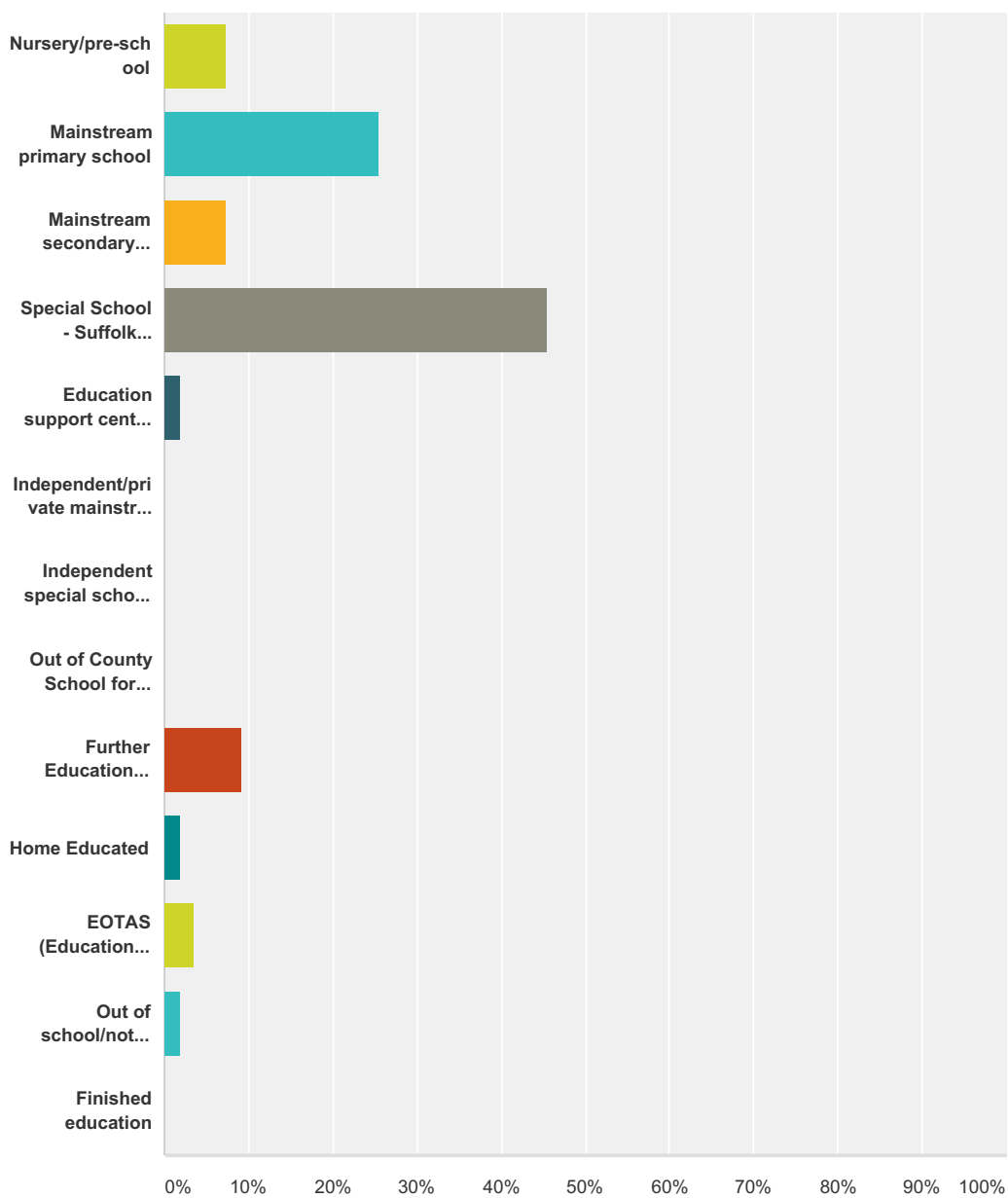
Answered: 64 Skipped: 0



Answer Choices	Responses
0-4 Years	14.06% 9
5-11 Years	56.25% 36
12-16 Years	12.50% 8
16-19 Years	17.19% 11
19-25 Years	3.13% 2
Total Respondents: 64	

Q4 What type of education setting does your child/young person go to?

Answered: 55 Skipped: 9



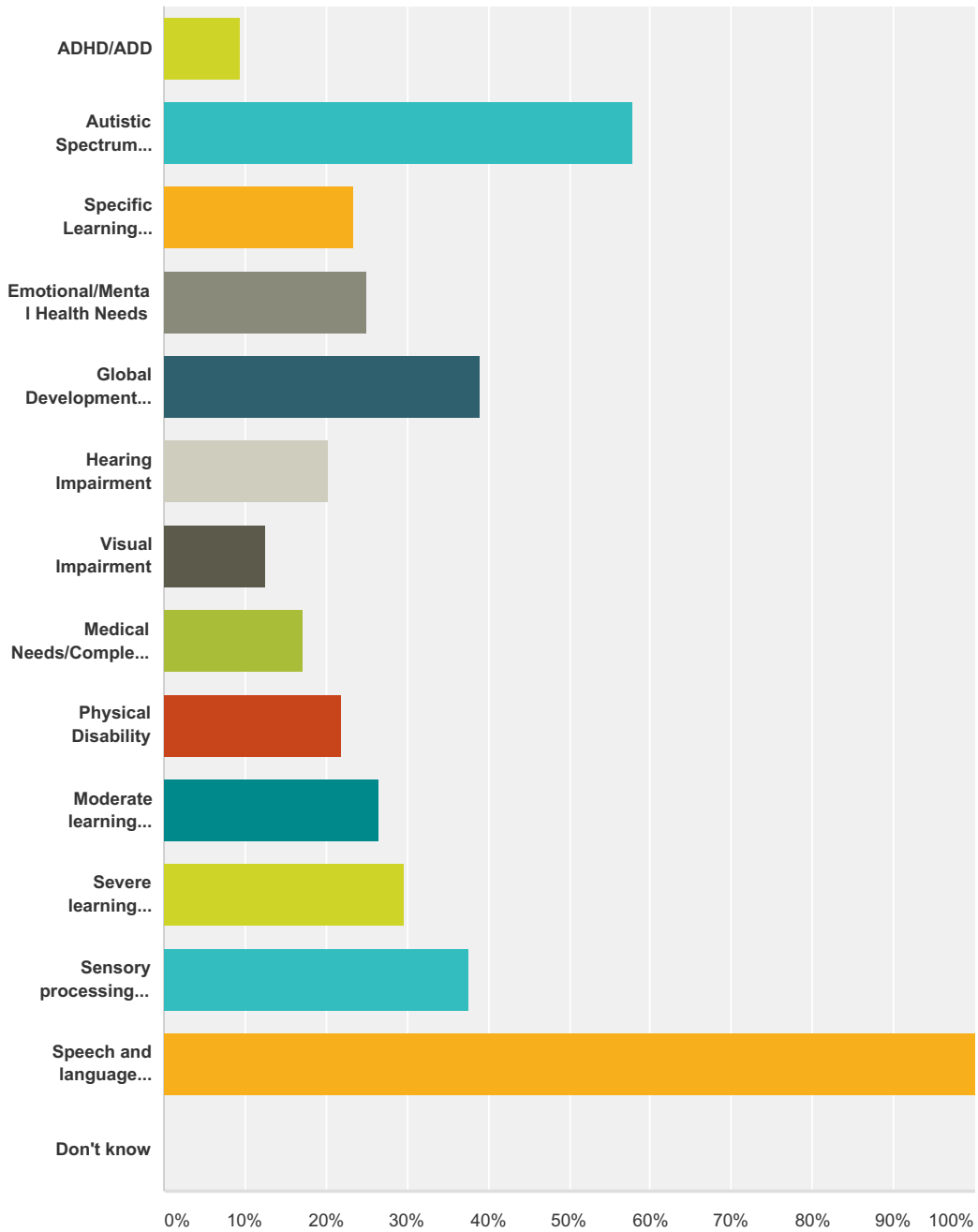
Answer Choices	Responses
Nursery/pre-school	7.27% 4
Mainstream primary school	25.45% 14
Mainstream secondary school	7.27% 4
Special School - Suffolk County Council	45.45% 25
Education support centre or pupil referral unit	1.82% 1
Independent/private mainstream school	0.00% 0
Independent special school (Out of County)	0.00% 0
Out of County School for special needs (Mainstream with specialist support)	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

Further Education College/Post 16 Institution	9.09%	5
Home Educated	1.82%	1
EOTAS (Education other than at school)	3.64%	2
Out of school/not receiving an education	1.82%	1
Finished education	0.00%	0
Total Respondents: 55		

Q5 What type of needs has your child been assessed as having? Tick as many as apply.

Answered: 64 Skipped: 0



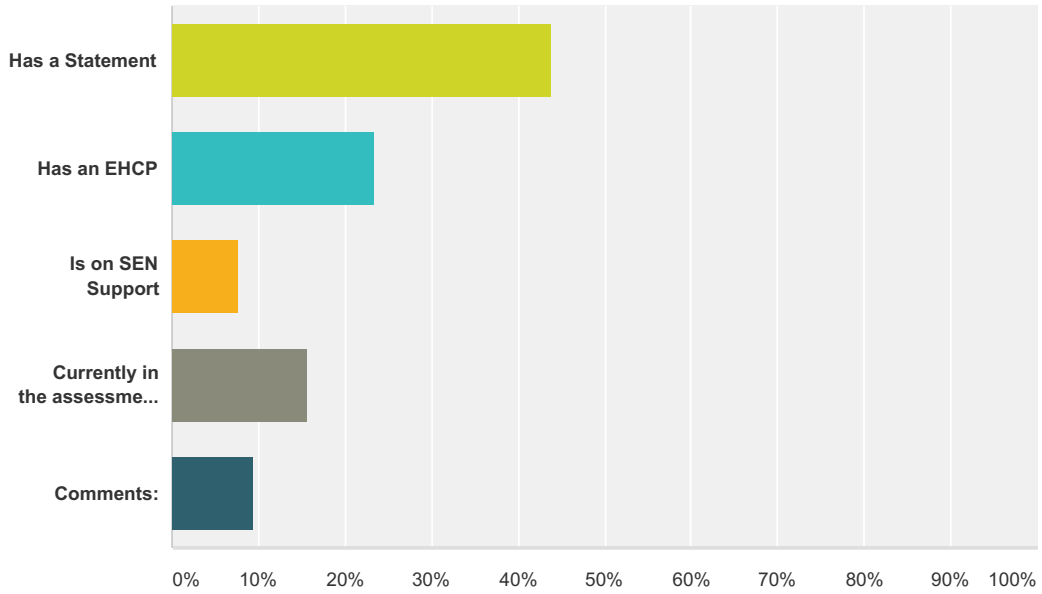
Answer Choices	Responses
ADHD/ADD	9.38% 6
Autistic Spectrum Disorder	57.81% 37
Specific Learning Difficulty ie Dyslexia, Dyspraxia, Discalculia,Dysgraphia	23.44% 15
Emotional/Mental Health Needs	25.00% 16
Global Development Delay	39.06% 25

Suffolk Parent Carer Satisfaction Survey.

Hearing Impairment	20.31%	13
Visual Impairment	12.50%	8
Medical Needs/Complex Health Needs	17.19%	11
Physical Disability	21.88%	14
Moderate learning difficulties	26.56%	17
Severe learning difficulties	29.69%	19
Sensory processing disorder	37.50%	24
Speech and language impairment	100.00%	64
Don't know	0.00%	0
Total Respondents: 64		

Q6 Which of the following apply to your child/young person:

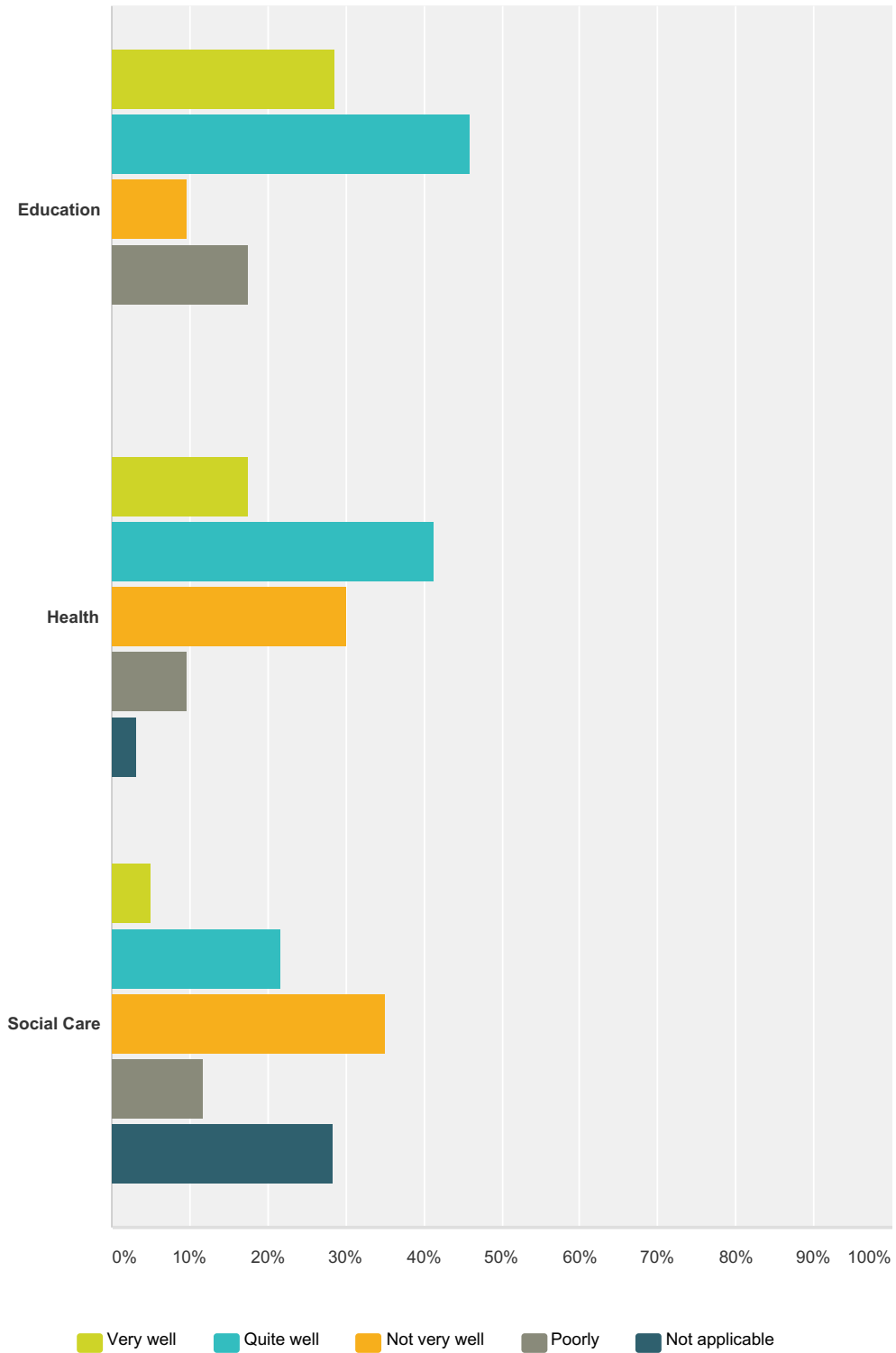
Answered: 64 Skipped: 0



Answer Choices	Responses
Has a Statement	43.75% 28
Has an EHCP	23.44% 15
Is on SEN Support	7.81% 5
Currently in the assessment process.	15.63% 10
Comments:	9.38% 6
Total	64

Q7 Please tell us how well you think your child/young person's needs have been identified by -

Answered: 63 Skipped: 1



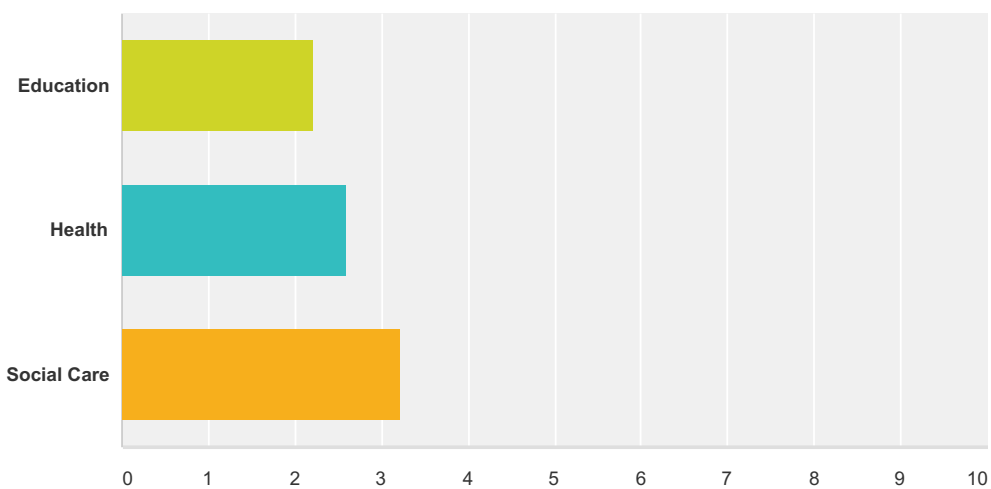
	Very well	Quite well	Not very well	Poorly	Not applicable	Total Respondents
Education	28.57% 18	46.03% 29	9.52% 6	17.46% 11	0.00% 0	63
Health	17.46% 11	41.27% 26	30.16% 19	9.52% 6	3.17% 2	63

Suffolk Parent Carer Satisfaction Survey.

Social Care	5.00% 3	21.67% 13	35.00% 21	11.67% 7	28.33% 17	60
-------------	-------------------	---------------------	---------------------	--------------------	---------------------	----

Q8 Please tell us how well your views were taken into account when your child/young person's needs were identified by :-

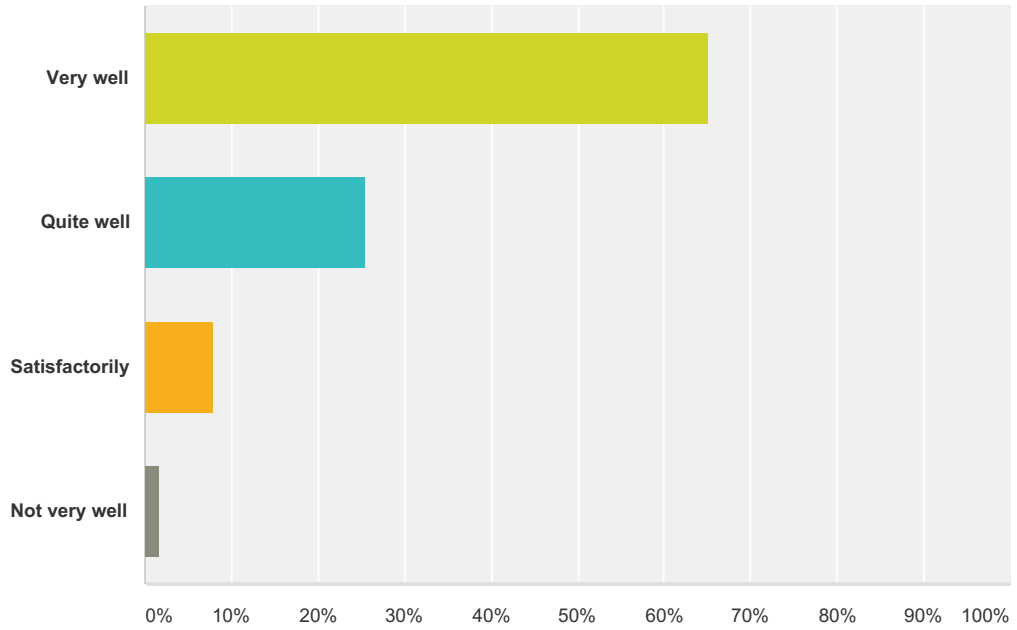
Answered: 63 Skipped: 1



	Very well	Quite well	Not very well	Poorly	Not applicable	Total	Weighted Average
Education	25.40% 16	39.68% 25	23.81% 15	9.52% 6	1.59% 1	63	2.22
Health	11.29% 7	50.00% 31	16.13% 10	14.52% 9	8.06% 5	62	2.58
Social Care	5.36% 3	26.79% 15	30.36% 17	16.07% 9	21.43% 12	56	3.21

Q9 How well do YOU understand your child/young person's needs?

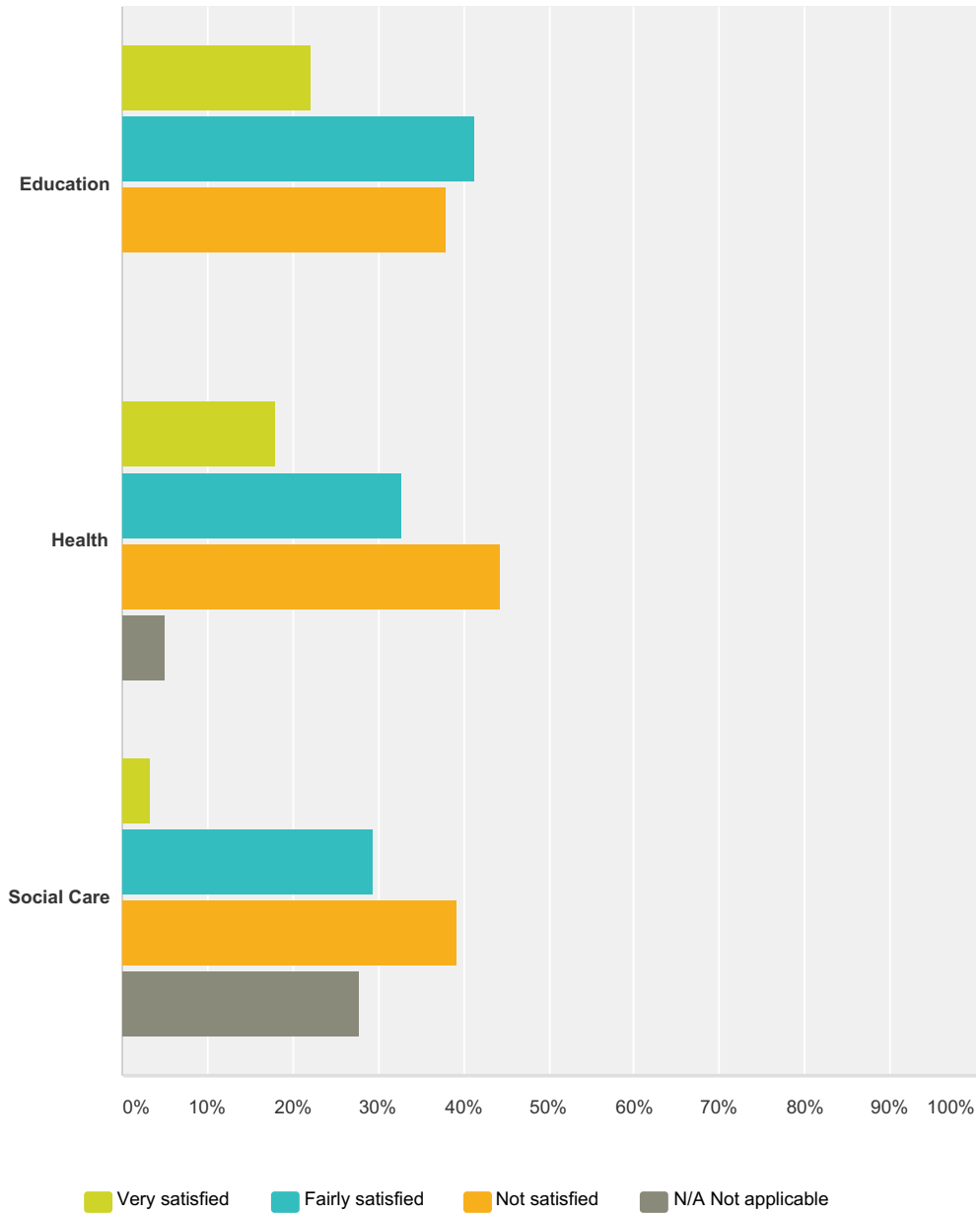
Answered: 63 Skipped: 1



Answer Choices	Responses	
Very well	65.08%	41
Quite well	25.40%	16
Satisfactorily	7.94%	5
Not very well	1.59%	1
Total		63

Q10 How satisfied are you with the ongoing monitoring and assessment of your child/young person's needs?

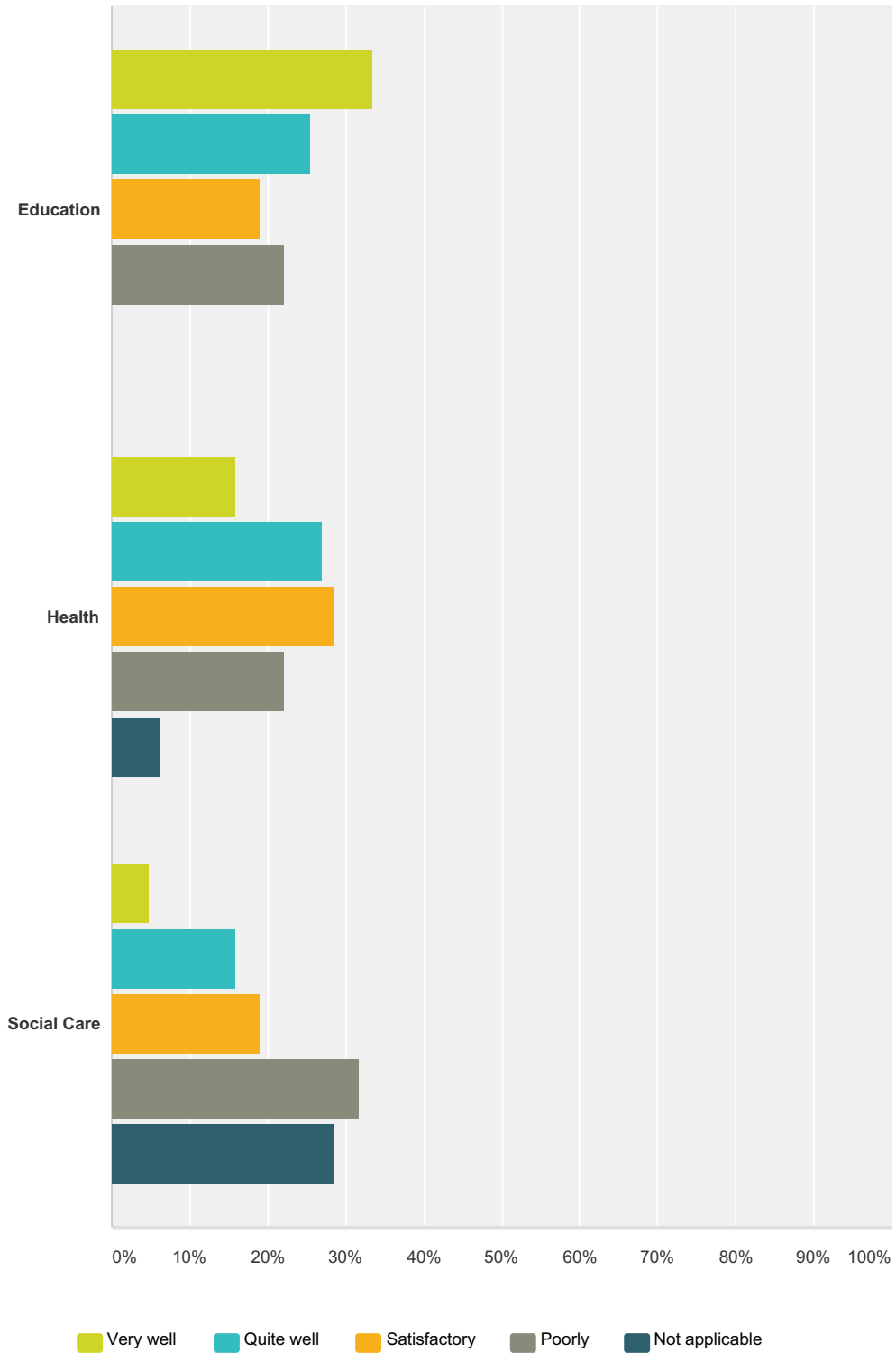
Answered: 63 Skipped: 1



	Very satisfied	Fairly satisfied	Not satisfied	N/A Not applicable	Total Respondents
Education	22.22% 14	41.27% 26	38.10% 24	0.00% 0	63
Health	18.03% 11	32.79% 20	44.26% 27	4.92% 3	61
Social Care	3.28% 2	29.51% 18	39.34% 24	27.87% 17	61

Q11 How well do you think your child/young person's needs are met by the following service areas

Answered: 63 Skipped: 1



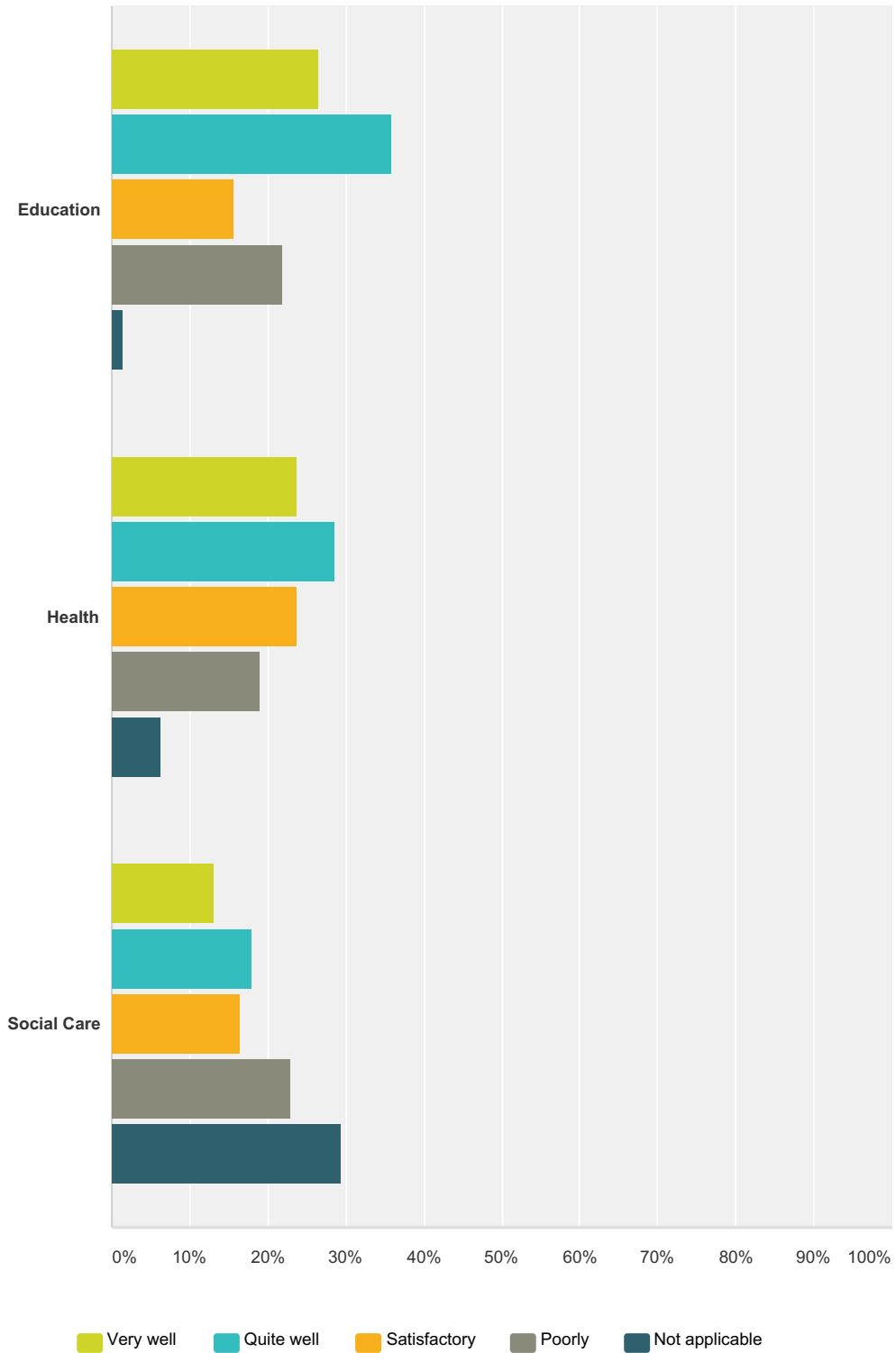
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	33.33% 21	25.40% 16	19.05% 12	22.22% 14	0.00% 0	63
Health	15.87% 10	26.98% 17	28.57% 18	22.22% 14	6.35% 4	63

Suffolk Parent Carer Satisfaction Survey.

Social Care	4.76% 3	15.87% 10	19.05% 12	31.75% 20	28.57% 18	63
-------------	-------------------	---------------------	---------------------	---------------------	---------------------	----

Q12 As a parent/carer how involved are you in setting targets/outcomes for your child/young person?

Answered: 64 Skipped: 0



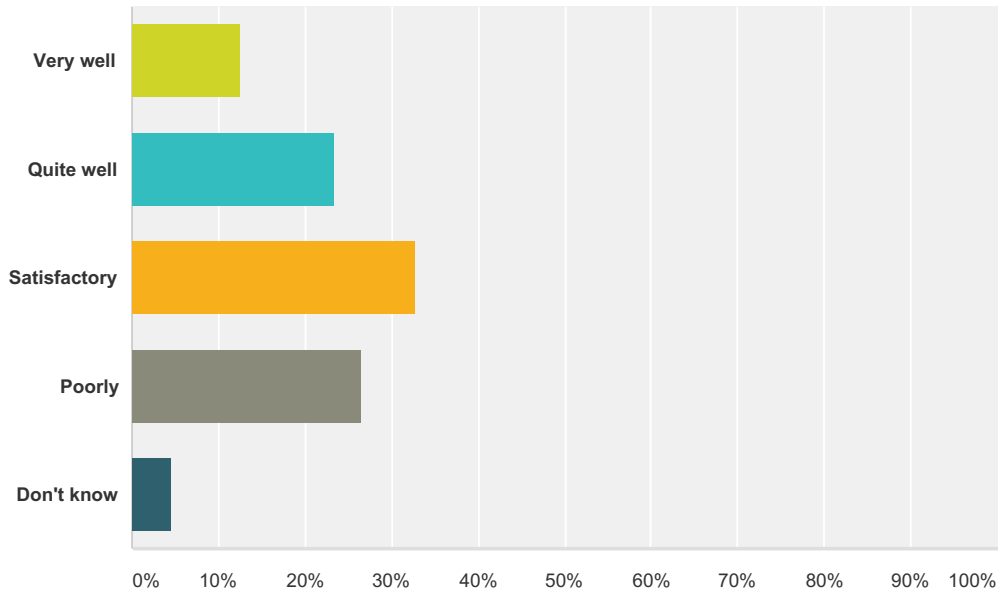
	Very well	Quite well	Satisfactory	Poorly	Not applicable	Total Respondents
Education	26.56% 17	35.94% 23	15.63% 10	21.88% 14	1.56% 1	64
Health	23.81% 15	28.57% 18	23.81% 15	19.05% 12	6.35% 4	63

Suffolk Parent Carer Satisfaction Survey.

Social Care	13.11% 8	18.03% 11	16.39% 10	22.95% 14	29.51% 18	61
-------------	--------------------	---------------------	---------------------	---------------------	---------------------	----

Q13 How well do services and professionals work together to support your child/young person?

Answered: 64 Skipped: 0

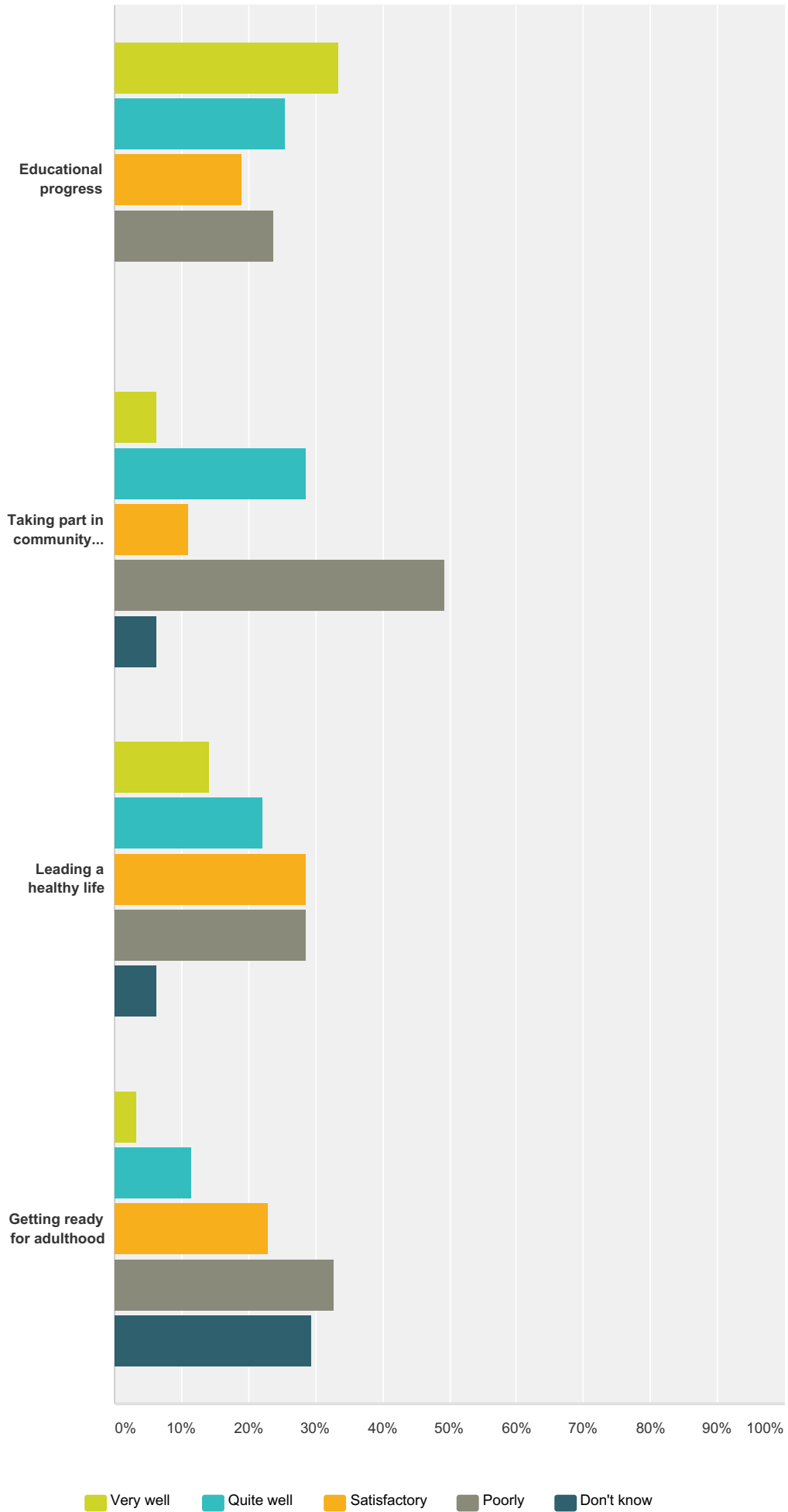


Answer Choices	Responses
Very well	12.50% 8
Quite well	23.44% 15
Satisfactory	32.81% 21
Poorly	26.56% 17
Don't know	4.69% 3
Total Respondents: 64	

Q14 Overall how well do the services your child/young person uses help them to do the best they can in -

Answered: 63 Skipped: 1

Suffolk Parent Carer Satisfaction Survey.

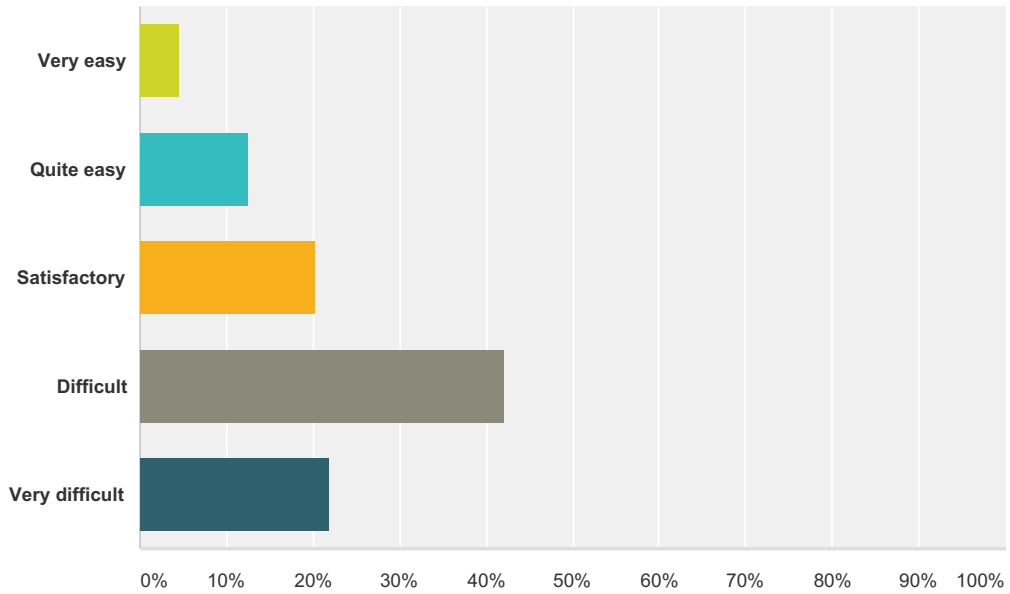


Suffolk Parent Carer Satisfaction Survey.

	Very well	Quite well	Satisfactory	Poorly	Don't know	Total Respondents
Educational progress	33.33% 21	25.40% 16	19.05% 12	23.81% 15	0.00% 0	63
Taking part in community activities	6.35% 4	28.57% 18	11.11% 7	49.21% 31	6.35% 4	63
Leading a healthy life	14.29% 9	22.22% 14	28.57% 18	28.57% 18	6.35% 4	63
Getting ready for adulthood	3.28% 2	11.48% 7	22.95% 14	32.79% 20	29.51% 18	61

Q15 How easy do you find it to get information about what services are available and what they do?

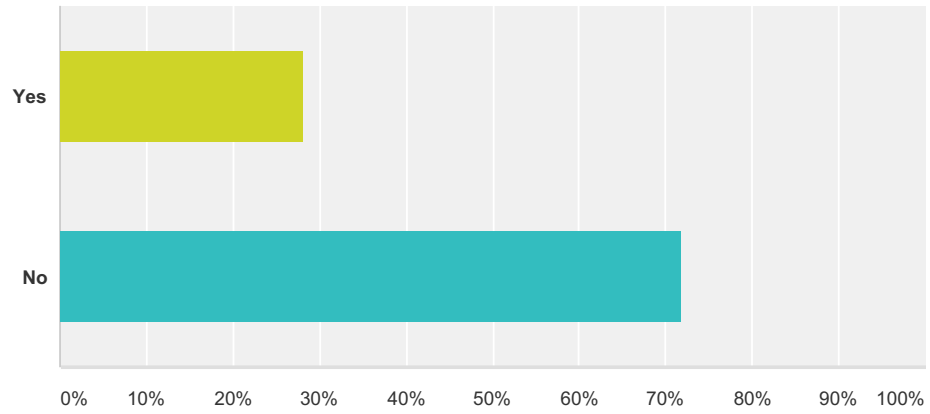
Answered: 64 Skipped: 0



Answer Choices	Responses	
Very easy	4.69%	3
Quite easy	12.50%	8
Satisfactory	20.31%	13
Difficult	42.19%	27
Very difficult	21.88%	14
Total Respondents: 64		

Q16 Have you heard of the 0-25 SEND Local Offer?

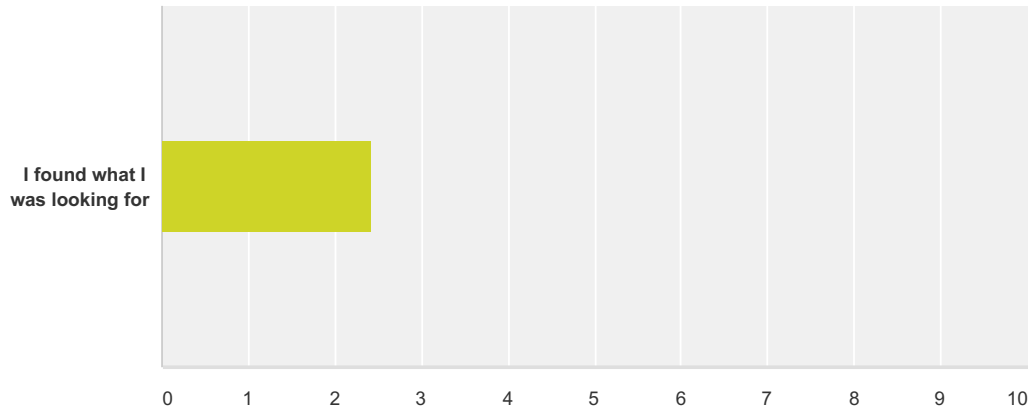
Answered: 64 Skipped: 0



Answer Choices	Responses	
Yes	28.13%	18
No	71.88%	46
Total Respondents: 64		

Q17 If you HAVE used the 0-25 SEND Local Offer how would you rate the following?

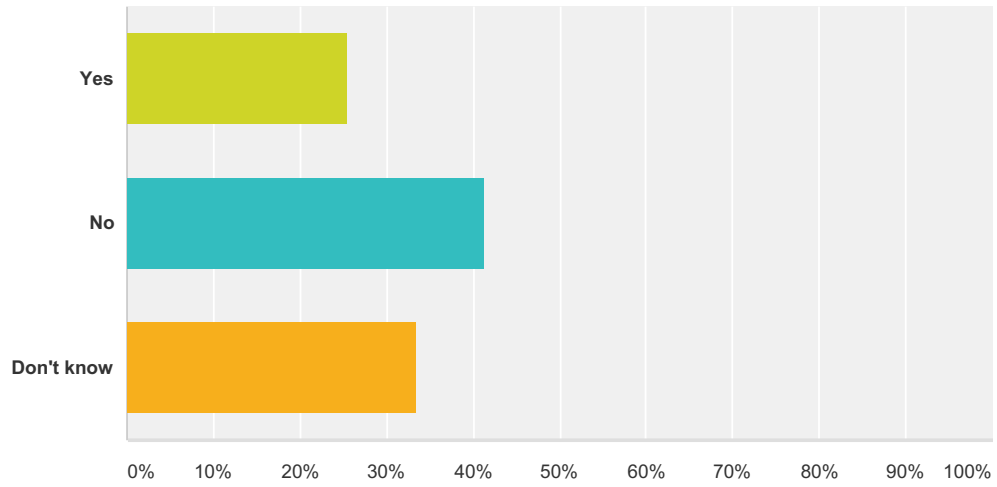
Answered: 14 Skipped: 50



	Easily	After a bit of a search	Couldn't find what I needed	Total	Weighted Average
I found what I was looking for	0.00% 0	57.14% 8	42.86% 6	14	2.43

Q18 Do you feel your child/young person has the opportunity to achieve their best possible outcomes?

Answered: 63 Skipped: 1



Answer Choices	Responses	
Yes	25.40%	16
No	41.27%	26
Don't know	33.33%	21
Total		63

Q19 Do you feel there is anything Suffolk County Council could change to make any specific processes easier?

Answered: 36 Skipped: 28

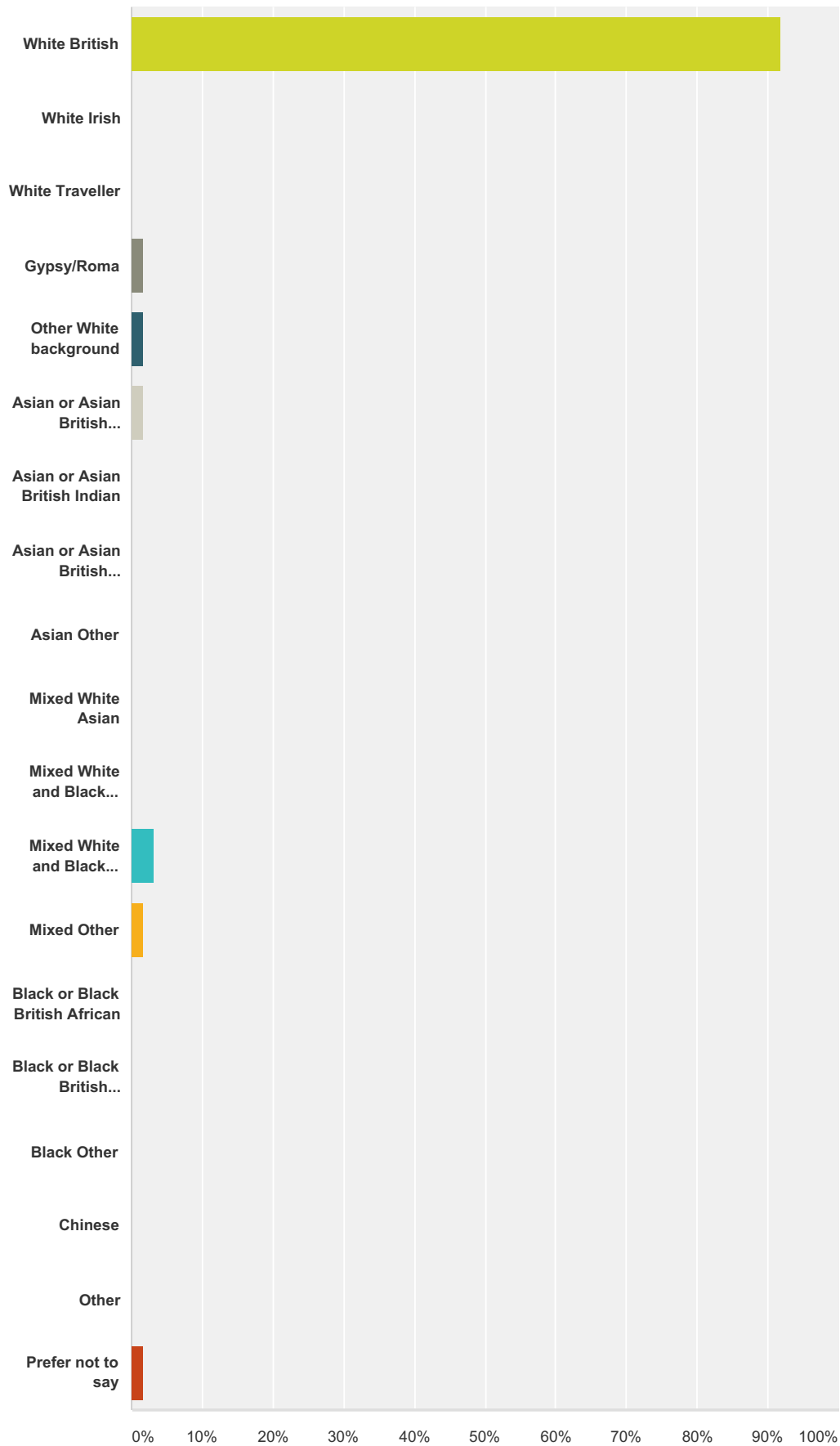
Q20 Is there any piece of advice you could give Parent/Carers who are at the start of their journey?

Answered: 41 Skipped: 23

**Q21 What is the ethnic background of
YOUR CHILD/YOUNG PERSON? (Optional)**

Answered: 62 Skipped: 2

Suffolk Parent Carer Satisfaction Survey.



Answer Choices	Responses
White British	91.94% 57
White Irish	0.00% 0

Suffolk Parent Carer Satisfaction Survey.

White Traveller	0.00%	0
Gypsy/Roma	1.61%	1
Other White background	1.61%	1
Asian or Asian British Bangladeshi	1.61%	1
Asian or Asian British Indian	0.00%	0
Asian or Asian British Pakistani	0.00%	0
Asian Other	0.00%	0
Mixed White Asian	0.00%	0
Mixed White and Black African	0.00%	0
Mixed White and Black Caribbean	3.23%	2
Mixed Other	1.61%	1
Black or Black British African	0.00%	0
Black or Black British Caribbean	0.00%	0
Black Other	0.00%	0
Chinese	0.00%	0
Other	0.00%	0
Prefer not to say	1.61%	1
Total Respondents: 62		