



Parent Satisfaction Survey

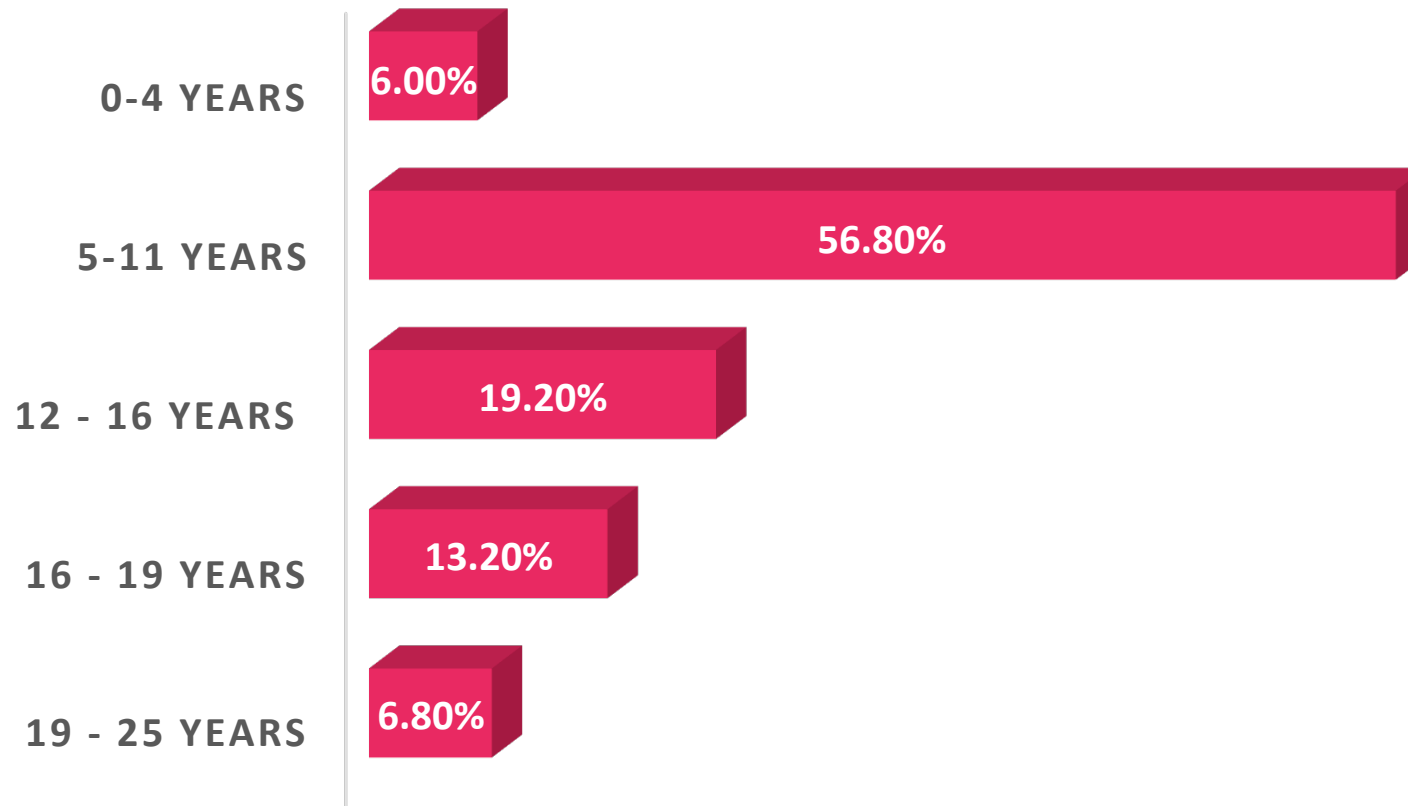
November 2016

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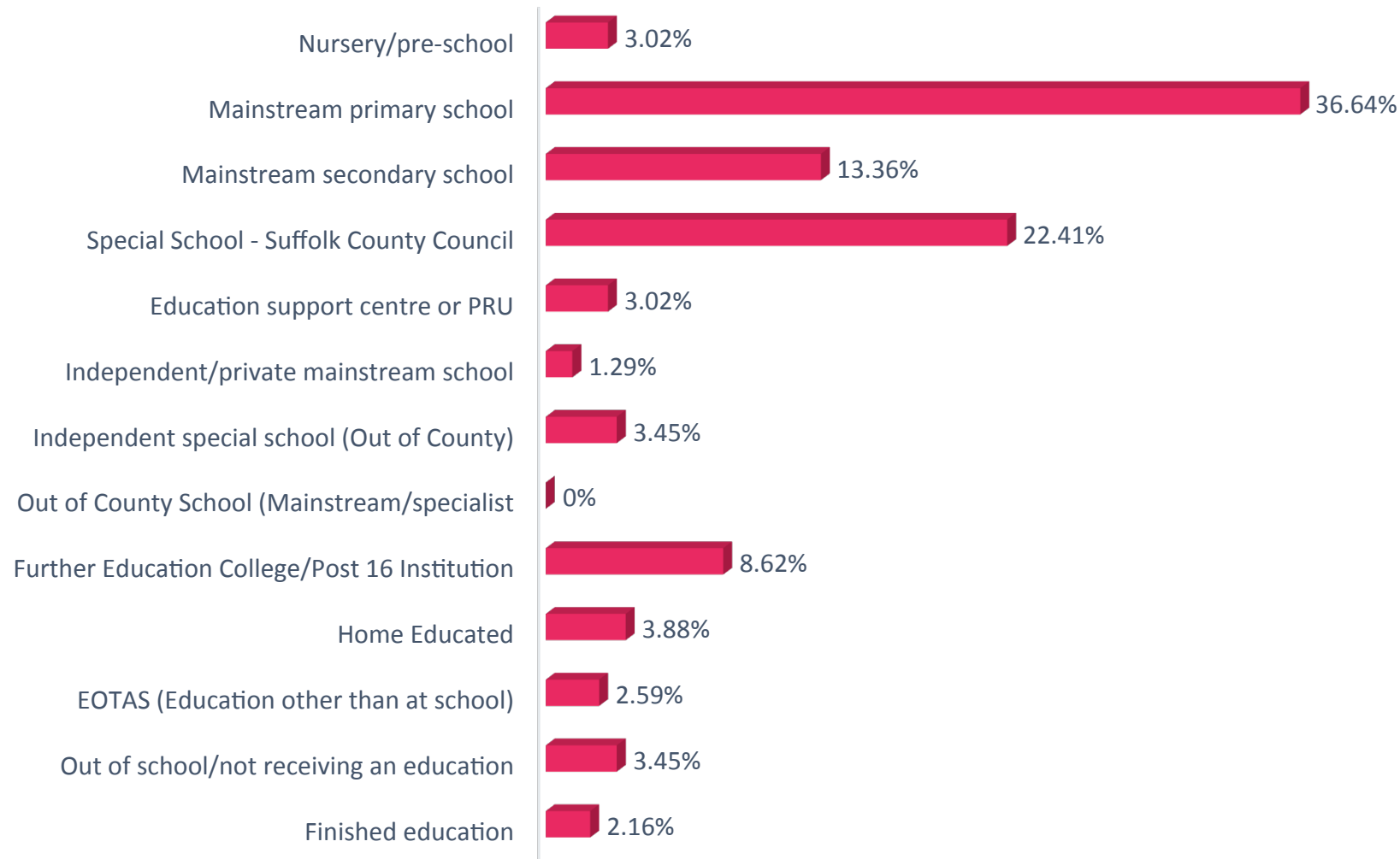
Responses



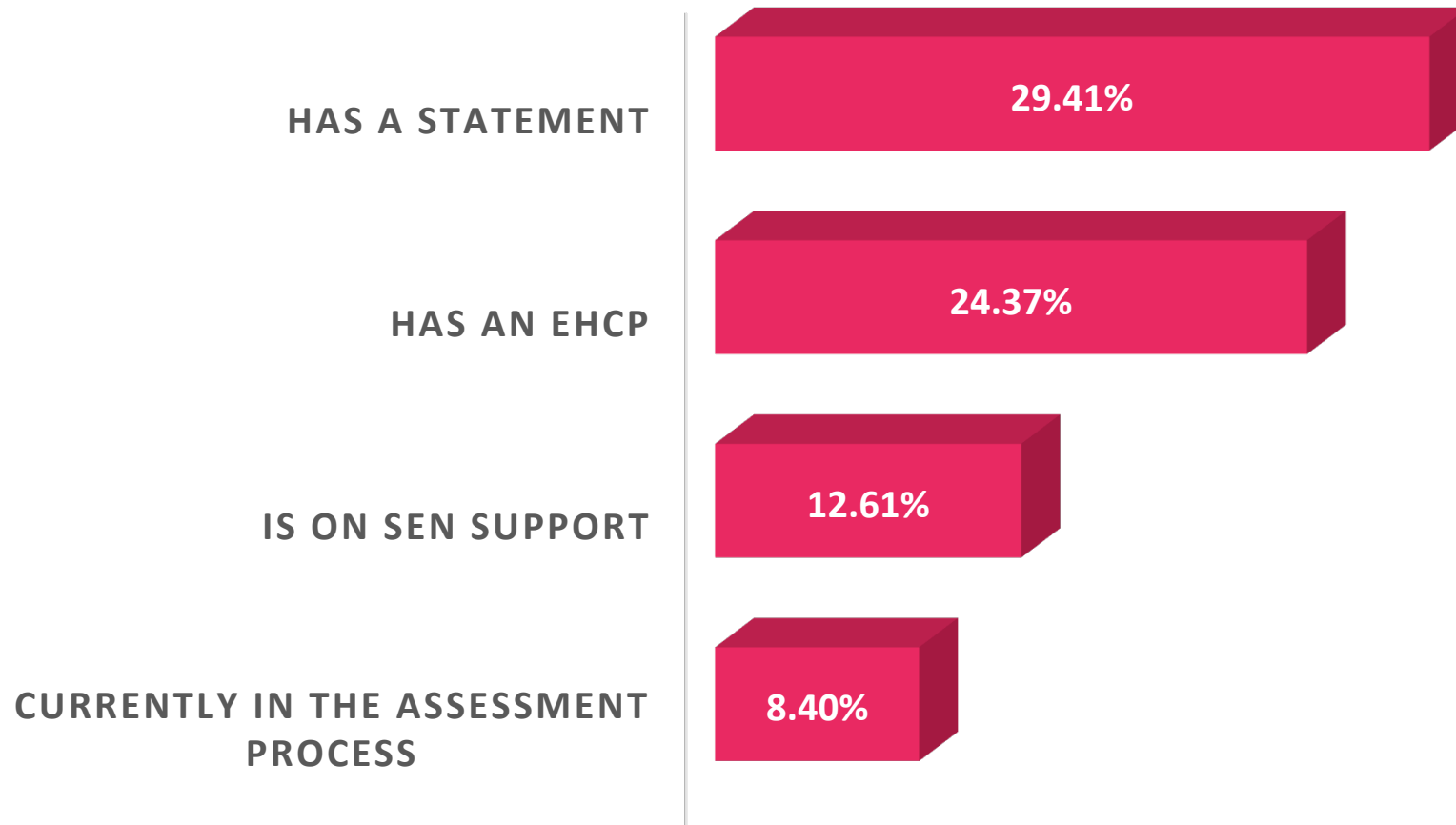
What age range is your child or young person?



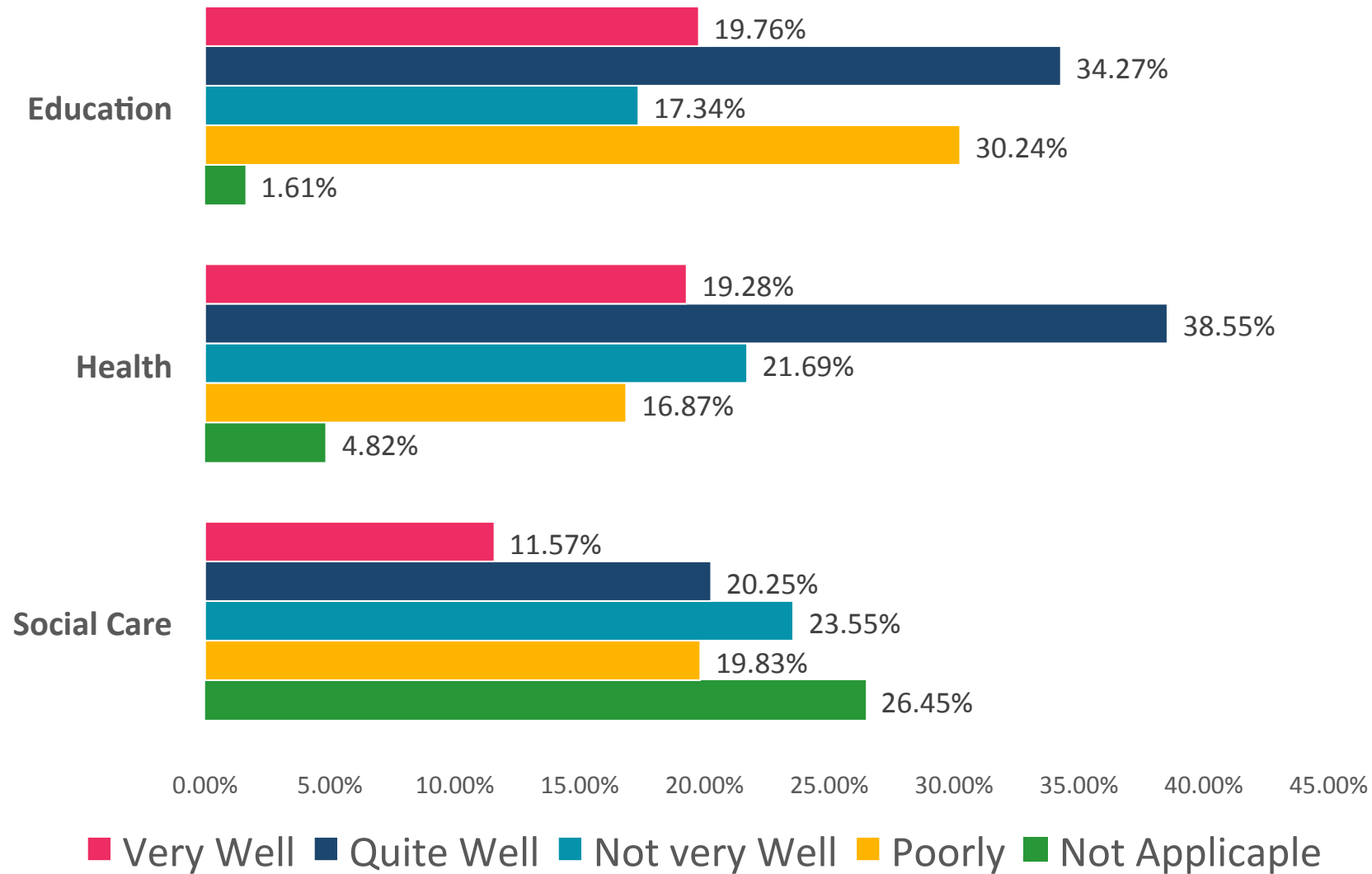
What type of education setting does your child or young person attend?



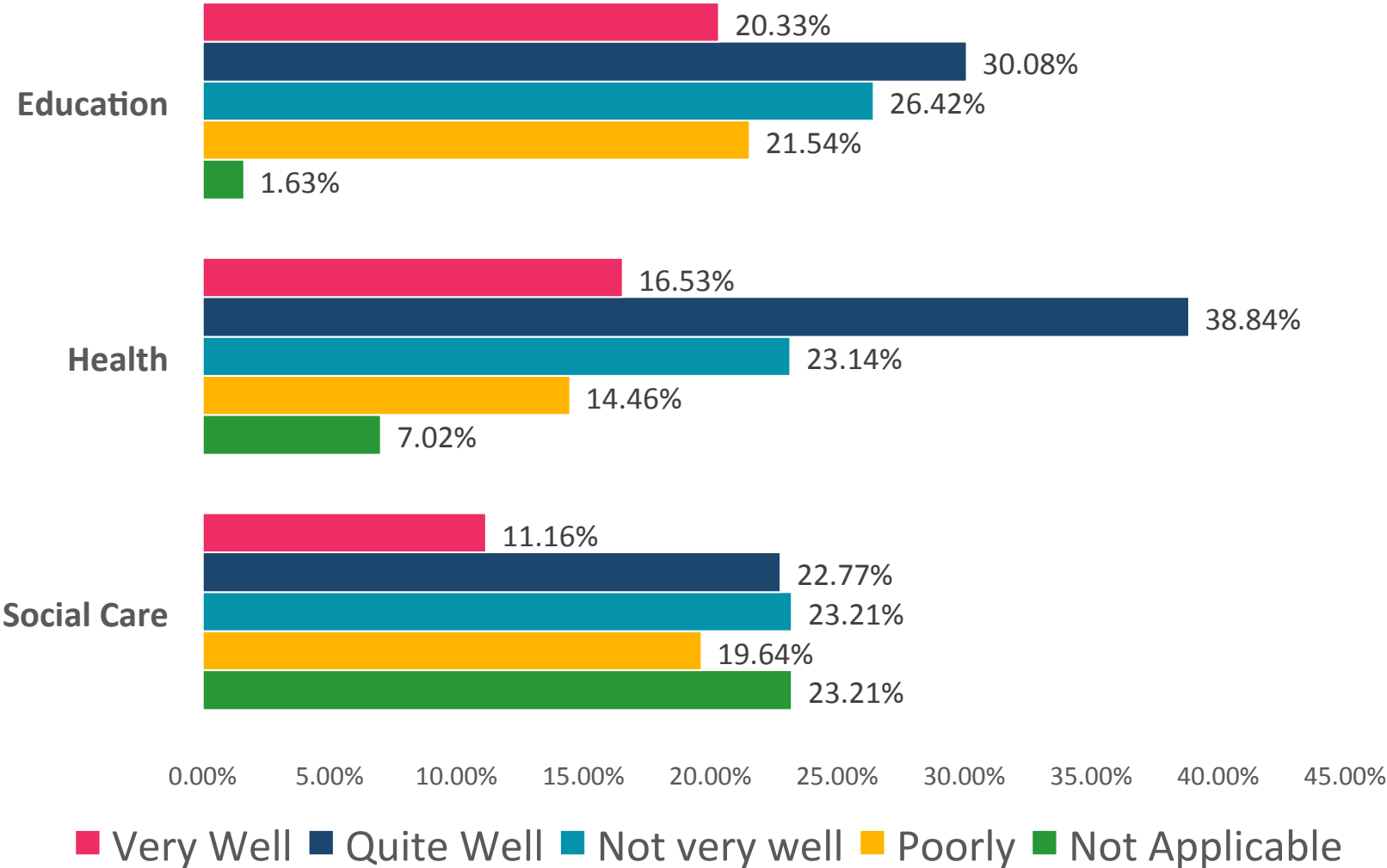
Which of the following apply to your child or young person?



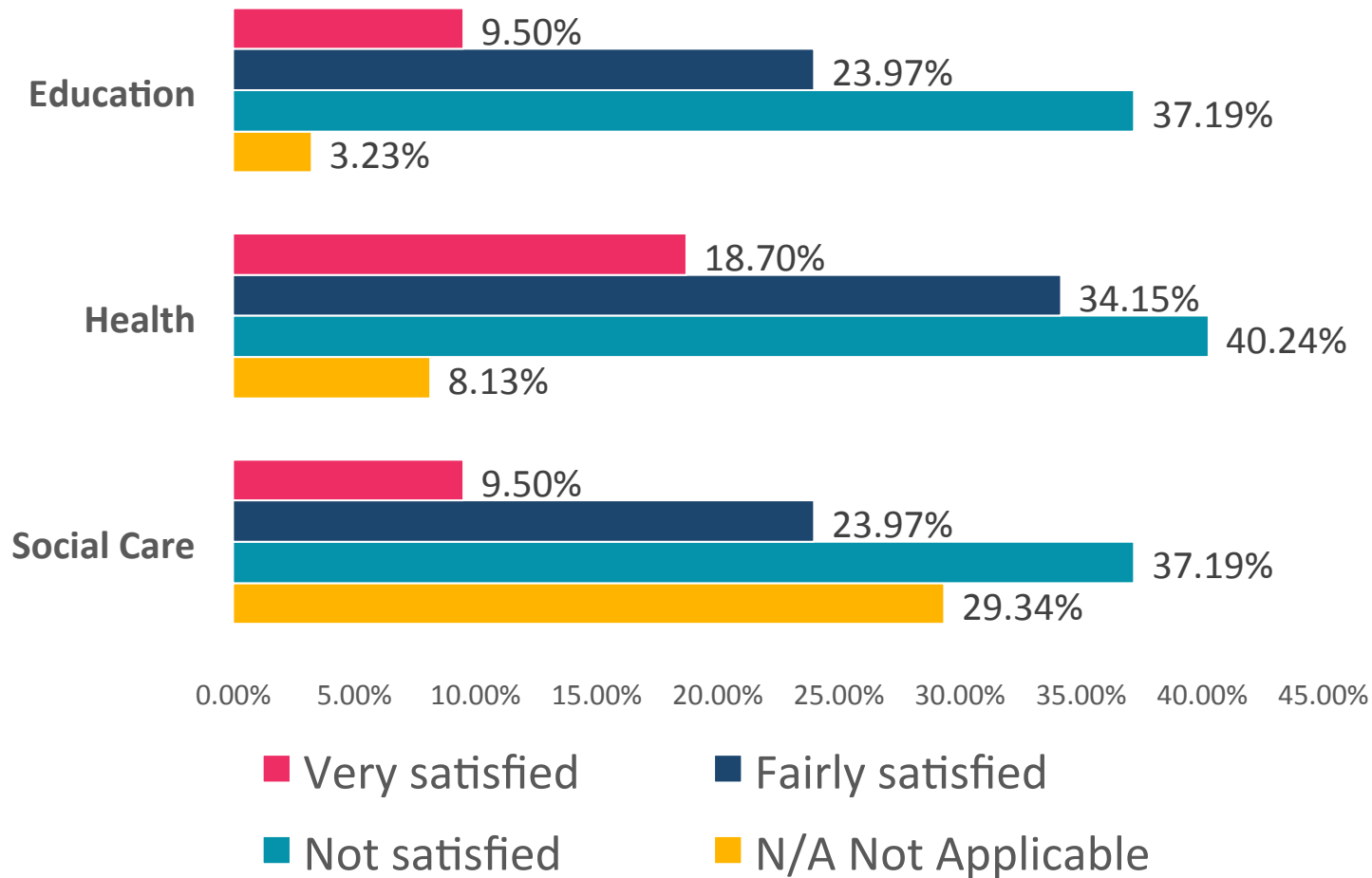
How well do you think your child / young person's needs have been met by:



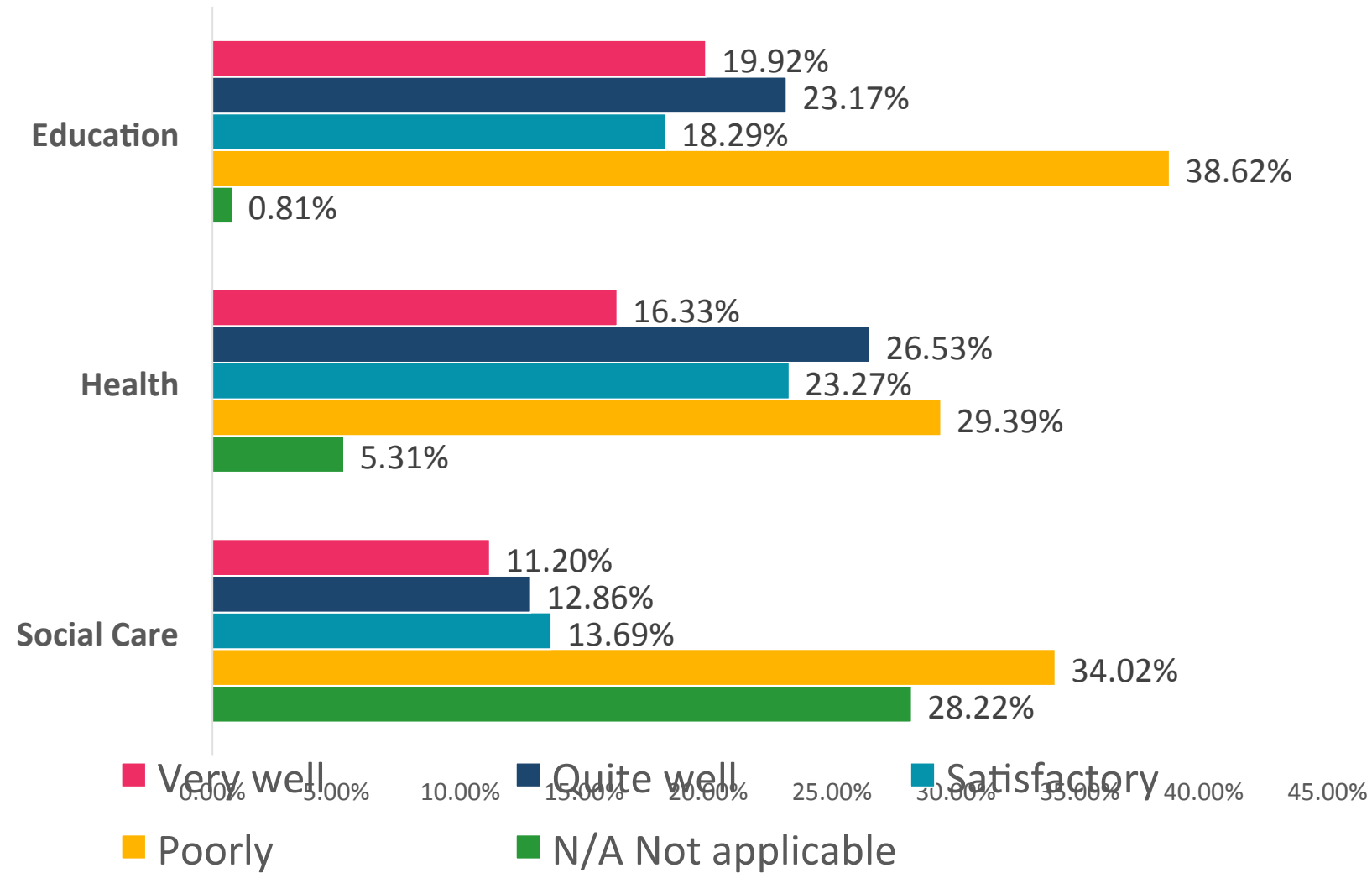
How well were your views taken into account when your child / young person's needs were identified by:



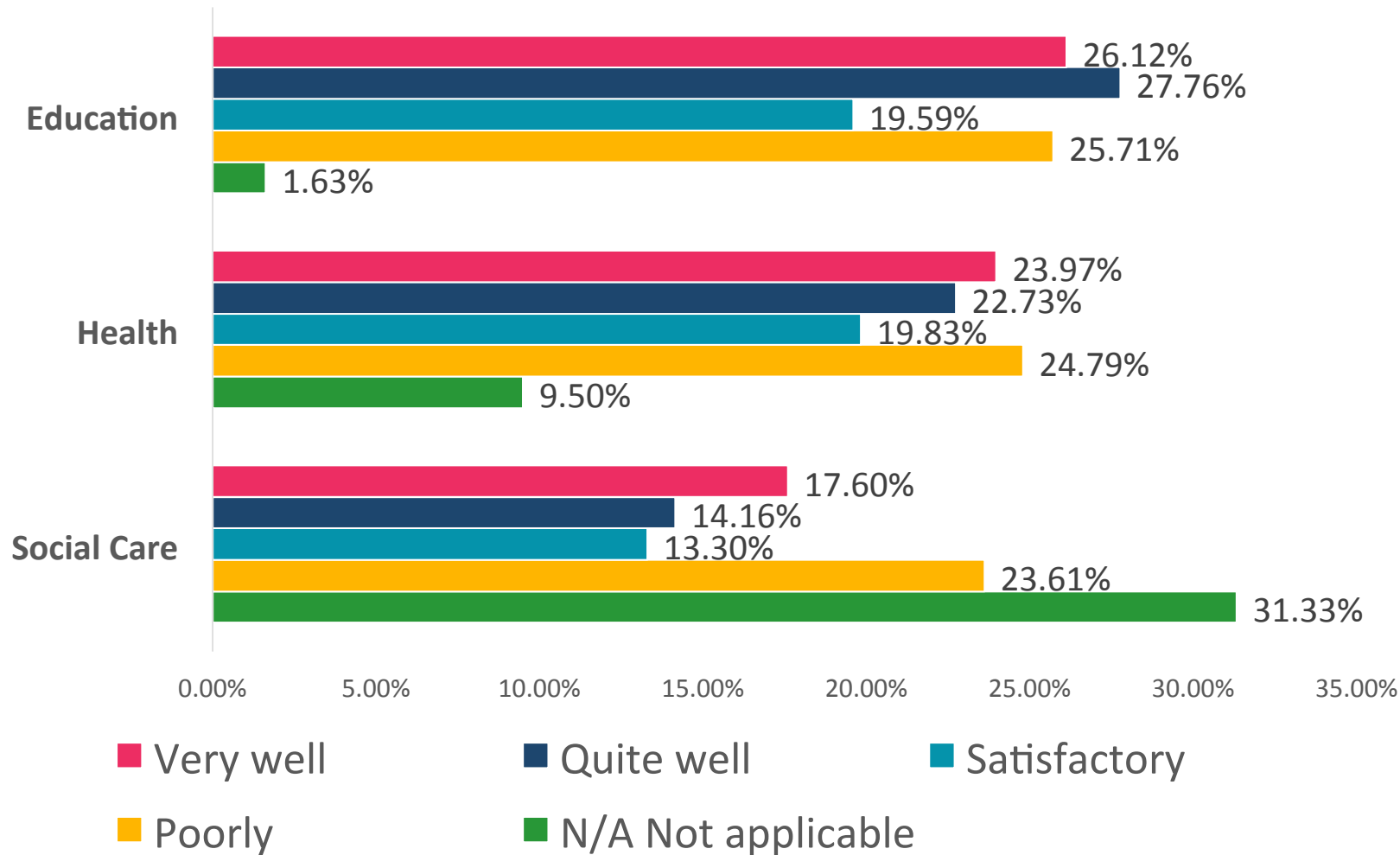
How satisfied are you with the ongoing monitoring and assessment of your child / young person's needs?



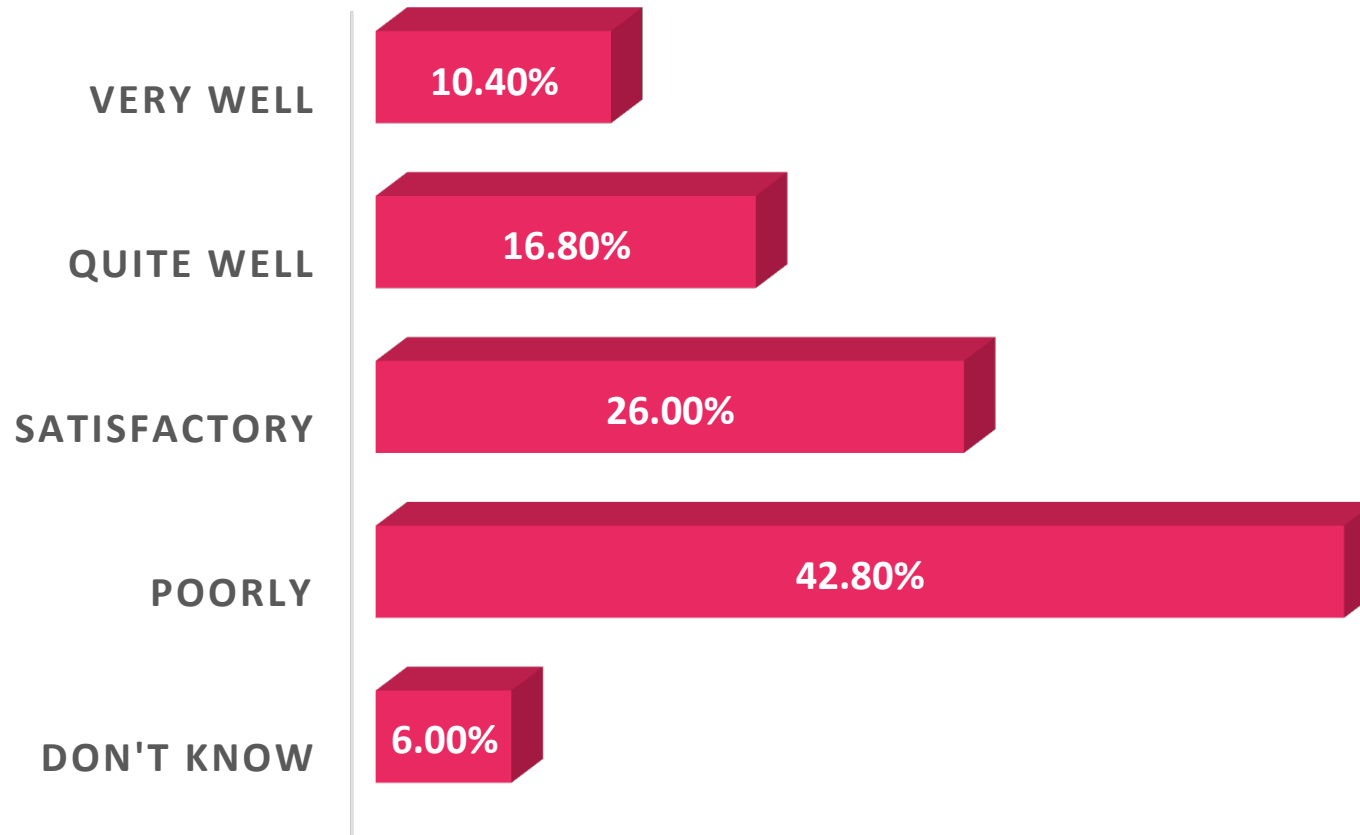
How well do you think your child/young person's needs are met by:



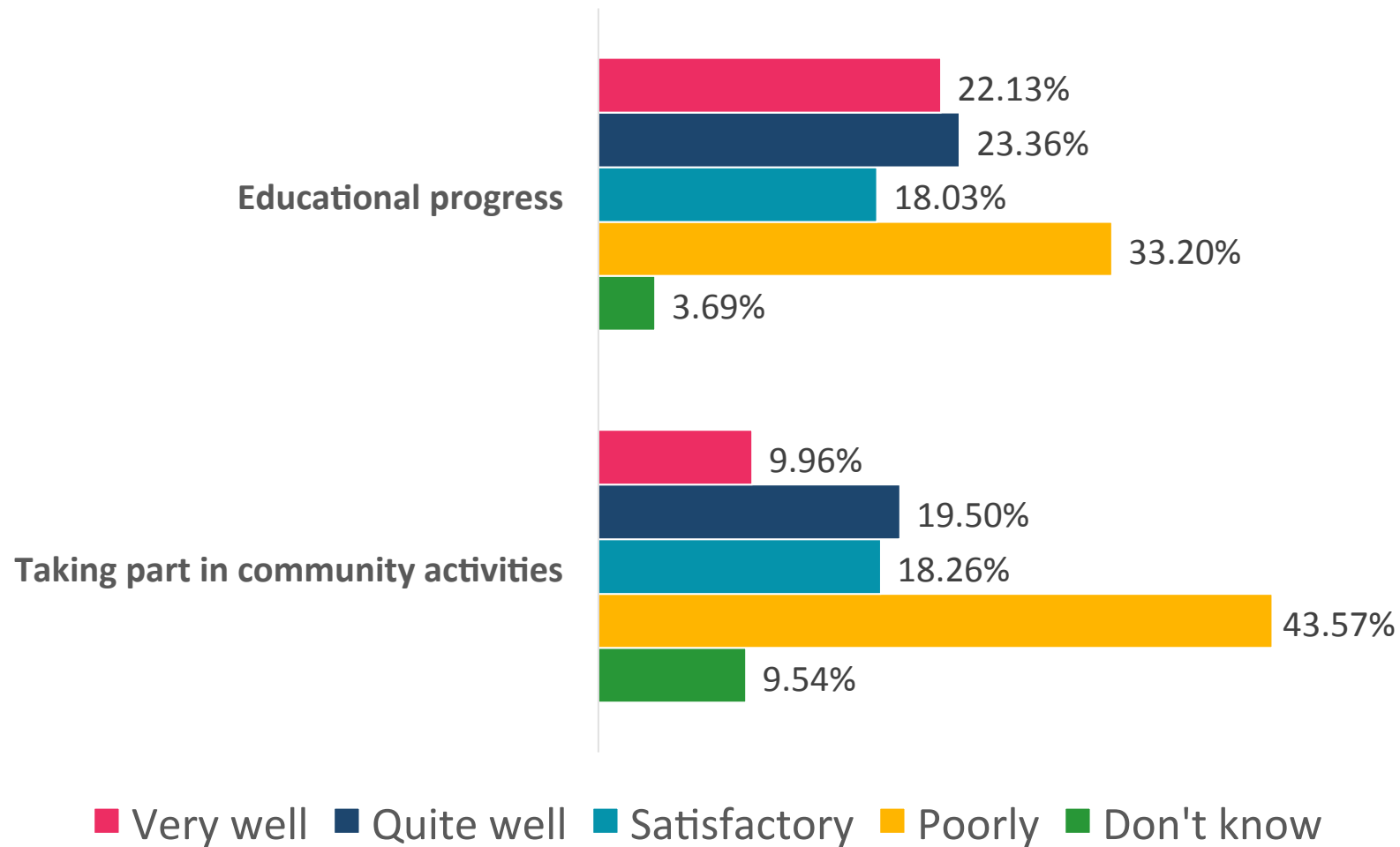
As a parent/carer, how involved are you in setting targets/ outcomes for your child / young person?



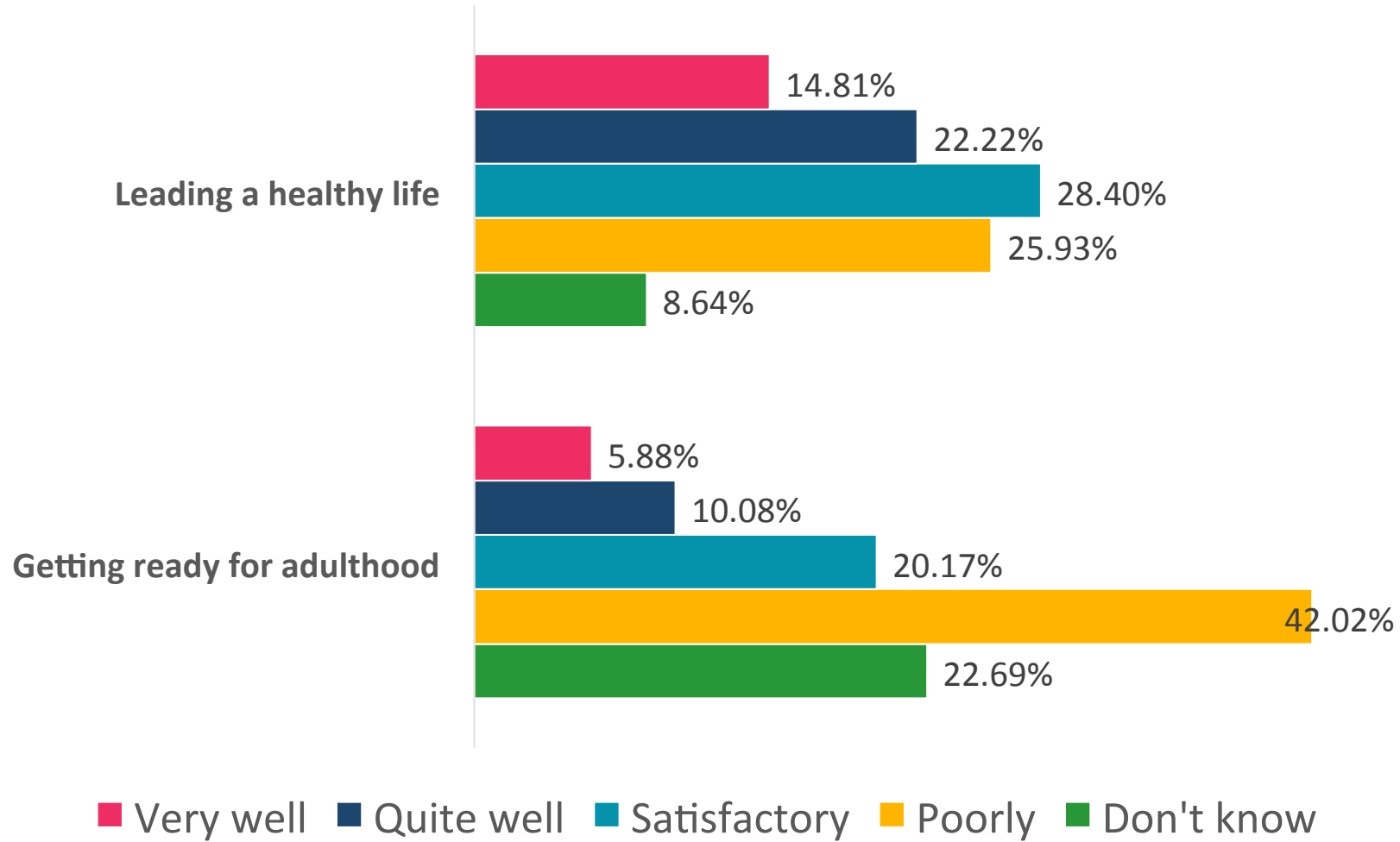
How well do services and professionals work together to support your child / young person?



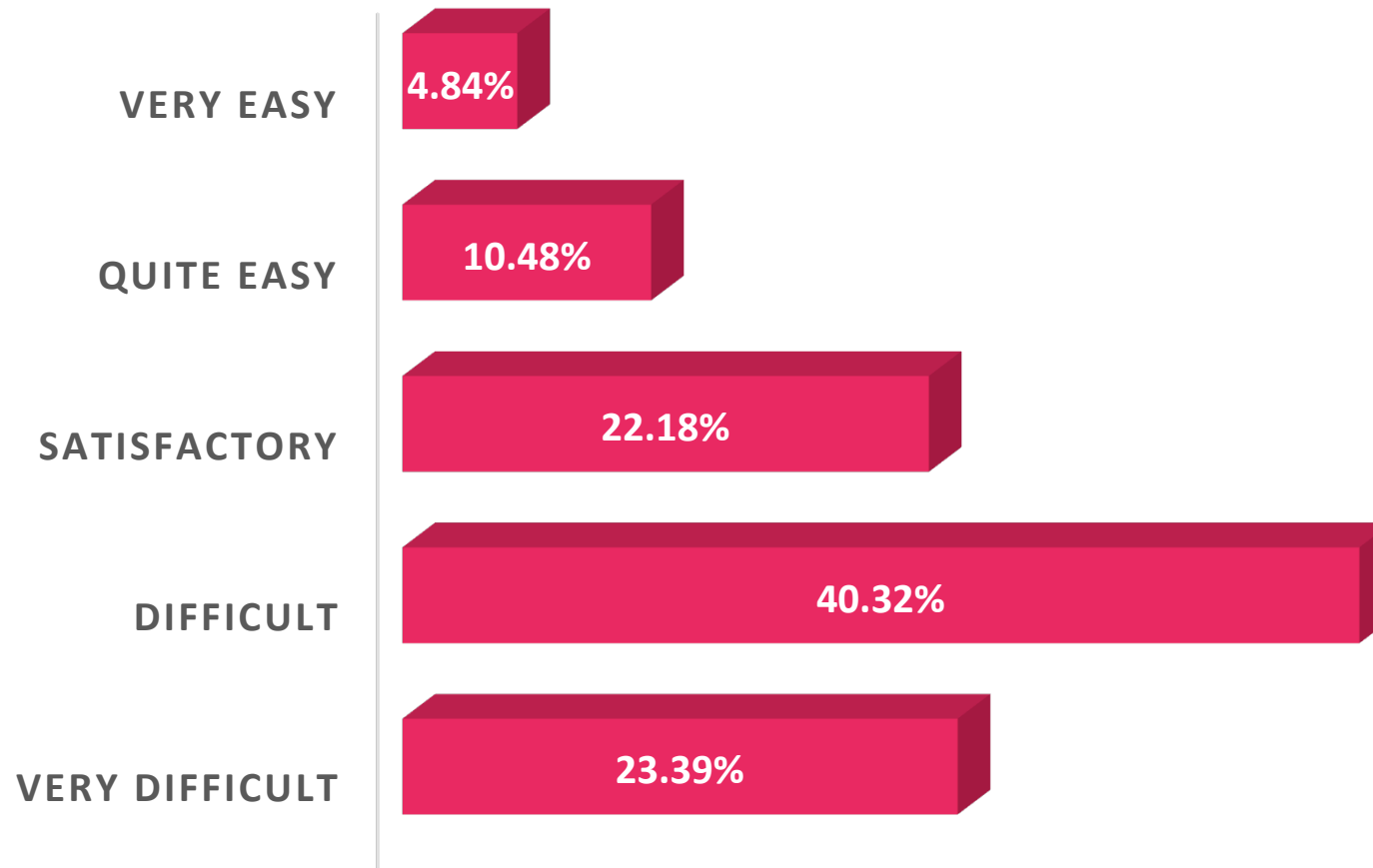
Overall how well do the services your child / young person uses help them to do the best they can in:



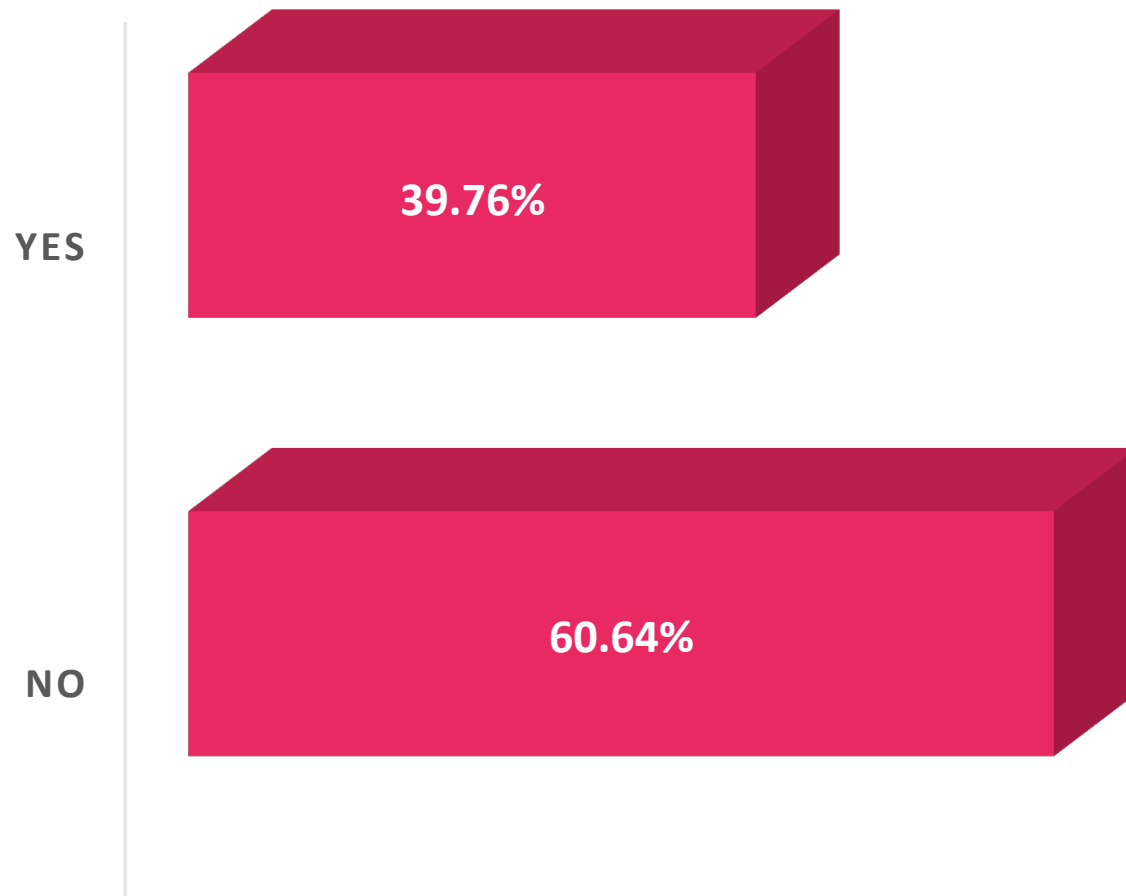
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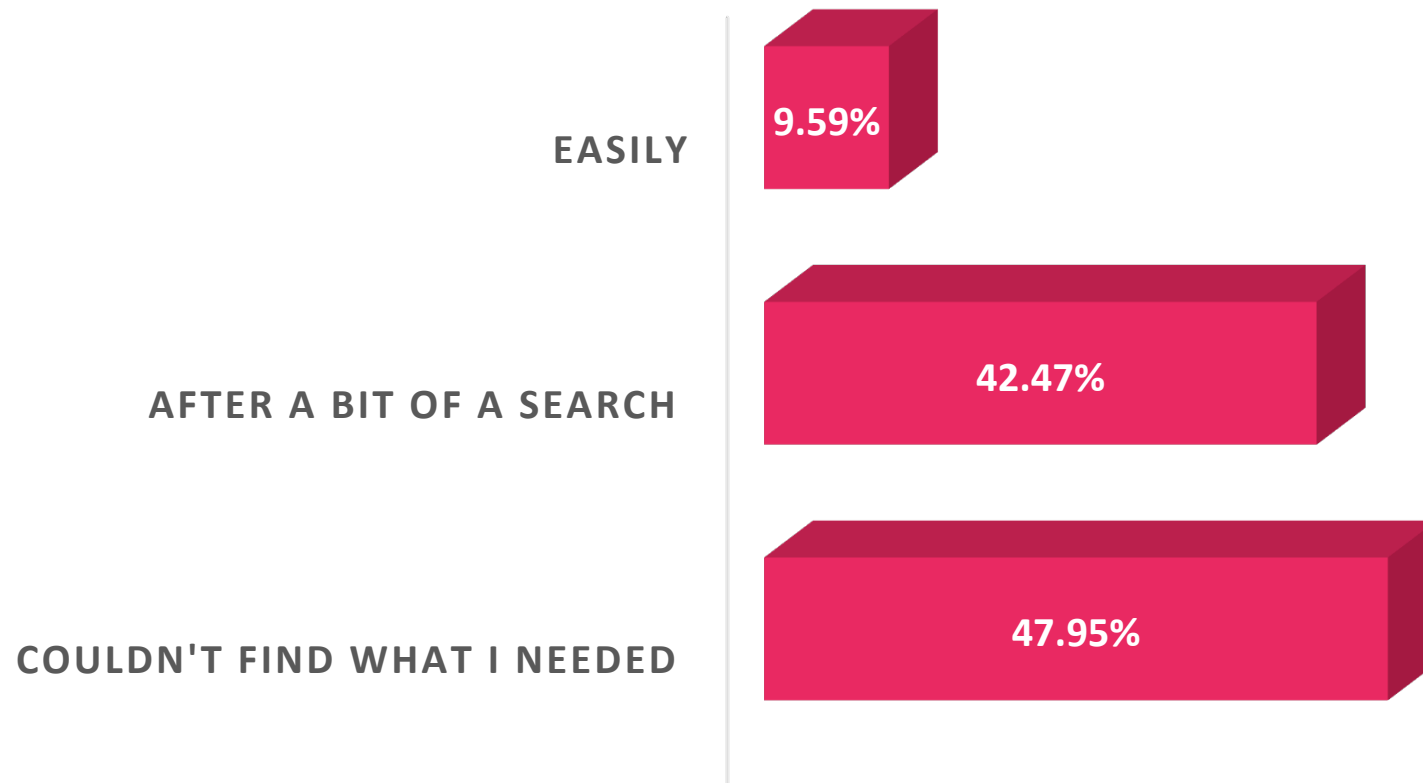
How easy do you find it to get information about what services are available and what they do?



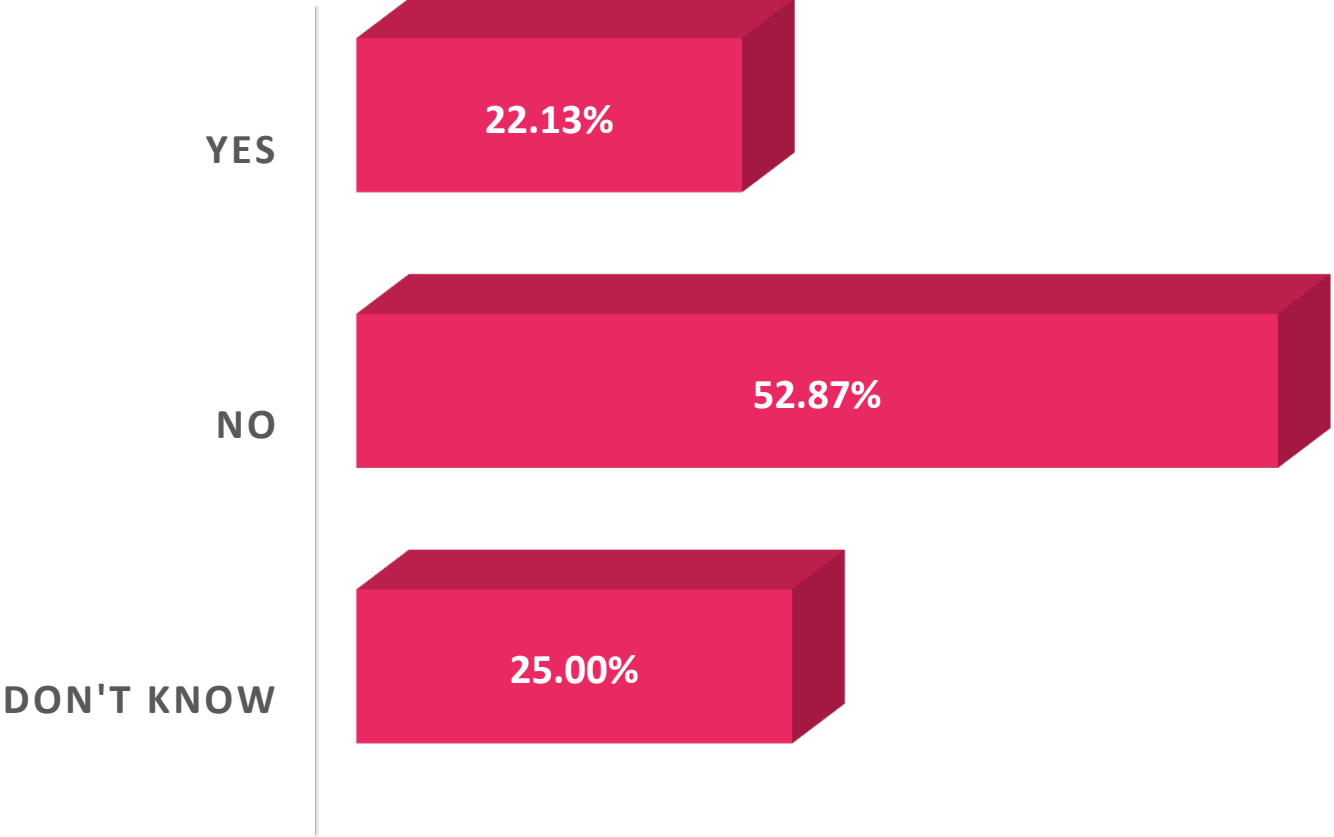
Have you heard of the SEND 0-25 Local Offer?



If you HAVE used the 0-25 SEND Local Offer, how easily did you find what you were looking for?



Do you feel your child / young person has the opportunity to achieve their best possible outcomes?



Feeling let down

Some services are great!

Parent's not listened too

Early intervention

Services not working together

Assessments taking too long

No suitable educational provision

Good support

Child / Young person not at the centre.

Need ongoing support

Working well

Unable to find information

You have to fight